

WEBEL TECHNOLOGY LIMITED

NOTICE INVITING e-TENDER

e-Tender are invited for Selection of experienced agency to provide Security Ancillary services during CBT / OMR Based / Field examination.

Reputed bidders having sufficient experience and credentials for successful completion of "Similar Nature" of work in a Government Department/PSU/Autonomous Body.

1.	Tender No. & Date	WTL/RECT/SS/24-25/011 dated 13.09.2024
2.	Tender Version No.	1.0
3.	Brief description of material	Security Ancillary services during CBT / OMR Based / Field examination
4.	Tender Fee	Rs. 6,000.00 (Rupees Six thousand only). The amount to be transferred online through e-tender portal.
5.	Earnest Money Deposit	Rs. 4,00,000.00 (Rupees Four lakh only). The amount to be transferred online through e-tender portal.
6.	Date of Downloading/Sale of Tender document	13.09.2024
7.	Pre-Bid Meeting date & time	18.09.2024 at 15.00 Hrs. (On-Line Meeting) <ul style="list-style-type: none">• Pre-Bid meeting will be organizing online platform only.• Only queries as per format (Section - L) reaching WTL by 17.09.2024 at 15.00 Hrs. will be taken for decision.• Interest bidders are requested to send mail to purchase@wtl.co.in for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.• Only queries as per format (Section - L) reaching WTL by 17.09.2024 at 15.00 Hrs. will be taken for decision.• Queries will be sent to Purchase Department (purchase@wtl.co.in)
8.	Bid Submission Start date & time	24.09.2024 at 13.00 hrs.
9.	Last date & time of EMD & Tender Fee submission intimation.	Before Uploading of Tender
10.	Last date & time of Bid Submission	27.09.2024 at 13.00 hrs.
11.	Date & time of Technical Bid Opening	30.09.2024 at 12.00 hrs.
12.	WTL Address	WTL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13.	Contact person	033-23673403-06

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1. Intending bidder may download the tender documents from the website <https://wbtenders.gov.in> directly with the help of Digital Signature Certificate. Necessary Tender fee may be remitted online through e-tender portal in favour of “WTL Technology Limited” and also to be documented through e-filing. Necessary Earnest Money Deposit (EMD) may be remitted online through e-tender portal in favour of “WTL Technology Limited” and also to be documented through e-filing.
2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website <https://wbtenders.gov.in>.
3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the ‘Tender Committee’ will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
5. All clarifications / corrigenda will be published only on the <https://wbtenders.gov.in>.

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CONTENTS OF THE TENDER DOCUMENT

The Tender document comprises of the following:

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SECTION – A

SCOPE OF WORK

1. Objective

E-Tender response invited for “Selection of experienced agency to provide Security Ancillary services during multiple examination being conducted by WTL Technology Limited (WTL)”.

The prospective bidders are advised to carefully study the detailed scope of work before submitting their bid. The various activities related to Security Ancillary services required to be provided in Pen-paper based Examination and Computer based Examination are categorized in below Table:

S. No	Category Code	Category Description
1	Category - A	IMPERSONATION CONTROL THROUGH BIOMETRIC AUTHENTICATION
2	Category - B	CCTV SURVEILLANCE SERVICE WITH AI
3	Category - C	FRISKING OF CANDIDATES THROUGH HHMD
4	Category - D	SIP ENABLED PHONES AT EXAM CENTERS
5	Category - E	TAMPER EVIDENT LOGISTICAL SOLUTION

The detailed scope of work of these services as defined below in clause 2.

2. Scope of Work

2.1 IMPERSONATION CONTROL THROUGH BIOMETRIC AUTHENTICATION (Category-A)

WTL is keen to implement Impersonation Control through Biometric Capturing and Authentication System to make the examination process robust by implementing one of the mechanisms from below such as

- A. 1 Digital Finger-print verification using Aadhaar data and Facial recognition of candidate by verifying Candidate's identity on real-time basis **OR**,
- A. 2 Digital Finger-print capturing and Facial recognition of candidate by verifying Candidate's identity on real-time basis **OR**,
- A. 3 Touchless IRIS capturing and Facial recognition of candidate by verifying Candidate's identity on real-time basis **OR**,
- A. 4 Palm-Capturing and Facial recognition of candidate by verifying Candidate's identity on real-time basis

To monitor various activities of the candidates at the sub-centres spread all over state. Examination date and list of examination centres will be provided to the successful Bidder by the WTL at least 2 weeks before the date of commencement of examination.

- i. WTL will provide centre-wise data {Roll numbers with Candidate's Aadhaar details (if at all allowed), Photos, Name, Exam date/shift etc.} of all registered candidates to the Bidder. Bidder will then use this data for IRIS/ Finger-print /Aadhar Verification/ Palm capturing and Face recognition device and shall enable respective mechanism and candidate verification during the subsequent stages of the process.
- ii. Bidder will have to install QR code scanner integrated hand-held device of Touchless IRIS /Palm/ Fingerprint scanner & Face recognition, along with manpower at each & every Examination centre at the time of examination.
- iii. Solution should have provision of real-time attendance monitoring system through secured web server.
- iv. Bidder has to maintain the entire database and application server at two different seismic zones within India, making one site as DC (Data centre) and other site as DR (Disaster recovery).

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- v. QR code / Bar code containing roll number on the Admit card of the candidate should be scanned/read to auto-fetch the candidate details from Application Database (provided by WTL) and in case, QR/Bar code is missing on admit card, then manual entry of roll number with candidate information has to be made. Thereafter, Fingerprint/ Aadhar Verification/Palm/IRIS capturing of candidate's and Face recognition by the Hand-held device shall be done at the Security gate before the beginning of examination.
- vi. All activities should be completed before conclusion of the examination /drive.
- vii. For candidates where Aadhar based Fingerprint verification is not possible their biometric registration shall involve capturing the digital photo of all those candidates and scanning their thumb print. The scanning of the fingers shall be done in the following sequence if the thumb print scanning cannot be done: Index finger, middle finger, ring finger, little finger.
- viii. The bidder will not have the responsibility for AUA/ASA/Sub-AUA License to enable Aadhar verification.
- ix. Bidder should deploy de-duplication algorithm across the database to avoid the duplicity of enrollment records.
- x. Bidder should deploy IRIS/Palm scanners having functionality of On-Device encryption of data.
- xi. The facial recognition should be performed in a completely stateless transaction of two images (one image provided during the online registration and the other capture on the day of the exam).
- xii. CPU configuration for running facial recognition: SkyLake generation or equivalent in case of AMD but it should be upgraded with new generation coming across with time.
- xiii. Image requirements for facial recognition
 - a. GIF, PNG, JPEG, TIFF RGB24 bpp
 - b. Face size: at least 60 pixels between eyes and a sharp image.
- xiv. Palm scanner should comply with the requirements mentioned in Form 2.2 and should provide the MAF from respective OEM on its Letter Head.
- xv. The Bidder has to perform physical verification of Candidate photo with application database (through API sharing) at the time of security gate entry.
- xvi. Biometric activity shall not be stopped on any ground and data capturing /identification work must be completed during the stipulated time period of the examination.
- xvii. The data needs to be transferred to the end customer through WTL in a recoverable media and usable mode under 65B certificate. The bidder may be required to support WTL in any court of law in connection with the collected details through the bidder's system. This is fully binding with the bidder 10 years from the completion of the drive.
- xviii. After the completion of activity as per scope, the Bidder will hand-over the entire captured data in HDD in a sealed manner with super scribing Exam Name along with report and forwarding letter duly signed by the Bidder to the WTL, within 7 days of examination. Should be read as a binding condition the above.
- xix. The Bidder must verify identity of the candidates from the captured data taken during the examination at the time of verification process as scheduled by WTL.
- xx. The Bidder will depute atleast One Hand-held Fingerprint scanner / Palm scanner/ Touchless IRIS / Face recognition device per manpower on every 100 candidates during different Examination stages as & when scheduled by WTL. Additional Hand-held devices should be made available as per normal practice in case of emergency.
- xxi. The Bidder will have to ensure that the all the devices must be functional and has captured Fingerprint/IRIS & Photographs of each and every candidate who have appeared in the examination at each centre.
- xxii. If the examination is conducted in two or more shifts in a day at a centre, the activity should be performed separately in all the shifts during the duration of examination.
- xxiii. After completion of work, the Bidder has to submit self-attested centre-wise work completion certificate to the WTL.
- xxiv. Solution should not be Laptop/PC based. It should be Hand-held device integrated with STQC approved Hand-held touchless scanner only.

2.2 CCTV SURVEILLANCE SERVICE (Category-B)

WTL is keen to implement CCTV surveillance system to monitor various activities of the candidates and other persons deployed to conduct examinations at the sub-centres spread all over the Country. Examination date and list of examination centres will be provided to the successful Bidder by WTL at least 2 weeks before the date of commencement of examination.

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- i. Installation of CCTV Color cameras should be made at least one day in advance from the scheduled date of examination and/or in such a way that the CCTV are required to be functional for one hour before the scheduled time of commencement of the examination and 0.5 hour after the completion of the examination.
- ii. To organize and provide required manpower to install the CCTV devices at the Centers.
- iii. To control the redundancy, bidder has to maintain the entire database and application server at two different seismic zones within India, making one site as DC (Data centre-Cloud based) and other site as DR (Disaster recovery- Cloud based).
- iv. CCTV feed data should travel through secured VPN Tunnel and one copy should be maintained at Cloud based storage.
- v. Cameras should be connected to Internet and Control room need to be setup at WTL Headquarter. Bidder has to ensure that atleast 90% live camera feed is made available at HQ control room at all times during the entire duration of examination.
- vi. For multiple streaming/viewing of live CCTV Feed in HQ control room, the LED screens set up by the bidder should be able to identify state, city, exam centre and exam room.
- vii. Bidder has to make available 10x12 feet video wall at HQ Control room with adequate manpower and laptops.
- viii. During the period of examination, CCTV facility shall not be interrupted due to any technical fault, etc., and the Bidder shall take due care of functioning of CCTV with adequate backup of CCTV during the conduct of examination and as per the time period mentioned in the Work Order of respective assignments.
- ix. The Bidder is required to submit complete recording of the entire examination duration within 20 days of successful completion of the examination.
- x. Power source arrangement would not be under the scope of the bidder. But the Bidder has to arrange 15 minutes backup at each exam centre for their CCTV infrastructure.
- xi. The hardware required for the job shall be procured and maintained by the Bidder and Training/ sensitization of staff deployed at the examination Centres shall be imparted by the Bidder.
- xii. The liability of the end-customer will only be limited up to payment of the rental/Lease value of the cameras/ hardware provided and which includes connected service of the job.
- xiii. Computer/ Laptop and manpower will be provided by Bidder in HQ Control Room.
- xiv. Internet and other arrangements on every Exam center would be in the scope of Bidder.
- xv. Bidder should have adequate number of multichrome CCTV cameras available (as backup) in case of emergency.
- xvi. Installation and commissioning of CCTV at every Examination center at the time of examination or the venue of interviews or physical Test conducted under WTL fold or any other govt. department directly under their fold, as per requirement on turnkey basis for close observation of activities of the candidates.
- xvii. Bidder has to install CCTV camera as per schematic agreed upon against each drive between WTL and the end-customer at the time of giving AOC.
- xviii. CCTV Camera should comply with the requirements under Section-Q related to MAF from respective OEM on its Letter Head.
- xix. Artificial Intelligence Based CCTV Video Analytics Services are required by WTL during Live CCTV Surveillance. Bidders are required to provide below listed features:
 - ❖ Generation of Alerts if any movement is detected at Entry/Exit Gates during Examination
 - ❖ Generation of alerts if the furniture inside the classrooms is not properly arranged
 - ❖ Generation of alerts if the cameras are offline or are tempered by Masking or Black Screen
 - ❖ Generation of alerts if there is any movement in classrooms 1 hour before or after the exam
 - ❖ Generation of alerts if Invigilator is not moving even after the specified time/ Inactivity is detected in Invigilator's movement
 - ❖ Generation of alerts if there are more than allowed number of people in Question Paper Room during the defined hours
 - ❖ Generation of Alerts in case of detection of Crowd/ Fight/ Conflict in the Exam location (inside or outside) at various intervals during the reporting time till the finish of the exam.
 - ❖ Generation of Alerts if a Mobile Phone / smart watch / calculator / Bluetooth devices are detected inside the exam room.
- xx. The platform should actively monitor CCTV camera feeds through integrated command control centre (ICCC) setup.

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2.3 FRISKING OF CANDIDATES THROUGH HHMD (Category-C)

- i. To Frisk the Candidates/ staff at the entry point of the examination center by employing trained manpower for male and female candidate along with HHMD by having separate enclosure for women candidates from the start of entry of staff to end of examination.
- ii. No person to be allowed entry without identifications including candidates, staff or flying Squad' inspection.
- iii. The Bidder should have adequate infrastructure for providing services for metal detector and manpower to make available at all the Examination venues.
- iv. The Bidder shall be responsible to take all clearances, certificates, licenses and should comply with all statutory obligations required for undertaking/providing services.
- v. Bidder shall maintain strict secrecy and confidentiality and will not divulge any information relating to assignment or examination to any third party, person, individual.
- vi. The Bidder shall be informed atleast 2 weeks in advance about exam centre venues by the concerned authorities of WTL.
- vii. The Bidder is advised to visit all the centers well in advance of the examination date to get acquainted with the available facilities at the center but will have to maintain confidentiality of the same.
- viii. The Bidder will check all admit cards and then only allow entry to candidates.
- ix. Separate frisking for female / third gender candidates. Only female staff(s) will frisk the female / third gender candidates in enclosures meant for them.
- x. The Metal Detector provided for Frisking should be able to detect any prohibited metallic ornaments/all types of electronic devices at examination centers on the day of examination except pen & admit card.
- xi. At every center, minimum, one frisking enclosure, 1 female & 1 male staff with metal detector has to be deployed.

Male Frisking Personnel	One per 100 Male Candidates (Minimum 1 per Centre)
Female / Third gender Frisking Personnel	One per 100 Female Candidates (Minimum 1 per Centre)

- xii. Installation of HHMD, Frisking Enclosure at each & every Examination center at the time of examination will be under Bidder's scope of work.
- xiii. The Bidder has to submit work completion certificate along with snaps and center details to WTL.

2.4 SIP ENABLED PHONES AT EXAM CENTERS (Category-D)

- i. Installation of one SIP enabled Phone should be done at least one day in advance from the scheduled date of examination and/or in such a way that SIP enabled Phone is functional for one hour before the scheduled time of commencement of the examination and 0.5 hour after the completion of the examination.
- ii. To arrange required connectivity for SIP enabled Phone and to ensure that SIP enabled IP Phone is in working condition during the examination.
- iii. Power arrangement for SIP enabled Phone would not be under the scope of the bidder.
- iv. Bidder has to ensure that all calls from exam center made through SIP enabled Phone are routed to designated SIP address at Control Room and vice versa.
- v. Bidder has to ensure that all calls are routed through SIP PBX over internet securely with due recording of the same.

2.5 TAMPER EVIDENT LOGISTICAL SOLUTION (Category-E)

WTL is keen to onboard the authorized service provider to install, commission and operationalize the Tamper Evident Logistical solution for the Question papers and OMR answer sheets. The bidder should provide a tamper evident logistical solution capable of continuous monitoring and event alarms. The solutions should have the following systems embedded within

- i. Mechanical lock
- ii. Master to mechanically open any lock
- iii. GPS capabilities for continuous tracking

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- iv. Notifications for opening and closing
- v. Warning for untimely opening and closing
- vi. Warning for deviation from the delivery schedule and delivery path
- vii. Dashboard facilities for monitoring of the entire operations
- viii. Provision to send alerts/ notification

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SECTION – B

ELIGIBILITY CRITERIA

1. The bidder must be a company registered under Companies Act, 1956/2013 for at least five years. Documentary evidence to be submitted. Only Limited and Pvt. Ltd company will be allowed.
2. The bidder should have valid GST Registration Number & PAN. Bidder shall have to submit photocopy of the documents.
3. The bidder must have successfully executed work orders for at least 3 different Govt. Bodies (Central Govt./State Govt./SPSU/CPSU/Statutory Boards created by Govt.) directly for any of the Security Ancillary Services in examination-based projects during the last 5 years as on day of bidding. Out of which at least 1 work order should be for providing any of the Security Ancillary Services for more than 50,000 candidates in single shift. (copies of WO / SLA to be enclosed with project brief)
4. Bidder should have work experience of at least
 - o 1 work order of more than 1,50,000 candidates in a single examination assignment
 - o 1 work order of more than 50 cities in a single exam assignment for the provision of CCTV Surveillance of candidates in Examination based projects, for any Government body directly, during the last 5 years as on day of bidding.
5. Bidder should have work experience of at least
 - o 1 work order of more than 1,50,000 candidates in a single examination assignment
 - o 1 work order of more than 50 cities in a single exam assignment for the provision of biometric based impersonation control and candidate authentication into Examination based projects, for any Government body directly, during the last 5 years as on day of bidding.
6. Bidder should have work experience of at least
 - o 1 work order of more than 1,50,000 candidates in a single examination assignment
 - o 1 work order of more than 50 cities in a single exam assignment for the provision of Frisking of candidates through HHMD in Examination based projects, for any Government body directly during the last 5 years as on day of bidding.
7. Bidder should have average annual turnover of not less than Rs. 10.00 crore per year covering the last three financial years (FY –2020-21, 2021-22 & 2022-23). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor's Certificate in support of their claim.
8. The Bidder should have positive Net Worth of Rs. 10.00 crores as on 31st March'23. Auditor's Certificate is to be submitted supporting the same.
9. Authorization letter from the bidder must be enclosed with the tender certifying that the person who signed the tender is an authorized person to sign on behalf of the bidder. Undertaking on Bidder organization letterhead along with board resolution to be enclosed.
10. The bidder shall have Quality Certificate of ISO 9001:2015 and CMMi Level 3(verifiable at <https://cmmiinstitute.com/pars>) as on the day of bidding. Copy of valid Certificate to be submitted.
11. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal. Declaration on bidder's letter head to be submitted.
12. The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
13. The bidder shall submit NIT Declaration for Bidder (Section – O) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
14. The bidder shall submit MAF from the OEM (Section – Q & Section - R) duly signed by the OEM of the product.

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SECTION – C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	13.09.2024
2	Documents download/sale start date (Online)	13.09.2024
3	Last Date and time of sending the queries (Offline)	17.09.2024 at 15.00 hrs.
4	Pre-Bid Meeting at WTL Office (Off Line)	18.09.2024 at 15.00 hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	24.09.2024 at 13.00 hrs.
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	Before Uploading of Tender
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading of Tender
9	Bid Submission closing date & time (On line)	27.09.2024 at 13.00 hrs.
10	Bid opening date & time for Technical Proposals (Online)	30.09.2024 at 12.00 hrs.
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

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SECTION – D

INSTRUCTIONS TO BIDDER

1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

“Acceptance Test Document” means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor within 7 days of issuance of the Letter of Award/Confirm Work Order.

“Agreement” means the Agreement to be signed between the successful bidder and WTL including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.

“Bidder” means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder with whom WTL signs the agreement for supply, install, commission and render services for the systems.

“Contract” is used synonymously with Agreement.

“Contract Price” means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.

“Contractor” means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

“Default Notice” means the written notice of Default of the Agreement issued by one Party to the other.

“Fraudulent Practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the benefits of free and open competition.

“Good Industry Practice” shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.

“Government” / “Gov. of W. Bengal” means the Government of West Bengal.

“GoI” shall stand for the Government of India.

“GoWB” means Government of West Bengal

“WTL” means WTL Technology Limited a Govt. of W. Bengal undertaking.

“Personnel” means persons hired by the Bidder as employees and assigned to the execution of the job mentioned under scope of work or any part thereof.

“Similar Nature of Work” providing Security Ancillary services during CBT / OMR Based / Field examination.

“Project” means providing Security Ancillary services during CBT / OMR Based / Field examination.

“Services” means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

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“**Interest rate**” means “364 days Government of India (GoI) Treasury Bills” rate.

“**Law**” shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

“**LOI**” means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

“**Operator**” means the company providing the services under Agreement.

“**Requirements**” shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

“**Service**” means provision of Contracted service as per Section titled “Scope of Work”.

“**Termination Notice**” means the written notice of termination of the Agreement issued by WTL.

2. **PRE BID MEETING**

Pre Bid Meeting will be held on 18.09.2024 at 15.00 hrs. (On-Line Meeting). Bidder can send their queries as per format (Section - L) to Purchase Department (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

3. **COST OF BIDDING**

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. **BID DOCUMENT**

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. **AMENDMENT OF BID DOCUMENT**

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of a Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. **MODIFICATION AND WITHDRAWAL OF BIDS**

The bidder cannot modify or withdraw its bid after submission.

7. **LANGUAGE OF BID & CORRESPONDENCE**

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. **BIDDER'S SOLUTION**

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the SOW and other related requirement specified here-in or through any corrigendum. While submitting the bid the bidder has to detail out all

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components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the 3 years of validity of the bid or completion of a drive; whichever falls on a later date.

9. EARNEST MONEY DEPOSIT (EMD)& TENDER FEE

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

10. REFUND OF EMD

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

11. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal.

In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

12. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

13. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document, then he can send the queries before the Pre Bid Meeting.

14. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within three weeks from the date of receipt of Letter of Award/Order against each drive / exam. The PBG to be issued drive / exam wise and has to remain valid till the completion of that drive + 90 days. For any unavoidable circumstances it will be mutually decided.

15. LOCATION FOR WORK EXECUTION

ANY WHERE WITHIN THE COUNTRY

16. PENALTY

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- i. In case of any candidate being leftover, intentionally or unintentionally, during Biometric capturing or authentication stage at the time of Examination, Bidder would be penalized by Department as per below:
 - amount of leftover candidates would not be paid
 - 100% amount would be penalized as of leftover (number of candidates* Per Candidate Per Shift rate)
- ii. In case of CCTV Camera(s) not being deployed by bidder at required examination centres, Bidder would be penalized by Department authorities as per below:
 - amount of leftover exam centre would not be paid
 - 100% amount would be penalized as of estimated no. of CCTV cameras for that specific Exam centre (number of estimated CCTV cameras (24 Candidate)* Per Candidate Per Shift rate)
- iii. In case of any failure of Camera to provide Live CCTV Feed (5% exempted per particular exam), intentionally or unintentionally, during Live CCTV Surveillance stage at the time of examination, Bidder would be penalized by Department as per below:
 - amount for failed Cameras would not be paid (1 camera = 24 Candidates)
 - 100% amount would be penalized as of failed cameras (number of failed CCTV cameras (24 Candidate)* Per Candidate Per Shift rate)
- iv. In case of bidder's staff not being present at Exam venue for Frisking stage at the time of Examination, Bidder would be penalized by Department as per below:
 - amount of leftover candidates would not be paid
 - 100% amount would be penalized as of leftover (number of candidates* Per Candidate Per Shift rate)
- v. In case of SIP IP Phone not being supplied by bidder at required sites, Bidder would be penalized by Department authorities as per below:
 - amount of leftover Exam centre would not be paid
 - 100% amount would be penalized as of SIP IP Phone for that specific Exam centre (Number of Candidate in that Exam Centre x Per Candidate Per Shift rate)
- vi. In case of GPS Lock(s) not being supplied by bidder at required sites, Bidder would be penalized by Department authorities as per below:
 - amount of leftover Exam centre would not be paid
 - 100% amount would be penalized as of estimated no. of GPS locks for that specific Exam centre (number of estimated Locks*per Lock Per Exam rate)
- vii. Maximum penalty will be capped at 5% of the Work Order Value for the specific service for that specific exam

17. LIMIT ON TOTAL PENALTY

However, penalty on account of damages for delays under this clause put together shall be subject to a maximum of 5% (or any other percentage if prescribed) of the entire value of the Contract of Services.

18. LIQUIDATED DAMAGES

- i. The Department shall, without prejudice to other rights and remedies available to the Department under the contract, deduct from the contract price as liquidated damages for each week of delay or part thereof until actual delivery or performance, but not as a penalty, a sum equivalent to the 1/2% per cent (or any other percentage if prescribed) of the related monthly bill of the Services. Maximum liquidated damages will be capped at 5% of the Work Order Value for the specific service for that specific exam
- ii. Any failure or delay by any Sub-contractor, though their employment may have been sanctioned, shall not be admitted as a ground for any extension of time or for exempting the Bidder from liability for any such loss or damage as aforesaid.

19. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.

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- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving nonperformance by Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

20. PATENTS & COPYRIGHT

If a third party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

21. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

22. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer. If the customer provides milestone based payment; the same would be passed on to the selected agency during the particular project execution.

23. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

24. CORRUPT OR FRAUDULENT PRACTICES

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of

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corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

25. BINDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned. The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

26. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workman employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

27. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

28. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and prevent accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

29. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

30. SUB-CONTRACT

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium partner is allowed.

31. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified

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in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

32. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

33. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public **transportation** and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim from damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

34. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved. Further the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

35. SERVICE INDEMNIFICATION

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The bidder will provide service indemnification against each drive / work is entrusted to them to WTL on a stamp paper. Modalities of which will be mutually taken up with the selected bidder.

36. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely scanning, editing and final submission of archival records as mentioned in Bill of Material, from the date of final handover of the images and pertaining to proper quality checking of the files / images, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any bank as per format enclosed (Section – N).

37. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section – A (SCOPE OF WORK)

38. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

39. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

40. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

41. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade License, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filing on the part of the bidder.

42. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

43. BID DUE DATE

The tender shall be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may as its discretion on giving reasonable notice by fax, or any other written

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communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

44. LATE BID

Any proposal received after the deadline for submission of proposals may not be accepted.

45. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in presence of Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

46. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing.

47. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

48. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

49. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

50. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

51. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

52. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

53. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

54. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents,

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or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

55. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

56. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.

57. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

58. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.

The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

59. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

60. FINAL INSPECTION

Final inspection will be carried by the authorized representative from WTL.

61. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

62. QUALITY CONTROL

- The contractor is obliged to work closely with WTL act within its authority and abide by directive issued by them on implementation activities.

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- The contractor will abide by the safety measures and free WTL from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL.
- WTL reserves the right to inspect all phases of contractor's operation to ensure conformity to the specifications. WTL shall have engineers, inspectors or other duly authorized representatives made known to the contractor, present during the progress of the work and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

63. SERVICE LEVEL SUPPORT - MATRIX

To be specified by the Bidder

64. GENERAL TERMS

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- i) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- j) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- k) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- l) The HC/WTL at its discretion may extend the deadline for the submission of Bids.
- m) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

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SECTION – E

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To
Webel Technology Limited
Plot – 5, Block – BP,
Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Security Ancillary services during CBT / OMR Based / Field examination.

Dear Sir,

1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/RECT/SS/24-25/011 dated 13.09.2024, do hereby propose to execute the job as per scope of work as set forth in your Bid documents.
2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
4. Earnest Money Deposit & Tender Fee: We have transferred EMD amount & Tender Fee online through e-Tender portal.
5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOQ).
8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Thanking you, we remain,

WEBEL TECHNOLOGY LIMITED

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

Signature & Authorized Verified by

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, thisday of2024

WEBEL TECHNOLOGY LIMITED

SECTION – F

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section - B) will be evaluated by EOI Committee and those qualify will be considered for further evaluation.
- The Tender Committee would evaluate the Techno Commercial Evaluation. In order to facilitate the evaluation, the marking scheme presented is an indication of the relative importance of the evaluation. Bidders securing a minimum of 60% marks in the Techno Commercial Evaluation for qualifying technical evaluation.
- Bidders after qualifying in Techno Commercial Evaluation will only be considers for Financial Bid Evaluation.
- Bidder should clearly mention the page no or identification mark for contents of the document. The document submitted should mention all their respective submission as per RFP with proper page no. or identification marking

2. EVALUATION CRITERIA

Techno Commercial Evaluation

The evaluation methodology would take into consideration both the Techno Commercial responsiveness as well as the financial response. During the evaluation process, the evaluation committee will assign each desirable/preferred feature a whole number score for the Techno Commercial Bid as defined in the table below

Sl. No.	Technical Evaluation Criteria	Maximum Marks
1	Average Annual Turnover of the bidder from examination-based projects during last 03 Financial Years i.e., 2020-21, 2021-22, 2022-23 Average Turnover between INR 10-30 Crores: 5 Marks Average Turnover between INR 30-50 Crores: 7 Marks Average Turnover between INR >50 Crores: 10 Marks	10 Marks
2	Net Worth of the bidder as on 31st March 2023 Net Worth between INR 10-30 Crores: 5 Marks Net Worth between INR 30-50 Crores: 7 Marks Net Worth between INR >50 Crores: 10 Marks	10 Marks
3	Bidder must have successfully executed work order for any Govt. organization directly for any of the Security Ancillary Services in examination-based projects during the last 5 years as on day of bidding. No. of Cities covered in single exam assignment ≥ 50 and < 100 : 5 Marks No. of Cities covered in single exam assignment ≥ 100 and < 200 : 7 Marks No. of Cities covered in single exam assignment ≥ 200 : 10 Marks	10 Marks
4	Bidder must have successfully executed work orders for at least 7 different Govt. organization's directly for any of the Security Ancillary Services in examination-based projects during the last 5 years as on day of bidding. Direct Work Order from different Govt. organization ≥ 3 and < 6 : 5 Marks Direct Work Order from different Govt. organization ≥ 6 and < 10 : 7 Marks Direct Work Order from different Govt. organization ≥ 10 : 10 Marks	
5	Bidder should have executed at least one work order for the provision of CCTV Surveillance of candidates in Examination based projects, for any Government department directly, during the last 5 years as on day of bidding. No. of Candidates in single shift $\geq 50,000$ and $< 1,50,000$: 5 Marks No. of Candidates in single shift $\geq 1,50,000$ and $< 2,50,000$: 7 Marks No. of Candidates in single shift $\geq 2,50,000$ lakh: 10 Marks	10 Marks
6	Bidder should have executed at least one work order for the provision of biometric based Impersonation control in Examination based projects for any Government department directly during last 5 years as on day of bidding. No. of Candidates in single shift $\geq 50,000$ and $< 1,50,000$: 5 Marks	10 Marks

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	No. of Candidates in single shift $\geq 1,50,000$ and $< 2,50,000$: 7 Marks No. of Candidates in single shift $\geq 2,50,000$ lakh: 10 Marks	
7	Bidder should have executed at least one work order for the Frisking of candidates through HHMD in Examination based projects for any Government department directly during last 5 years as on day of bidding. No. of Candidates in single shift $\geq 50,000$ and $< 1,50,000$: 5 Marks No. of Candidates in single shift $\geq 1,50,000$ and $< 2,50,000$: 7 Marks No. of Candidates in single shift $\geq 2,50,000$ lakh: 10 Marks	10 Marks
8	Bidder should have executed work order of more than 1,50,000 candidates in a single exam assignment for the provision of CCTV Surveillance of candidates in Examination based projects, for any Government department directly, during the last 5 years as on day of bidding. No. of Candidates in single exam assignment $\geq 1,50,000$ and $< 3,00,000$: 5 Marks No. of Candidates in single exam assignment $\geq 3,00,000$ and $< 8,00,000$: 7 Marks No. of Candidates in single exam assignment $\geq 8,00,000$: 10 Marks	10 Marks
9	Bidder should have executed work order of more than 1,50,000 candidates in a single exam assignment for the provision of biometric based Impersonation control into Examination based projects for any Government department directly during last 5 years as on day of bidding. No. of Candidates in single exam assignment $\geq 1,50,000$ and $< 3,00,000$: 5 Marks No. of Candidates in single exam assignment $\geq 3,00,000$ and $< 8,00,000$: 7 Marks No. of Candidates in single exam assignment $\geq 8,00,000$: 10 Marks	10 Marks
10	Bidder should have executed work order of more than 1,50,000 candidates in a single exam assignment for the provision Frisking of candidates through HHMD into Examination based projects for any Government department directly during last 5 years as on day of bidding. No. of Candidates in single exam assignment $\geq 1,50,000$ and $< 3,00,000$: 5 Marks No. of Candidates in single exam assignment $\geq 3,00,000$ and $< 8,00,000$: 7 Marks No. of Candidates in single exam assignment $\geq 8,00,000$: 10 Marks	10 Marks
	Total Marks	100

All claims to be supported by relevant documents / certificates. Onus of substantiating claims lies with the bidder.

3. FINAL EVALUATION

Financial bid of the qualified bidders shall be downloaded on the scheduled date & time in the presence of the Tender Committee. Final evaluation will be done among the short listed bidders in accordance with Quality & Cost and will involve both Techno Commercial & Financial Evaluation with the following weight-age.

A	Techno Commercial Evaluation	70%
B	Financial Evaluation	30%

The Bidder with lowest qualifying financial bid (L1) will be awarded 100% score (amongst the Bidders qualified in technical evaluation). Financial Scores for other than L1 Bidders will be evaluated using the following formula

Normalized Financial Score (F_n) = $\{(F_s \text{ of L1} / F_s \text{ of Bidder}) \times 100\}$ % (Adjusted to two decimal places)

F_s will be calculated as per the formula defined in Financial bid format.

Comprehensive Bid Score (B_s) will be calculated for each responsive bid using the following

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formula which permits a comprehensive assessment of the bid price and techno commercial merits of each bid.

$$B_s = T_c * 0.70 + F_n * 0.30$$

Where

Bs	-	Comprehensive Bid Score
Tc	-	Techno Commercial Score awarded to bidder out of 100
Fn	-	Normalized Financial Score of bidder

The bid with the highest Comprehensive Bid Score (Bs) among the responsive bids shall be declared as successful bidder.

For Calculation of L1

$$F_s = (F_1 + F_2)/2$$

Where,

- For Pen Paper Based Examination (F1)
 $F_1 = ((A_1 + A_2 + A_3 + A_4)/4) + ((B_1 + B_2 + B_3)/3) + C + D + E/300$

Assumption for Category E only:

For logistics of question papers for every 300 candidate's, one tamper evident lock would be required

- For Computer Based Examination (F2)
 $F_2 = ((A_1 + A_2 + A_3 + A_4)/4) + ((B_1 + B_2 + B_3)/3) + C + D$

Rates will be taken from BOQ as detailed in Bill of Material (Section – G)

4. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the lowest quoted bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

5. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Directorate of es may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

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SECTION – G

BILL OF MATERIAL

CATEGORY	SERVICE DESCRIPTION	UOM
Category A (for OMR/Pen paper-based Exam – (F1))		
A1	Impersonation control through Digital Finger-print using Aadhar data and Facial recognition of candidate by verifying Candidate's identity on real-time basis	Per Candidate Per Shift
A2	Impersonation control through Digital Finger-print capturing and Facial recognition of candidate by verifying Candidate's identity on real-time basis	Per Candidate Per Shift
A3	Impersonation control through Touchless IRIS capturing and Facial recognition of candidate by verifying Candidate's identity on real- time basis	Per Candidate Per Shift
A4	Impersonation control through Touchless Palm capturing and Facial recognition of candidate by verifying Candidate's identity on real- time basis	Per Candidate Per Shift
Category B (for OMR/Pen paper-based Exam – (F1))		
B1	Live Webcasting and recording of Examination Centres and Central Control Room Management with supply of recording as per scope of work	Per Candidate Per Shift
B2	CCTV recording (Non-Live) of Examination Centres and Control Room with supply of recording as per scope of work	Per Candidate Per Shift
B3	Artificial Intelligence (AI) Based Live Webcasting and recording of Examination Centres and Integrated Command Control Centre Management with supply of recording as per scope of work	Per Candidate Per Shift
Category C	Frisking with HHMD device as per Scope of Work	Per Candidate Per Shift
Category D	SIP enabled Phones at Exam Centers as per Scope of Work	Per Candidate Per Shift
Category E	Tamper Evident Logistical solution as per Scope of Work	Per Lock Per Exam
CATEGORY	SERVICE DESCRIPTION	UOM
Category A (for CBT – (F2))		
A1	Impersonation control through Digital Finger-print using Aadhar data and Facial recognition of candidate by verifying Candidate's identity on real-time basis	Per Candidate Per Shift
A2	Impersonation control through Digital Finger-print capturing and Facial recognition of candidate by verifying Candidate's identity on real-time basis	Per Candidate Per Shift
A3	Impersonation control through Touchless IRIS capturing and Facial recognition of candidate by verifying Candidate's identity on real- time basis	Per Candidate Per Shift
A4	Impersonation control through Touchless Palm capturing and Facial recognition of candidate by verifying Candidate's identity on real- time basis	Per Candidate Per Shift

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Category B (CBT) – (F2)		
B1	Live Webcasting and recording of Examination Centres and Central Control Room Management with supply of recording as per scope of work	Per Candidate Per Shift
B2	CCTV recording (Non-Live) of Examination Centres and Control Room with supply of recording as per scope of work	Per Candidate Per Shift
B3	Artificial Intelligence (AI) Based Live Webcasting and recording of Examination Centres and Integrated Command Control Centre Management with supply of recording as per scope of work	Per Candidate Per Shift
Category C	Frisking with HHMD device as per Scope of Work	Per Candidate Per Shift
Category D	SIP enabled Phones at Exam Centers as per Scope of Work	Per Candidate Per Shift

NOTE:

- Price should be quoted as of above and all quoted prices should be exclusive of GST.
- **Category A, B, C, D:** Candidates will be applicable as per Admit cards generated/issued.
- This Rate Contract would remain valid for three years from the date of bidding
- WTL, at its discretion, may choose to avail any or combination of services in different exams.
- WTL is not bound to take all the services in each examination conducted by them.
- Rate quoted by the Service Provider shall be inclusive of all incidental cost including transportation, handling, and installation etc.

➤ For OMR / Pen & Paper Based Examination (F1)

$$F1 = ((A1+A2+A3+A4)/4) + ((B1+B2+B3)/3) + C+D+E/300$$

➤ For CBT (F2)

$$F2 = ((A1+A2+A3+A4)/4) + ((B1+B2+B3)/3) + C+D$$

➤ For Calculation of L1

$$Fs = (F1 + F2)/2$$

Assumption for Category E only:

For logistics of question papers for every 300 candidate's, one tamper evident lock would be required

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SECTION – H

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

1. **Registration of Bidder:**

Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to <https://wbtenders.gov.in>. The Bidder is to click on the link for e-Tendering site as given on the web portal.

2. **Digital Signature Certificate (DSC):**

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

3. The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

4. **Participation in more than one work:**

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

5. **Submission of Tenders:**

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document1

1. Bid Form as per format (Section – E)
2. MAF (Section – Q)
3. Other documents, if any

Technical Document2

1. N I T Declaration duly stamped & signed in bidder's letter head, Section – P
2. MAF (Section – R)
3. Other documents, if any

Financial Cover:

BOQ (Bill of Quantity) will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

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NON-STATUTORY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:
(In each folder, scanned copy will be uploaded with single file having multiple pages)

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	<ul style="list-style-type: none"> • GST Registration Number • PAN • Document as per Section – B
B	COMPANY DETAILS	B1. COMPANY DETAILS 1	<ul style="list-style-type: none"> • Document as per Section – B • Declaration as per Section – B
		B2. COMPANY DETAILS 2	<ul style="list-style-type: none"> • Company Profile (Not more than 3 pages) • ISO Certificate as per Section –B
C	CREDENTIAL	CREDENTIAL 1	<ul style="list-style-type: none"> • Order copies as per Section – B
D	DECLARATION	DECLARATION 1	<ul style="list-style-type: none"> • List of Clients as per format (Section –M) • Financial Capability of Bidder as per format (Section – J)
		DECLARATION 2	<ul style="list-style-type: none"> • Document as per Section – B • Other documents, if any
		DECLARATION 3	<ul style="list-style-type: none"> • Bidder's Details as per format (Section – K) • Document of Section - F
		DECLARATION 4	Details of Order as per format (Section – I)
		DECLARATION 5	Declaration as per Section – B
F	FINANCIAL INFO	P/L & BALANCE SHEET 2020-2021	P/L & BALANCE SHEET 2020-2021
		P/L & BALANCE SHEET 2021-2022	P/L & BALANCE SHEET 2021-2022
		P/L & BALANCE SHEET 2022-2023	P/L & BALANCE SHEET 2022-2023

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SECTION – I

DETAILS OF ORDER EXECUTED BY BIDDER

(Tender No. WTL/RECT/SS/24-25/011 dated 13.09.2024)

Sl. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

WEBEL TECHNOLOGY LIMITED

SECTION – I

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/RECT/SS/24-25/011 dated 13.09.2024)

FINANCIAL INFORMATION (in Bidder's Letter Head)

S. No.	Details	2020-21	2021-22	2022-23
i)	Gross annual turnover			
ii)	Profit/Loss			
iii)	Net Worth			

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

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SECTION – K

BIDDERS'S DETAILS

(Tender No. WTL/RECT/SS/24-25/011 dated 13.09.2024)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	Is the firm <ul style="list-style-type: none">▪ a Government/ Public Sector Undertaking▪ a limited company or limited corporation	
8	Is the firm registered with Sales Tax department? If yes, submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
10	Total number of employees. Attach the organizational chart showing the structure of the organization.	
11	Are you registered with any Government/ Department/ Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business under your present name? What were your fields when you established your organization	
13	What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary) <ul style="list-style-type: none">▪ Manufacturer▪ Supplier▪ System Integrator▪ Consultant▪ Service Provider (Pl. specify details)▪ Software Development▪ Total Solution provider (Design, Supply, Integration, O&M)▪ IT Company	
14	Number of Offices in India	
15	Is your organization having ISO 9001:2015 & CMMI Level 3 certificates?	
16	List the major clients with whom your organization has been / is currently associated.	
17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not	

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	completing the work)	
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – L

PRE-BID MEETING QUERY

(Tender No. WTL/RECT/SS/24-25/011 dated 13.09.2024)

Name of the Bidder:

Queries

Sl. No.	Section No.	Clause No.	Page No.	Queries

Note: The filled form to be submitted in XLS or PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail. Any query received post the date & time of query submission will not be entertained and summarily rejected.

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – M

LIST OF CLIENTS OF SIMILAR ORDERS

(Tender No. WTL/RECT/SS/24-25/011 dated 13.09.2024)

Sl. No.	Name of the Client	Address	Service Details

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – N

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE

Ref Bank Guarantee no.....

Date.....

PROFORMA OF BG FOR SECURITY DEPOSIT

KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Plot - 5, Block BP, Sector V, Kolkata-700 091 (hereinafter called "The Purchaser") having agreed to accept from _____ (hereinafter called "The Contractor") Having its Head Office at _____, a Bank guarantee for Rs. _____ in lieu of Cash Security Deposit for the due fulfillment by the Contractor of the terms & conditions of the Work Order No. _____ dated _____ issued by the Purchaser for _____ (hereinafter called "the said work order _____ dated _____)". We _____ (Name & detailed address of the branch) (hereinafter called "the Guarantor") do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs. _____ (Rupees _____) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No. _____ dated _____ of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE, _____ DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of _____ Rupees _____) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for _____ Work Order no. , _____ dated _____

(3) WE _____ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No. _____ dated _____ including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No. _____ dated _____ have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No. _____ dated _____ have been fully and properly carried out by the said contractor and accordingly discharged the guarantee.

(4) We _____ the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs. _____ (Rupees _____) only and will expire on _____ and unless a claim in writing is presented to us or an action or suit to enforce the claim is filed against us within 6 months from _____ all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

WEBEL TECHNOLOGY LIMITED

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) only and our guarantee shall remain in force up to _____ and unless a demand or claim under the guarantee is made on us in writing on or before _____ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, _____ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we _____ have set and subscribed our hand on this _____ day of _____.

SIGNED, SEALED AND DELIVERED

(Stamp of the executants)

WITNESS

1) _____

2) _____

(Name & address in full with Rubber Stamp)

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non- Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Bank / Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

WEBEL TECHNOLOGY LIMITED

SECTION – O

NIT DECLARATION FOR BIDDER

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To
Webel Technology Limited
Plot-5, Block-BP, Sector-V, Salt Lake City,
Kolkata-700091.

Sub: Security Ancillary services during CBT / OMR Based / Field examination.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender No. WTL/Rect./SS/24-25/011 dated 13.09.2024 for Security Ancillary services during CBT / OMR Based / Field examination published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you, we remain

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, this.....day of.....2024

WEBEL TECHNOLOGY LIMITED

SECTION – P

COMPLIANCE DOCUMENTS OF ELIGIBILITY CRITERIA

(Tender No. WTL/RECT/SS/24-25/011 dated 13.09.2024)

Sl. No.	Eligibility Criteria	Compliance (Yes/No)	Documents attached at Page Number of Technical Bid
1	The bidder must be a company registered under Companies Act, 1956/2013 or at least five years. Documentary evidence to be submitted. Only Limited and Pvt. Ltd company will be allowed		
2	The bidder should have valid GST Registration Number & PAN. Bidder shall have to submit photocopy of the documents.		
3	The bidder Bidder must have successfully executed work orders for at least 3 different Govt. Bodies (Central Govt./State Govt./SPSU/ CPSU/Statutory Boards created by Govt.) directly for any of the Security Ancillary Services in examination-based projects during the last 5 years as on day of bidding. Out of which at least 1 work order should be for providing any of the Security Ancillary Services for more than 50,000 candidates in single shift.(copies of WO / SLA to be enclosed with project brief)		
4	Bidder should have work experience of at least <ul style="list-style-type: none">○ work order of more than 1,50,000 candidates in a single examination assignment○ 1 work order of more than 50 cities in a single exam assignment for the provision of CCTV Surveillance of candidates in Examination based projects, for any Government body directly, during the last 5 years as on day of bidding.		
5	Bidder should have work experience of at least <ul style="list-style-type: none">○ 1 work order of more than 1,50,000 candidates in a single examination assignment○ 1 work order of more than 50 cities in a single exam assignment for the provision of biometric based impersonation control and candidate authentication into Examination based projects, for any Government body directly, during the last 5 years as on day of bidding.		
6	Bidder should have work experience of at least <ul style="list-style-type: none">○ 1 work order of more than 1,50,000 candidates in a single examination assignment○ 1 work order of more than 50 cities in a single exam assignment for the provision of Frisking of candidates through HHMD in Examination based projects, for any Government body directly during the last 5 years as on day of bidding.		
7	Bidder should have aggregate turnover of not less than Rs. 10.00 crores covering the last three financial years (FY –2020-21, 2021-22 & 2022-23). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor's Certificate in support of their claim.		
8	The Bidder should have Positive Net Worth in all the last three Financial Years (FY –2020-21, 2021-22 & 2022-23). Auditor's Certificate is to be submitted supporting the same.		
9	Authorization letter from the bidder must be enclosed with the tender certifying that the person who signed the tender is an authorised person to sign on behalf of the bidder.		

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	Undertaking on Bidder organisation letterhead along with board resolution to be enclosed.		
10	The bidder shall have Quality Certificate of ISO 9001:2015 and CMMi Level 3(verifiable at https://crmiinstitute.com/pars) as on the day of bidding. Copy of valid Certificate to be submitted.		
11	The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal. Declaration on bidder's letter head to be submitted.		
12	The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.		
13	The bidder shall submit NIT Declaration for Bidder (Section – O) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.		
14	The bidder shall submit MAF from the OEM (Section – Q) duly signed by the OEM of the product		
15	The bidder shall submit MAF from the OEM (Section – Q & Section – R) duly signed by the OEM of the product.		

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – Q

MANUFACTURER'S AUTHORIZATION FORM (PALM SCANNER)

Date:

To
Webel Technology Limited
Plot-5, Block-BP, Sector-V
Salt Lake , Kolkata-700 091

Ref: Tender No.: WTL/RECT/SS/24-25/011 dated 13.09.2024

WHEREAS _____ who are official producers of _____ and having production facilities at _____ do hereby authorize _____ located at _____ (hereinafter, the "Bidder") to submit a bid of the following Products produced by us, for the Supply Requirements associated with the above Invitation for Bids.

When resold by _____, these products are subject to our applicable standard end user warranty terms.

We confirm the adherence of the following specification for the PALM SCANNER

PALM SCANNER TECHNICAL SPECIFICATIONS		Compliance to Technical Specifications (Yes / No)
Interface	USB 2.0 or higher	
Power Supply	DC 5.0V / 400mA	
Power Consumption	≤ 0.85 W (standby); ≤ 2.0W (operation)	
Operating Temperature	-10°C ~ 55°C / 14°F ~ 131°F	
Storage Temperature	-20°C ~ 80°C / -4°F ~ 176°F	
Operating Humidity	0-90% RH	
Indicator LED	Red, Green, Blue	
CMOS	1/2.7" HDR CMOS Sensor	
Dynamic Range	83 dB	
Optical Wavelength	850 nm	
Image Type	256 Grayscale Levels	
Image Resolution	480W * 640H	
Default Output Format	MJPEG	
Distortion Rate	≤1%	

WEBEL TECHNOLOGY LIMITED

Field of View	Horizontal: 37°; Vertical: 48°; Diagonal: 58°	
Maximal Frame Rate	25 fps	
Recognition Distance	15 cm ~ 35 cm / 6 inch ~ 14 inch	
Lighting Environment	Enrolment: <i>Outdoor (sunlight):</i> under 5,000 lux <i>Indoor (Incandescent/ Halogen light):</i> under 2,000 lux	Matching: <i>Outdoor (sunlight):</i> under 20,000 lux <i>Indoor (Incandescent/ Halogen light):</i> under 10,000 lux
Authentication Accuracy	FRR = 0.1% when FAR = 0.000001%	FRR = 0.01% when FAR = 0.0000001%
Identification Accuracy	FRR = 1.8% when FAR = 0.05%	FRR = 0.7% when FAR = 0.001%
Palm detection time	<50ms	
Template extraction time	<200ms	

We also confirm that the material will be made available as mentioned above.

Name _____ In the capacity of _____

Signed _____

Duly authorized to sign the authorization for and on behalf of _____

Dated on _____ day of _____ 2024

Note: This letter of authority must be on the letterhead of the Manufacturer and duly signed by an authorized signatory.

WEBEL TECHNOLOGY LIMITED

SECTION – R

MANUFACTURER'S AUTHORIZATION FORM (CCTV CAMERA)

Date:

To
WebelTechnologyLimited
Plot-5, Block-BP, Sector-V
Salt Lake , Kolkata-700 091

Ref: Tender No.: WTL/RECT/SS/24-25/011 dated 13.09.2024

We who are established and reputed original equipment manufacturers (OEMs) of CCTV Camera do hereby authorize who is our authorized to bid, negotiate and conclude the contract with you against the aforementioned Tender reference for the CCTV Cameras manufactured by us.

We hereby confirm that we comply with the required criteria mentioned below for manufacturer of CCTV Cameras and are providing the supporting documentary evidence.

1. OEM of CCTV should be ISO 9001, ISO 14001, ISO 27001, ISO 45001, IEC 27032 Certified
2. Full time ONVIF member
3. UL, Waste Electrical and Electronic Equipment (WEEE) and GDPR compliant (Certificate to be attached)
4. OEM of CCTV should have Valid EPR (Extended Producer Responsibility License/ Authorization No. from Central Pollution Control Board for Electrical & Electronic Equipment E-Waste
5. Registered in India since last 10 years as on day of bidding with manufacturing in India since last 5 years.

Name

In the capacity of

Signed

Duly authorized to sign the authorization for and on behalf of _____

Dated on _____ day of _____ 2024