

WEBEL TECHNOLOGY LIMITED

NOTICE INVITING e-TENDER

Online Tender documents are invited for Delivery & installation of Desktop Computer, 75" Display, Infrastructure Development, Furniture and Network Items with 3 years' warranty and support at District Disaster Management Section (DDMS) Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.

Reputed System Integrators having sufficient experience and credentials for successful completion of "**Similar Nature**" of work in a Government Department/PSU/Autonomous Body or any reputed organization. Bidder must have adequate Service Engineer for providing on-site warranty service within the stipulated time.

1.	Tender No. & Date	WTL/DDMS/CC/24-25/016 dated 12.11.2024
2.	Tender Version No.	1.0
3.	Brief description of Job	Delivery & installation of Desktop Computer, 75" Display, Infrastructure Development, Furniture and Network Items with 3 years warranty and support at District Disaster Management Section (DDMS) Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.
4.	Tender Fee	Rs. 4000.00 (Rupees Four thousand only) The amount to be transferred online through e-Tender portal.
5.	Earnest Money Deposit	Rs. 60000.00 (Rupees Six thousand only) The amount to be transferred online through e-Tender portal.
6.	Date of Downloading	12.11.2024
7.	Pre-Bid Meeting date & time	19.11.2024 at 12.00 Hrs. (On-Line Meeting) <ul style="list-style-type: none">• Pre-Bid meeting will be organizing online platform only.• Only queries as per format (Section - N) reaching WTL by 18.11.2024 at 15.00 Hrs. will be taken for decision.• Interest bidders are requested to send mail to purchase@wtl.co.in for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time, then will inform.• Only queries as per format (Section - N) reaching WTL by 18.11.2024 at 15.00 Hrs. will be taken for decision.• Queries will be sent to Manager (Purchase) (purchase@wtl.co.in)
8.	Bid Submission Start date & time	22.11.2024 at 14.00 Hrs.
9.	Last date & time of EMD & Tender Fee submission	Before Uploading of Tender
10.	Last date & time of Bid Submission	27.11.2024 at 13.00 Hrs.
11.	Date & time of Technical Bid Opening	29.11.2024 at 13.00 Hrs.
12.	Venue of Pre-Bid Meeting & submission of EMD & Tender Fee	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13.	WTL Contact Person	033-23673403-06

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1. Intending bidder may download the tender documents from the website <https://wbtenders.gov.in> directly with the help of Digital Signature Certificate. Necessary Tender fee may be remitted electronically through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing. Necessary Earnest Money Deposit (EMD) may be remitted electronically through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing.
2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website <https://wbtenders.gov.in>
3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the ‘Tender Committee’ will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
5. All clarifications / corrigendum will be published only on the WTL Website & <https://wbtenders.gov.in>.

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CONTENTS OF THE TENDER DOCUMENT

The Tender document comprises of the following:

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SECTION – A

SCOPE OF WORK & RESPONSIBILITY

INTRODUCTION

District Disaster Management Section Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB intent to Delivery & installation of Desktop Computer, 75” Display (Smart TV), Infrastructure Development, Furniture and Network Items with 3 years warranty and support at District Disaster Management Section Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.

Details of Requirements

a) DETAILS OF SCOPE OF WORK (For System Integrator)

- 1) **Supply:** Entrusted bidder must supply and work as per work order. All supplies must be certified, new and RoHS compliant. Supplied components must satisfy the minimum guiding specifications and guidelines, as applicable, proprietary technology must be mentioned against each component. Bidder is allowed to propose only one make / model per system or software required for the proposed solution. Bids with optional offers would be summarily rejected.
- 2) **Installation, Integration & Implementation:** Delivery & Installation will be governed by the stated guidelines and associated standards & in line with the scope of work defined in this document. The delivery / supply of the materials done by successful Bidder at respective location only. The Post installation warranty supports are the sole responsibility of the Original Equipment Manufacture (OEM).
- 3) **Service Quality and Assurance:** Services within installation, warranty period must be rendered with OEM for hardware.
- 4) **Acceptance:** After successful Delivery & installation, installation reports prepare by WTL, signed and sealed by the appropriate authority designated by the District Disaster Management Section Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.
- 5) **Warranty:** All hardware component service items should have minimum warranty period of period i.e. 36 months from the date of final acceptance of the system by the user or 38 months from date of delivery, whichever is earlier. Within warranty period, entrusted OEM will replace, re-integrate faulty, buggy components.
- 6) **Delivery:** All materials are initially to be delivered at the locations mentioned in the District Disaster Management Section Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB. After necessary checking, testing, marking of the all materials under supervision of WTL, successful bidder will take necessary step to transport the material at installation site and take up the installation there at their own cost. Any sticker/ stationery item required to complete the marking will be provided by successful bidder.
- 7) **Warranty Certificate:** On successful installation bidder to get installed equipments with actual serial no. duly certified by respective OEM for Three years warranty coverage. Any change in equipment serial no. should be reflected in OEM website or OEM declaration in their Letter head. Final Bills will be submitted after completion of this activity.
- 8) **Service Level Agreement (SLA):** The SLA will be signed between WTL and selected bidder after issuing the final work order.
- 9) **Integrated Help Desk System:**

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Features:

- a) Both inbound and outbound calls will be registered in the Integrated Help Desk System by the call centre executives.
- b) There will be Call segregation by type of Complaint/Information.
- c) Customized complaint redressal modules will be developed
- d) Dynamic input forms will be available for setting up fields for different types of information and complaints.

Reports:

Dynamic reports and dashboard will be auto generated from the helpdesk system. Different types of reports will be developed periodically for the purpose of monitoring of the information

- Daily Reports
- Weekly Reports
- Monthly Reports
- Quarterly Reports

Reports from Integrated Grievance Management System will have the facility to generate following reports.

- List of all calls with date and time
- Periodical List of Open or Closed calls
- Category / Industry segment wise call report
- Location wise call report
- Department wise call report
- Average turn-around time taken to address any call
- No. of repetitive calls against same docket no.
- Other customized report.

Stock Management:

- User Module – Users will be created at three levels - District, Sub Division, Block level initially. If required, additional level of users also be created.
- Data Access/Permission module – as per direction of appropriate authority
- Requisition Module – A module will be developed for data entry of assets and requisition
- Fund Management – Activity based fund management will be developed.
- Process Management Module - Requisition approval process will be managed through this software application.

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- Stock Inward/Outward module will also be developed.
- Stock transfer module will also be developed as per requirement of the appropriate authority.
- Reports: Stock, Requisition reports will be developed time to time as per requirement.
- MIS Reports: Dynamic, customized MIS reports will be developed as per requirement.

Technology:

Both the software application will be developed on .net platform using .Net Core, Asp.Net, MS SQL etc.

Test and Production Deployment-

The Integrated Help Desk Software application would be hosted and run from West Bengal State Data Centre as per sizing estimations and deployment topology.

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SECTION – B

ELIGIBILITY CRITERIA

- i. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or Proprietary Firm. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.
- ii. The bidder should have their presence in Kolkata with own office. Valid proof should be submitted along with the bid.
- iii. The bidder should have valid GST Registration Certificate & PAN. Bidder shall have to submit photocopy of the documents.
- iv. The bidder shall have executed “Similar Nature Work” of single order an amount not less than Rs. 1.00 (One) Crore in last three financial years (FY – 2021-22, 2022-23, 2023-24) in Government Department / PSU / Autonomous Body or any reputed organization. References order copy for the project to be provided.

OR

The bidder shall have executed “Similar Nature Work” of two orders in total amount not less than Rs. 1.50 (One Point Five) Crores in last three financial years (FY – 2021-22, 2022-23, 2023-24) in Government Department / PSU / Autonomous Body or any reputed organization. References order copy for the project to be provided.

- v. Bidder should have local call center number. A Call Center detail with number is to be submitted.
- vi. The bidder should have an average annual turnover of not less than Rs. 2.00 (Two) Crores in the last three financial years (considering FY – 2021-22, 2022-23, 2023-24). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.
- vii. Bidder should have positive net worth in the last financial year (FY – 2023-24). Auditor Certificate to be submitted.
- viii. Manufacturer’s tender specific authorizations for Laptop, Desktop, UPS, Display and Network Items must be submitted as per format enclosed (Section - N)
- ix. The Bidder must have own Support Service Center with manpower in Kolkata. Details to be submitted.
- x. The bidder shall have Quality Certificate (ISO 9001:2015). Copy of valid Certificate to be submitted.
- xi. The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted and will be considered as not eligible bid.

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- xii. Bidder shall submit NIT Declaration (Section - R) duly signed by the authorized signatory of the company as per the format. Deviation in format may not be accepted.
- xiii. The bidder shall not have been blacklisted by any State/Central Government or PSU or bilateral/ multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). Declaration on bidder's letter head to be submitted.
- xiv. Bidder to ensure of one technical support personnel (with minimum 3 years working experience in relevant filed) for liaison with OEM / maintaining the tender specific Hardware along with OS for the entire warranty period i.e., 36 months from the date of final acceptance of the system by the user or 38 months from date of delivery, whichever is earlier). No separate cost for manpower will be chargeable. A declaration in this regard is to be submitted in bidder's letter head in original.
- xv. Respective OEM's shall submit NIT Declaration (Section – S) duly signed by the authorized signatory of the respective OEM as per the format. Deviation in format may not be accepted and will be considered as not eligible bid.

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SECTION – C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	12.11.2024
2	Documents download/sale start date (Online)	12.11.2024
3	Last Date and time of sending the queries (Offline)	18.11.2024 at 15.00 Hrs.
4	Pre Bid Meeting (On Line)	19.11.2024 at 12.00 Hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	22.11.2024 & 14.00 hrs.
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	Before Uploading of Tender
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading of Tender
9	Bid Submission closing date & time (On line)	27.11.2024 & 13.00 hrs.
10	Bid opening date & time for Technical Proposals (On line)	29.11.2024 & 13.00 hrs.
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

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SECTION – D

INSTRUCTION TO BIDDER

1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

“**Acceptance Test Document**” means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor with in 7 days of issuance of the Letter of Award.

“**Bidder**” means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder.

“**Contract**” is used synonymously with Agreement.

“**Contract Price**” means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.

“**Contractor**” means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

“**Default Notice**” shall mean the written notice of Default of the Agreement issued by one Party to the other.

“**Installation**” shall means installation of Hardware and Network Items.

“**Fraudulent Practice**” means a means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive District Disaster Management Section Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.

“**Good Industry Practice**” shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.

“**Government**” / “**Gov. of W. Bengal**” means the Government of West Bengal.

“**GoI**” shall stand for the Government of India.

“**GoWB**” means Government of West Bengal

“**Similar Nature of Work**” means Delivery & installation of Hardware and Network Items.

“**Project**” means Delivery & installation of Desktop Computer, 75” Display, Infrastructure Development, Furniture and Network Items with 3 years warranty and support at District Disaster Management Section (DDMS) Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.

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“**Services**” means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

“**Interest rate**” means “364 days Government of India (GoI) Treasury Bills” rate.

“**Law**” shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

“**LOI**” means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

“**Operator**” means the company providing the services under Agreement.

“**Requirements**” shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

“**DDMS**” means District Disaster Management Section

“**Service**” means Provision of Contracted Service viz., operation, maintenance and associated services for DEPLOYED SYSTEMS as per Section titled “Scope of Work”

“**Termination Notice**” means the written notice of termination of the Agreement issued by WTL.

“**Uptime**” means the time period when specified services are available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT”
“**%Uptime**” means ratio of 'up time' (in minutes) as mentioned in section titled “Warranty support”

“**Service Down Time**” (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled “WARRANTY SUPPORT” are not available to Gov. of W. Bengal and its user departments and organizations.

“**WTL**” means Webel Technology Limited a Govt. of W. Bengal undertaking.

2. **PRE BID MEETING**

Pre Bid Meeting will be held on 19.11.2024 at 12.00 hrs. (**On-Line Meeting**). Bidder can send their queries as per format (Section - T) to Purchase Department (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre-Bid Meeting will be answered. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

3. **COST OF BIDDING**

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. **BID DOCUMENT**

Bidder is expected to examine all instructions, forms, terms and requirement in the bid

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document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. **AMENDMENT OF BID DOCUMENT**

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of a Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. **MODIFICATION AND WITHDRAWAL OF BIDS**

As per the bidding process available in the tender. The bidder cannot modify or withdraw its bid after submission.

7. **LANGUAGE OF BID & CORRESPONDENCE**

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. **BIDDER'S SOLUTION**

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be take care by the contractor to maintain the guaranteed uptime.

9. **EARNEST MONEY DEPOSIT (EMD) / TENDER FEE**

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit

10. **REFUND OF EMD**

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

11. **FORFEITURE OF EMD**

EMD made by Bidder may be forfeited under the following conditions:

If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal. In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.

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- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

12. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

13. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document then he can send the queries before the Pre Bid Meeting.

14. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within three weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six month more than the warranty period. All delivery of the material will have to be completed within 45 days from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within 75 days from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

15. TIME SCHEDULE FOR DELIVERY

Within 6 (Six) weeks from the date of receiving final order from WTL.

16. LIQUIDATED DAMAGE / PENALTY

The job includes the supply and installation of materials mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the contractor for sum not less than 0.5% of the contract value for that item/job for each week or part thereof, subject to a ceiling of 10% of the total contract value (excluding all taxes & duties and other charges). In the event of LD exceeds 10% of the order value, WTL reserves the right to terminate the contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the contractor and PBG will be invoked.

17. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving non-performance by

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Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for

- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

18. PATENTS & COPYRIGHT

If a third party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (which ever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

19. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

20. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer, i.e District Disaster Management, Office of the District Magistrate, North 24 Parganas, Barasat,

21. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as

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applicable under labor legislation.

22. CORRUPT OR FRAUDULENT

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

23. BIDDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

24. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workmen employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

25. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

26. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and prevent accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

27. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working

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condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

28. SUB-CONTRACT

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium partner is allowed.

29. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

30. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

31. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure

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within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim for damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

32. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved. Further the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

33. WARRANTY

The OEM on behalf of bidder will warranty that product supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The Contractor would be responsible for the up keep and maintenance of the display unit and necessary deliverables under the scope of work during the entire warranty period, i.e., 3 years for from the date of final acceptance of the system by the user. Within warranty period, entrusted OEM will replace, re-integrate faulty, buggy components. The Contractor/OEM shall not, without the express prior written consent of WTL, assign to any third party of the contract or part thereof. Service support for the entire warranty period will be on site and comprehensive (including spares) and free of cost for the entire warranty period. Warranty will be invalid if the equipment is serviced by unauthorized personnel of misuse is detected.

34. WARRANTY SUPPORT & SLA

As per Section - Q

35. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section - P).

36. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section - A (Scope of Work & Responsibility)

37. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor

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any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

38. GRAFTS, COMMISSIONS, GIFTS, ETC.

It is the Purchaser's policy to require that bidders, suppliers, contractors and consultants under contracts, observe the highest standard of ethics during the procurement and execution of such contracts. Any graft, commission, gift or advantage given, promised or offered by or on behalf of the contractor or his partner, agent, officers, director, employee or servant or any one on his or their behalf in relation to the obtaining or to the execution of this or any other contract with WTL shall in addition to any criminal liability which it may incur, subject the contractor to the cancellation of this and all other contracts and also to payment of any loss or damage to WTL resulting from any cancellation. WTL shall then be entitled to deduct the amount so payable from any monies otherwise due to the contractor under contract.

39. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

40. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

41. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade Licence, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filing on the part of the bidder.

42. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.

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- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

43. BID DUE DATE

The online tender has to be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may, at its discretion, on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

44. LATE BID

Any proposal received by WTL after the deadline for submission of proposals may not be accepted.

45. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in the presence of the Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at the scheduled date & time.

46. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing following the procedure mentioned hereinabove.

47. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

48. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing GST, levies, duties, cess etc.

49. PRICE

- Price should be quoted in the Price Bid format only. No deviation in any form in the Price Bidsheet is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

50. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

51. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

52. FORMATS AND SIGNING OF BID

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The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

53. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

54. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

55. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

56. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.
- g) Any bidder may withdraw his tender by written request at any time prior to the scheduled closing time for receipt of tenders and not thereafter.

57. PRE-DISPATCH INSTRUCTION

All materials / equipments supplied against the purchase order shall be subjected to Inspection, check and /or test by the authorized representative from WTL.

58. FINAL INSPECTION

Final inspection will be carried by the authorized representative from WTL.

59. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

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60. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

61. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

62. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

63. DEEMED ACCEPTANCE

Deliverables will be deemed to be fully and finally accepted by the District Disaster Management, Office of the District Magistrate, Barasat, Kokata-700124 has not submitted such Deliverable Review Statement to Bidder/Implementation Partner before the expiration of the 30-days review period, or when District Disaster Management, Office of the District Magistrate, Barasat uses the Deliverable in its business, whichever occurs earlier ("Deemed Acceptance").

64. QUALITY CONTROL

- The contractor is obliged to work closely with WTL, act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL.
- WTL reserves the right to inspect all phases of contractor's operation to ensure conformity to the specifications. WTL shall have engineers, inspectors or other duly authorized representatives made known to the contractor, present during the progress of the work and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

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65. SITE NOT READY

The bidder shall not be in any manner liable for any delay arising out of WBSBCL inability to make the site ready within the stipulated period.

66. GENERAL TERMS

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) Supporting technical brochures / catalogues indicating each feature in respect of offered model and make must be submitted along with the offer, in absence of which the offer is liable to be ignored.
- i) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- j) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- k) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- l) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- m) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- n) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

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SECTION – E

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To
Webel Technology Limited
Plot – 5, Block – BP, Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Delivery & installation of Desktop Computer, 75” Display, Infrastructure Development, Furniture and Network Items with 3 years warranty and support at District Disaster Management Section (DDMS) Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.

.

Dear Sir,

1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject Tender no. WTL/DDMS/CC/24-25/016 dated 12.11.2024 do hereby propose to execute the job as per specification as set forth in your Bid documents.
2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
4. Earnest Money Deposit & Tender Fee: We have transferred EMD & Tender Fee amount online through e-Tender Portal.
5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
7. We further agree that if our proposal is accepted, we shall provide a Performance Bank

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Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOQ).

- 8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, thisday of.....2024

Thanking you, we remain,

Yours faithfully

.....

Signature

.....

Name in full

.....

Designation

Signature & Authorized Verified by

.....

Signature

.....

Name in full

.....

Designation

.....

Company Stamp

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SECTION – F

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section - B) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee shall verify the Technical Specification (Technical Specification with Compliance Statement, Section – I) Deviation in specification shall not be allowed. Bidder qualified in Technical Specification shall be considered for further evaluation.
- After qualifying in Technical Specification, qualified bidders will only be considered for Financial Bid evaluation.

2. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Technical specification will be evaluated. The bidder who has qualified in the Technical Specification evaluation and returns with lowest quote (L1) in financial bid would normally be awarded the contract subject to Post Qualification.

3. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the lowest quoted bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

4. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Directorate of es may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

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SECTION – G

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

- **Registration of Bidder:**
Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to **<https://wbtenders.gov.in>**. The Bidder is to click on the link for e-Tendering site as given on the web portal.
- **Digital Signature Certificate (DSC):**
Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.
- The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.
- **Participation in more than one work:**
A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.
- **Submission of Tenders:**
Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document 1 (scanned & join in pdf format then upload)

1. NIT Declaration of Bidder duly stamped & signed in letter head of bidder (Section – R)
2. NIT Declaration of OEM duly stamped & signed in letter of OEM (Section – S)
3. Other Documents

Technical Document 2 (scanned & join in pdf format then upload)

1. Bid Form as per format (Section – E)
2. Other Documents

Technical Compliance (scanned & joins in pdf format then upload)

1. Technical Specification with Compliance Statement (Section – I)
2. Manufacturer Authorisation Form (Section – N)

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Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file names shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

NON-STATUTORY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned copy will be uploaded with single file having multiple pages)

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	<ul style="list-style-type: none"> • GST Registration Certificate • PAN • Trade License • As required
B	COMPANY DETAILS	B1. COMPANY DETAILS 1	<ul style="list-style-type: none"> • As required
		B2. COMPANY DETAILS 2	<ul style="list-style-type: none"> • Company Profile (Not more than 3 pages) • As required
C	CREDENTIAL	CREDENTIAL 1	Order copies as per Clause no. 4 of Section – B
		CREDENTIAL 2	<ul style="list-style-type: none"> • Product brochure • Other documents, if any
D	DECLARATION	DECLARATION 1	List of Clients as per format (Section – O)
		DECLARATION 2	Financial Capability of Bidder as per format (Section – K)
		DECLARATION 3	Bidder's Details as per format (Section – L)
		DECLARATION 4	Details of Order Execution as per format (Section –J)
		DECLARATION 5	As required
F	FINANCIAL INFO	P/L & BALANCE SHEET 2021-2022	P/L & BALANCE SHEET 2021-2022
		P/L & BALANCE SHEET 2022-2023	P/L & BALANCE SHEET 2022-2023
		P/L & BALANCE SHEET 2023-2024	P/L & BALANCE SHEET 2023-2024

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SECTION – H

BILL OF MATERIAL FOR PROCUREMENT

Sl. No.	Item Description	Qty.	Units.
1	Desktop Computer	10	No.
2	Laptop	01	No.
3	Online UPS 6 KVA	01	No.
4	Battery 12v 26Ah	16	No.
5	Battery Rack & links	01	No.
6	Anti-Virus	11	No.
7	24 port Smart manage Giga Switch	01	No.
8	24 port POE Smart manage Giga Switch	02	No.
9	Wireless Controller	01	No.
10	Dual Band Access Point	02	No.
11	Cat 6 UTP Cable 1 Box. (Per Box -305 Mtr.)	02	Box
12	9U Rack	01	No.
13	Patch panel	03	No.
14	I/O with face plate & back box	20	No.
15	Cat 6 UTP patch cord 1mtr.	50	No.
16	Cat 6 UTP patch cord 2mtr.	20	No.
17	CAT 6 cable laying with all PVC conduit	610	Mtr.
18	Rack Fixing & Dressing, AP Mounting, Patch panel termination, I/O fixing, AP & controller configuration charges	01	LS.
19	75" Display	01	No.
20	Digital Signage Manage Software license for Customization Display on the screen	01	No.
21	To make the Room (Size 35ft.X15.5ft.) as sound proof necessary materials to be required for supply, fixing, installation etc. (Materials like. 19mm Plywood (Size=8×4), White .8mm liner (Size= 8×4), Colour Sunmaiker .8mm (Size= 8×4), Fevicol Preferably Marine, Thermocol lynch thickness, Size= 3×1.5 etc.	01	LS
22	Computer Chair	14	No.
23	Application Development Cost for Helpdesk system	01	LS
24	Application Development Cost for Stock Management System	01	LS
25	AMC for Helpdesk and Stock Management system after Go-Live	01	LS

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SECTION - I

TECHNICAL SPECIFICATION WITH COMPLIANCE STATEMENT

(Tender No. WTL/DDMS/CC/24-25/016)

Minimum Specification of Desktop

Qty.			10	
Make				
Model				
Sl. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Processor	Intel i5 12th or higher		
	Chipset	Intel H series or higher, motherboard with OEM logo embossed		
	Hard Drive	512GB SSD NVME		
	I/O	1x PCI slot, USB kbd & Mouse 2x M.2 slot, Min. 10 USB ports		
	Memory	8 GB DDR4 2666 UDIMM NECC Memory or higher		
	Connectivity	Ethernet, WIFI+BT		
	Operating System	Windows 11 Pro 64 or higher		
	Display	19.5" resolution or higher , TCO certified		
	Certifications	EPEAT, Energy Star, ISO 9001, 14001, 27001, ROHS, UL, FCC, CE		
	Power supply	180w with min. 90% or higher efficiency		
	OEM Brand	from Top 5 vendors as per latest IDC report		
	Warranty	3 Years onsite		

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Minimum Specification of Laptop

Qty.			1	
Make				
Model				
Sl. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
	Parameters	Specification		
2	Form Factor	Standard		
	Chassis Material	Alluminium		
	Hinges	Metallic		
	Processor	Core i5 12th gen, 10C or Higher		
	Display	15.6"		
	Display Type	IPS, FHD		
	RAM	16GB		
	HDD	512TB SSD		
	OS	WIN 11Pro preloaded		
	Port	2nos. M.2, 3nos. USB Version 3 point 0 / 3 point 1, 1no. USB C, 1no. HDMI,		
	Connectivity	Wi-Fi 6+ BT , Gigabit Ethernet Port		
	Internal Speaker	Dual		
	Webcam	HD		
	Keyboard	Standard, Backlit, Spill Resistant		
	Finger Print Reader	Yes		
	Carry Case	Back Pack		
	Weight	Not more then 1.75Kg		
Battery	Integrated, Battery Backup 12Hrs			
Certification	BIS, BEE / Energy Star for the given Model, ROHS, UL,CE,FCC.			
Warranty	3Years including battery.			

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Minimum Specification 6KVA UPS

Qty.			1	
Make				
Model				
SL No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
3	CAPACITY	6 kVA UPS System (1Ph Input /1Ph Output) /4.8KW / True On-line Double Coverstion UPS		
	Input	Voltage Range- 110 - 300 VAC based on the load percentage / Frequency Range- 45 to 55 Hz / Power Factor- ≥ 0.99 at full load and nominal input Voltage / Current THD - $< 5\%$		
	Output	Voltage- 230 VAC / Voltage Regulation- $+ / - 1\%$ / Frequency (Free Running Mode)- $50 \text{ Hz} \pm 0.1 \text{ Hz}$ / Frequency (Synchronisation Mode)- 45 to 55 Hz / Harmonic Distortion (THD)- $< 2\%$ (linear load) & $< 5\%$ (non-linear load)		
	Output Waveform	Sine wave		
	Crest Factor	3:1		
	Inverter Efficiency	$> 90\%$		
	Power Factor	0.9 Lagging		
	Overload	101% - 109% for 5 minutes / 110% - 129% for 1 minute / 130%-150% for 10 Sec		
	System DC Voltage	$\geq 192 \text{ VDC}$		
	Battery Type	12 V Sealed Lead Acid Maintenance Free		
	Battery make	Exide/ quanta		
	Back up time	30 Mins Backup		
	Charger	Built-in solid state float-cum-equalizing charger with Alarms - On battery; low battery alarm; overload automatic boost / trickle charge modes with current limiting features.		
	AC/AC (overall efficiency)	$\geq 85\%$ (at full Load)		
	Eco mode	Available		
	Overload capacity	Available		
	Converter mode	Available		
Bypass parameters configurable	Available			
Display	LCD Display			

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Ingress protection	IP 20		
Bypass	Static Bypass		
Maintenance Bypass	Available		
Battery make:			
Warranty	2 Years on UPS & 2 Years on Battery from date of supply.		
Certification	Certification - ISO 9001 : 2008, ISO 14001 : 2004, BIS Certificate, PEP Certificate		
Service purpose	UPS OEM should have toll free number facilities for all type service call logging support.		
Criteria	UPS OEM should have at least 11 own Service Centers (Where Spare & Parts stock available and UPS will repair instant) and own payroll 40 Service engineers in West Bengal for Service support. At least 25 Service Engineers PF details & 11 own service centers address should be shared along with technical bid.		
	UPS OEM should have single PO Copy & supplied 10000 Units in West Bengal Govt. project through System Integrator during last 2 (two) years. PO should be shared along with technical bid.		
	UPS OEM should have 500 CR turnover consecutive last 3 financial Years		
	UPS OEM should have own Factory premises in India		

Minimum Specification of Security Software

		Qty.	11	
		Make		
		Model		
Sl. No.	Feature	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
4		Single License for multi-device		
		Intrusion Detection System (IDS) /		
		Data Protection		
		Cloud Protection		
		Network Threat Protection		
		Anti-Virus, Anti-Malware, Anti-Phishing, Anti-Rootkit, Anti-Spyware, Anti-Trojan, Anti-Worm, Anti-Spam, Anti-Adware, Anti-Ransom ware		
		Boot time protection		
		Removable Media Scan		
		Protection from Browser Exploits		

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	Incoming and Outgoing Email Protection, Registry Start Up Protection		
	On-Demand Scanning, On-Access Scanning, Scheduled Scanning, Vulnerability Scanning, Tamper Protection, Heuristics Protection, Web Protection, Protection from PUA (Potential Unwanted Applications), Download Protection, Behavioural Analysis & Vulnerability Protection, Webcam protection, Advance DNA Scan, Spam Protection, Anti-Key logger, Screen Locker Protection, Hijack Restore, PC Tuner & Remote Device Management, Proactively monitors the system for new ransomware infections, Browser sandbox.		
	Automatically Clean Infected Files & USB Detection		
	Scan Compressed File Formats		
	Quarantine Feature		
	Malicious web page blocking		
	Safe guards online transactions		
	Network Attack Blocker		
	Virus clean up mode/Virtual sandbox		
	System Watcher		
	Critical Data Backup option for Ransomware protection		
	Data Encryption, File Shredder, Virtual Key Board		
	Automatic Updates		
	Free 24-hour support		
	Free Upgradation to Higher Version with in support period		
	Valid Licence copy to be provided		
	AV Test, 100% Make In India Product and offered OEM never been blacklisted in any Central government, PSU or state government.		
	L1 support directly from OEM, should have ISO 20000, 9001-2015, 27000 certification		
	OEM must have the physical support team in Kolkata		
	Validity 3 years.		

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Minimum Specification 24+4 Port Layer-2 Switch

		Qty.	1	
		Make		
		Model		
SL. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
5	Hardware	Layer-2 Managed Switch having 24x10/100/1000BaseT ports & 4x 1G SFP slots		
		Switching Capacity should be atleast 56Gbps		
		Packet Forwarding Rate should be atleast 41Mpps for 64-byte packet size		
	The Switch should have following L2 & L3 features	1. MAC Address Table size: Atleast 8000, support atleast 256 static MAC		
		2. Flow Control: IEEE 802.3x in full duplex, back pressure in half duplex & HoL blocking prevention		
		4. IGMP v1 v2 with atleast 256 IGMP snooping groups, Per VLAN IGMP Snooping, port based IGMP snooping fast leave.		
		5. LLDP, LLDP-MED, IPv6 Neighbor Discovery.		
		6. IEEE802.1D STP, 802.1w RSTP, 802.1s MSTP with atleast 32 MSTP instances support, Root guard or equivalent feature.		
		IEEE 802.3ad Link Aggregation with atleast 8 ports per groups & 4 groups per switch		
		Port mirroring for Tx/Rx/Both. One-to-One mode, Many-to-one mode		
		IEEE 802.1Q VLAN, atleast 256 Static VLANs, auto Voice-VLAN, asymmetric VLAN, auto surveillance VLAN		
		Should be able to discover ONVIF compliance camera and NVR. Automatically configure the discovered device with right VLAN and QoS to ensure video traffic		
		Atleast 124 IPv4 static route entries & atleast 50 IPv6 static route entries		
		The switch should have Port-based ingress & egress bandwidth control with minimum granularity of atleast 16Kbps		
		The switch should have standard & extended Access control list. Atleast 50 access lists supported. Atleast 750 access rules supported.		
The switch should have the following security features from Day-1: SSLv3, SSL IPv6, Broadcast, Multicast & Unicast storm control, port security feature with atleast 64 MAC per port, traffic segmentation, ARP spoofing prevention, IEEE 802.1x, MD5 Authentication, Dynamic VLAN assignment, DHCP server screening, RADIUS server, Binding of IP address with MAC				

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		address & interface.		
		The switch should have feature to protect the CPU from protocol control packet attack.		
		The switch should have cable diagnostic feature to check the status of connected RJ45 cables.		
		The Switch should have following Management features from day-1: Web-based GUI, Web based GUI for IPv6, Telnet Server, Telnet Server IPv6, TFTP Client, TFTP client IPv6, SNMPv1v2cv3, SNMP IPv6, SNMP trap, BootP/DHCP Client, DHCPv6 client, DHCP Relay, DHCP Relay Option 82, SNTP, trusted host, trusted host IPv6, RMONv1, Syslog, Syslog IPv6, local syslog, ping, dual configuration files support, dual image files support.		
		All switches should be from same make		
		OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).		

Minimum Specification 24+4 Port Layer-2 PoE Switch

		Qty.	2	
		Make		
		Model		
SL. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
6	Hardware	Layer-2 Managed Switch having 24x10/100/1000BaseT PoE ports & 4x 1G SFP slots		
		Switching Capacity should be atleast 56Gbps		
		Packet Forwarding Rate should be atleast 41Mpps for 64-byte packet size		
		The switch should support both IEEE 802.3af & IEEE 802.3at standards. It should have PoE power budget of atleast 190Watt.		
	The Switch should have following L2 & L3 features	1. MAC Address Table size: Atleast 8000, support atleast 256 static MAC		
		2. Flow Control: IEEE 802.3x in full duplex, back pressure in half duplex & HoL blocking prevention		
		4. IGMP v1 v2 with atleast 256 IGMP snooping groups, Per VLAN IGMP Snooping, port based IGMP snooping fast leave.		

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	5. LLDP, LLDP-MED, IPv6 Neighbor Discovery.		
	6. IEEE802.1D STP, 802.1w RSTP, 802.1s MSTP with at least 32 MSTP instances support, Root guard or equivalent feature.		
	IEEE 802.3ad Link Aggregation with at least 8 ports per groups & 4 groups per switch		
	Port mirroring for Tx/Rx/Both. One-to-One mode, Many-to-one mode		
	IEEE 802.1Q VLAN, at least 256 Static VLANs, auto Voice-VLAN, asymmetric VLAN, auto surveillance VLAN		
	Should be able to discover ONVIF compliance camera and NVR. Automatically configure the discovered device with right VLAN and QoS to ensure video traffic		
	At least 124 IPv4 static route entries & at least 50 IPv6 static route entries		
	The switch should have Port-based ingress & egress bandwidth control with minimum granularity of at least 16Kbps		
	The switch should have standard & extended Access control list. At least 50 access lists supported. At least 750 access rules supported.		
	The switch should have the following security features from Day-1: SSLv3, SSL IPv6, Broadcast, Multicast & Unicast storm control, port security feature with at least 64 MAC per port, traffic segmentation, ARP spoofing prevention, IEEE 802.1x, MD5 Authentication, Dynamic VLAN assignment, DHCP server screening, RADIUS server, Binding of IP address with MAC address & interface.		
	The switch should have feature to protect the CPU from protocol control packet attack.		
	The switch should have cable diagnostic feature to check the status of connected RJ45 cables.		
	The Switch should have following Management features from day-1: Web-based GUI, Web based GUI for IPv6, Telnet Server, Telnet Server IPv6, TFTP Client, TFTP client IPv6, SNMPv1v2cv3, SNMP IPv6, SNMP trap, BootP/DHCP Client, DHCPv6 client, DHCP Relay, DHCP Relay Option 82, SNTP, trusted host, trusted host IPv6, RMONv1, Syslog, Syslog IPv6, local syslog, ping, dual configuration files support, dual image files support.		
	All switches should be from same make		
	OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).		

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Minimum Specification Wireless Access Point

Qty.			2	
Make				
Model				
SL No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
7	Standards	Compliant with IEEE 802.11a, IEEE 802.11b, IEEE 802.11g, IEEE 802.11n, IEEE 802.11ac & IEEE 802.11ax / Compliant with IEEE 802.3ab, IEEE 802.3u, IEEE 802.3az and IEEE 802.3x / Compliance with IEEE 802.3at for providing PoE+ based power. / Modulation types support-DQPSK, DBPSK, DSSS, CCK, BPSK, QPSK, 16QAM, 64QAM, and 256 QAM with OFDM / IPv4 & IPv6 support. / Secure Product Development Lifecycle Process Requirement Certification in accordance with IEC 62443-4-1: 2018 standard. Certificate must be submitted along with the bid otherwise it may cause for rejection of bid.		
	Features	Should Have minimum 1 x auto-sensing RJ-45 10/100/1000 Mbps Gigabit Ethernet port / Minimum antenna gain of 3.2dBi for 2.4GHz radio & 4.3 dBi for 5GHz radio / Min transmit power of AP should be atleast 23dBm for 2.4GHz & 26 dBm for 5GHz radio / Should support min. 2 Internal dual band omnidirectional antennas.		
		Access point should support atleast 1200Mbps Data rate with the 5GHz radio operating using 802.11ax and 2.4GHz interface should support atleast 574Mbps Data Rate using 802.11ax.		
		Should have Bandsteering functionality to load balance between 2.4 Ghz & 5 Ghz wireless clients.		
		Must support feature to set the maximum no. of clients allowed to connect to AP using a particular wireless band of operation.		
		Access point should have the capability to manually configure the transmit power level as a percentage of the maximum power		
		It should support to work in Stand-Alone Mode and in Managed Mode with a WLAN Controller.		
		Should support atleast 8 configurable SSIDs in each of the the two radio's(2.4GHz & 5GHz) these SSID's must be mappable to a separate VLAN each. It should support Wi-Fi Multimedia (WMM) for QoS		
		Bandwidth optimization functionality: allocating a uplink and downlink bandwidth limit for all clients and per SSID bandwidth allocation		
		The AP must be configurable as a DHCP server allocating IP addresses to the clients with a		

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	configurable lease time for the assigned IP addresses. Also a static pool must be configurable where in some clients receive only a specific IP address.		
	Wireless Schedule creation on a per SSID basis which defines the Days and time of the week when the particular SSID is enabled.		
	The AP must provide a complete list of all the clients connected along with their MAC address, connected SSID, connected wireless band, Authentication used and their received Signal strength value.		
	Web Redirection feature: For Captive portal Wireless clients :redirection to this web site after authentication.		
Security	support for SSID Broadcast Enable/Disable option to prevent detection of the AP network / 64/128-bit WEP, WPA/WPA-2 & WPA3 Personal & Enterprise./ The AP must support a Internal RADIUS server/ Support for LDAP, POP3 and external RADIUS server for authentication / MAC address access control (Filtering) / Authentication with EAP types: EAP-TLS, EAP-TTLS/MSCHAPv2, PEAPv0/MSCHAPv2, PEAPv1/EAP-GTC & EAP-SIM		
Access point Management & Maintenance	Web based management, SSL		
	Backup and restore of AP configuration using Web based GUI		
	The Access point must be wall & ceiling mountable in the indoor environment. Must be provided with the required mounting equipment.		
Warranty	AS per OEM policy		
	OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).		

Minimum Specification Wireless Access Point Controller

		Qty.	1	
		Make		
		Model		
SL No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N

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8	Standards	Hardware Wireless Controller supporting minimum 100nos. Of Access Point from day one. All necessary license required must be included in the offer./ IEEE 802.3u/ab, IEEE 802.3x Flow Control / Secure Product Development Lifecycle Process Requirement Certification in accordance with IEC 62443-4-1: 2018 standard. Certificate must be submitted along with the bid otherwise it may cause for rejection of bid.		
	Functionality	Network Management : Telnet, Web (HTTPS) Secure Telnet (SSH)		
		WLAN Management		
		Minimum APs Support: 100		
		WLAN Management Features : AP grouping, Multi-tenancy, Visualized topology, NAT pass-through, Setup wizard, AP discovery (layer 2 and layer 3), Report system		
	User Authentication	Guest Portal : Captive portal		
		Authentication Method : Local; POP3, RADIUS,LDAP, Voucher		
		Hotspot Features: Built-in support for voucher-based authentication, Built-in hotspot manager for voucher creation and guest management, Rate limiting and bandwidth control for guest and hotspot portal		
	Wireless Features	RF Management and Control : Auto Output Power Control, Auto Channel, Self-healing around failed APs		
		Multiple SSIDs per Radio(AP): 8		
		Advanced Wireless Features: Band steering, L2 roaming, Bandwidth optimization, Airtime fairness		
	System Management	Management Interface: Web-based user interface(HTTPS)		
		Scheduling : Firmware update, Configuration update		
	Warranty	AS per OEM policy		
		OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).		

Minimum Specification CAT-6 UTP Cable

Qty.	2
Make	
Model	

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SL. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
9		Category 6 Unshielded Twisted Pair 4 pair cable shall be compliant with ANSI/TIA-568-C.2 channel performance		
		The 4 pair Unshielded Twisted Pair cable shall be UL Listed, ETL Verified		
		All Category 6 cables shall meet or exceed the following characteristics:		
		Mechanical Characteristics		
		Construction: 4 twisted pairs separated by internal X shaped, 4 channel, full separator. Half shall not be accepted.		
		Conductor dia: 23 AWG		
		Insulation: High density polyethylene		
		Pairing: Two insulated conductor twisted together		
		No. of Pair: 4 pairs		
		Colour of sheath: FR-PVC GREY- Single sheath		
		Rip Cord should be available		
		Sequential meter marking should be available		
		Temperature Rating: (- 20 to +60 C)		
		Packing : 305 Mtrs.		
		Low Frequency Electrical Parameter		
		Conductor Resistance: ≤9.38 OHMS/100 MTR		
		Resistance Unbalance: 5% Max		
		Mutual Capacitance: < 5.6 nF/100 mtrs		
		Capacitance Unbalance: 330pF/100M		
		Delay Skew: < 45ns		
	Generally confirming to EIA/TIA 568-C.2 and ISO 11801 Class E			
	All Passive items should be from Same Make			
	OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).			

Minimum Specification 9U Wall Mount Indoor Rack

Qty.	1
Make	
Model	

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SL. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
10		9U, 19" 400mm Width, 600mm Depth, Wall Mount Networking Enclosure. It should confirm to DIN 41494 or equivalent standard. It should be welded construction with steel frame. Lockable tough ended glass front door. 19" mounting angle made of formed steel. Powdered coated standard finish. Top & Bottom welded cover with vented & cable entry exit cut outs. 2 pair of 19" mounting rails. 1U Cable Manager. Roof Mounted Fan Unit (1Nos.). 230V AC, 6 way, 5/15 Amp Power Distribution Unit. Mounting Hardware.		
		OEM offered must be ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO 14064-1: 2006, OEM should have Average Annual Financial Turnover not less than 250 Crores for their business in India for the last five financial years. OEM should have their Own service centre running & operational within the state of installation (West Bengal). Rack OEM should have one single order of rack for min. 1000 nos. from any Govt Dept / PSU / Govt. undertaking within last five financial year from the date of RFP. The Rack OEM should have their own sales office & own service center in West Bengal. OEM declaration / document need to be submitted.		

Minimum Specification Cat 6, 24 Port Fully Loaded Patch Panel

Qty.		3		
Make				
Model				
SL. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
11		24-Port Cat6 Fully-loaded UTP Patch Panel		
		Patch Panel made of powder coated steel, in 24 port configurations.		
		Allow for a minimum of 200 re-terminations without signal degradation below standards compliance limit.		
		Have port identification numbers on the front of the panel.		
		IDC: Suitable for 22-26 AWG stranded and solid wire compatible with both 110 & Krone punch down tools		
		The Cat-6 transmission performance is in compliance with the ANSI/TIA/EIA 568C.2 standard		
	Mechanical Characteristics:	Plastic Housing: PBT+Glass Fiber, UL94V-0 rated		
	Jack Connector	Operating Life: Minimum 750 insertion cycles		
	Material: Phosher bronze with nickel plated			
	Contact Plating: 50µ" Gold plated on plug contact area			

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IDC Connector	Plastic Housing: Polycarbonate		
	IDC Contact Plating: Phosphor bronze with tin plated		
	Wire Accommodation: 22-26 AWG solid		
	Contact resistance: 20Milliohms		
	Insulation resistance: 100 MegaOhms @ 500V DC		
	All Passive items should be from Same Make		
	OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).		

Minimum Specification Cat 6 UTP I/O, Single Port Face Plate, Back Box

Qty.		20		
Make				
Model				
Sl No.	Component	Cat 6 UTP I/O, Single Port Face Plate, Back Box	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
12		Single Port Cat6 UTP Information Outlet with Face Plate & Surface Mount Box		
		Write on labels in transparent plastic window – supplied with plate		
		Face Plate with shutter		
		Should be able to support variety of jacks – UTP, STP etc.		
		Category 6, TIA568 C.2		
		All information outlets for 22-26 AWG copper cable shall:		
		Use insulation displacement connectors (IDC)		
		Allow for a minimum of 200 re-terminations without signal degradation below standards compliance limits.		
		Jack Specification:		
		Plastic Housing: Polycarbonate, UL94V-2 rated or equivalent		
		Operating Life: Minimum 750 insertion cycles		
		Contact Material: Phosphor Bronze with nickel plated		
		Contact Plating: 50 microns gold on plug contact area		
		IDC : Housing PC , UL 94 V-2, 568A/B configuration		
		Operating Life: Minimum 200 Re-terminations		
		IDC Contact Plating: Phosphor bronze with tin plated		
	Operation Temp: -10 C to 60 C			
	Keystone of I/O should be UL Listed. Back box should be of same make as keystone jack & face			

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	plate.		
	All Passive items should be from Same Make		
	OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).		

**Minimum Specification
Cat 6 UTP Factory Crimped Patch Cord Length 1 meter**

Qty.		50		
Make				
Model				
SL. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
13		Category 6 UTP Patch Cord – 1Mtr		
		Conductor size: 24 AWG multi-strands bare copper		
		Jacket: FR-PVC		
		Operating life: Minimum 750 insertion cycles		
		Contact blade: Copper Alloy		
		Operating temperature: -10°C to 60°C		
		Factory Crimped Patch Cord with Factory Moulded Boot		
		All Passive items should be from Same Make		
		OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).		

**Minimum Specification
Cat 6 UTP Factory Crimped Patch Cord Length 2 meter**

Qty.		20		
Make				
Model				
SL. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Compliance Y/N
14		Category 6 UTP Patch Cord – 2Mtr		
		Conductor size: 24 AWG multi-strands bare copper		

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	Jacket: FR-PVC		
	Operating life: Minimum 750 insertion cycles		
	Contact blade: Copper Alloy		
	Operating temperature: -10°C to 60°C		
	Factory Crimped Patch Cord with Factory Moulded Boot		
	All Passive items should be from Same Make		
	OEM offered must have ISO 9001, ISO 14001 & ISO 45001:2018 certified for design and development of LAN and WAN products. ISO/IEC 27001: 2013, ISO 14064-1: 2006, IEC 62443-4-1: 2018. OEM should have their Own service centre running & operational within the state of installation (West Bengal).		

Minimum Specification of 75" Display with manage Software

	Qty.		01	
	Make			
	Model			
Sl. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
15	Diagonal Size	75" or higher		
	Panel Type	VA		
	Resolution	3840x2160(16:9)		
	Brightness	500 Nit or higher		
	Contrast Ratio	4000:1 or higher		
	Viewing Angle(H/V)	178:178		
	Bezel Width(mm)	13.4mm(even) or less		
	Panel Depth	28.5mm or less		
	Response Time	8 ms		
	Display Colors	16.7 M		
	Color Gamut	92%		
	Audio	Built in Speaker(10W + 10W)		
	Input Type	DP 1.2 (1),HDMI 2.0 (3)		
		HDCP2.2		
		USB 2.0 x 2 , RJ45		
BT/Wifi	Wi-Fi(2.4/5.0GHz dual) & BT			
Output Type	Stereo Mini Jack			
Duty Cycle	24x7			
Special features	H/W : HAZE 25%Symmetric Design, Center IR, Temperature Sensor, Ambient Sensor Auto Level Wi-Fi(2.4/5.0GHz dual) & BT S/W : Workspace			

WEBEL TECHNOLOGY LIMITED

	(Microsoft365/VMWare/RDP) Custom Home Auto Source Switching & Recovery, Dicom Simulation Mode, Director Mode, SmartView+(PC), Upgradable Web-Engine, Enterprise Platform Smart Calibration, SmartView+ feature to wirelessly show 6 participants from different devices(mobile, PC, laptop, tablets, etc), Video Conference Solution		
Internal Player Feature	1.6Hz Quad Core CA73 or better CPU, 16GB Storage		
Logo	Should have customized Logo when no signal is active		
File Support	Direct viewing of PPT, Word ,PDF, Images and Video from pen drive		
Remote Controlling of Device	Laptop / Desktop should be controlled remotely by external Keyboard and mouse through display		
External Control	RS232C(in/out), RJ45		
Power Consumption Max	215.0 W/H OR LESS		
Standby Mode Power	less than 0.5W		
Vesa Mount	400*400mm		
Operating Temperature	0 °C ~ 40 °C		
Humidity	10 % ~ 80.0 %		
Safety	CE, UL & BIS		
	EMC-Class B		
Warranty	3 yrs onsite		

Digital Signage Manage Software Software Specification

	Qty.		01	
	Make			
	Model			
Sl. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
16	Digital signage Software license for every screen	The Digital Signage solution shall provide facility to design and create content through a GUI based interface, Digital Signage Software and Display must be from same OEM.		

WEBEL TECHNOLOGY LIMITED

	Digital Signage screen at particular location shall be identified with a unique identification number (UIN).		
	Ability to broadcast information (text, image, audio, video etc.) from a central location on a real time basis as well as on offline basis		
	Logically grouping Digital Signage Display by location. Ability to manage the Digital Signage content centrally. Ability to manage display layout/design on individual screen from a centralized location. Facility of scrolls, crawls, to separate multiple display on separate regions on the screen.		
	Ability to schedule auto ON/OFF mode and wake up of Digital Signage Displays from a centralized location. Logo should have customised customer logo		
	The software shall be capable of distributing content to the required no of LED displays concurrently from centralized location		
	Add/modify/delete/combine content in any of the file formats which results in audio, video, text format etc. It shall also be capable of adding scrolling text message content		
	Central control of the content to be displayed on the particular screen. Content manager shall schedule fixed time slot for content to be displayed.		
	Digital signage hardware also must have file support (images, audio, videos etc., from pen drive)		
	Transmitting/downloading/deploying content to logically grouped branches/locations. Content can also be scheduled for a particular set of screens		
	Ability to manage content in terms of time to display, screen split, duration of display etc., Preview of the final content by authorized (central/local) persons before the final upload		
	Design the content with ease (drag and drop) in any media format		

WEBEL TECHNOLOGY LIMITED

		Facility to remotely view the current playback status of any screens		
		Content deployment can happen on real-time basis or on a scheduled date and time. If content deployment has failed for a particular location then redeployment process should be initiated automatically at least for a prefixed number of times		
		Ability to delete content from a particular display only by an authorized (central or local) person		
		To schedule and retain data in the centralized server for a minimum period of six (6) months		

Computer Chair

	Qty.		14	
	Make			
Sl. No.	Component	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
18		Length 19 inches, Depth 19 inches, Height adjustable, Steel legs with 5 castors, Mesh back, Black and blue colours, Maximum height 39inches, Full revolving mechanism, Fixed hand rest, Tilting locking option)		

- Bidder should submit all relevant data sheet/brochure of all quoted items and should also available in respective OEM's official website.
- Bidder should indicate items mentioned in the OEM data sheet / brochure by marketing as mentioned in minimum specification in the RFP

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

WEBEL TECHNOLOGY LIMITED

SECTION – J

DETAILS OF ORDERS EXECUTED BY BIDDER

(Tender No. WTL/DDMS/CC/24-25/016)

Sl. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

Note:

- A. Type of Project shall indicate the implementation of services (Delivery & Installation of Desktop Computer and Line Interactive UPS).
- B. Scope of work shall indicate whether it is implementation, Operation or maintenance.
- C. Submit Customer Order Copy details of the order indicating the project value, customer contact details.

WEBEL TECHNOLOGY LIMITED

SECTION – K

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/DDMS/CC/24-25/016)

FINANCIAL INFORMATION

Sl. No.	Name of the Bidder	Turnover (Rs. / Crores)		
		2021-22	2022-23	2023-24
1				

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

Note:

Submit the audited financial statement/ audited annual report of the last three financial years.

WEBEL TECHNOLOGY LIMITED

SECTION – L

BIDDERS'S DETAILS

(Tender No. WTL/DDMS/CC/24-25/016)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	<p>Is the firm</p> <ul style="list-style-type: none"> ▪ a Government/ Public Sector Undertaking ▪ a propriety firm ▪ a partnership firm (if yes, give partnership deed) ▪ a limited company or limited corporation ▪ a member of a group of companies, (if yes, give name and address and description of other companies) ▪ a subsidiary of a large corporation (if yes give the name and address of the parent organization). If the company is subsidiary, state what involvement if any, will the parent company have in the project. 	
8	Is the firm registered with Sales Tax department? If yes, submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
10	Total number of employees. Attach the organizational chart showing the structure of the organization.	
11	Are you registered with any Government/ Department/Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business under your present name? What were your fields when you established your organization	

WEBEL TECHNOLOGY LIMITED

13	<p>What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary)</p> <ul style="list-style-type: none"> ▪ Manufacturer ▪ Supplier ▪ System Integrator ▪ Consultant ▪ Service Provider (Pl. specify details) ▪ Software Development ▪ Total Solution provider (Design, Supply, Integration, O&M) ▪ IT Company 	
14	Number of Offices in district head quarters in West Bengal	
15	Is your organization has ISO 9001:2015 certificates?	
16	List the major clients with whom your organization has been / is currently associated.	
17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – M

Checklist for Eligibility / Qualification Criteria Compliance

(Tender No. WTL/DDMS/CC/24-25/016)

Sl. No.	Specific Requirement	Documents Required	Compliance (Yes / No)
1	The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or Proprietary Firm. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.	Certificates of incorporation / Registration Certificates.	
2	The bidder should have their presence in Kolkata with own office. Valid proof should be submitted along with the bid.	Relevant document	
3	The bidder should have valid GST Registration Certificate & PAN. Bidder shall have to submit photocopy of the documents.	<ul style="list-style-type: none"> • GST Registration Certificate • PAN • Trade License 	
4	<p>The bidder shall have executed “Similar Nature Work” of single order an amount not less than Rs. 1.00 (One) Crore in last three financial years (FY – 2021-22, 2022-23, 2023-24) in Government Department / PSU / Autonomous Body or any reputed organization. References order copy for the project to be provided.</p> <p style="text-align: center;">OR</p> <p>The bidder shall have executed “Similar Nature Work” of two orders in total amount not less than Rs. 1.50 (One Point Five) Crores in last three financial years (FY – 2021-22, 2022-23, 2023-24) in Government Department / PSU / Autonomous Body or any reputed organization. References order copy for the project to be provided.</p>	Related Work orders/ Agreements/ Purchase Order along with Duly signed certificate from Client for suchwork.	
5	Bidder should have local call center number. Call Center details with number is to be submitted.	Relevant document	
6	The bidder should have an average annual turnover of not less than Rs. 2.00 (Two) Crores in the last three financial years (considering FY – 2021-22, 2022-23, 2023-24). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.	3 years audited balance sheet or a consolidated report signed by chartered accountant	
7	Bidder should have positive net worth in the last financial year (FY – 2023-24). Auditor Certificate to be submitted.	Auditor Certificate	
8	Manufacturer’s tender specific authorizations for Laptop, Desktop, Printer, Photocopier, UPS and Network Items must	MAF of OEM	

WEBEL TECHNOLOGY LIMITED

	be submitted as per format enclosed (Section - N)		
9	The Bidder must have own Support Service Center with manpower in Kolkata. Details to be submitted.	Declaration	
10	The bidder shall have Quality Certificate (ISO 9001:2015). Copy of valid Certificate to be submitted.	Certificate	
11	The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted and will be considered as not eligible bid.	Bid Form	
12	Bidder shall submit NIT Declaration (Section - R) duly signed by the authorized signatory of the company as per the format. Deviation in format may not be accepted.	NIT Declaration	
13	The bidder shall not have been blacklisted by any State/Central Government or PSU or bilateral/ multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26- Dec-2011). Declaration on bidder's letter head to be submitted.	Declaration	
14	Bidder to ensure of one technical support personnel (with minimum 3 years working experience in relevant filed) for liaison with OEM / maintaining the tender specific Hardware along with OS for the entire warranty period i.e., 36 months from the date of final acceptance of the system by the user or 38 months from date of delivery, whichever is earlier). No separate cost for manpower will be chargeable. A declaration in this regard is to be submitted in bidder's letter head in original.	Declaration	
15	Respective OEM's shall submit NIT Declaration (Section –S) duly signed by the authorized signatory of the respective OEM as per the format. Deviation in format may not be accepted and will be considered as not eligible bid.	NIT Declaration	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – N

MANUFACTURER’S AUTHORIZATION FORM

Date:

To
Webel Technology Limited
Plot-5, Block-BP, Sector-V Salt
LakeKolkata-700 091

Ref. Tender No. WTL/DDMS/CC/24-25/016 dated 12.11.2024

Whereas we are official producers of
and having production facilities at do hereby authorize
.....
located at(hereinafter, the “Bidder”) to submit a bid of the
following products produced by us, for the supply requirements associated with the
above invitation for Bids.

When resold by these products are subject to our applicable standard
end user warranty terms.

We assure you that in the event of not being able to fulfill its obligation as
our service provider in respect of our standard warranty terms we would continue to meet
our warranty terms through alternate arrangement.

We also confirm that is our authorized service provider/system
integrator and can hence provide maintenance and upgrade support for our products.

We also confirm that the products quoted are on our current product list and are not likely
to be discontinued within 6 (Six) years from the day of this letter. We assure availability of
spares for the products for the next three years after three years warranty.

We also confirm that the material will be delivered as per delivery schedule against
above mentioned tender from the date of placement of confirmed order.

Name In the capacity of

Signed

Duly authorized to sign the authorization for and on behalf of

Dated onday of2024

Note. This letter of authority must be on the letterhead of the Manufacture and duly signed
by an authorized signatory.

WEBEL TECHNOLOGY LIMITED

SECTION – P

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE

Ref Bank Guarantee no.....

Date.....

PROFORMA OF BG FOR SECURITY DEPOSIT

(1) KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Plot – 5, Block BP, Sector V, Kolkata-700 091 (hereinafter called “The Purchaser”) having agreed to accept from _____(hereinafter called “The Contractor”) Having its Head Office at _____, a Bank guarantee for Rs. _____ in lieu of Cash Security Deposit for the due fulfillment by the Contractor of the terms & conditions of the Work Order No. _____ dated _____ issued by the Purchaser for _____(hereinafter called “the said work order _____ dated _____)”. We _____ (Name & detailed address of the branch) (hereinafter called “the Guarantor”) do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs. _____ (Rupees _____) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No. _____ dated _____ of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE, _____ DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of _____ Rupees _____) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for _____ Work Order no. , _____ dated _____

(3) WE _____ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No. _____ dated _____ including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No. _____ dated _____ have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No. _____ dated _____ have been fully and properly carried out by the said contractor and accordingly discharged the guarantee.

(4) We _____ the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs. _____ (Rupees _____) only and will expire on _____ and unless a claim in writing is presented to

WEBEL TECHNOLOGY LIMITED

us or an action or suit to enforce the claim is filled against us within 6 months from _____ all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter).

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

(7) The executants have the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) only and our guarantee shall remain in force up to _____ and unless a demand or claim under the guarantee is made on us in writing on or before _____ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, _____ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we _____ have set and subscribed our hand on this _____ day of _____.

SIGNED, SEALED AND DELIVERED

(Stamp of the executants)

WITNESS

1) _____

2) _____
(Name & address in full with Rubber Stamp)

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum- Performance Guarantee, Earnest Money should be executed on the Non-Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / WorkOrder etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

WEBEL TECHNOLOGY LIMITED

SECTION - Q

SERVICE LEVEL AGREEMENT

Agreement for SLA will be signed between WTL and selected bidder before releasing the work order/purchase order.

Service Level Agreement for: Construction of District Integrated Control Room for District Disaster Management under the Office of the District Magistrate, Barasat, GoWB.

2 business day resolution for Kolkata PIN code area & 3 business days resolution for rest of West Bengal with 95% uptime. SLA calculation with monthly basis. Penalty amount will be deducted from PBG.

Resolution within	Penalty
<= 2 business day	Nil
>2 business days to <7 business days	Per day Rs. 100.00
> 7 business days to <15 business days	Per day Rs. 150.00
> 15 business days to < 21 business days	Per day Rs. 200.00
>21 business days	Per day Rs. 300.00

WEBEL TECHNOLOGY LIMITED

SECTION - R

NIT DECLARATION FOR BIDDER

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To
Webel Technology Limited
Plot – 5, Block – BP, Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Delivery & installation of Desktop Computer, 75" Display, Infrastructure Development, Furniture and Network Items with 3 years warranty and support at District Disaster Management Section (DDMS) Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender No. WTL/DDMS/CC/24-25/016 dated 12.11.2024 for Delivery & installation of Hardware, 75" Display, Call Centre Setup, Furniture and Network Items with 3 years warranty and support at District Disaster Management Section (DDMS) Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB. published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you, we

remain Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, thisday of2024

WEBEL TECHNOLOGY LIMITED

SECTION - S

NIT DECLARATION FOR OEM

(OEM's are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on OEM's Letter Head)

To
Webel Technology Limited
Plot – 5, Block – BP, Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Delivery & installation of Desktop Computer, 75” Display, Infrastructure Development, Furniture and Network Items with 3 years warranty and support at District Disaster Management Section (DDMS) Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB.

Dear Sir,

We the undersigned OEM/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender No. WTL/DDMS/CC/24-25/016 dated 12.11.2024 for Delivery & installation of Hardware, 75” Display, Call Centre Setup, Furniture and Network Items with 3 years warranty and support at District Disaster Management Section (DDMS) Newly Administrative Building of the District Magistrate Office, North 24 Parganas, Barasat, GoWB. published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while executing the said tender though our partner and comply the delivery schedule and maintain the Service Level Agreement during the entire warranty period as per tender terms.

Thanking you, we remain

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, thisday of2024

WEBEL TECHNOLOGY LIMITED

SECTION – T

PRE-BID MEETING QUERY

(Tender No. WTL/DDMS/CC/24-25/016)

Name of the Bidder:

Queries:

Sl. No.	Section No.	Clause No.	Page No.	Queries

Note: The filled form to be submitted in XLS or PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____