

WEBEL TECHNOLOGY LIMITED**NOTICE INVITING e-TENDER**

e-Tender are invited for the Implementation of Real-Time Deviation Settlement Mechanism Monitoring, Analysis, and Optimization System for Damodar Valley Corporation. Bids are invited from reputed bidders having sufficient experience and credentials for successful completion of “**Similar Nature**” of work in a Central/State Government/PSU/Autonomous Body/Reputed Power Generation Organization.

1	Tender No. & Date	WTL/DVC/DSM/25-26/059 DATED 13.03.2026
2	Tender Version No.	1.0
3	Brief description of Job	Implementation, 1-year warranty, and 5-year support of Real-Time Deviation Settlement Mechanism Monitoring, Analysis, and Optimization System for Damodar Valley Corporation.
4	Tender Fee	Rs. 10,000.00 (Rupees Ten Thousand only). The amount to be transferred online through e-tender portal.
5	Earnest Money Deposit	₹ 50,93,000.00 (Rupees Fifty lakh Ninety-Three Thousand only) The amount to be transferred online through e-Tender portal.
6	Date of Downloading/Sale of Tender document	13/03/2026
7	Pre-Bid Meeting date & time	19/03/2026 (On-Line Meeting) <ul style="list-style-type: none">• Pre-Bid meeting will be organized on online platform only.• Only queries as per format (Section - M) reaching WTL by 18/03/2026 3PM will be taken for decision.• Interested bidders are requested to send mail to purchase@wtl.co.in for participation of online pre- bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time, then will inform.• Queries will be sent to Purchase Department (purchase@wtl.co.in)
8	Bid Submission Start date & time	2/4/2026 4PM
9	Last date & time of EMD & Tender Fee submission intimation.	Before Uploading of Tender
10	Last date & time of Bid Submission	6/4/2026 11AM
11	Date & time of Technical Bid Opening	8/4/2026 11AM
12	WTL Address	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13	Contact person	033-23673403-06

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1. Intending bidder may download the tender documents from the website [**https://wbtenders.gov.in**](https://wbtenders.gov.in) directly with the help of Digital Signature Certificate. Necessary Tender fee may be remitted online through e- tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing. Necessary Earnest Money Deposit (EMD) may be remitted online through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing.
2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website [**https://wbtenders.gov.in**](https://wbtenders.gov.in).
3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the „Tender Committee“ will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
5. All clarifications / corrigenda will be published only on the [**https://wbtenders.gov.in**](https://wbtenders.gov.in).

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SECTION – A

BACKGROUND & OBJECTIVE OF THE PROJECT

DVC is an integrated utility with generation, transmission, distribution, and coal mining assets in its value chain. DVC has thermal power plants at Durgapur (Andal), Mejia (Bankura), Raghunathpur (Purulia) in West Bengal and at Bokaro, Chandrapura and Koderma in Jharkhand.

DVC, being a multi-plant generating utility, must adhere to the Central Electricity Regulatory Commission (CERC) and State Electricity Regulatory Commission (SERC) Deviation Settlement Mechanism (DSM) regulations. Presently, monitoring and analysis of deviations are performed in a decentralized manner, which limits visibility, delays decision-making, and increases the risk of penalties due to deviations in declared capacity, scheduled generation, and actual generation.

In order to enhance operational efficiency and ensure strict compliance with regulatory norms, DVC intends to implement a centralized Real-Time DSM Monitoring, Analysis, and Optimization System across all thermal plant's generating units. The system should integrate multiple data sources, automate real-time DSM calculations, provide advanced analytics, and enable real-time corrective actions.

The primary objectives of the project are:

1. To design, develop, and implement a unified web-based and mobile application platform for real-time DSM monitoring at the plant and corporate levels.
2. To enable seamless integration with existing metering infrastructure, SCADA, SLDC/RLDC schedules, and energy/power market exchanges.
3. To automate acquisition, validation, aggregation, and reporting of DSM data in compliance with CERC/SERC/DVC regulations.
4. To provide AI/ML-enabled predictive and prescriptive analytics for frequency deviations, grid patterns, and potential anomalies.
5. To minimize penalties and maximize recoveries through accurate, real-time insights and decision-support dashboards.
6. To strengthen operational transparency, accountability, and grid discipline across all DVC generating stations.
7. To build a sustainable, scalable, and secure platform for long-term adoption and regulatory compliance.

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SECTION – B

SCOPE OF WORK

The selected bidder shall be responsible for the design, development, customization, supply, integration, testing, commissioning, training, and maintenance of a Real-Time Deviation Settlement Mechanism (DSM) Monitoring, Analysis, and Optimization System for Damodar Valley Corporation (DVC).

The scope of work shall be as follows:

1. System Development & Deployment

- 1.1 Design and implement a centralized web-based and mobile application platform for the DSM Monitoring and Optimization platform with corporate dashboards and plant-level drill-down features.
- 1.2 Develop and deploy a DSM Calculation Engine for block-wise deviation computation, penalty/benefit analysis, and receivable/payable settlement.
- 1.3 Provide APIs and middleware for integration with:
 - a. Energy meters (minimum 1-second data fetch interval)
 - b. Plant-level SCADA systems
 - c. SLDC/RLDC scheduling and revisions
 - d. Power exchanges and energy markets
- 1.4 Ensure compliance with CERC/SERC/DVC DSM Regulations, including readiness for future amendments, and CEA/MoP guidelines on IT-OT integration.

Energy Meters:

- a. Energy meters required for the DSM system shall be procured, installed, and maintained by DVC; it is not in scope of this tender.
- b. The number of meters identified for integration under this project represents the current operational requirement of DVC, from which the DSM system shall fetch, capture, and synchronize data on a real-time basis.
- c. As per the existing metering infrastructure at DVC plants, ABT-compliant energy meters are installed and are capable of providing real-time data through standard communication protocols such as DLMS/COSEM over RS-485, bridged to Ethernet (TCP/IP) and connected to the plant network with static IP address. The DSM system shall be compatible with the existing metering and communication setup.

Station Name	Control Room Building	Switchyard Meters
Durgapur/Andal Steel Thermal Power Station (DSTPS)	2	6
Raghunathpur Thermal Power Station (RTPS)	2	8
Koderma Thermal Power Station (KTPS)	2	8
Bokaro Thermal Power Station-A (BTPS)	1	4
Mejia Thermal Power Station – A (MTPS – 1-6)	6	16
Mejia Thermal Power Station – B (MTPS – 7-8)	2	6
Chandrapura Thermal Power Station (CTPS)	2	6
Total	17	54

2. Data Acquisition, Analytics & Reporting

The system should

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- 2.1 Implement a centralized data management framework to securely acquire, process, store, and manage real-time and historical data originating from energy meters, plant systems, scheduling sources, and other integrated systems.
- 2.2 Support high-frequency data capture for real-time operational monitoring along with block-wise aggregation for DSM computation, energy accounting, and regulatory reporting.
- 2.3 Implement data validation, reconciliation, and quality checks, including timestamp alignment, missing data detection, duplicate detection, and anomaly identification, to ensure accuracy and consistency of DSM calculations.
- 2.4 Provide mechanisms for data versioning and reprocessing, enabling recalculation of DSM results in case of revised schedules, corrected meter data, or regulatory changes, with full auditability.
- 2.5 Have advanced analytics capabilities to analyze DSM deviations, frequency behaviour, voltage trends, ramping compliance, and plant/unit performance over configurable time periods.
- 2.6 Enable comparative and benchmarking analytics across plants, units, and time intervals to support identification of underperforming assets and operational improvement opportunities.
- 2.7 Provide analytical views linking operational parameters with commercial impact, including deviation charges, receivables/payables, and historical performance trends.
- 2.8 Support incorporation of regulatory changes with effective dates, enabling DSM calculations, analytics, and reports to be generated accurately for current as well as retrospective periods in accordance with the applicable regulations in force at the relevant time.
- 2.9 Provide dynamic and configurable settings for DSM parameters and other business rules, allowing modifications to formulas, thresholds, and configurations with effective date control, without requiring application redevelopment.
- 2.10 Generate configurable operational, regulatory, and management information system (MIS) reports, including but not limited to shift-wise, daily, monthly, quarterly, and annual reports.
- 2.11 Support report customization, filtering, and drill-down capabilities based on plant, unit, time block, contract type, and user role.
- 2.12 Enable export of reports and datasets in standard formats such as PDF, Excel, and CSV for regulatory submission, internal review, and audit purposes.
- 2.13 Maintain complete audit trails for data ingestion, manual uploads, edits, recalculations, and report generation to support transparency, compliance, and post-facto analysis.

3. Mobile Application

- 3.1 Develop and deploy secure mobile application for authorized users to access the DSM Monitoring and Optimization System on supported mobile platforms (Android and iOS).
- 3.2 Provide role-based access to mobile users, ensuring that corporate users, plant heads, and authorized personnel can view information relevant to their roles & responsibilities.
- 3.3 Enable real-time and near real-time visualization of key DSM indicators on the mobile application, including deviation status, receivable/payable summary, frequency trends, and critical alerts.
- 3.4 Support push notifications and in-application alerts for configurable events such as DSM limit breaches, frequency violations, data unavailability, outages, and system health issues.

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- 3.5 Ensure secure communication between the mobile application and backend systems through encrypted channels and authenticated access mechanisms.
- 3.6 Ensure the mobile application supports scalability for future enhancements and additional features without requiring re-architecture.
- 3.7 Ensure compliance of the mobile application with applicable Government of India cybersecurity, data protection, and mobile application security guidelines.

4. Alerts, Notifications & Decision Support

- 4.1 Configure real-time alerts for DSM violations, outages, ramping deviations, and anomalies.
- 4.2 Deliver notifications via Email, SMS, Mobile App, and Web Portal.
- 4.3 Provide configurable thresholds and escalation workflows
- 4.4 Integrate decision-support modules recommending corrective/preventive measures.

5. Security & Compliance

- 5.1 Enforce role-based access control, multi-factor authentication, and user activity logging.
- 5.2 Ensure encryption of data in transit and at rest
- 5.3 Conduct cybersecurity audits of the application through CERT-In empanelled auditors at least once every year, and ensure closure of audit observations within agreed timelines.
- 5.4 Ensure compliance with CERC/SERC/DVC DSM regulations and Ministry of Power's IT-OT cybersecurity guidelines.

6. Training, Documentation & Knowledge Transfer

- 6.1 Provide comprehensive system documentation, SOPs, and user manuals
- 6.2 Conduct structured training sessions for corporate users and plant-level staff.
- 6.3 Facilitate knowledge transfer to DVC's in-house IT and operations teams.

7. Manpower Deployment

As part of the post-deployment support phase, the selected bidder shall deploy dedicated manpower at the DVC Head Office to support the operation and maintenance of the system.

The manpower deployment shall be as follows:

- 7.1 **Number of Resources:** Two (2) dedicated resources to be deployed at the DVC Head Office. The deployed resources shall support both Headquarters operations and plant-level coordination, as required.
- 7.2 **Working Hours:** The resources shall be available from 09:00 hours to 18:00 hours, five (5) days a week, in accordance with DVC's official working schedule.
- 7.3 **Qualification:** Each resource shall possess a minimum qualification of BCA / MCA / B.Tech or equivalent.
- 7.4 **Deployment Duration:** The manpower shall be deployed for a period of six (6) years from the date of successful Go-Live of the system.
- 7.5 **Roles:** The deployed manpower may consist of one (1) Team Leader and one (1) Systems Analyst, or equivalent roles, as approved by DVC.
- 7.6 **Responsibilities:**
 - a. On-site system operation and monitoring
 - b. Coordination with DVC personnel for day-to-day operations
 - c. Coordination for software changes, testing, and updates
 - d. First-level troubleshooting and issue escalation
 - e. Support during audits, inspections, and data verification

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- f. Periodic reporting and feedback to the support team
- g. The above manpower deployment shall ensure the continuous availability of trained personnel to facilitate smooth system operations and the timely resolution of operational issues.

8. Hosting & Infrastructure Recommendation

For successful operation of the proposed system, real-time metering data shall be captured at the plant level (unit level) through a dedicated server deployed at each plant location. The data from all plant-level servers shall be securely synchronized to the Headquarters (HQ) server, enabling centralized monitoring and operation of the DSM optimization system by HQ users through a web portal and mobile application.

Based on the above requirement, appropriate IT infrastructure shall be required to host the complete system. The bidder shall propose and submit detailed technical specifications of all IT infrastructure and cloud servers (if any) as part of the Technical Proposal.

The proposed specifications from the bidder shall comply with the following requirements:

- Metering systems are critical OT resources and shall be adequately protected against cybersecurity threats. The proposed architecture shall ensure secure segregation between OT and IT environments, with controlled access mechanisms and secure data communication between plant-level systems and the HQ system, in accordance with accepted cybersecurity practices for critical infrastructure.
- The proposed architecture may include servers configured in High Availability (HA) mode to ensure system reliability and continuity. A Disaster Recovery (DR) site shall be designed with a minimum Recovery Point Objective (RPO) of ≤ 15 minutes and a Recovery Time Objective (RTO) of ≤ 1 hour. Bidders may propose more efficient RPO and RTO parameters, if feasible.
- The system shall include provisions for automated data archival and periodic backup of metering data, application data, and system configurations. The backup mechanism shall support defined retention policies, secure storage, and data restoration to ensure long-term data availability and integrity.
- The system architecture shall provide facilities for centralized monitoring and management of servers, applications, and network components, including system health monitoring, logging, and alert mechanisms to support effective operations and maintenance.
- The proposed infrastructure and system architecture shall comply with applicable Government of India policies, guidelines, and standards related to data security, data privacy, IT infrastructure, and cybersecurity, as amended from time to time. Wherever applicable, compliance with guidelines issued by MeitY, CERT-In, CEA, and other relevant statutory or regulatory authorities shall be ensured.

The above-mentioned requirements shall be mandatorily incorporated in the infrastructure architecture and detailed specifications submitted by the bidder. **All IT infrastructure (if any), at plant level as well as at HQ which is not covered in the BOM of this Tender, shall be procured and commissioned by DVC** based on the proposal of the successful bidder.

The following table lists the DVC generating stations and locations where the DSM Monitoring, Analysis, and Optimization System shall be deployed.

Sl.No	Station Name	Installed Capacity
1	Durgapur/Andal Steel Thermal Power Station (DSTPS)	2×500 MW
2	Raghunathpur Thermal Power Station (RTPS)	2×600 MW
3	Koderma Thermal Power Station (KTPS)	2×500 MW
4	Bokaro Thermal Power Station-A (BTPS)	1×500 MW
5A	Mejia Thermal Power Station – A (MTPS – 1-4)	4×210 MW

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5B	Mejia Thermal Power Station – A (MTPS – 5-6)	2×250 MW
6	Mejia Thermal Power Station – B (MTPS – 7-8)	2×500 MW
7	Chandrapura Thermal Power Station (CTPS)	2×250 MW
8	Headquarters in Kolkata	-

In case DVC intends to implement the project at any additional Power Plants (either through acquisition or future expansion), the corresponding per-plant costs shall be incorporated into the contract and shall be payable by DVC. These costs will include hardware and installation, product customization, and training. The applicable charges shall be calculated on a pro-rata basis.

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SECTION - C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	13.03.2026
2	Documents download/sale start date (Online)	13.03.2026
3	Last Date and time of sending the queries (Offline)	18.03.2026
4	Pre-Bid Meeting (Online)	19.03.2026 12PM
5	Corrigendum, if any will be published (Online)	-
6	Bid Submission start date & time (Online)	02.04.2026 4PM
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	Before Uploading the Tender
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading the Tender
9	Bid Submission closing date & time (Online)	6/4/2026 11AM
10	Bid opening date & time for Technical Proposals (Online)	8/4/2026 11AM
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

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SECTION – D

ELIGIBILITY CRITERIA

Bidder/Prime Bidder or OEM are required to meet the following criteria and submit documentary proof along with their offer to get qualified. In absence of any one of these, the offer will be treated as non-responsive and in that case the Tender Committee will have the right to decide accordingly.

Sl. No.	Qualification Criteria	Documentary Evidence Required to be Submitted
1	Allow Bidder/System Integrator and OEM Relationship for bids	Self Declaration from Bidder
2	The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or Proprietary Firm and operational last 3 (Three) years as on 31st March 2025.	Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.
3	The bidder should have valid GST Registration Number & PAN.	Bidder shall have to submit photocopy of the documents.
4	The bidder should have an average annual turnover of not less than Rs. 38.5 cr covering the last three financial years (considering FY 22-23, 23-24 & 24-25).	Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.
5	Bidder should have positive Net Worth and more than the 100% paid up capital of the company during each of the last three financial years (2022-23, 2023-24, 2024-25).	The bidder should submit copies of audited financial report and chartered accountant certified statement of profit and positive net worth.
6	<p>The Bidder/OEM should have successfully completed/ under execution single order of minimum amount Rs. 21 Cr. of “Similar Nature” within current and last 03 (Three) financial years (considering FY – 2022-23, 2023-24, 2024-25, 2025-26) in Central/State Government /PSU /Autonomous Body/Reputed Thermal Power Generation Organization</p> <p>OR</p> <p>The Bidder/OEM should have successfully completed/ under execution two orders of minimum amount Rs. 13 Cr. each of “Similar Nature” within current and last 03 (Three) financial years (considering FY – 2022-23, 2023-24, 2024-25, 2025-26) in Central/State Government /PSU /Autonomous Body/Reputed Thermal Power Generation Organization</p> <p>OR</p> <p>The Bidder/OEM should have successfully completed/ under execution three orders of minimum amount Rs. 11 Cr. each of “Similar Nature” within current and last 03 (Three) financial years (considering FY – 2022-23, 2023-24, 2024-25, 2025-26) in Central/State Government /PSU /Autonomous Body/Reputed Thermal Power Generation</p>	References work order copy with Completion Certificates / Performance Certificates / equivalent.

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	Organization	
9	The bidder / OEM should have ISO certification and CMMI level 3 and above.	<ul style="list-style-type: none"> • ISO 9001:2015 Certification for Process Improvement/ Program Management • ISO 20000 certification for Information Security Management System • ISO 27001 certification for Information Security Management System • Certification of CMMI Level-3 and above
10	Employee Strength: minimum 75 employees	The bidder should submit the HR undertaking
11	The bidder shall submit Manufacturing Authorization Form (Section – Q) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.	Completed Manufacturing Authorization Form
12	The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.	Completed Bid Form
13	Bidder shall submit NIT Declaration (Section – P) duly signed by the authorized signatory of the company as per the format. Deviation in format may not be accepted.	Signed NIT Declaration
14	The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011).	Declaration on bidder's letterhead.
15	The bidder should comply with the rule 144(xi) of the GFR-2017 on land-border sharing.	Declaration on bidders letter head to be submitted.
16	Bidder should have made online payment for <ol style="list-style-type: none"> i. Tender Fee ii. Earnest Money Deposit 	Tender Fee & EMD submitted Electronically Online through eTender Portal
17	Furnishing of the Power of Attorney	Power of Attorney executed by the Bidder in favour of the Principal Officer or duly Authorized Representative, certifying him/her as an authorized signatory for the purpose of this Tender.

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SECTION – E

INSTRUCTIONS TO BIDDER

1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

“**Agreement**” means the Agreement to be signed between the successful bidder and WTL including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.

“**Acceptance Test Document**” means a document, which defines procedures for testing the functioning of installed system.

“**Bidder**” means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre-award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder.

“**Contract**” is used synonymously with Agreement.

“**Contract Price**” means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.

“**Contractor**” means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

“**Default Notice**” mean the written notice of Default of the Agreement issued by one Party to the other.

“**Installation**” means installation of supplied Software.

“**Fraudulent Practice**” means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive WTL and eventually Departments of Gov. of W. Bengal of the benefits of free and open competition.

“**GoI**” shall stand for the Government of India. “**GoWB**” means Government of West Bengal. “**GoJH**” means Government of Jharkhand.

“**Personnel**” means persons hired by the Bidder as employees and assigned to the performance of the Solution or any part thereof.

“**Similar Nature**” means Works entailing completion of a project in the field of the design, development / customization, integration, testing, commissioning, training, and maintenance of a Real-Time DSM Monitoring, Analysis, and Optimization System in Power Sector.

“**Project**” means Implementation of Real-Time Deviation Settlement Mechanism Monitoring, Analysis, and Optimization System for Damodar Valley Corporation

“**Services**” means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

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“**Interest rate**” means “364 days Government of India (GoI) Treasury Bills” rate.

“**Law**” shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal and/or the Government of Jharkhand or any other Government or regulatory authority or political subdivision of government agency.

“**LOI**” means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

“**Requirements**” shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

“**Service**” means provision of Contracted service as per Section titled “Scope of Work”.

“**Termination Notice**” means the written notice of termination of the Agreement issued by WTL.

“**Uptime**” means the time period when specified services are available with specified technical and service standards as mentioned in section titled “WARRANTY SUPPORT”. “**%Uptime**” means ratio of 'up time' (in minutes) and total time the specified services were planned to be available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT”.

“**Service Down Time**” (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled “WARRANTY SUPPORT” are not available to customer.

“**WTL**” means Webel Technology Limited a Govt. of West Bengal undertaking.

2. **PRE BID MEETING**

Pre Bid Meeting will be held on 19.03.2026 12pm (Online Meeting). Bidder can send their queries as per format (Section - M) to Purchase Department (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre-Bid Meeting will be answered. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

3. **COST OF BIDDING**

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. **BID DOCUMENT**

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. **AMENDMENT OF BID DOCUMENT**

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of a Corrigendum, which

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would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. MODIFICATION AND WITHDRAWAL OF BIDS

The bidder cannot modify or withdraw its bid after submission.

7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. BIDDER'S SOLUTION

The bidders are requested to study the Scope of Work and Bill of Material supplied with this document carefully. While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified.

9. EARNEST MONEY DEPOSIT (EMD)& TENDER FEE

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

10. REFUND OF EMD

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

11. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal. In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

12. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

13. LACK OF INFORMATION TO BIDDER

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The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document, then he can send the queries before the Pre Bid Meeting.

14. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 5% of the total contract value within three weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six months more than the warranty period.

15. TIME SCHEDULE FOR DELIVERY

Following is the phase-wise project timeline:

Sl.No	Phase	Timeline
1.	Phase I: Requirement study, system design, and deployment of central infrastructure.	T+3 Months
2.	Phase II: Plant-level integration and commissioning of DSM engine.	T+6 Months
3.	Phase III: Go-live with corporate dashboards, alerts, and reporting	T+9 Months
4.	Warranty support	Go-live + 12 Months
5.	AMC for 5 years	End of Warranty + 5 Years
6.	Manpower Deployment	Go-live + 6 Years

“T” denotes the date of award of contract.

The bidder shall submit a detailed project implementation schedule, aligned with the above phases, in the form of a Gantt chart as part of the Technical Proposal, clearly indicating activities, milestones, dependencies, and timelines.

16. LOCATION FOR DELIVERY & INSTALLATION

As mentioned in Section - B (Scope of Work).

17. LIQUIDATED DAMAGE

Liquidated Damage Clause will be back-to-back between DVC to WTL and WTL to Contractor. The proposed LD clause is as follows, which can be changed during the time of final contract award:

- I. 0.5% of the total bill value for every week delay caused exclusively because of the contractor in meeting the delivery schedule
- II. The maximum deductible is capped at 5% of the total of the total contract value (excluding all taxes & duties and other charges).
- III. In the event of LD exceeds 5% of the order value, WTL reserves the right to terminate the contract, and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the contractor, and PBG will be invoked.

18. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.

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- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving nonperformance by Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for
 - For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.
 - For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

19. PATENTS & COPYRIGHT

If a third-party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and cooperate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

20. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice, the Contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

21. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment terms will follow the terms agreed with Customer and payment to Contractor will be made only on receipt of payment from customer. A tentative payment term is as depicted below:

1. Payment Terms for Software as a service:
 - a. Upfront Advance: 10% of the Quoted Value.
 - b. 70% of the Quoted Value on completion of "UAT" User Acceptance Test, System Design; Installation, Configuration, Customization and system integration of the Application Software Modules.
Milestone: Approval of Software Requirement Specification, Completion of Design, Delivery of Software Licenses, Completion of system testing by vendor and DVC's confirmation that the software is installed and running.
 - c. 20% of the Quoted Value on "GO LIVE"
2. Payment Terms for Support & Maintenance, Dedicated Manpower and Cloud Infrastructure

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- a. 95% payment of the quarterly charges at the end of each quarter
- b. 5% hold back amount to be released at the end of contract period.

22. GOVERNING LAWS

This contract should be governed by and interpreted by the Arbitration clause in accordance with the laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state, and municipal laws and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and licenses and pay all fees and taxes required by law. These will be selected vendors' entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state, and local laws, ordinances, regulations, and codes in performing its obligations hereunder, including the procurement of licenses, permits, certificates, and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time, including records and returns as applicable under labor legislation.

23. CORRUPT OR FRAUDULENT PRACTICES

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

24. BINDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned. The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

25. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workman employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

26. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him

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similarly complied with the above requirement.

27. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and prevent accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

28. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work, and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

29. SUB-CONTRACT

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium partner is allowed.

30. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

31. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

32. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act

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of foreign enemy and civil war.

- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim fro damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

33. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system for the period from the dispatch till Acceptance Test is successfully achieved. Further, the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

34. WARRANTY & MAINTENANCE

- 1 The selected bidder shall provide one (1) year of warranty support followed by five (5) years of comprehensive operation and maintenance services from the date of Go-Live, as specified in the tender.
- 2 During the warranty and maintenance period, the bidder shall deploy support team as required to maintain SLAs to provide onsite and/or offsite assistance for plant-level and Headquarters operations, monitor system integrations, and ensure uninterrupted functioning of the DSM system.
- 3 The bidder shall maintain a centralized as well as plant-level log of incidents, service requests, issues, and resolutions, and shall follow a defined escalation matrix to ensure timely resolution of issues affecting corporate-level and plant-level operations.

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- 4 The bidder shall provide a provision to upload manual data at the plant level for DSM operations in situations where automated data fetching from SLDC/RLDC or other integrated systems is unavailable, and shall support data reconciliation for DSM operations
- 5 The bidder shall provide timely software updates, patches, bug fixes, and regulatory change updates to ensure continued compliance with applicable DSM regulations and operational requirements.
- 6 To facilitate remote support and updates for IT systems, DVC shall provide and maintain the required secure and authenticated connectivity, such as VPN access, to the bidder, as per DVC's IT security policies.
- 7 Updates or patches related to systems shall be carried out through mutually agreed procedures to ensure operational safety, system integrity, and minimal disruption to plant operations.
- 8 Any Change Requests (CRs) or major enhancements beyond the defined scope shall be handled through a formal change management process and implemented only after written approval from DVC, with mutually agreed impact on cost and timelines.

35. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment, software and services as well as performance of on-site warranty support from the date of final acceptance systems and pertaining to proper running of the systems, the bidder will have to submit 5% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section – O) within 7 days of issuance of order.

36. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section – A & B

37. NO WAIVER OF RIGHT

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

38. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

39. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

40. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies, including GST and other statutory duties as applicable. The rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties, and charges prevailing on the date one day prior to the last date of Bid submission.

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- Statutory deduction, wherever applicable, shall be made from the invoice as per government rules. A necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents/certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade License, etc. All such documents/certificates shall remain valid on the last date of tender submission.
- In case of an inter-state transaction, WTL will provide a "Waybill". However, statutory charges, if any, will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch/irregularity in GST return filing on the part of the bidder.

41. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to a calculation mistake of the unit rate, then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

42. BID DUE DATE

The tender shall be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may as its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

43. LATE BID

Any proposal received after the deadline for submission of proposals may not be accepted.

44. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through the operation of the process in the e-Tender portal in the presence of the Tender Committee. Bidders interested in remaining present during the electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

45. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of the successful bidder. Any effort by the bidder to influence the WTL office in the decision on Bid evaluation, Bid comparison, or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing.

46. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

47. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess, etc.

48. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance, and freight

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charges.

- Percentage/specified amount of taxes & duties should be clearly mentioned; otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

49. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of his name from the register of approved Contractors.

50. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

51. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by a written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be made and initialed with date by the authorized signatory after striking out the original words/figures completely.

52. WITHDRAWAL OF BID

The bid cannot be withdrawn during the interval between its submission and expiry of the Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

53. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omissions in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation, or can put in a separate sheet along with his technical bid document.

54. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserves the right to split up and distribute the work among the successful technically qualified bidders and to curtail any item of work in the schedule partly or fully based on the scheme requirement. As it is a time-constrained process, the work may be distributed as mentioned above at the L1 rate arrived through the process.

55. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

1. Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
2. All notations must be in ink or typewritten. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
3. Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic, or telephonic proposals for modifications will be acceptable.
4. Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
5. Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
6. Each and every page of the tender document must be signed with the company seal by the bidder.

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56. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion, may ask the bidder for clarification of its bid. The request for clarification and the response shall be in writing (fax/email), and no change in the substance of the bid shall be offered or permitted.

57. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state, and local laws, ordinances, regulations, and codes in performing its obligations hereunder, including the procurement of licenses, permits, certificates, and payment of taxes where required.

The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time, including records and returns as applicable under labor legislation.

58. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no handwritten material, corrections, or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders, and the Tender Committee reserves the right for such waivers.

59. SITE INSPECTION

The bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

60. QUALITY CONTROL

- The contractor is obliged to work closely with WTL act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL.
- WTL reserves the right to inspect all phases of the contractor's operation to ensure conformity to the specifications. WTL shall have engineers, inspectors, or other duly authorized representatives made known to the contractor, present during the progress of the work, and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or disputes whatsoever arising out of the contract.

61. SERVICE LEVEL AGREEMENT

Purpose:

The final SLAs will be back-to-back between DVC-WTL and WTL-Contractor. The minimum SLA required must be submitted by the L1 bidder on placement of the order.

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WTL reserves the right to change/modify the SLAs during the finalization of the contractual agreement with the successful bidder.

The following are indicative SLAs Definitions:

Availability: shall mean the time for which the Equipment, other components and Software are available for conducting operations. This will exclude the planned downtime agreed with the customer.

SLA during Supply & Installation and Associated Penalties:

1. **On Time Delivery:** This SLA shall be used to evaluate the timelines for completion of delivery and installation.

SLA penalty calculation will be as follows:

For delay of every week in completion & submission of the deliverable mentioned, the Contractor would be charged with penalty of 0.5% of total contract value with maximum of 5% of total contract value.

SLA post implementation during warranty support and Associated Penalties:

1. **Availability of the Solution:** Target Uptime: 95.00%

Availability: SLA penalty calculation for Availability will be as follows:

- Availability of the solution as per Target (95.00%): No Penalty
- Availability of the solution lower than target - For every 3% dip in the Availability 0.5% of the contract value with a maximum of 5% of the total contract value.

2. **Turnaround Time for Support:** 48 Hrs. / 2 Days

Turnaround Time: SLA penalty calculation for Turnaround time for issue resolution as shown below:

- Resolution of complaint for software within turnaround time – no penalty
- Resolution of complaint for software beyond target turnaround time for support:
 - Rs. 1000/- per day, after the allowed turnaround time for support
 - The total amount of penalty for the entire project period should not exceed 5% of the total contract value. Otherwise PBG will be forfeited.

62. GENERAL TERMS

- a. All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- b. No Technical/Commercial clarification will be entertained after opening of the tender.
- c. Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- d. WTL reserve the right to reject or accept or withdraw the tender in full or in part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised by the right of buyer in any court of law or elsewhere.
- e. WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- f. Supporting technical brochures/catalogues indicating each feature in respect of offered model and make must be submitted along with the offer, in absence of which the offer is

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liable to be ignored.

- g. No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- h. Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- i. The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- j. The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- k. The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- l. The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.
- m. Below mentioned clauses are applicable for all OEM / Products & Bidders:

Any bidder / OEM from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority [DPIIT OM No.6/18/2019- PPD dated 23.07.2020].

- 1. "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a procurement process.
- 2. "Bidder from a country which shares a land border with India" for the purpose of above- mentioned Order means:
 - a) The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.

WEBEL TECHNOLOGY LIMITED

SECTION – F

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To

**Webel Technology Limited Plot – 5, Block – BP,
Sector - V,
Salt Lake City, Kolkata – 700091.**

Sub: _____ Implementation of Real-Time Deviation Settlement Mechanism Monitoring, Analysis, and Optimization System for Damodar Valley Corporation.

Dear Sir,

1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no WTL/DVC/DSM/25-26/059 DATED 13.03.2026, do hereby propose to execute the job as per specification as set forth in your Bid documents.
2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipment, and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
4. Earnest Money Deposit & Tender fee: We have transferred EMD & Tender Fee amount online through e-Tender portal.
5. We declare that items shall be executed strictly in accordance with the specifications and documents, irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to five percent (5%) of the Order value as stipulated in Financial Bid (BOQ).
8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, thisday of.....YYYY

Thanking you, we remain,

WEBEL TECHNOLOGY LIMITED

Yours faithfully

..... Signature

.....
Name in full

.....Designation

Signature & Authorized Verified by

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

WEBEL TECHNOLOGY LIMITED

SECTION – G

TECHNO-COMMERCIAL EVALUATION & AWARDING OF CONTRACT

A. EVALUATION PROCEDURE

A three-stage procedure will be adopted for evaluation of proposals

- i. Pre-qualification based on the eligibility criteria will be done first and Bidders will be short-listed
- ii. Technical bids will be opened only for the Bidders who succeed the pre-qualification criterion. Technical bids will be reviewed for determining the technical capability of the Bidder / OEM for the Project and to ascertain Compliance of the Technical bids with the RFP terms and conditions, technical requirements and scope of work as defined in this RFP. WTL will review the technical bids of the short-listed Bidders to determine whether the technical bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified.
The evaluation committee will evaluate technical bids and assign points (quality of services score) to the technically qualified Bidders based on the technical evaluation criterion provided below.
- iii. The commercial bids for the technically qualified Bidders will then be opened and reviewed to determine whether the commercial bids are substantially responsive. Finally financial proposals will be compared. The overall evaluation will be made on the basis of Quality cum Cost Based Selection (QCBS 70:30) method.

B. EVALUATION

i. Pre-qualification of Bids

- The Bidder / OEM shall be liable for adherence to all provisions of this tender
- For Pre-Qualification, the submitted bid will be evaluated using the checklist given in Section - D.

ii. Technical Evaluation of Bids

- Bidders / OEM are required to demonstrate tendered solution to Technical Evaluation Committee. Date and Time will be communicated to the bidders short-listed in pre-qualification.
- Scoring will be done for the parameters provided in the following table

Sl. No	Parameter	Scoring	Max. Score	Evidence to be Provided
1	Turnover The bidder should have an average annual turnover of Rs. 38.5 Cr in the last three financial years (2022-23, 2023-24, 2024-25)	a. \geq Rs. 80 Cr 15 Marks b. \geq ₹60 Cr and $<$ ₹80 Cr 10 Marks c. $<$ ₹60 Crore 5 Marks	15 Marks	Copies of Certified audited Balance sheet / Profit & Loss statement. OR Certificate from the statutory auditor/Certificate from CA. OR Extracts from the audited Balance sheet and Profit & Loss Account; or Certificate from the statutory auditor. Must submit a Certificate from a practicing Chartered Accountant with UDIN as a

WEBEL TECHNOLOGY LIMITED

Sl. No	Parameter	Scoring	Max. Score	Evidence to be Provided
				proof of annual turnover
2	<p>Experience in Similar Industry</p> <p>The Bidder / OEM has executed / under execution / completed work on a COTS product, Real Time Centralized Deviation Settlement Mechanism System (RTCDSM) within the current and last 03(Three) financial years (considering FY – 2023-24, 2024-25, 2025-26) in Thermal Power Generators.</p>	<p>a. 2 Orders - 15 Marks</p> <p>b. 1 Order - 10 Marks</p>	15 Marks	Copy of work-order/completion certificate or equivalent to be provided
3	<p>Customer Recommendation</p> <p>The bidder / OEM should have a Letter of recommendation issued by Thermal Power Generation company stating real-time DSM optimization software execution at their plant</p>	<p>Exceptional quality of services provided</p> <p>a. 1 Recommendation 5 marks</p> <p>b. 2 Recommendation 10 marks</p> <p>Impact on savings achieved directly in DSM optimization.</p> <p>a. 1 Recommendation 5 marks</p> <p>b. 2 Recommendation 10 marks</p>	20 Marks	Copy of the letter of recommendation to be provided
4	<p>Certification</p> <p>ISO certification and CMMI level 3 or above.</p>	<ul style="list-style-type: none"> • ISO 9001:2015 Certification for Process Improvement/ Program Management 1 mark • ISO 20000 certification for Information Security Management System 	5 Marks	Certificates to be provided

WEBEL TECHNOLOGY LIMITED

Sl. No	Parameter	Scoring	Max. Score	Evidence to be Provided
		<p align="right">1 marks</p> <ul style="list-style-type: none"> • ISO 27001 certification for Information Security Management System 1 mark • Certification of CMMi Level-3 or above 2 marks 		
5	Manpower	<p>Team Leader: Number of Resources: 1 Qualification: Minimum 4-year BCA / MCA / B.Tech (or equivalent)</p> <p>Systems Analyst: Number of Resources: 1 Qualification: Minimum 4-year BCA / MCA / B.Tech (or equivalent)</p>	5Marks	Qualification certificates and Self attested CV to be provided
6	Technical Presentation	<p>Demo of COTS product</p> <ul style="list-style-type: none"> • Understanding of real-time DSM monitoring and deviation management. • Ability to predict and minimize DSM penalties. • Tools for generation scheduling and dispatch optimization. • Centralized dashboard for plant-wise DSM monitoring for the Head Office. • Integration with energy meters and SLDC/RLDC systems. • DSM calculation and bill verification • Real-time alerts for deviation 	40 Marks	Presentation and Demo of the product

WEBEL TECHNOLOGY LIMITED

Sl. No	Parameter	Scoring	Max. Score	Evidence to be Provided
		<ul style="list-style-type: none"> • Advanced analytics for operational performance improvement. • Demonstration of cost benefits analysis through DSM optimization. • Demonstration of a mobile application. 		
Total			100	

iii. Final Evaluation

a. Technical Cutoff Score

Each bidder's Absolute Technical Score will be compiled as per the scoring mechanism provided in the table above. Bidders who have secured Absolute Technical Score of 70 or above will be shortlisted for the next step of Technical Bid evaluation as given below.

b. Technical bid Evaluation Formula

1. The bidder with highest Absolute Technical Score (T1) will be awarded 100% as Normalized Technical Score
2. Normalized Technical Scores of other than T1 bidders will be evaluated using the following formula:

Normalized Technical Score of a Bidder = {(Absolute Technical Score of the Bidder / Absolute Technical Score of T1) X 100} %

(Adjusted up to two decimal places)

3. All the bidders who secure a Normalized Technical Score of more than 70% will be declared as technically qualified
4. The Commercial bids of only the technically qualified Bidders will be opened for further processing.

c. Financial bid Evaluation Formula

1. The bidder with lowest financial bid (F1) will be awarded 100% as Normalized Financial Score.
2. Normalized Financial Scores for other than F1 bidders will be evaluated using the following formula:

Normalized Financial Score of a Bidder = {(Financial Bid of F1/Financial Bid of the Bidder) X 100} %

(Adjusted to two decimal places)

3. Only fixed price financial bids indicating total price for all the deliverables and services specified in this bid document will be considered.
4. The bid price will be including of all taxes and levies and shall be in Indian Rupees.
5. Any conditional bid would be rejected

d. Combined Evaluation of Technical & Financial Bids

1. The Normalized Technical and Normalized Financial scores secured by each bidder will be added using weightage of 70% of Normalized Technical Score (T) and 30% of Normalized Financial Score (F) respectively to compute a Composite Overall Bid Score.

WEBEL TECHNOLOGY LIMITED

$$L_n = 0.70 * T_n + 0.30 * F_n$$

Where

L_n = Composite Overall score of bidder

T_n = Normalized Technical score of the bidder

F_n = Normalized financial score of the bidder

2. The bidder securing the highest Composite Overall Bid Score (L_1) will be adjudicated as the Best Value Bidder for award of the Project.
3. In the event the Composite Overall Bid Scores are "tied", the bidder securing the highest Absolute Technical Score will be adjudicated as the Best Value Bidder for award of the Project.

C. AWARD AND CONTRACT FINALIZATION

i. Post Qualification Verification

WTL will evaluate the Bidder's financial, technical, management and support capabilities which will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures.

ii. Notification of Award

Prior to the expiration of the validity period, WTL will notify the successful bidder in writing or by fax or email, that its proposal has been accepted. In case the tendering process / public procurement process has not been completed within the stipulated period, WTL may like to request the bidders to extend the validity period of the bid.

The notification of award will constitute the formation of the contract. Upon the successful bidder's furnishing of Performance Bank Guarantee, WTL will notify each unsuccessful bidder and return their EMD.

iii. Finalization

WTL shall reserve the right to negotiate with the bidder(s) whose proposal has been most responsive. On this basis the draft contract agreement would be finalized for award & signing.

WTL may also like to reduce or increase the quantity of any item in the Scope of Work defined in the RFP. Accordingly total contract value may change on the basis of the rates defined in the financial proposal.

iv. Signing of Contract

After WTL notifies the successful bidder that its proposal has been accepted, WTL shall enter into a contract, incorporating all clauses, pre-bid clarifications and the proposal of the bidder between WTL and the successful bidder.

v. Failure to Agree with the Terms and Conditions of the RFP

Failure of the successful bidder to agree with the Draft Legal Agreement and Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event WTL may award the contract to the next best value bidder or call for new proposals from the interested bidders.

In such a case, the WTL shall invoke the PBG of the most responsive bidder.

D. CONFIDENTIALITY OF THE DOCUMENT

This Tender Document is confidential and the Bidder shall ensure that anything contained in this Tender Document shall not be disclosed in any manner, whatsoever.

E. RIGHT TO ACCEPT ANY PROPOSAL AND TO REJECT ANY OR ALL PROPOSAL(S)

WTL reserves the right to accept or reject any proposal, and to annul the tendering process / Public procurement process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for WTL action.

Rejection Criteria

WEBEL TECHNOLOGY LIMITED

Besides other conditions and terms highlighted in the tender document, bids may be rejected under following circumstances:

a. Pre-Qualification Rejection Criteria

- Bids submitted without or with improper EMD.
- Bids which do not conform to unconditional validity of the bid as prescribed in the Tender.
- If the information provided by the Bidder is found to be incorrect / misleading at any stage / time during the Tendering Process.
- Any effort on the part of a Bidder to influence the bid evaluation, bid comparison or contract award decisions.
- Bids received by the WTL after the last date prescribed for receipt of bids.
- Bids without signature of person (s) duly authorized on required pages of the bid
- Bids without power of authorization and any other document consisting of adequate proof of the ability of the signatory to bind the Bidder.

b. Technical Rejection Criteria

- Technical Bid containing commercial details.
- Revelation of Prices in any form or by any reason before opening the Commercial Bid.
- Failure to furnish all information required by the RFP Document or submission of a bid not substantially responsive to the Tender Document in every respect.
- Bidders not quoting for the complete scope of Work as indicated in the Tender documents, addendum (if any) and any subsequent information given to the Bidder.
- Bidders not complying with the Technical and General Terms and conditions as stated in the RFP Documents.
- The Bidder not conforming to unconditional acceptance of full responsibility of providing services in accordance with Scope of work and Service Level Agreements of this tender.
- If the bid does not confirm to the timelines indicated in the bid.

c. Commercial Rejection Criteria

- Incomplete Price Bid
- Price Bids that do not conform to the Tender's price bid format.
- Total price quoted by the Bidder does not include all statutory taxes and levies applicable.

WEBEL TECHNOLOGY LIMITED
SECTION – H

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

1. Registration of Bidder:

Any Bidder willing to take part in the process of e-Tendering will have to be rolled & registered with the Government e-Procurement System through logging on to **<https://wbtenders.gov.in>**. The Bidder is to click on the link for e-Tendering site as given on the web portal.

2. Digital Signature Certificate (DSC):

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate(DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

3. The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

4. Participation in more than one work:

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

5. Submission of Tenders:

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate(DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document1 (scanned & join in pdf format then upload)

1. Bid Form as per format (Section – F)
2. Other documents as required

Technical Document2 (scanned & join in pdf format then upload)

1. N I T Declaration duly stamped & signed in letter head, Section - P
2. Other documents as required

Technical Compliance (scanned & joins in pdf format then upload)

1. Other documents as required

Financial Cover:

BOQ will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

WEBEL TECHNOLOGY LIMITED
OTHER IMPORTANT DOCUMENT COVER FOR THE FOLLOWING DOCUMENT:

Sl. No.	Sub Category Description
A	<ul style="list-style-type: none">• GST Registration Certificate• PAN• Trade License
B	<ul style="list-style-type: none">• Other required documents• Section – K
C	<ul style="list-style-type: none">• Company Profile (Not more than 3 pages)• Section - L
D	<ul style="list-style-type: none">• Order copies as per Eligibility Criteria• Section - M
E	<ul style="list-style-type: none">• Other documents of Eligibility Criteria• Section - O
F	• P/L & BALANCE SHEET 2022-2023
	• P/L & BALANCE SHEET 2023-2024
	• P/L & BALANCE SHEET 2024-2025

WEBEL TECHNOLOGY LIMITED
SECTION – I

BILL OF MATERIAL

The bill of material (BOM) is as follows

SN	Item Description	Qty.	UOM
1	Software License Fees - Software usage license cost at 8 locations for 10 years	1	Lumpsum
2	DSM optimization customization, implementation and warranty support - Requirement Analysis, Configuration & Customization, UAT for each plant and HO (Web portal and Mobile Application), go-live, warranty support	1	Lumpsum
3	Post Warranty AMC - System Support & Maintenance	20	Quarterly
4	Manpower Deployment - 1 Team Leader + 1 System Analyst	24	Quarterly
5	Cloud Infrastructure -2 x Web Server - CPU: 8 Cores, RAM: 32 GB, Disk: 250 GB SSD, OS: Linux 1 x Database Server: CPU: 16 Cores, RAM: 64 GB, Disk: 1 TB SSD, OS: Linux 1 x Load Balancer 2 x Elastic Public IP S3 (Object Storage): 2 TB Scalable Backup Storage: 2 TB Scalable	24	Quarterly

WEBEL TECHNOLOGY LIMITED
SECTION – J

DETAILS OF TECHNICAL CAPABILITY OF BIDDER

(Tender No WTL/DVC/DSM/25-26/059 DATED 13.03.2026)

Sl. No.	Project Name	Start Date	End Date / Status	Brief Description of Project & Scope of Work	Type of Project	Approx. Value of the Project	Contact Details of Customer

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

- a. Type of Project shall indicate the implementation of services (Networking Setup, System Integration).
- b. Scope of work shall indicate whether it is implementation, Operation or maintenance.
- c. Submit Customer Order Copy details of the order indicating the project value, customer contact details, project completion certificate, customer satisfaction certificate etc.

WEBEL TECHNOLOGY LIMITED

SECTION – K

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/DVC/DSM/25-26/059 DATED 13.03.2026)

FINANCIAL INFORMATION

Sl. No.	Name of the Bidder	Turnover (Rs. / Crores)		
		2024-2025	2023-2024	2022-2023
1				

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

WEBEL TECHNOLOGY LIMITED

SECTION – L

BIDDERS'S DETAILS

(Tender No. WTL/DVC/DSM/25-26/059 DATED 13.03.2026)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
4	E-mail	
	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
5	Former name of the company, if any	
6	Is the firm <ul style="list-style-type: none">• a Government/ Public Sector Undertaking• a propriety firms• a partnership firm (if yes, give partnership deed)• a limited company or limited corporation• a member of a group of companies, (if yes, give• name and address and description of other companies)• a subsidiary of a large corporation (if yes give the name and address of the parent organization). Ifthe company is subsidiary, state what involvement if any, will the parent company have in the project.	
7	Is the firm registered with Sales Tax department? If yes, submit valid GST Registration certificate.	
8	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
9	Total number of employees. Attach the organizational chart showing the structure of the organization.	
10	Are you registered with any Government/ Department/Public Sector Undertaking (if yes, give details)	
11	How many years has your organization been in business under your present name? What were your fields when you established your organization	

WEBEL TECHNOLOGY LIMITED

12	What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary) <ul style="list-style-type: none">• Manufacturer• Supplier• System Integrator• Consultant• Service Provider (Pl. specify details)• Software Development• Total Solution provider (Design, Supply, Integration, O&M)• IT Company	
13	Number of Offices in district headquarters in West Bengal and Jharkhand	
14	Is your organization having ISO 9001:2015 certificates?	
15	List the major clients with whom your organization has been / is currently associated.	
16	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
17	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION - M

PRE-BID MEETING QUERY

(Tender No. WTL/DVC/DSM/25-26/059 DATED 13.03.2026)

Name of the Bidder:

Queries

Sl. No.	Section No.	Clause No.	Page No.	Queries

Note: The filled form to be submitted in XLS and PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – O

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank) **PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE**

Ref Bank Guarantee no.....

Date.....

PROFORMA OF BG FOR SECURITY DEPOSIT

KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Plot - 5, Block BP, Sector V, Kolkata-700 091 (hereinafter called "The Purchaser") having agreed to accept from _____ (hereinafter called "The Contractor") Having its Head Office at _____, a Bank guarantee for Rs. _____ in lieu of Cash Security Deposit for the due fulfillment by the Contractor of the terms & conditions of the Work Order No. _____ dated _____ issued by the Purchaser for _____ (hereinafter called "the said work order _____ dated _____)". We _____ (Name & detailed address of the branch) (hereinafter called "the Guarantor") do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs. _____ (Rupees _____) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No. _____ dated _____ of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE, _____ DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of _____ Rupees _____) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for _____ Work Order no. _____ dated _____

(3) WE _____ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No. _____ dated _____ including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No. _____ dated _____ have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No. _____ dated _____ have been fully and properly carried out by the said contractor and accordingly discharged the guarantee.

(4) We _____ the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs. _____ (Rupees _____) only and will expire on _____ and unless a claim in writing is presented to us or an action or suit to enforce the claim is filled against us within 6 months from _____ all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)

WEBEL TECHNOLOGY LIMITED

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) only and our guarantee shall remain in force up to _____ and unless a demand or claim under the guarantee is made on us in writing on or before _____ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, _____ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we _____ have set and subscribed our hand on this _____ day of _____.

SIGNED, SEALED AND DELIVERED

(Stamp of the executants)

WITNESS

1)

2)

(Name & address in full with Rubber Stamp)

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non-Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalized Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

WEBEL TECHNOLOGY LIMITED
SECTION – P

NIT DECLARATION FOR BIDDER

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To
**Webel Technology Limited Plot-5, Block-BP, Sector-V, Salt Lake City,
Kolkata – 700091.**

Sub: Implementation of Real-Time Deviation Settlement Mechanism Monitoring, Analysis, and Optimization System for Damodar Valley Corporation.

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in detail the specifications and other documents of the subject Tender No. WTL/DVC/DSM/25-26/059 DATED 13.03.2026 for Implementation of Real-Time Deviation Settlement Mechanism Monitoring, Analysis, and Optimization System for Damodar Valley Corporation published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you, we remain, yours faithfully

..... Signature

.....Name in full

..... Designation

..... Company Stamp

Dated, this.....day of.....YYYY

WEBEL TECHNOLOGY LIMITED
SECTION – Q

MANUFACTURER'S AUTHORIZATION FORM

Date:

To
Webel Technology limited
Plot-5, Block-BP, Sector-V
Salt Lake
Kolkata-700 091

Ref: Tender No.:

WHEREAS _____ who are official producers of _____ and having production facilities at _____ do hereby authorize _____ located at _____ (hereinafter, the "Bidder") to submit a bid of the following Products produced by us, for the Supply Requirements associated with the above Invitation for Bids.

When resold by _____, these products are subject to our applicable standard end user warranty terms.

We assure you that in the event of _____, not being able to fulfill its obligation as our Service Provider in respect of our standard Warranty Terms we would continue to meet our Warranty Terms through alternate arrangements.

We also confirm that _____ is our authorized service provider/system integrator and can hence provide maintenance and upgrade support for our products.

We also confirm that the products quoted are on our current product list and are not likely to be discontinued within from the day of this letter. We assure availability of spares for the products for the next two years after warranty period.

We also confirm that the material will be delivered within 30(thirty) days from the date of placement of confirmed order.

Name _____ In the capacity of _____

Signed _____

Duly authorized to sign the authorization for and on behalf of _____

Dated on _____ day of _____ 2026

Note: This letter of authority must be on the letterhead of the Manufacturer and duly signed by an authorized signatory.