

# WEBEL TECHNOLOGY LIMITED

## NOTICE INVITING e-TENDER

e-Tender are invited for Supply, installation of required interfaces and providing Technical Manpower to Implementing Laboratory Information Management System (LIMS) in all BPHUs (341) to Integrate the analysed data with the Integrated Health Management System of Health and Family Welfare Department, Government of West Bengal. This project focuses on integrating a new analyzer into the existing laboratory information management system (LIMS) to automate data capture, ensure accurate data processing, and improve overall operational efficiency. The system will also provide real time monitoring dashboards.

Bids are invited from reputed Service Providers having sufficient experience and credentials for successful completion of "Similar Nature" of work in a Central or State Government Department/PSU/Autonomous Body. WTL has been chosen as the execution authority for the same. Bidder must read the NIT document carefully for responding to the requirements of the tender.

1	Tender No. & Date	WTL/HFW/LIMS/25-26/013 dated 26.06.2025
2	Tender Version No.	1.0
3	Brief description of Job	Supply, installation of required interfaces and providing Technical Manpower to Implementing Laboratory Information Management System (LIMS) in all BPHUs (341) to Integrate the analysed data with the Integrated Health Management System of Health and Family Welfare Department, Government of West Bengal.
4	Tender Fee	Rs.6000.00 (Rupees Six thousand only) The amount to be transferred online through e-tender portal.
5	Earnest Money Deposit	Rs.250000.00 (Rupees Two Lac and Fifty Thousand only) The amount to be transferred online through e-tender portal.
6	Date of Downloading	26.06.2025
7	Pre-Bid Meeting date & time	03.07.2025 at 12.00 Hrs. (On-Line Meeting) <ul style="list-style-type: none"><li>• Pre-Bid meeting will be online platform.</li><li>• Interested bidders are requested to send mail to purchase@wtl.co.in for participation of online pre-bid meeting. Based on request WTL will share meeting ID / links for meeting. If there is any change in date and time then BIDDERS will be informed.</li><li>• Only queries as per format (Section - M) reaching WTL by 02.07.2025 at 15.00 Hrs. will be taken for decision. Queries will be sent to Manager (Purchase) (purchase@wtl.co.in)</li></ul>
7	Bid Submission Start date & time	11.07.2025 at 14.00 Hrs
8	Last date & time of EMD & Tender Fee submission	Before Uploading of Tender
9	Last date & time of Bid Submission	15.07.2025 at 12.00 Hrs
11	Date & time of Technical Bid Opening	17.07.2025 at 12.00 Hrs
12	WTL Address	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13	Contact Number	033-23673403-06

## **WEBEL TECHNOLOGY LIMITED**

Intending bidder may download the tender documents from the website <https://wbtenders.gov.in> directly with the help of Digital Signature Certificate. Necessary Tender fee may be remitted online through e-tender portal in favour of "Webel Technology Limited" and also to be documented through e-filing. Necessary Earnest Money Deposit (EMD) may be remitted online through e-tender portal in favour of "Webel Technology Limited" and also to be documented through e-filing.

1. Both Techno Commercial Bid and Financial Bids are to be submitted concurrently duly digitally signed in the website <https://wbtenders.gov.in>
2. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
3. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the 'Tender Committee' will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
4. All clarifications / corrigenda will be published only on the <https://wbtenders.gov.in>.

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## **CONTENTS OF THE TENDER DOCUMENT**

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SECTION – E	INSTRUCTION TO BIDDER
SECTION – F	BID FORM
SECTION – G	TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT
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SECTION – K	FINANCIAL CAPABILITY OF BIDDER
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SECTION – M	FORMAT FOR PRE-BID MEETING QUERY
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## SECTION – A

### PROJECT BACKGROUND

#### 1. BACKGROUND & OBJECTIVE OF THE PROJECT

This project focuses on integrating a new analyzer into the existing laboratory information management system (LIMS) to automate data capture, ensure accurate data processing, and improve overall operational efficiency. The system will also provide real time monitoring dashboards.

##### Objectives

- Seamlessly interface the analyzer with LIMS via HL7/TCP/IP.
- Automate the import, validation, and storage of analyzer results.
- Provide real-time dashboards for analyzer performance metrics.
- Reduce manual data entry errors by at least 90%.

##### Analyzer Data Flow to IHMS

##### Data Receive from Analyzer

- **Automatic** or **semi-automatic** analyzers generate raw test data.
- Data is received by the **Middleware** or **LIS (Lab Information System)** via:
  - TCP/IP or RS232 communication
  - HL7 or ASTM protocols

#### 1.1. Project Estimated Cost

The estimated cost of the project for initial setup and operations for 1 years is as provided in the table below. The bidders must carefully evaluate all the cost components and details provided in the scope of work section of the tender, to arrive at their own estimate and quote accordingly:

Sl. No	Item of Cost (Web Portal)	Unit
A	Asset Acquisition Equipment with 3 (Three) Years Warranty	One time (1 Years)
B	Field Level Support	Monthly (1 Year)
B-1	Asset Integration & Support (Develop and Support)	Monthly (1 Year)

#### 1.2. About WTL

Webel Technology Ltd, a Govt. of West Bengal Undertaking under the Department of PAR is designated as the state nodal agency for delivery of e-Governance Solutions for the Government of West Bengal. WTL is a certified agency for ISO 9001:2015, ISO/IEC 27001:2013 and CMMI Level 5 certified for delivery of e-Governance services and infrastructure projects. The Governor of West Bengal has authorized WTL both as The State Nodal Agency (SNA) & State Implementing Agency (SIA) for all e-Governance related activities in the State.

WTL was incorporated in April 2001 and has been profitable since inception. Since the last five years, WTL

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has undertaken the most challenging projects envisaged by the Government and is one of the fastest growing Government Undertakings. WTL has on behalf of the State Government in all its major e-Governance initiatives such as:

- WBSWAN - MPLS-VPN connectivity up to Block levels,
- Integrated Financial Management System,
- e-Recruitment initiatives ,
- e-Reservation for various State Transport Corporations,
- e-Registration of Land Deeds,
- e-Governance initiatives of the Directorate of Commercial Taxes ( e-Registration, e-Amendment, e-Payment, e-Return, e-Refund, e-Appeal, e-Forms, e-STDS & DMS),
- Digitization of all legacy Land records and Modernization of Record Rooms up to Block level and implementation of Incident Response System along with setting up of State-of-the-art Emergency Operation Centre for the Department of Disaster Management etc.

WTL has collaborated with Excise Directorate, Treasuries and Pay & Accounts, Home, Labour, Sericulture, Agriculture, Forest, Food & Supplies, Consumer Affairs in their IT & ITES initiatives. In addition to partnering State Government Departments, WTL has been following a "LOOK OUTWARD" policy and is doing a number of National Projects and Projects in various State Governments. Some of the National Projects executed successfully by WTL are NPR, SECC and PEC. Some of the States in which WTL is executing projects are Odisha, Jharkhand, Tripura, Meghalaya, Arunachal Pradesh and Delhi.

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## **SECTION – B**

### **SCOPE OF WORK**

1. Detailed Scope of Work for Supply, Installation of Required Interfaces and Providing Technical Manpower to Implementing Laboratory Information Management System (Lims) in All Bphus (341)

The scope covers the following broad areas:-

This project focuses on integrating a new analyzer into the existing laboratory information management system (LIMS) to automate data capture, ensure accurate data processing, and improve overall operational efficiency. The system will also provide real-time monitoring dashboards.

#### Objectives

- Seamlessly interface the analyzer with LIMS via HL7/TCP/IP.
- Automate the import, validation, and storage of analyzer results.
- Provide real-time dashboards for analyzer performance metrics.
- Reduce manual data entry errors by at least 90%.

#### 🔗 Analyzer Data Flow to IHMS

##### 1. Data Receive from Analyzer

- Automatic or semi-automatic analyzers generate raw test data.
- Data is received by the Middleware or LIS (Lab Information System) via:
  - TCP/IP or RS232 communication
  - HL7 or ASTM protocols

##### 2. Data Validation / Preprocessing

- System validates:
  - Patient ID, Sample ID
  - Test completeness
- Data is mapped to standardized formats

##### 3. Data Send (Internal Posting)

- Validated test results are posted into local database tables.

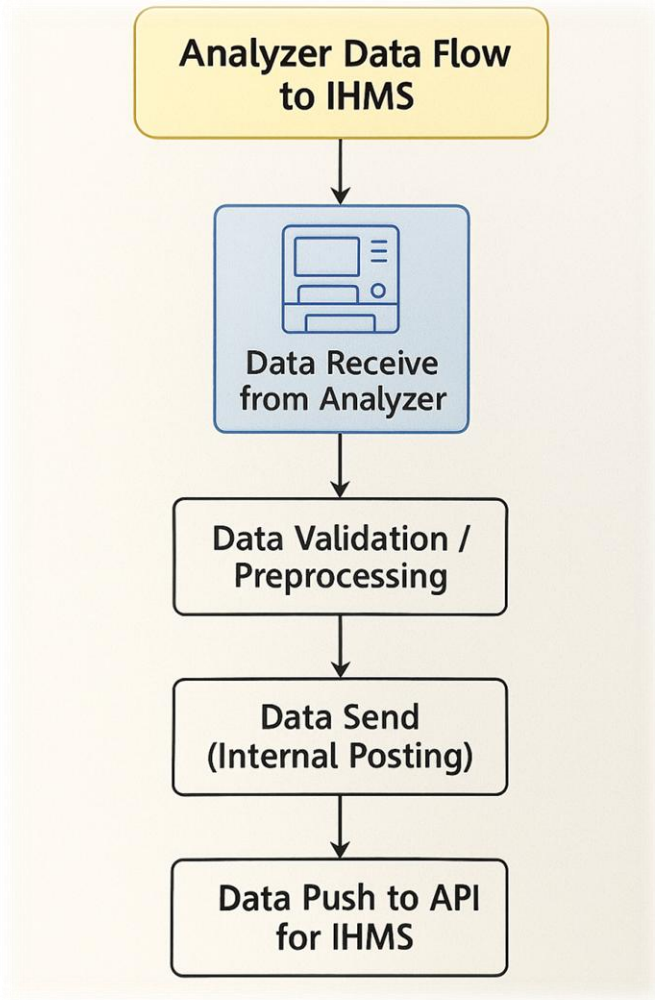
##### 4. Data Push to API for IHMS

- Once finalized, data is pushed to IHMS via API:
  - JSON or XML payload
  - Secured HTTP(S) POST request
  - Mapped fields: Patient info, test type, result, date

API returns a status: success/failure, with reference ID.

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## □ Diagram (optional flow)



### Non-Analyzer Data Flow to IHMS – Work Details

#### 1. Non-Analyzer Data Receive

- Data is manually entered or captured via instruments.
- Typical sources: CT Scan, Digital X-ray, MRI

#### 2. Data Send (Internal Save/Processing)

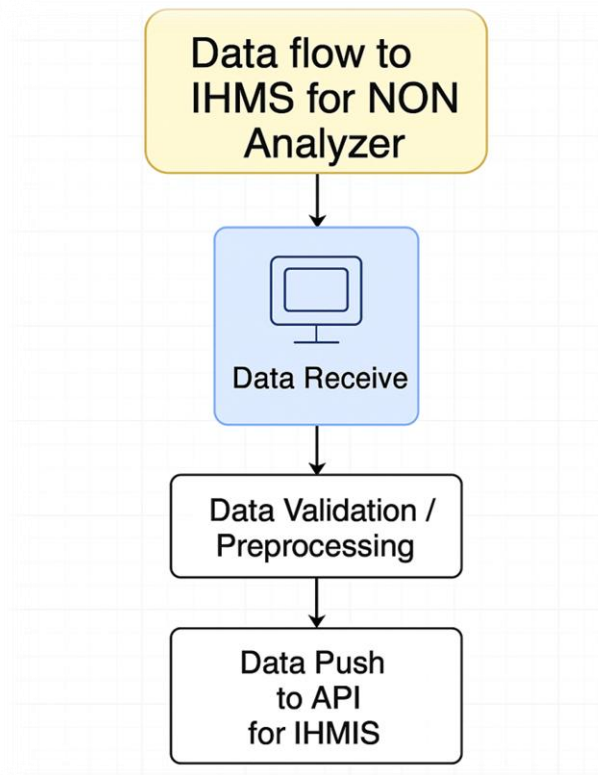
- Entered data is saved into the internal database.
- Validation performed for:
  - Correct patient/sample mapping
  - Test result completeness
- Final values marked for submission.

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## 3. Data Push to API for IHMS

- Validated and finalized data is prepared in the API-required format (usually JSON).
- Pushed to the IHMS central database using secured API calls.
- Response from IHMS includes a confirmation or error message.

### □ Diagram (optional flow)



### Deliverables

1. Dashboard module with key performance indicators (KPIs)
2. User guide and training materials
3. System acceptance and deployment reports

### Scope Description

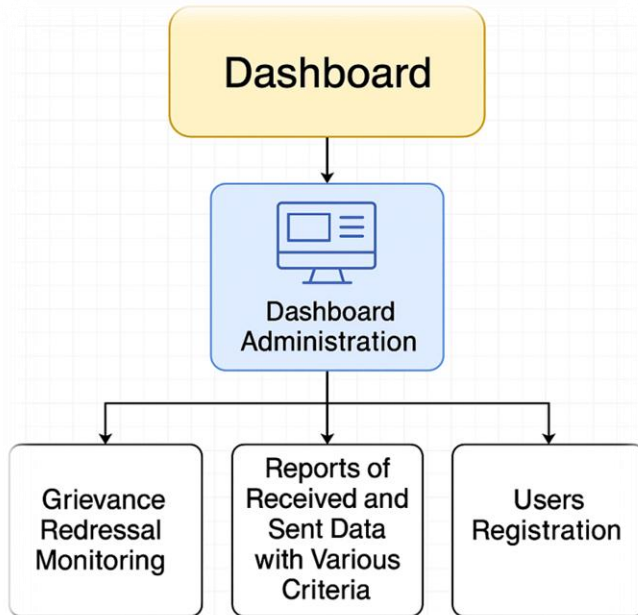
The scope of this project includes the following components:

- Analyzer driver development and configuration
- Database schema updates for result storage
- Real-time dashboard development using Angular
- User authentication enhancements for role-based access
- App Development
  1. Technology: Android
  2. Features consist of:
    - i. Registering assets
    - ii. Scheduling work
    - iii. Data Transfer
    - iv. Grievance Redressal Monitoring

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- v. Dashboard Administration
- vi. Reports of Received and Sent Data with Various Criteria
- Web Application Development
  - 1. Technology: .net core, Angular, SQL Server
  - 2. Features consist of:
    - i. Registering assets & details
    - ii. Scheduling work
    - iii. Data Transfer details
    - iv. Grievance RedressalMonitoring
    - v. Dashboard Administration
    - vi. Reports of Received and Sent Data with Various Criteria
    - vii Users Registration
    - viii Hospital Details

## □ Diagram (optional flow)



## Assumptions

- Analyzer communication protocol remains stable during development.
- Necessary network ports are open and secured.
- Stakeholders provide timely feedback during User Acceptance Testing (UAT).

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## Stakeholders

Zone Name	Count Of Manpower
East	3
North	6
South	4
West	5
<b>Total</b>	<b>18</b>

- Hospital visitation personnel: 18 individuals
- Project Manager, App Developer, Web Developer, Dashboard Maintenance Person

### Terms& Conditions

- Analyzer data is captured and stored with 99.9% accuracy.
- Dashboard refreshes every 60 seconds without noticeable delay.
- All critical defects will be resolved before production rollout.

### Hardware:

- One Desktop computer with Internet connectivity will be arranged by the hospital
- Ethernet TCP/IP Converter with RS – 232/485/422 Device Server and DB9 RJ45 Connector will be used by the agency.

### Serial to Ethernet Converter Specifications:

Specification	Component Specification	Compliance ( Yes / No )
<b>Product Function Description</b>	<b>Transmit 1 channel RS232/422/485 serial port on Ethernet, industrial rail type</b>	
<b>Service Port Description</b>	<b>1*RS232/422/485 serial terminal interface, 1*DB9 male port, 1*Fast Ethernet port</b>	
<b>Power Supply</b>	<b>DC power supply:</b>  <b>Redundant dual power input DC9- 70V or AC7-50V, power consumption &lt;5W</b>  <b>Overload protection support; reverse polarity protection:</b>  <b>Support: redundancy protection: support</b>  <b>Access terminal: 4-core 5.08mm pitch plug-in</b>	

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	<b>terminal</b>  <b>AC built-in power supply:</b>  <b>AC-85-265V AC, or DC110-300V</b> <b>DC wide range input, power consumption &lt;5W</b> <b>Overload Protection: Support</b> <b>Access interface: AC Cross Style sockets.</b>	
<b>Product Size</b>	<b>(110mm(L)× 86mm(W)× 40.5mm(H) Installation method: rail installation, wall-mounted installation</b>	
<b>Weight</b>	<b>0.495KG/PCS</b>	

**The health care facilities for which the in-scope implementation would be done are mentioned below:**

District	Block	Hospital type	Hospital name
Alipurduar	Alipurduar - I	Rural Hospital	Panchkolguri RH
Alipurduar	Alipurduar - II	Rural Hospital	Bhatibari RH
Alipurduar	Alipurduar - II	Rural Hospital	Jasodanga RH
Alipurduar	Falakata	Rural Hospital	Falakata RH
Alipurduar	Kalchini	Rural Hospital	Uttar Latabari RH
Alipurduar	Kumargram	Rural Hospital	Kamakshyaguri RH
Alipurduar	Madarihat	Rural Hospital	Madharihat RH
Bankura	Bankura - I	Rural Hospital	ANCHURI RH
Bankura	Bankura - II	Block Primary Health Centre	KANCHANPUR BPHC
Bankura	Barjora	Rural Hospital	BARJORA RH
Bankura	Chhatna	Rural Hospital	CHHATNA RH
Bankura	Gangajalghati	Rural Hospital	AMARKANAN RH
Bankura	Hirbandh	Rural Hospital	AMJHURI RH of Hirbandh Block
Bankura	Indpur	Rural Hospital	INDPUR RH
Bankura	Khatra	Block Primary Health Centre	SIMLA BPHC of Khatra Block
Bankura	Mejhia	Rural Hospital	MEJHIA RH

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District	Block	Hospital type	Hospital name
Bankura	Onda	Rural Hospital	ONDA RH
Bankura	Raipur	Rural Hospital	RAIPUR RH
Bankura	Ranibundh	Rural Hospital	RANIBANDH RH
Bankura	Saltora	Rural Hospital	SALTORA RH
Bankura	Sarenga	Rural Hospital	SARENGA RH
Bankura	Simlapal	Rural Hospital	SIMLAPAL RH
Bankura	Taldangra	Rural Hospital	TALDANGRA RH
Birbhum	Bolpur Sriniketan	Block Primary Health Centre	Bolpur BPHC
Birbhum	Dubrajpur	Rural Hospital	Dubrajpur RH
Birbhum	Illambazar	Block Primary Health Centre	Illambazar BPHC
Birbhum	Khoyrasol	Block Primary Health Centre	Nakrakonda BPHC
Birbhum	Labpur	Rural Hospital	Labpur RH
Birbhum	Labpur	Rural Hospital	Labpur RH
Birbhum	Mohammad Bazar	Block Primary Health Centre	Md. Bazar BPHC
Birbhum	Nanoor	Block Primary Health Centre	Nanoor BPHC
Birbhum	Rajnagar	Block Primary Health Centre	Rajnagar BPHC
Birbhum	Sainthia	Rural Hospital	Sainthia RH
Birbhum	Suri - I	Block Primary Health Centre	Barachaturi BPHC
Birbhum	Suri - II	Block Primary Health Centre	Sultanpur BPHC
Cooch Behar	Cooch Behar - I	Block Primary Health Centre	Dewanhat BPHC
Cooch Behar	Cooch Behar - II	Block Primary Health	Pundibari BPHC

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District	Block	Hospital type	Hospital name
		Centre	
Cooch Behar	Dinhata - I	Block Primary Health Centre	Gosanimari BPHC
Cooch Behar	Dinhata - II	Block Primary Health Centre	Bammanhat BPHC
Cooch Behar	Haldibari	Rural Hospital	Haldibari RH
Cooch Behar	Mathabhanga - I	Block Primary Health Centre	Mathabanga (Ashokebari) BPHC
Cooch Behar	Mathabhanga - II	Block Primary Health Centre	Ghoskardanga BPHC
Cooch Behar	Mekliganj	Block Primary Health Centre	Changrabandha BPHC
Cooch Behar	Sitai	Block Primary Health Centre	Sitai BPHC
Cooch Behar	Sitalkuchi	Block Primary Health Centre	Sitalkuchi BPHC
Cooch Behar	Tufanganj - I	Block Primary Health Centre	Natabari BPHC
Cooch Behar	Tufanganj - II	Block Primary Health Centre	Boxirhat BPHC
Dakshin Dinajpur	Balurghat	Rural Hospital	Balurghat (Khaspur) RH
Dakshin Dinajpur	Bansihari	Block Primary Health Centre	Bansihari (Rasidpur) BPHC
Dakshin Dinajpur	Gangarampur	Block Primary Health Centre	Basuria
Dakshin Dinajpur	Gangarampur	Block Primary Health Centre	Chaloon BPHC
Dakshin Dinajpur	Harirampur	Block Primary Health Centre	Harirampur BPHC
Dakshin Dinajpur	Hilli	Block Primary Health Centre	Hili BPHC
Dakshin Dinajpur	Kumarganj	Block Primary Health Centre	Kumarganj BPHC

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District	Block	Hospital type	Hospital name
Dakshin Dinajpur	Kushmundi	Block Primary Health Centre	Kushmandi BPHC
Dakshin Dinajpur	Tapan	Block Primary Health Centre	Tapan BPHC
Darjeeling	Darjeeling Pulbazar	Rural Hospital	Bijanbari RH
Darjeeling	JorebunglowSukia pokhri	Block Primary Health Centre	Sukhiapokri BPHC
Darjeeling	Kharibari	Rural Hospital	Khoribari RH
Darjeeling	Kurseong	Block Primary Health Centre	Sukna BPHC
Darjeeling	Matigara	Block Primary Health Centre	Matigara BPHC
Darjeeling	Mirik	Block Primary Health Centre	Mirik BPHC
Darjeeling	Naxalbari	Rural Hospital	Naxalbari RH
Darjeeling	Phansidewa	Block Primary Health Centre	Phansidewa RH
Darjeeling	RangliRangliot	Block Primary Health Centre	Takdah BPHC
Hooghly	Arambag	Block Primary Health Centre	Arambagh (D/Narayanpur) BPHC
Hooghly	Balagarh	Block Primary Health Centre	Balagarh (Ahmedpur) BPHC
Hooghly	Chanditala - I	Block Primary Health Centre	Chanditala-I (Akuni-Ichapasar)
Hooghly	Chanditala - II	Rural Hospital	Chanditala-II RH
Hooghly	Chinsurah - Magra	Block Primary Health Centre	Chinsurah-Mogra BPHC
Hooghly	Dhaniakhali	Rural Hospital	Dhaniakhali RH
Hooghly	Goghat - I	Block Primary Health Centre	Goghat BPHC

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District	Block	Hospital type	Hospital name
Hooghly	Goghat - II	Block Primary Health Centre	Goghat-II (Kamarpukur) BPHC
Hooghly	Haripal	Rural Hospital	Haripal RH
Hooghly	Jangipara	Rural Hospital	Jangipara RH
Hooghly	Khanakul - I	Rural Hospital	Khanakul-I RH
Hooghly	Khanakul - I	Rural Hospital	Khanakul SC
Hooghly	Khanakul - II	Block Primary Health Centre	Khanakul-II (Natibpur) BPHC
Hooghly	Pandua	Rural Hospital	Pandua RH
Hooghly	Polba - Dadpur	Block Primary Health Centre	Polba-Dadpur BPHC
Hooghly	Pursura	Block Primary Health Centre	Pursurah (Ankri-Serampore) BPH
Hooghly	SerampurUttarpara	Block Primary Health Centre	Serampore-Uttarpara (Kanaipur)
Hooghly	Singur	Rural Hospital	Singur RH
Hooghly	Tarakeswar	Rural Hospital	Tarakeswar RH
Howrah	Amta - I	Rural Hospital	Amta RH
Howrah	Amta - II	Rural Hospital	B. B. Dhar RH
Howrah	Amta - II	Block Primary Health Centre	Joypur BPHC
Howrah	Bagnan - I	Rural Hospital	Bagnan RH
Howrah	Bagnan - II	Rural Hospital	Mugkalyan RH
Howrah	Bally Jagachha	Rural Hospital	Jagadishpur RH
Howrah	Domjur	Rural Hospital	Domjur RH
Howrah	Jagatballavpur	Rural Hospital	Jagatballavpur RH
Howrah	Panchla	Rural Hospital	Kulai RH
Howrah	Sankrail	Rural Hospital	Hazi S.T. Mallik RH
Howrah	Shyampur - I	Rural Hospital	Kamalpur RH

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District	Block	Hospital type	Hospital name
Howrah	Shyampur - II	Rural Hospital	Jhumjhumi RH
Howrah	Udaynarayanpur	Block Primary Health Centre	Debipur BPHC
Howrah	Uluberia - I	Rural Hospital	Chandipur-Manikpur RH
Howrah	Uluberia - II	Rural Hospital	Brindabanpur RH
Jalpaiguri	Dhupguri	Rural Hospital	Dhupguri RH
Jalpaiguri	Jalpaiguri	Block Primary Health Centre	Belacoba BPHC
Jalpaiguri	Mal	Block Primary Health Centre	Oodlabari BPHC
Jalpaiguri	Matiali	Block Primary Health Centre	Mongalbari BPHC
Jalpaiguri	Maynaguri	Rural Hospital	Maynaguri RH
Jalpaiguri	Nagrakata	Block Primary Health Centre	Sulka para BPHC
Jalpaiguri	Rajganj	Rural Hospital	Rajganj RH
Jhargram	Binpur - I	Rural Hospital	Binpur RH
Jhargram	Binpur - II	Rural Hospital	Belpahari RH
Jhargram	Gopiballavpur - I	Rural Hospital	Gopiballavpur RH
Jhargram	Gopiballavpur - II	Rural Hospital	Tapsia RH
Jhargram	Jamboni	Rural Hospital	Chilkigarh RH
Jhargram	Jhargram	Block Primary Health Centre	Mohanpur(Jhargram) BPHC
Jhargram	Nayagram	Rural Hospital	Kharikamathani RH
Jhargram	Sankrail	Rural Hospital	Bhangagarh RH
Kalimpong	Gorubathan	Block Primary Health Centre	Gorubathan BPHC
Kalimpong	Kalimpong - II	Block Primary Health Centre	Pedong RH
Kalimpong	Kalimpong -I	Block Primary Health	Rambi RH

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District	Block	Hospital type	Hospital name
		Centre	
Malda	Bamangola	Rural Hospital	Bamangola RH
Malda	Chanchal - II	Rural Hospital	Chanchal - II (Malatipur) RH
Malda	English Bazar	Block Primary Health Centre	English Bazar (Milki) BPHC
Malda	Gazole	Rural Hospital	Gazole (Hatimari) RH
Malda	Gazole	Rural Hospital	Gazole RH
Malda	Habibpur	Rural Hospital	Habibpur (R.N.Roy) RH
Malda	Habibpur	Rural Hospital	R.N. Roy SC
Malda	Harischandrapur - I	Rural Hospital	Harishchandrapur - I RH
Malda	Harischandrapur - II	Block Primary Health Centre	Harishchandrapur - II (Masalda)
Malda	Kaliachak - I	Rural Hospital	Kaliachak - I (Silampur) RH
Malda	Kaliachak - II	Rural Hospital	Kaliachak - II (Bangitola) RH
Malda	Kaliachak - III	Rural Hospital	Kaliachak - III (Bedrabad) RH
Malda	Maldah (Old)	Rural Hospital	Old Maldah (Moulpur) RH
Malda	Manikchak	Rural Hospital	Manikchak RH
Malda	Ratua - I	Rural Hospital	Samsi RH
Malda	Ratua - I	Block Primary Health Centre	Ratua BPHC
Malda	Ratua - II	Block Primary Health Centre	Ratua - II (Araidanga) BPHC
Murshidabad	Beldanga - I	Block Primary Health Centre	Beldanga BPHC
Murshidabad	Beldanga - I	Rural Hospital	Beldanga RH
Murshidabad	Beldanga - II	Block Primary Health Centre	Saktipur BPHC
Murshidabad	Berhampore	Block Primary Health Centre	Karnasubarna BPHC

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District	Block	Hospital type	Hospital name
Murshidabad	Bhagawangola - I	Block Primary Health Centre	Kanapukur BPHC
Murshidabad	Bhagawangola - II	Block Primary Health Centre	Nashipur BPHC
Murshidabad	Bharatpur - I	Block Primary Health Centre	Bharatpur BPHC
Murshidabad	Bharatpur - II	Block Primary Health Centre	Salar BPHC
Murshidabad	Burwan	Block Primary Health Centre	Burwan BPHC
Murshidabad	Domkal	Block Primary Health Centre	Tarafraulpur (Bhagirathpur) BPHC
Murshidabad	Farakka	Block Primary Health Centre	Farakka BPHC
Murshidabad	Hariharpara	Block Primary Health Centre	Hariharpara BPHC
Murshidabad	Jalangi	Block Primary Health Centre	Sadhikhandearh BPHC
Murshidabad	Kandi	Block Primary Health Centre	Gokarna BPHC
Murshidabad	Khargram	Block Primary Health Centre	Khargram BPHC
Murshidabad	Lalgola	Rural Hospital	Krishnapur RH
Murshidabad	Murshidabad Jiaganj	Rural Hospital	Jiaganj RH
Murshidabad	Nabagram	Block Primary Health Centre	Nabagram BPHC
Murshidabad	Nawda	Rural Hospital	Amtala RH
Murshidabad	Raghunathganj - I	Block Primary Health Centre	Rajanagar BPHC
Murshidabad	Raghunathganj - I	Block Primary Health Centre	Rajnagar B.P.H.C.
Murshidabad	Raghunathganj - II	Block Primary Health	Teghari BPHC

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District	Block	Hospital type	Hospital name
		Centre	
Murshidabad	Raninagar - I	Rural Hospital	Islampure RH
Murshidabad	Raninagar - II	Block Primary Health Centre	Godhanpara BPHC
Murshidabad	Sagardighi	Rural Hospital	Sagardighi RH
Murshidabad	Samserganj	Block Primary Health Centre	Anupnagar BPHC
Murshidabad	Suti - I	Block Primary Health Centre	Ahiran BPHC
Murshidabad	Suti - II	Block Primary Health Centre	Mahesail BPHC
Nadia	Chakdah	Block Primary Health Centre	Chowgancha BPHC
Nadia	Chapra	Rural Hospital	CHAPRA RH
Nadia	Hanskhali	Rural Hospital	Bagula (HANSKHALI) RH
Nadia	Haringhata	Rural Hospital	HARINGHATA RH
Nadia	Kaliganj	Rural Hospital	KALIGANJ RH
Nadia	Karimpur - I	Rural Hospital	KARIMPUR-I RH
Nadia	Karimpur - II	Rural Hospital	KARIMPUR-II RH
Nadia	Krishnaganj	Rural Hospital	KRISHNAGANJ RH
Nadia	Nabadwip	Rural Hospital	MAHESHGANJ RH
Nadia	Nakashipara	Rural Hospital	Bethuadahari RH
Nadia	Ranaghat - I	Rural Hospital	RANAGHAT-I RH
Nadia	Ranaghat - II	Rural Hospital	Aranghata RH
Nadia	Santipur	Block Primary Health Centre	Fulia BPHC
Nadia	Tehatta - I	Block Primary Health Centre	Nazirpur BPHC
Nadia	Tehatta - II	Rural Hospital	Pritimoyee (Palashipara) RH

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District	Block	Hospital type	Hospital name
North 24 Parganas	Amdanga	Block Primary Health Centre	Amdanga BPHC (Amdanga Block)
North 24 Parganas	Bagda	Rural Hospital	Bagdah RH (Bagdah Block)
North 24 Parganas	Barasat - I	Block Primary Health Centre	Chotojagulia BPHC (Barasat-I B Block)
North 24 Parganas	Barasat - II	Rural Hospital	Madhyamgram RH (Barasat-II Blo)
North 24 Parganas	Barrackpur - I	Block Primary Health Centre	Nanna BPHC (Barrackpur-I Block)
North 24 Parganas	Barrackpur - II	Block Primary Health Centre	Bandipur BPHC (Barrackpur-II B Block)
North 24 Parganas	Bongaon	Block Primary Health Centre	Sundarpur BPHC (Bongaon Block)
North 24 Parganas	Deganga	Block Primary Health Centre	Biswanathpur BPHC (Deganga Blo)
North 24 Parganas	Gaighata	Block Primary Health Centre	Chandpara BPHC (Gaighata Block)
North 24 Parganas	Habra - I	Block Primary Health Centre	Maslandpur BPHC (Habra-I Block)
North 24 Parganas	Habra - II	Block Primary Health Centre	Sabdapur BPHC (Habra-II Block)
North 24 Parganas	Rajarhat	Block Primary Health Centre	Reckjoani BPHC (Rajarhat Block)
Paschim Bardhaman	Barabani	Block Primary Health Centre	Kelejora BPHC
Paschim Bardhaman	Faridpur Durgapur	Block Primary Health Centre	Laudoha BPHC
Paschim Bardhaman	Jamuria	Block Primary Health Centre	Akalpur BPHC
Paschim Bardhaman	Jamuria	Block Primary Health Centre	Bahadurpur BPHC
Paschim Bardhaman	Kanksa	Block Primary Health Centre	Panagarh BPHC

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District	Block	Hospital type	Hospital name
Paschim Bardhaman	Ondal	Block Primary Health Centre	Khandra (U) BPHC
Paschim Bardhaman	Raniganj	Rural Hospital	Ballavpur RH
Paschim Bardhaman	Raniganj	Block Primary Health Centre	Raniganj BPHC
Paschim Bardhaman	Salanpur	Block Primary Health Centre	Pithikeary BPHC
Paschim Medinipur	Chandrakona - I	Rural Hospital	Khirpai RH
Paschim Medinipur	Chandrakona - II	Rural Hospital	Chandrakona RH
Paschim Medinipur	Dantan - I	Block Primary Health Centre	Dantan BPHC
Paschim Medinipur	Dantan - II	Rural Hospital	Khandroi RH
Paschim Medinipur	Daspur - I	Rural Hospital	Daspur RH
Paschim Medinipur	Daspur - II	Rural Hospital	Sonakhali RH
Paschim Medinipur	Debra	Rural Hospital	Debra RH
Paschim Medinipur	Garbeta - I	Rural Hospital	Garhbeta RH
Paschim Medinipur	Garbeta - II	Rural Hospital	Kewakole RH
Paschim Medinipur	Garbeta - III	Rural Hospital	Dwarigeria RH
Paschim Medinipur	Ghatal	Rural Hospital	Vidyasagar RH
Paschim Medinipur	Keshiary	Rural Hospital	Keshiary RH
Paschim Medinipur	Keshpur	Rural Hospital	Keshpur RH
Paschim Medinipur	Kharagpur - I	Rural Hospital	Hijli RH
Paschim Medinipur	Kharagpur - II	Block Primary Health Centre	Changual BPHC
Paschim Medinipur	Midnapore	Block Primary Health Centre	Deypara(Chandra) BPHC
Paschim Medinipur	Mohanpur	Rural Hospital	Mohanpur (Bagda) RH
Paschim Medinipur	Narayangarh	Rural Hospital	Belda RH
Paschim Medinipur	Pingla	Block Primary Health	Pingla BPHC

## WEBEL TECHNOLOGY LIMITED

District	Block	Hospital type	Hospital name
		Centre	
Paschim Medinipur	Sabang	Block Primary Health Centre	Sabang BPHC
Paschim Medinipur	Salbani	Rural Hospital	Salboni RH
Purba Bardhaman	Ausgram - I	Block Primary Health Centre	Bononabogram BPHC
Purba Bardhaman	Ausgram - II	Block Primary Health Centre	Jamtara BPHC
Purba Bardhaman	Bhatar	Block Primary Health Centre	Bhatar BPHC
Purba Bardhaman	Burdwan - I	Block Primary Health Centre	Kurmun BPHC
Purba Bardhaman	Burdwan - II	Block Primary Health Centre	Borsul BPHC
Purba Bardhaman	Galsi - I	Block Primary Health Centre	Mankar BPHC
Purba Bardhaman	Galsi - I	Block Primary Health Centre	Pursha BPHC
Purba Bardhaman	Galsi - II	Block Primary Health Centre	Adrahati BPHC
Purba Bardhaman	Jamalpur	Block Primary Health Centre	Jamalpur BPHC
Purba Bardhaman	Kalna - I	Rural Hospital	Atghoria RH
Purba Bardhaman	Kalna - II	Block Primary Health Centre	Badla BPHC
Purba Bardhaman	Katwa - I	Block Primary Health Centre	Srikhando BPHC
Purba Bardhaman	Katwa - II	Block Primary Health Centre	Noapara (Katwa II) BPHC
Purba Bardhaman	Ketugram - I	Block Primary Health Centre	Ramjibanpur BPHC
Purba Bardhaman	Ketugram - II	Block Primary Health Centre	Ketugram BPHC

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District	Block	Hospital type	Hospital name
Purba Bardhaman	Khandaghosh	Block Primary Health Centre	Khandaghosh BPHC
Purba Bardhaman	Mangolkote	Block Primary Health Centre	Mangalkote BPHC
Purba Bardhaman	Mangolkote	Rural Hospital	Singot RH
Purba Bardhaman	Mangolkote	Block Primary Health Centre	Mongolkote BPHC
Purba Bardhaman	Manteswar	Block Primary Health Centre	Monteswar(Kadambini) BPHC
Purba Bardhaman	Memari - I	Block Primary Health Centre	Memari BPHC
Purba Bardhaman	Memari - II	Block Primary Health Centre	Paharhati BPHC
Purba Bardhaman	Purbasthali - I	Block Primary Health Centre	Sirrampur BPHC
Purba Bardhaman	Purbasthali - II	Block Primary Health Centre	Purbastali BPHC
Purba Bardhaman	Raina - I	Block Primary Health Centre	Mahesbati BPHC
Purba Bardhaman	Raina - II	Block Primary Health Centre	Madhabdihi BPHC
Purba Medinipur	Bhagawanpur - I	Rural Hospital	Bhagwanpur RH
Purba Medinipur	Egra - I	Block Primary Health Centre	Ramachandrapur BPHC
Purba Medinipur	Egra - II	Block Primary Health Centre	Gangadharbar BPHC
Purba Medinipur	Haldia	Block Primary Health Centre	Barghasipur BPHC
Purba Medinipur	Kolaghat	Block Primary Health Centre	Paikpari BPHC
Purba Medinipur	Mahisadal	Rural Hospital	Basulia RH
Purba Medinipur	Moyna	Block Primary Health Centre	Gar-Moyna BPHC

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District	Block	Hospital type	Hospital name
Purba Medinipur	Nanda Kumar	Block Primary Health Centre	Khejurberia BPHC
Purba Medinipur	Panskura	Block Primary Health Centre	Uttar Mechagram BPHC
Purba Medinipur	Potashpur - I	Block Primary Health Centre	Gonara BPHC
Purba Medinipur	Potashpur - II	Rural Hospital	Patashpur RH
Purba Medinipur	Sahid Matangini	Block Primary Health Centre	H S Janubasan BPHC
Purba Medinipur	Sutahata	Block Primary Health Centre	Amlat BPHC
Purba Medinipur	Tamluk	Block Primary Health Centre	Anantapur BPHC
Purulia	Arsha	Block Primary Health Centre	Arsha (Sirkabad) BPHC
Purulia	Bagmundi	Block Primary Health Centre	Pathardih (Bagmundi) BPHC
Purulia	Balarampur	Rural Hospital	Balarampur (Bansgarh) RH
Purulia	Barabazar	Block Primary Health Centre	Barabazar BPHC
Purulia	Bundwan	Block Primary Health Centre	Bandwan BPHC
Purulia	Hura	Rural Hospital	Hura RH
Purulia	Jaipur	Block Primary Health Centre	JOYPUR BPHC
Purulia	Jhalda - I	Block Primary Health Centre	Jhalda-I BPHC
Purulia	Jhalda - II	Rural Hospital	Jhalda-II (Kotshila) RH
Purulia	Kashipur	Block Primary Health Centre	Kashipur (Kolloli) BPHC
Purulia	Manbazar - I	Rural Hospital	Manbazar-I RH
Purulia	Manbazar - II	Block Primary Health	Manbazar-II(Bari) BPHC

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District	Block	Hospital type	Hospital name
		Centre	
Purulia	Neturia	Rural Hospital	Neturia (Harmardih) RH
Purulia	Para	Block Primary Health Centre	Para BPHC
Purulia	Puncha	Block Primary Health Centre	Puncha BPHC
Purulia	Purulia - I	Block Primary Health Centre	Purulia-I (Chakaltore) BPHC
Purulia	Purulia - II	Block Primary Health Centre	Purulia-II (Kustaur) BPHC
Purulia	Raghunathpur - I	Block Primary Health Centre	Raghunathpur-I BPHC
Purulia	Raghunathpur - II	Block Primary Health Centre	Raghunathpur-II (Banda) BPHC
Purulia	Santuri	Block Primary Health Centre	Santuri (Muradih) BPHC
South 24 Parganas	Baruipur	Block Primary Health Centre	Baruipur BPHC
South 24 Parganas	Basanti	Block Primary Health Centre	Basanti BPHC
South 24 Parganas	Bhangar - I	Rural Hospital	Bhangore - I (Nalmuri RH)
South 24 Parganas	Bhangar - II	Rural Hospital	Bhangore - II (Jirangacha RH)
South 24 Parganas	Bishnupur - I	Block Primary Health Centre	Chandi Doulatbad (Bishnupur -
South 24 Parganas	Bishnupur - II	Rural Hospital	Bishnupur-II (Amtala RH)
South 24 Parganas	Bishnupur - II	Block Primary Health Centre	Samali (Bishnupur - II ) BPHC
South 24 Parganas	Budge Budge - I	Rural Hospital	Bayenjan Heria Chorial (Budge Budge - I) RH
South 24 Parganas	Budge Budge - II	Rural Hospital	Laksmibala Dutta (Budge Budge - II) RH
South 24 Parganas	Canning - I	Block Primary Health	Ghutiariisarif (Canning - I) BP

## WEBEL TECHNOLOGY LIMITED

District	Block	Hospital type	Hospital name
		Centre	
South 24 Parganas	Canning - I	Block Primary Health Centre	Ghutiari Sharif BPHC
South 24 Parganas	Canning - II	Rural Hospital	Matherdighi (Canning - II) RH
South 24 Parganas	Gosaba	Rural Hospital	Gosaba RH
South 24 Parganas	Jaynagar - I	Rural Hospital	Padmarhat (Joynagar - I) RH
South 24 Parganas	Jaynagar - II	Rural Hospital	Joynagar - II ( Nimpith RH)
South 24 Parganas	Kultali	Rural Hospital	Kultali (Joynagar RH)
South 24 Parganas	Sonarpur	Rural Hospital	Sonarpur RH
South 24 Parganas	ThakurpukurMahestola	Block Primary Health Centre	ThakurpukurMahestala Block B
South 24 Parganas	ThakurpukurMahestola	Block Primary Health Centre	Sarsuna BPHC
Uttar Dinajpur	Chopra	Rural Hospital	Dalua RH
Uttar Dinajpur	Goalpokhar - I	Rural Hospital	Lodhan RH
Uttar Dinajpur	Goalpokhar - II	Rural Hospital	Chakulia RH
Uttar Dinajpur	Hemtabad	Rural Hospital	Hemtabad RH
Uttar Dinajpur	Islampur	Block Primary Health Centre	Islampur BPHC
Uttar Dinajpur	Itahar	Rural Hospital	Itahar RH
Uttar Dinajpur	Kaliaganj	Block Primary Health Centre	Kunor BPHC
Uttar Dinajpur	Karandighi	Rural Hospital	Karandighi RH
Uttar Dinajpur	Raiganj	Block Primary Health Centre	Raiganj BPHC
North 24 Parganas	NULL	Rural Hospital	Baduria Rural Hospital
South 24 Parganas	NULL	Rural Hospital	Raidighi (Mathurapur - II) RH
Birbhum	NULL	Block Primary Health Centre	Nalhati BPHC

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District	Block	Hospital type	Hospital name
Purba Medinipur	NULL	Block Primary Health Centre	Nandigram B M PAL BPHC
South 24 Parganas	NULL	Rural Hospital	Madhabnagar (Patharpratima) RH
Purba Medinipur	NULL	Rural Hospital	Sillyaberia RH
North 24 Parganas	NULL	Rural Hospital	Sarapul Rural Hospital
Bankura	NULL	Rural Hospital	SONAMUKHI RH
Purba Medinipur	NULL	Block Primary Health Centre	Bararankua BPHC
North 24 Parganas	NULL	Rural Hospital	Sandeshkhali Rural Hospital
South 24 Parganas	NULL	Rural Hospital	Baneswarpur (Mograhat - I) RH
Bankura	NULL	Rural Hospital	RADHANAGAR RH
South 24 Parganas	NULL	Rural Hospital	Panchagram (Diamond Harbour -
Purba Medinipur	NULL	Block Primary Health Centre	Erashal BPHC
Bankura	NULL	Rural Hospital	KOTULPUR RH
North 24 Parganas	NULL	Rural Hospital	Ghoshpur Rural Hospital
South 24 Parganas	NULL	Block Primary Health Centre	Kulpi BPHC
Purba Medinipur	NULL	Block Primary Health Centre	Basantia BPHC
Birbhum	NULL	Rural Hospital	Murarai RH
North 24 Parganas	NULL	Rural Hospital	Taki Rural Hospital
Purba Medinipur	NULL	Block Primary Health Centre	Digha AK BPHC
Bankura	NULL	Rural Hospital	INDUS RH
Birbhum	NULL	Block Primary Health Centre	Mallarpur BPHC
South 24 Parganas	NULL	Rural Hospital	Dwarikanagar (Namkhana) RH

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District	Block	Hospital type	Hospital name
South 24 Parganas	NULL	Rural Hospital	Sagar RH
Bankura	NULL	Rural Hospital	PATRASAYER RH
North 24 Parganas	NULL	Rural Hospital	Minakhan Rural Hospital
South 24 Parganas	NULL	Block Primary Health Centre	Falta BPHC
Birbhum	NULL	Block Primary Health Centre	Lohapur BPHC
Purba Medinipur	NULL	Block Primary Health Centre	Kamarda BPHC
Birbhum	NULL	Block Primary Health Centre	Paikar BPHC
North 24 Parganas	NULL	Rural Hospital	Haroa Rural Hospital
South 24 Parganas	NULL	Rural Hospital	Mathurapur - I RH
Purba Medinipur	NULL	Block Primary Health Centre	Majna BPHC
South 24 Parganas	NULL	Rural Hospital	Naiarat (Mandirbazar) RH
North 24 Parganas	NULL	Rural Hospital	Dhanyakuria Rural Hospital
South 24 Parganas	NULL	Block Primary Health Centre	Kakdip BPHC (Harendranagar)
Purba Medinipur	NULL	Block Primary Health Centre	Kharipukuria BPHC
Birbhum	NULL	Block Primary Health Centre	Satpalsa BPHC
North 24 Parganas	NULL	Rural Hospital	Sandelerbil Rural Hospital
Purba Medinipur	NULL	Rural Hospital	Reapara RH
Birbhum	NULL	Block Primary Health Centre	Chakmondola BPHC
South 24 Parganas	NULL	Rural Hospital	Mograhat (Mograhat - II) RH
North 24 Parganas	NULL	Block Primary Health Centre	Shibhati BPHC

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District	Block	Hospital type	Hospital name
South 24 Parganas	NULL	Block Primary Health Centre	Sarisha (Diamond Harbour - II)
Purba Medinipur	NULL	Block Primary Health Centre	BhupatinagarMugberia BPHC

### **SECTION – C**

#### **ELIGIBILITY CRITERIA**

The eligibility criteria for participation in the tender are as per the table below. Bidders must submit each supporting document as proof of eligibility criteria, as mentioned below. The bidders must qualify for technical evaluation based on the eligibility criteria. Only bidders who have met all the eligibility conditions below shall be evaluated further for technical and financial evaluation.

Sl. No.	Eligibility Criteria	Compliance ( Yes / No )	Documents Attached at Page No of Technical Bid
1.	The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm at least Ten plus years. Documentary evidence to be submitted.		
2.	Bidders must have a registered Office in Kolkata for last five years. Valid proof should be submitted along with the bid. (Trade License & WBGST)		
3.	The Bidder should have Income Tax PAN and GST registration in its name. (A copy of PAN card and GST Registration to be enclosed.)		
4.	The Bidder should have prior experience of implementing Similar Projects – Development of Application Software and integration with other portal. under GoWB /parastatals under GoWB / GoI. Order copy/ valid SLA document with Completion Certificate/ Payment Certificate/ Live URL to be submitted/shared. Amount: One Project of Rs. 45 Lakhs Or Two Projects of Rs. 20 Lakhs each.  in the last 3 financial years (FY 2021-22, 2022-23, 2023-24)		
5.	OEM Authorization Certificate (MAF) as issued by the OEM should be submitted along with “Make in India” certificate of OEM for Data Capturing equipment.		
6.	The Bidder should have more than 20 Software Professionals on its payroll. Bidder should submit an undertaking signed by bidder’s HR official on letterhead as a supporting document.		
7.	The bidder shall have valid Quality Certificate i. ISO 9001:2015 or above. Copy of valid Certificate to be submitted ii. ISO 27001:2013 or above. Copy of valid Certificate to be submitted iii. CMMi level 3 or above. Copy of valid Certificate to be submitted		
8.	The bidder should have an average annual turnover of not less than		

## WEBEL TECHNOLOGY LIMITED

	Rs.6.00 crore in the last three financial years (considering FY –2021-22, 2022-23, 2023-24). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.		
9.	Bidder should have positive net worth in last financial years (2023-24). Bidder shall have to submit Auditor Certificate in support of their claim.		
10.	The bidder should be in the business of IT software services for last 5 years as on date of submission of bid. Valid document should be submitted along with the bid.		
11.	The Bidder should have minimum 7 years of experience in Government / PSU sector /Govt. Statutory bodies providing Software Design, Development, Implementation and Technical support services. (A copy of work orders to be enclosed.)		
12.	The bidder should have PF and ESI registration certificate and should submit the company PF and ESI statement for last three months (March, April, May, 2025)		
13.	The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal. An undertaking on Bidder Organization's letter head to be enclosed.		
14	Bidder should submit the signed and sealed Bid Form and NIT declaration as per format given in this Tender Document.		

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## **SECTION – D**

### **DATE AND TIME SCHEDULE**

<b>Sl. No.</b>	<b>Particulars</b>	<b>Date &amp; Time</b>
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	26/06/2025
2	Documents download/sale start date (Online)	26/06/2025
3	Last Date and time of sending the queries (Offline)	02/07/2025 3PM
4	Corrigendum, if any will be published (Online)	-
6	Bid Submission start date & time (Online)	11/07/2025 2PM
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	Before Uploading of Tender
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading of Tender
9	Bid Submission closing date & time (Online)	15/07/2025 12PM
10	Bid opening date & time for Technical Proposals (Online)	17/07/2025 12PM
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

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## SECTION – E

### INSTRUCTION TO BIDDER

#### 1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

**“Acceptance Test Document”** means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor within 7 days of issuance of the Letter of Award.

**“Bidder”** means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder.

**“Contract”** is used synonymously with Agreement.

**“Contract Price”** means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.

**“Contractor”** means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

**“Default Notice”** mean the written notice of Default of the Agreement issued by one Party to the other.

**“Fraudulent Practice”** means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the Health and Family Welfare Department, Government of West Bengal of the benefits of free and open competition.

**“GoWB”** means Government of West Bengal.

**“Personnel”** means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.

**“Similar Nature of Work”** means ‘Development of Application Software and integration with other portal’.

**“Services”** means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

**“Interest rate”** means “364 days Government of India (GoI) Treasury Bills” rate.

**“Law”** shall mean any Act, notification, bye-law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

**“LOI”** means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

**“Requirements”** shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

**“Termination Notice”** means the written notice of termination of the Agreement issued by WTL.

# **WEBEL TECHNOLOGY LIMITED**

“WTL” means Webel Technology Limited a Govt. of W. Bengal undertaking.

## **2. COST OF BIDDING**

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will not be responsible for those costs regardless of the conduct or outcome of the bidding process.

## **3. BID DOCUMENT**

Bidder is expected to examine all instructions, forms, terms and requirements in the bid document. The invitation to bid together with all its attachments thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the schedule by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result in the bid being rejected.

## **4. AMENDMENT OF BID DOCUMENT**

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of a Corrigendum, which would be published on the website and will also be made available to all the Bidders who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

## **5. MODIFICATION AND WITHDRAWAL OF BIDS**

As per the bidding process available in the tender.

## **6. LANGUAGE OF BID & CORRESPONDENCE**

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

## **7. BIDDER'S SOLUTION**

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required to quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be taken care of by the contractor to maintain the guaranteed uptime.

## **8. EARNEST MONEY DEPOSIT (EMD) / TENDER FEE**

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

## **9. REFUND OF EMD**

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders. EMD of Successful Bidder shall also be returned, however Bank guarantee of the appropriate amount as performance guarantee shall be taken. Please see clause on Performance Bank Guarantee.

## **10. FORFEITURE OF EMD**

EMD made by Bidder may be forfeited under the following conditions:

- ✓ If Bidder withdraws the proposal before the expiry of validity period.
- ✓ During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.
- ✓ If Bidder violates any of the provisions of the terms and conditions of the proposal.

In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.

# **WEBEL TECHNOLOGY LIMITED**

- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

## **11. FORMS AND FORMATS**

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

## **12. LACK OF INFORMATION TO BIDDER**

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document, then he can send the queries before the Pre Bid Meeting.

## **13. CONTRACT EXECUTION**

On receipt of the Letter of Award/Purchase Order the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% (Ten) of the total contract value within three weeks from the date of receipt of Letter of Award/Purchase Order. The PBG should be valid for six months more than the completion period. All delivery will have to be completed as per the time schedule from the date of acceptance of contract and the contractor has to ensure all activities leading to the work of the contract to be completed within the stipulated time from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite materials, equipments, and manpower as per scope. The contractor will raise necessary invoice for payment as per payment terms.

## **14. LIABILITY**

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contractor tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving non-performance by Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for.
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contract or here under.

## **15. PATENTS & COPYRIGHT**

If a third party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to

# **WEBEL TECHNOLOGY LIMITED**

return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

## **16. SUSPENSION OF WORK**

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

## **17. TERMS OF PAYMENT**

The payment shall be made on back to back basis by WTL after received the amount from the Health and Family Welfare Department, Government of West Bengal, as per the following schedule:

- 100% Payment on delivery and installation of Asset Acquisition Equipment with certification from respective hospitals.
- Field Level Support Person invoice will be generated monthly basis.
- Software Development and Support person invoice will be generated monthly basis.

Payment mentioned above are subject to approval of the Government and on the basis of the services provided as per the SLAs agreed upon in the contract to be signed with the successful bidder.

## **18. GOVERNING LAWS**

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

## **19. CORRUPT OR FRAUDULENT**

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

## **20. BIDDING CLAUSE**

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring

# **WEBEL TECHNOLOGY LIMITED**

any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

## **21. WORKMEN'S COMPENSATION**

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workmen employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

## **22. CONTRACTOR'S EMPLOYEES**

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

## **23. SAFETY MEASURES**

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and prevent accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

## **24. EQUIPMENT**

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipment during the course of the execution of the work.

## **25. SUB-CONTRACT**

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium / JV partner is allowed.

## **26. TIME SCHEDULE**

The Project shall commence on the award of the contract to the implementation partner (ASP) through a selection process. Receiving of final work order and acceptance shall be considered as Start of the Project.

The Project shall commence on the award of the contract to the implementation partner (ASP) through a selection process. Receiving of final work order and acceptance shall be considered as Start of the Project.

The Project shall run for 52 weeks.

- This section provides the timelines and deliverables for the activities involved in development and operationalization of the project to be carried out by the successful bidder
- The time line and deliverables area as follows: -

# **WEBEL TECHNOLOGY LIMITED**

## **27. TERMINATION FOR DEFAULT**

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

## **28. LOCATION**

As determined by The Health & Family welfare Department.

## **29. BANKRUPTCY**

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

## **30. FORCE MAJEURE**

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim for damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

# **WEBEL TECHNOLOGY LIMITED**

## **31. INSURANCE COVERAGE**

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved. Further the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

## **32. PERFORMANCE BANK GUARANTEE (PBG)**

As a guarantee for timely delivery of service as well as quality performance of the job, as mentioned in scope of work, from the date of final acceptance of job and pertaining to proper execution of the job, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank valid for 180 days beyond the final completion period. PBG to be submitted within 7 days from the date of issuance of order. On receipt of PBG, the EMD will be returned to the successful bidder without any interest.

## **32. CONTRACTOR'S RESPONSIBILITIES**

Refer Section – B (Successful bidder shall be responsible for).

## **33. NO WAIVER OF RIGHTS**

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

## **34. GRAFTS, COMMISSIONS, GIFTS, ETC.**

It is the Purchaser's policy to require that bidders, suppliers, contractors and consultants under contracts, observe the highest standard of ethics during the procurement and execution of such contracts. Any graft, commission, gift or advantage given, promised or offered by or on behalf of the contractor or his partner, agent, officers, director, employee or servant or any one on his or their behalf in relation to the obtaining or to the execution of this or any other contract with WTL shall in addition to any criminal liability which it may incur, subject the contractor to the cancellation of this and all other contracts and also to payment of any loss or damage to WTL resulting from any cancellation. WTL shall then be entitled to deduct the amount so payable from any monies otherwise due to the contractor under contract.

## **35. ENFORCEMENT OF TERMS**

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

## **36. PERIOD OF VALIDITY OF OFFER**

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

## **37. TAXES & DUTIES**

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.

# **WEBEL TECHNOLOGY LIMITED**

- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade License, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide “Waybill”. However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filing on the part of the bidder.

## **38. DISCREPANCIES IN BID**

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

## **39. BID DUE DATE**

The online tender has to be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may at its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

## **40. LATE BID**

Any proposal received by WTL after the deadline for submission of proposals may not be accepted.

## **41. OPENING OF BID BY WTL**

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in presence of Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

## **42. CONTACTING WTL**

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing following the procedure mentioned hereinabove.

## **43. WTL'S RIGHT TO REJECT ANY OR ALL BIDS**

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

## **44. BID CURRENCIES**

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

## **45. PRICE**

- Price should be quoted in the Financial Bid format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing and delivery.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of all charges.

## **46. CANVASSING**

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Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

## **47. NON-TRANSFERABILITY OF TENDER**

This tender document is not transferable.

## **48. FORMATS AND SIGNING OF BID**

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory (ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

## **49. WITHDRAWAL OF BID**

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

## **50. INTERPRETATION OF DOCUMENTS**

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

## **51. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK**

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

## **52. PREPARATION OF TENDER**

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.
- g) Any bidder may withdraw his tender by written request at any time prior to the scheduled closing time for receipt of tenders and not thereafter.

## **53. PRE-DISPATCH INSTRUCTION**

All materials / equipments supplied against the purchase order shall be subjected to Inspection, check and /or test by the authorized representative from WTL.

## **54. FINAL INSPECTION**

Final inspection will be carried by the authorized representative from WTL.

## **55. ERASURES OR ALTERNATIONS**

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up

# **WEBEL TECHNOLOGY LIMITED**

of the information using terms such as “OK”, “accepted”, “noted”, “as given in brochure/manual” is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

## **56. COMPLIANCE WITH LAW**

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

## **57. CLARIFICATION OF BIDS**

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

## **58. DEEMED ACCEPTANCE**

Deliverables will be deemed to be fully and finally accepted by The Health & Family Welfare Department, Government of West Bengal has not submitted such Deliverable Review Statement to Bidder/Implementation Partner before the expiration of the 30-days review period, or when The Health & Family Welfare Department uses the Deliverable in its business, whichever occurs earlier (“Deemed Acceptance”).

## **59. QUALITY CONTROL**

- The contractor is obliged to work closely with WTL and/or The Health & Family Welfare Department, Government of West Bengal act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL and The Health & Family Welfare Department from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL and The Health & Family Welfare Department, Government of West bengal responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL/ The Health & Family Welfare Department.
- WTL reserves the right to inspect all phases of contractor’s operation to ensure conformity to the specifications. WTL shall have engineers, inspectors or other duly authorized representatives made known to the contractor, present during the progress of the work and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

## **60. GENERAL TERMS**

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.

## **WEBEL TECHNOLOGY LIMITED**

- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) Supporting technical brochures/catalogues indicating each feature in respect of offered model and make must be submitted along with the offer, in absence of which the offer is liable to be ignored.
- i) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- j) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- k) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- l) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- m) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- n) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

# **WEBEL TECHNOLOGY LIMITED**

## **SECTION – F**

### **BID FORM**

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To

**Webel Technology Limited**  
**Plot – 5, Block – BP, Sector - V,**  
**Salt Lake City,**  
**Kolkata – 700091**

**Sub:** Supply, installation of required interfaces and providing Technical Manpower to Implementing Laboratory Information Management System (LIMS) in all BPHUs (341)

Dear Sir,

1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/HFW/LIMS/25-26/013 dated 26.06.2025 , do hereby propose to execute the job as per specification as set forth in your Bid documents.
2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
4. Earnest Money Deposit& Tender Fee: We have transferred the Tender Fee & EMD amount online through e-Tender portal/Submitted the Bid Security in original.
5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid.
8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Thanking you, we remain,

Yours faithfully

**WEBEL TECHNOLOGY LIMITED**

.....  
Signature

.....  
Name in full

.....  
Designation

**Signature & Authorized Verified by**

.....  
Signature

.....  
Name in full

.....  
Designation

.....  
Company Stamp

Dated, this .....day of .....2025

# WEBEL TECHNOLOGY LIMITED

## SECTION – G

### TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

#### 1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section - C) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee would evaluate the Technical Specification with Compliance Statement given in Section-I. Those bidders who match the Specifications will be taken up for further evaluation.
- In order to facilitate the evaluation, the marking scheme presented is an indication of the relative importance of the evaluation.
- Bidders securing a minimum of 70% marks in the Techno Commercial Evaluation for qualifying technical evaluation.
- Bidders after qualifying in Techno Commercial Evaluation will only be considers for Financial Bid Evaluation.

#### 2. TECHNICAL EVALUATION

<b>S1 No</b>	<b>Technical Evaluation Criteria</b>	<b>Maximum Score 100</b>	<b>Supporting Document</b>
1	The Bidder should have received orders for Development of Application Software and integration with other portal in the Govt. sector / PSUs / Govt. Statutory bodies/Public Sector Banks.	10	A copy of Work Orders / Contracts with Copy of Certificate from Customer to be enclosed
2	The Bidder should have average annual turnover of INR 6.2 Crore in the last three financial years (FY 2021-22, FY 2022-23 and 2023-24) from IT / ITeS Services of Software Development, Rollout and implementation Support Services. <ul style="list-style-type: none"><li>• Turnover of &gt;7 Crores and &lt;= 10 Crores in aggregate in last three financial years =10 Marks</li><li>• Turnover of &gt; 6.2 Crores and &lt;= 7 Crores in aggregate in last three financial years = 5 Marks</li></ul>	10	Certificate duly sealed and signed from chartered accountant.
3	Experience in Government Sector / PSUs/ Govt. Statutory bodies/ Public Sector Banks. The Bidder should have received at least 3 (Three) orders with the minimum project value of Rs. 500000/- (Five Lakhs) . Out of which at least one of them should be similar nature Development of Application Software and integration with other portal in the Government sector / Govt. recognized bodies/ PSUs/ Public Sector Banks. <ul style="list-style-type: none"><li>▪ 3 to 6 Orders – 10 Marks</li><li>▪ 7 to 10 Orders – 20 Marks</li><li>▪ More than 10 Orders – 25 Marks</li></ul>	25	A Copy of Work Orders or Completion Certificate to be furnished.
4	Software Professionals on its payroll <ul style="list-style-type: none"><li>▪ Software Professionals &gt;21 and &lt;=25 nos = 5 Marks</li><li>▪ Software Professionals &gt;25 and &lt;=30 nos = 10 Marks</li><li>▪ Software Professionals &gt; 30 Nos. = 15 Marks</li></ul>	15	
5	ISO Certificate: <ul style="list-style-type: none"><li>i. 9001:2015 = 3</li><li>ii. 9001:2015 &amp; ISO 27001:2013 = 5</li><li>iii. 9001:2015 &amp; ISO 27001:2013, CMMi level 3 = 10</li><li>iv. 9001:2015 &amp; ISO 27001:2013, CMMi level 5 = 15</li></ul>	15	
6	The bidder needs to provide their:		Presentation to the

# WEBEL TECHNOLOGY LIMITED

	<ul style="list-style-type: none"> <li>• Understanding of the requirements of the project (as per scope of work for web based application software)</li> <li>• Approach to be adopted for execution of the Project.</li> <li>• Approach towards security and confidentiality of information of data.</li> <li>• Proposed application software design.</li> </ul>	25	Authority/ Committee
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NOTE: The Bidder(s) must score minimum 70 out of total 100 points in this section for qualifying in Price Bid evaluation. The presentation shall be conducted by WTL in the presence of the “Technical Committee” formed for tender evaluation. The bidders must provide the copies of the technical presentation as part of the proposal submitted as part of the bid. The decision of the technical committee in awarding of marks to the bidder for each section shall be final.

**3. FINAL EVALUATION**

Financial Proposal of the bidders qualifying in the evaluation of Eligibility Criteria & Technical Evaluation will be evaluated. The bidder who has qualified in the Eligibility Criteria & Technical Evaluation and returns with lowest quote (L1) in financial bid would normally be awarded the contract subject to Post Qualification. The L1 bidder would be decided upon total unit rate

**4. AWARDING OF CONTRACT**

An affirmative Post Qualification determination will be prerequisite for award of the contract to the lowest quoted bidder. A negative determination will result in rejection of bidder’s bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder’s capability to perform satisfactorily. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

**5. POST QUALIFICATION**

The determination will evaluate the Bidder’s financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder’s qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder’s client’s reference in its bid, site inspection, and any other measures. At the time of post-qualification, Health Dept, Govt. of WB may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Scope of Work.

# **WEBEL TECHNOLOGY LIMITED**

## **SECTION – H**

### **GUIDANCE FOR E-TENDERING**

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

- **Registration of Bidder:**  
Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to <https://wbtenders.gov.in>. The Bidder is to click on the link for e-Tendering site as given on the web portal.
- **Digital Signature Certificate (DSC):**  
Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.
- The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.
- **Participation in more than one work:**  
A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.
- **Submission of Tenders:**  
Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

#### **Techno Commercial Cover:**

##### **Technical Document1 (scanned & join in pdf format then upload)**

1. N I T Declaration duly stamped & signed in letter head, Section - P

##### **Technical Document2 (scanned & join in pdf format then upload)**

1. Bid Form as per format (Section – F)

##### **Technical Compliance (scanned & joins in pdf format then upload)**

1. ISO certificate

#### **Financial Cover:**

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

# WEBEL TECHNOLOGY LIMITED

**NON-STATUTORY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:**

**(In each folder, scanned copy will be uploaded with single file having multiple pages)**

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	<ul style="list-style-type: none"> <li>• GST Registration Certificate</li> <li>• PAN</li> <li>• Trade License</li> <li>• Document as per Section – C</li> </ul>
B	COMPANY DETAILS	B1. COMPANY DETAILS 1	<ul style="list-style-type: none"> <li>• Document as per Section – C</li> </ul>
		B2. COMPANY DETAILS 2	<ul style="list-style-type: none"> <li>• Company Profile (Not more than 3 pages)</li> <li>• Document as per Section – C</li> </ul>
C	CREDENTIAL	CREDENTIAL 1	Order copies as per Section – C
		CREDENTIAL 2	<ul style="list-style-type: none"> <li>• Other documents, if any</li> </ul>
D	DECLARATION	DECLARATION 1	List of Clients as per format (Section – N)
		DECLARATION 2	Financial Capability of Bidder as per format (Section – K)
		DECLARATION 3	Bidder’s Details as per format (Section – L)
		DECLARATION 4	Details of Order Executed as per format (Section – J)
		DECLARATION 5	<ul style="list-style-type: none"> <li>• Document as per Section – C</li> <li>• Other Documents</li> </ul>
F	FINANCIAL INFO	P/L & BALANCE SHEET 2020-2021	P/L & BALANCE SHEET 2021-2022
		P/L & BALANCE SHEET 2021-2022	P/L & BALANCE SHEET 2022-2023
		P/L & BALANCE SHEET 2022-2023	P/L & BALANCE SHEET 2023-2024

# WEBEL TECHNOLOGY LIMITED

## SECTION – I

### BILL OF WORK TO BE DONE

Sl No.	Details	Total Quantity /Resources	Duration (months)
1.	Asset Acquisition Equipment Warranty One Year	1000	Number of quantity after supply & Installation
2.	Field Level Support Person	19	12
3.	Asset Integration Software Development & Support Person	2	12

### TECHNICAL SPECIFICATION WITH COMPLIANCE STATEMENT

(Tender No. WTL/HFW/LIMS/25-26/013 dated 26.06.2025)

#### **Minimum Specification of Asset Acquisition Equipment**

<b>Qty.</b>		<b>1000 Nos.</b>
<b>Make</b>		
<b>Model</b>		
<b>Specification</b>	<b>Component Minimum Specification</b>	<b>Specification (Quoted / Applicable – by the bidder)</b>
<b>Product Function Description</b>	Transmit 1 channel RS232/422/485 serial port on Ethernet, industrial rail type	
<b>Service Port Description</b>	1*RS232/422/485 serial terminal interface, 1*DB9 male port, 1*Fast Ethernet port	
<b>Power Supply</b>	DC power supply:  Redundant dual power input DC9- 70V or AC7-50V, power consumption <5W  Overload protection support;  reverse polarity protection:	

## **WEBEL TECHNOLOGY LIMITED**

	<p><b>Support: redundancy protection:</b></p> <p><b>support</b></p> <p><b>Access terminal: 4-core 5.08mm pitch plug-in terminal</b></p> <p><b>AC built-in power supply:</b></p> <p><b>AC-85-265V AC, or DC110-300V</b></p> <p><b>DC wide range input, power consumption &lt;5W</b></p> <p><b>Overload Protection: Support</b></p> <p><b>Access interface: AC Cross Style sockets.</b></p>	
<b>Product Size</b>	<p><b>(110mm(L)x 86mm(W)x 40.5mm(H)</b></p> <p><b>Installation method: rail installation, wall-mounted installation</b></p>	
<b>Weight</b>	<b>0.495KG/PCS</b>	
<b>WARRANTY</b>	<b>1 year warranty.</b>	

# WEBEL TECHNOLOGY LIMITED

## SECTION – J

### DETAILS OF ORDERS EXECUTED BY BIDDER

(Tender No. WTL/HFW/LIMS/25-26/013 dated 26.06.2025)

Sl. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full): \_\_\_\_\_

Name and title of Signatory: \_\_\_\_\_

Stamp of the Company: \_\_\_\_\_

**Note:**

- A. Type of Project shall indicate the implementation of services (Delivery & Installation of Network Security Device).
- B. Scope of work shall indicate whether it is implementation, Operation or maintenance.
- C. Submit Customer Order Copy details of the order indicating the project value, customer contact details.

# **WEBEL TECHNOLOGY LIMITED**

## **SECTION – K**

### **FINANCIAL CAPABILITY OF BIDDER**

(Tender No. WTL/HFW/LIMS/25-26/013 dated 26.06.2025)

### **FINANCIAL INFORMATION**

<b>Sl. No.</b>	<b>Name of the Bidder</b>	<b>Turnover (Rs. / Crores)</b>		
		<b>2021-22</b>	<b>2022-23</b>	<b>2023-24</b>
1				

Authorized Signatory (Signature In full): \_\_\_\_\_

Name and title of Signatory: \_\_\_\_\_

Stamp of the Company: \_\_\_\_\_

**Note:**

Submit the audited financial statement/ audited annual report of the last three financial years.

# WEBEL TECHNOLOGY LIMITED

## SECTION – L

### BIDDERS'S DETAILS

(Tender No. WTL/HFW/LIMS/25-26/013 dated 26.06.2025)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	<p>Is the firm</p> <ul style="list-style-type: none"> <li>▪ a Government/ Public Sector Undertaking/ a proprietary</li> <li>▪ a propriety firm</li> <li>▪ a partnership firm (if yes, give partnership deed)</li> <li>▪ a limited company or limited corporation</li> <li>▪ a member of a group of companies, (if yes, give name and address and description of other companies)</li> <li>▪ a subsidiary of a large corporation (if yes give the name and address of the parent organization). If the company is subsidiary, state what involvement if any, will the parent company have in the project.</li> </ul>	
8	Is the firm registered with Sales Tax department? If yes, submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
10	Total number of employees. Attach the organizational chart showing the structure of the organization.	
11	Are you registered with any Government/ Department/ Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business under your present name? What were your fields when you established your organization	
13	<p>What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary)</p> <ul style="list-style-type: none"> <li>▪ Manufacturer</li> <li>▪ Supplier</li> <li>▪ System Integrator</li> <li>▪ Consultant</li> <li>▪ Service Provider (Pl. specify details)</li> <li>▪ Software Development</li> <li>▪ Total Solution provider (Design, Supply, Integration, O&amp;M)</li> <li>▪ IT Company</li> </ul>	
14	Number of Offices in district headquarter in West Bengal	
15	Is your organization having ISO 9001:2015 certificates?	
16	List the major clients with whom your organization has been / is currently associated.	

## **WEBEL TECHNOLOGY LIMITED**

17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): \_\_\_\_\_

Name and title of Signatory: \_\_\_\_\_

Company Rubber Stamp: \_\_\_\_\_

# WEBEL TECHNOLOGY LIMITED

## SECTION – M

### FORMAT FOR PRE-BID MEETING QUERY

(Tender No. WTL/HFW/LIMS/25-26/013 dated 26.06.2025)

Name of the Bidder:

Queries

Sl. No.	Section No.	Clause No.	Page No.	Queries

**Note:** The filled form to be submitted in XLS & PDF Format. There is a cutoff date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.

Authorized Signatory (Signature In full): \_\_\_\_\_

Name and title of Signatory: \_\_\_\_\_

Company Rubber Stamp: \_\_\_\_\_



# WEBEL TECHNOLOGY LIMITED

## SECTION – O

### PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

#### PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE

Ref ..... Bank Guarantee no.....

Date.....

#### PROFORMA OF BG FOR SECURITY DEPOSIT

KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Webel Technology Limited, Plot 5, Block BP, Sector V, Kolkata-700 091 (hereinafter called “The Purchaser”) having agreed to accept from \_\_\_\_\_ (hereinafter called “The Contractor”) Having its Head Office at \_\_\_\_\_, a Bank guarantee for Rs. \_\_\_\_\_ in lieu of Cash Security Deposit for the due fulfillment by the Contractor of the terms & conditions of the Work Order No. \_\_\_\_\_ dated \_\_\_\_\_ issued by the Purchaser for \_\_\_\_\_ (hereinafter called “the said work order \_\_\_\_\_ dated \_\_\_\_\_)”. We \_\_\_\_\_ (Name & detailed address of the branch) (hereinafter called “the Guarantor”) do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No. \_\_\_\_\_ dated \_\_\_\_\_ of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE, \_\_\_\_\_ DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of \_\_\_\_\_ Rupees \_\_\_\_\_) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for \_\_\_\_\_ Work Order no. , \_\_\_\_\_ dated \_\_\_\_\_

(3) WE \_\_\_\_\_ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No. \_\_\_\_\_ dated \_\_\_\_\_ including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No. \_\_\_\_\_ dated \_\_\_\_\_ have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No. \_\_\_\_\_ dated \_\_\_\_\_ have been fully and properly carried out by the said contractor and accordingly discharged the guarantee.

(4) We \_\_\_\_\_ the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_) only and will expire on \_\_\_\_\_ and unless a claim in writing is presented to us or an action or suit to enforce the claim is filled against us within 6 months from \_\_\_\_\_ all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

## **WEBEL TECHNOLOGY LIMITED**

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_) only and our guarantee shall remain in force up to \_\_\_\_\_ and unless a demand or claim under the guarantee is made on us in writing on or before \_\_\_\_\_ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, \_\_\_\_\_ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we \_\_\_\_\_ have set and subscribed our hand on this \_\_\_\_\_ day of \_\_\_\_\_.

SIGNED, SEALED AND DELIVERED

\_\_\_\_\_  
(Stamp of the executants)

WITNESS

1) \_\_\_\_\_

2) \_\_\_\_\_

(Name & address in full with Rubber Stamp)

# **WEBEL TECHNOLOGY LIMITED**

## **INSTRUCTIONS FOR FURNISHING BANK GUARANTEE**

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non- Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalized Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as Non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

**WEBEL TECHNOLOGY LIMITED**

**SECTION - P**

**NIT DECLARATION**

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To  
**Webel Technology Limited**  
**Plot-5, Block-BP,**  
**Sector-V, Salt Lake City,**  
**Kolkata-700091**

**Sub:** Supply, installation of required interfaces and providing Technical Manpower to Implementing Laboratory Information Management System (LIMS) in all BPHUs (341)

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender No. WTL/HFW/LIMS/25-26/013 dated 26.06.2025 for Supply, installation of required interfaces and providing Technical Manpower to Implementing Laboratory Information Management System (LIMS) in all BPHUs (341) published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you,  
We remain yours faithfully

.....  
Signature

.....  
Name in full

.....  
Designation

.....  
Company Stamp

Dated, this.....day of.....2025