

WEBEL TECHNOLOGY LIMITED

NOTICE INVITING e-TENDER

e-Tender are invited for implementation of Supply, Installation, Testing, Commissioning and 3 Years comprehensive Maintenance for IP Based Public Address System on existing CCTV Network Backbone at New Town Area under NKDA. Bids are invited from reputed System Integrators having sufficient experience and credentials for successful completion of "Similar Nature" of work in a Central or State Government Department/PSU/Autonomous Body. WTL has been chosen as the execution authority for the same. Bidder must have adequate Service Engineer for providing on-site support service within the stipulated time as prevalent for Public Address System setups.

1.	Tender No. & Date	WTL/NKDA/PA/25-26/062 dated 14.03.2026
2.	Tender Version No.	1.0
3.	Brief description of material	Supply, Installation, Testing, Commissioning and 3 Years comprehensive Maintenance for IP Based Public Address System on existing CCTV Network Backbone at New Town Area under NKDA
4.	Tender Fee	Rs 6000.00 (Six Thousand Only); The amount to be transferred online through e-tender portal.
5.	Earnest Money Deposit	Rs. 340000.00 (Three Lacs Forty Thousand Only). The amount to be transferred online through e-tender portal.
6.	Date of Downloading/Sale of Tender document	14.03.2026
7.	Pre-Bid Meeting date & time	<ul style="list-style-type: none">• Prebid meeting will be held on 24.03.2026 at 13.00 Hrs. (On-Line Meeting)• Only queries as per format (Section - N) reaching WTL by 15.00 Hrs on 23.03.2026 will be taken for decision.• Interested bidders are requested to send mail to purchase@wtl.co.in for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time, then will inform.• Queries will be sent to Purchase Department (purchase@wtl.co.in)
8.	Bid Submission Start date & time	02.04.2026 at 16.00 Hrs
9.	Last date & time of EMD & Tender Fee submission intimation.	Before Uploading of Tender
10.	Last date & time of Bid Submission	06.04.2026 at 14.00 Hrs
11.	Date & time of Technical Bid Opening	08.04.2026 at 14.00 Hrs
12.	WTL Address	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13.	Contact person	033-23673403-06

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1. Intending bidder may download the tender documents from the website <https://wbtenders.gov.in> directly with the help of Digital Signature Certificate. Necessary Tender fee may be remitted online through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing. Necessary Earnest Money Deposit (EMD) may be remitted online through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing.
2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website <https://wbtenders.gov.in>.
3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the ‘Tender Committee’ will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
5. All clarifications / corrigenda will be published only on the <https://wbtenders.gov.in>.

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CONTENTS OF THE TENDER DOCUMENT

The Tender document comprises of the following:

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SECTION – A

PROJECT OBJECTIVE

1. PROJECT OBJECTIVE

- **Enhance Public Communication:** Establish a robust, IP-based outdoor public address system to enable effective and timely communication with the general public across the New Town Area.
- **Improve Emergency Response:** Facilitate rapid dissemination of alerts and emergency messages in critical situations, ensuring prompt action and minimizing risk.
- **Support Traffic & Crowd Management:** Provide real-time announcements to aid traffic flow control, pedestrian guidance, and crowd dispersion during peak hours or special events.
- **Seamless System Integration:** Achieve smooth integration with the existing NKGSCCL Surveillance System (Phase I & II) to ensure centralized control, monitoring, and unified operations.
- **Strengthen Law Enforcement Operations:** Empower security and traffic authorities with the ability to broadcast live instructions, thereby enhancing on-ground coordination and law enforcement effectiveness.

2. APPROACH

- **Utilization of Existing Network Infrastructure:** Leverage the backbone of the current IP-based CCTV network for deploying the PA system, reducing infrastructure duplication and ensuring cost-efficiency.
- **Strategic Deployment:** Identify and install PA horns at critical intersections, traffic zones, and public congregation points based on site surveys and NKDA recommendations.
- **Centralized Control via Software Platform:** Integrate the PA system into the existing Network Backbone with Central Control Server Client based application enabling real-time management, zoning, scheduling, and priority-based messaging.
- **Scalability and Flexibility:** Design the system with provisions for future expansion and adaptability to incorporate additional zones or upgraded components.
- **Training & Handover:** Conduct hands-on training for NKDA & BDNPC personnel and provide comprehensive documentation to ensure operational readiness and sustainability.

3. About WTL

Webel Technology Ltd, a Govt. of West Bengal Undertaking under the Department of PAR is designated as the state nodal agency for delivery of e-Governance Solutions for the Government of West Bengal. WTL is a certified agency for ISO 9001:2015, ISO/IEC 27001:2013 and CMMI Level 5 certified for delivery of e-Governance services and infrastructure projects. The Governor of West Bengal has authorized WTL both as The State Nodal Agency (SNA) & State Implementing Agency (SIA) for all e-Governance related activities in the State.

WTL was incorporated in April 2001 and has been profitable since inception. Since the last five years, WTL has undertaken the most challenging projects envisaged by the Government and is one of the fastest growing Government Undertakings. WTL has on behalf of the State Government in all its major e-Governance initiatives such as:

- WBSWAN - MPLS-VPN connectivity up to Block levels,
- Integrated Financial Management System,
- e-Recruitment initiatives,
- e-Reservation for various State Transport Corporations,
- e-Registration of Land Deeds,

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- e-Governance initiatives of the Directorate of Commercial Taxes (e-Registration, e-Amendment, e- Payment, e-Return, e-Refund, e-Appeal, e-Forms, e-STDS & DMS).
- Digitization of all legacy Land records and Modernization of Record Rooms up to Block level and
- Implementation of Incident Response System along with setting up of State-of-the-art Emergency Operation Centre for the Department of Disaster Management etc.

SECTION – B

SCOPE OF WORK

1. DETAILED SCOPE OF WORK FOR SUPPLY, INSTALLATION, TESTING, COMMISSIONING AND 3 YEARS COMPREHENSIVE MAINTENANCE FOR IP BASED PUBLIC ADDRESS SYSTEM ON EXISTING CCTV NETWORK BACKBONE AT NEW TOWN AREA UNDER NKDA.

1. Supply of Equipment

- IP-Based Outdoor Horn Speakers with wide audio coverage, suitable for various outdoor conditions including traffic junctions, public movement and pedestrian areas.
- Inbuilt IP Audio Controllers & Amplifiers to manage zone-based audio distribution and support remote announcements via software platforms.
- Audio Management Software for centralized control and scheduling of broadcasts.
- Rugged Outdoor Cabinets with weatherproof housing for horn speaker junction terminals.
- Network Switch, where required, for connecting IP PA nodes to the existing surveillance OFC network.
- Mounting Accessories, Power Supply & Hardware including clamps, brackets, and poles where new installation is needed.

2. Installation and Commissioning

- Site Survey to identify strategic public areas such as traffic intersections, marketplaces, and community zones for effective voice reach.
- Speaker Installation & Mounting ensuring maximum sound dispersion and minimal distortion or echoing in open environments. All the speakers will be installed within the existing CCTV / Street Light poles.
- Network Integration with existing NKDA OFC backbone, using surveillance field switches or extending VLAN configuration as required.
- Configuration of Audio Zones, enabling selective or broadcast-wide messaging from the central control room.
- Software Setup for schedule-based announcements, live paging, pre-recorded messages, and alert automation.
- Testing of Redundancy & Failover Mechanisms to ensure broadcast reliability in case of local equipment failure.

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3. Testing and Validation

- Sound Clarity Testing at each site, measuring decibel levels and intelligibility to ensure message audibility in outdoor ambient conditions.
- System Communication Testing over IP to confirm stability and response time of message transmission across the network.
- Software Integration Testing with existing network to ensure smooth operation from centralized platforms.
- Emergency Broadcast Testing simulating high-priority alerts and fail-safe triggers.
- Documentation of Test Results with parameters such as coverage area, response delay, and real-time audio quality.

4. Training and Handover

- Training Sessions for NKDA officials and command center staff on operating the IP PA system through software.
- User Manuals & SOPs covering common operations like emergency broadcasting, scheduling messages, and system health monitoring.
- On-Site Demonstration of live announcement, group paging, zone control, and auto-announcement triggering etc.
- Handover of Complete System Documentation including network diagrams, configuration backups, and hardware inventory.

Conclusion

This detailed scope of work reflects a modern and scalable IP-Based Outdoor Public Address System that leverages the existing surveillance infrastructure under NKDA. With seamless network integration, centralized control, and provisions for future expansion, this system will play a vital role in public safety, civic communication, and emergency preparedness—paving the way for a smarter, safer urban ecosystem in New Town.

End of Life (EOL)

The OEM of IP Speaker should declare that no offered products will be EOL in next 7 years. A letter of Confirmation by OEM shall be mandatory during tender process. During the Comprehensive warranty period of 3 years, no other active component / accessories should be declared End of Life. In case it is declared “End of Life” during this period, the vendor has to replace such equipment at their own cost.

Provision for Extended Warranty (Beyond 3 Years)

The project includes an optional provision for extended warranty support beyond the initial 3-year comprehensive warranty period. This extended warranty shall cover maintenance, servicing, replacement of defective parts, and on-site technical support for an additional period as required by the client (typically up to 5 years in total).

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SI Partner Selection

The WTL Project manager shall be responsible for the preparation of the detailed tender document for the SI partner selection.

- Eligibility & Technical Compliance.
- Price Bid

The tender document shall consist of the following:

- **Partner/SI eligibility Criteria**
 - Minimum financial eligibility criteria, including turnover requirement, profitability, net worth of company for last 3 years
 - Technical Capability to implement project, prior experience of successfully completed one or more IT/ITES infrastructure and services, adding up to the bid value of the present project.
 - Support Capability of partner, proof of presence in West Bengal for last 5 years, with service network.
 - Credibility criteria of not having been blacklisted by any Government or PSU in India in the last 3 years.
 - OEM Eligibility Criteria - for items/equipment to be supplied by SI partner.
 - Only the Manufacturers, who are manufacturing equipment for minimum 5 years are eligible. (With respect to last date of submission of bid).
 - Primary OEMs – IP Based Speaker System OEMs must have manufacturing presence in India and service/repair center in Kolkata.
 - OEMs OEM should not have been blacklisted by any Government Organization in India or Globally
 - The OEM for IP Based Speaker System should not have been blacklisted or banned.

Evaluation process

The tender shall be evaluated in 3 steps, as per the process set. As this tender shall be for selection of SI partner and solution from OEMs as per the set technical specifications, the process shall be kept simple, based on Eligibility, Technical Compliance and Price bid. The technically eligible bidders' price bids shall be opened and the L1 bidder shall be awarded the contract. The following are key steps of the tender evaluation process:

Tender Eligibility of Bidder – The bidders' eligibility to participate in the tender, based on the technical experience, Project implementation experience, Services and Support infrastructure in West Bengal, Financial capability shall be considered for eligibility. Additional eligibility criteria may be part of the tender, based on the inputs of the tender committee. Bidders meeting the Eligibility criteria for the tender shall be considered for technical evaluation.

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Technical Evaluation – The technical evaluation shall be conducted by a technical sub-committee appointed by the “Tender Committee”. The technical evaluation shall be based on the following broad criteria:

Adherence to the specifications for Active and Passive Components specified in the BOQ and technical specifications of each equipment.

Manufacturers’ Authorization (MAF) for the bidder to supply the equipment from the OEM.

OEM eligibility for the item quoted, as per the OEM eligibility terms and conditions specified in the tender. All OEMs of primary equipment, such as IP Speaker, Software, Network Switch, Network Cables etc. must meet the eligibility criteria set in the tender.

The technical subcommittee shall evaluate each technical bid, and evaluate the technical compliance for each item in the BoQ/BoM for the tender, and submit the same to Tender committee for final decision.

All technically compliant bids shall be eligible for price bid opening.

The technically eligible bidders, based on technical evaluation and compliance summary shall be called for “Price Bid” opening. The Price Bid of the L1 bidder, based on compliance to all priced items as per the BoQ/BOM, shall be awarded the partnership contract for the project implementation.

Project Implementation Process

The project implementation process to be followed shall include the selected Project Implementation Partner (SI) process for the timely installation of the IP Speakers and other equipment, including passive and active components at site. The SI partner shall also setup the support call center for immediate support services as part of the process. The following are the steps of the process to be followed.

1. Conducting of Site Survey as per plan
 - a. Submit site survey report with detailed diagram for each IP Speaker.
 - b. Submit list of equipment to be delivered and installed at each site.
2. Supply and installation at site.
 - a. Supply the listed items as per BOQ for each site approved.
 - b. Install the equipment (Active/Passive) and other site work as per plan.
 - c. Install the Software and demonstrate the functioning of the site. Update software with the Speaker Location identification number for easy tracking.
 - d. Update the installation database for future reference and support requirement.
3. Setup Support Service location (Kolkata) for reporting of issues/problems from site.
 - a. Provision trained manpower for support
 - b. Provision for infrastructure and Support call tracking, issue tracking, assignment of calls to field, status up-dation of repair/replacement.
 - c. Reporting of support status on monthly basis as per SLA.
4. Setup field support center
 - a) SI partner must provision field support center in Kolkata.
 - b) Maintain adequate spares for BOQ items as inventory for replacement of faulty product within 24/48 hours of reporting of issue.
 - e. Maintain centralized spare inventory for other active components, such as Speaker, Switch, for replacement within 48 hours of reporting any fault.

The SI implementation partner shall be required to perform the implementation work as per the agreed implementation plan approved by the PMU. The details of the services to be provided and the SLAs shall be finalized by NKDA and WTL PMU.

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Proposed Installation Location of IP Based Speaker

Sl. No.	Location Name	Latitude	Longitude	Proposed Speaker Qty.
1	BSNL Cutout Airport Bound	22.580575	88.472497	1
2	Jatragachi Bridge Cutout Both Bound	22.584444	88.473994	2
3	Mother Wax Museum Cutout	22.599769	88.471338	1
4	Ecopark 3no Gate Cutout Airport Bound	22.607318	88.468378	1
5	Mughul-e-azam Cutout Airport Bound	22.608622	88.467841	1
6	Nawabpur Cutout	22.611551	88.466909	4
7	Silicon Vally Cutout	22.615692	88.465402	1
8	St. No. 729 & 687/12 Matha Xing	22.628069	88.461559	4
9	St. No. 729 & 676 Xing/12 No. Tank	22.62873	88.456483	1
10	11 no. Water Tank	22.625568	88.455969	1
11	Eco Suite Building Cutout	22.622438	88.455298	1
12	St. No. 702/Maruti Suzuki Cutout	22.620312	88.459712	1
13	Akankha St. No. 568 & 651 Connecting Point Cutout	22.619165	88.465655	2
14	Nawabpur St. No. 568 & 645 Connecting Point Cutout	22.615289	88.471695	2
15	16 no. Water Tank Cutout	22.611908	88.473722	2
16	Kadampukur Road & Alhia Back side	22.592561	88.486079	2
17	Haj House Cutout	22.589288	88.484532	2
18	Bodhichariya School Cutout	22.587173	88.486326	2
19	Unitech Gate-2 Main Road Cross Point	22.576842	88.482738	1
20	Unitech Gate-1 & Shankar Netralaya Main Road Cross Point	22.574055	88.480038	1
21	Unitech Gate-1 U-Turn Cutout	22.572162	88.48011	1
22	Vhangar More Cutout	22.571349	88.480482	1
23	Mother Dairy Cutout	22.565108	88.484117	1
24	Judicial Cutout	22.558834	88.494375	1
25	Coco More	22.555598	88.503659	2
26	Sapoorji Complex Cutout	22.565641	88.514352	2
27	Pitch Plant Cutout	22.555103	88.505222	1
28	Karigori Bhawan Cutout	22.559809	88.49208	1
29	UEM Collage Cutout Kolkata Bound	22.560971	88.489896	1
30	Infront Of NKDA Market Kolkata Bound Opp. Unitech Gate-1	22.572842	88.480038	1
31	Manasa Mandir Cutout	22.573896	88.477623	1
32	Robi Rashmi Cutout	22.570599	88.474926	1
33	Jal Vayu Tower Cutout	22.568509	88.471642	1
34	St. No. 302/323/299 Xing	22.568139	88.470195	1

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35	Thakdari Jama Masjid Cutout	22.569678	88.465729	1
36	ONE-10 PS Group Cutout St. No. 247	22.570757	88.464048	1
37	Ruposi Bangla Cutout St. No. 247	22.571804	88.462704	1
38	Galaxy Health Centre Cutout St. No. 2222	22.574387	88.459213	1
39	Axis Mall Indian Oil Pump Cutout	22.577244	88.462237	1
40	CB Market Cutout	22.577926	88.465492	1
41	St. No. 324 Opposite OHIO Kolkata Bound	22.577469	88.476911	1
42	St. No. 300/256/2222 Xing	22.57348	88.468467	2
43	Mizoram House Cutout	22.577937	88.474485	1
44	Infront Hidco Bhawan U-Turn Cutout	22.579632	88.472134	1
45	Biswa Bangla Ticket Counter Cutout	22.577528	88.471552	1
46	Smart Plaza Park Cutout	22.578999	88.470586	1
47	Mehmaan Cutout	22.579133	88.470025	1
48	Mela Ground Cutout	22.579598	88.467821	1
49	Sankalpo II Cutout 1 & 2	22.579745	88.466601	2
50	St. No. 165 & 166 Xing	22.581302	88.468199	1
51	St. No. 165 & 160 Xing	22.581799	88.465278	1
52	St. No. 97/144/146 Connecting Point	22.582947	88.463401	1
53	St. No.124 & 97 Connecting Point	22.583299	88.461366	1
54	St. No. 314/303 Connecting Point	22.575	88.473513	1
55	St. No. 757 & 676 Cutout	22.624648	88.455616	1
56	Amity University Cutout	22.594629	88.486435	1
57	Coffee House Cutout	22.596361	88.486671	1
58	18 no. Water Tank Cutout	22.579418	88.494921	1
59	Eden Shop Crossing	22.585124	88.45053	1
60	DLF-1, Gate NO.-5, St. No.-37	22.583814	88.447726	1
61	St. No. 30/39/41 Crossing	22.584706	88.44778	1
62	Aristocart Hotel Cutout	22.581792	88.455139	1
63	Newtown Flyover Underpass Near Clock Tower Cutout	22.581051	88.459096	2
64	Under Box Bridge	22.580994	88.444062	1
65	Tata Medical Crossing	22.575532	88.479592	3
66	Eco Space Island Crossing	22.583529	88.490861	3
67	Sharchi Crossing infront of Sharchi Houseing Complex	22.620346	88.459667	2
68	Behind City Centre 2 (Beside Ultra Tritya Crossing)	22.625422	88.451436	1
69	Infront of City Centre 2	22.621657	88.450543	2
70	Ram Mandir Crossing (Behind Silicon Vally & adjacent to Ram Mandir Temple)	22.608786	88.458012	2
71	Narkel Bagan Crossing	22.578606	88.471688	5
72	Smart Street Inplace of Iron Bridge Crossing 2 Point	22.574698	88.450988	1
73	Stree No.75, 72 and 93 Crossing (Rahara Heights)	22.589387	88.453692	1

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74	Street No.70 & 77 Bus Stand / Eastern High	22.58266	88.453445	1
75	Street No. 175 infront of NBCC	22.577975	88.455601	1
76	Ahirini Market (Street No. 18 & 35 Crossing)	22.579706	88.451854	1
77	TCS Geetanjali Flyover Ascending Point	22.579816	88.486703	1
78	Utsa More	22.584092	88.453516	1
79	MAR Infront of Swapan Bhore Near Narkel Bagan	22.57983	88.46721	1
80	Infront of Acharya Mahapragyapagya, Mahashraman Education & Research Foundation	22.566633	88.482664	1
81	Shapoorjee / Shukhobristi Flyover Descending Point (Adjacent Canal Site Raod towowards Gabtala Bazar)	22.560167	88.512955	1
82	Shapoorjee / Shukhobristi Petrol Pump - Akandaeshori Crossing Main Road	22.563898	88.513445	1
83	Shapoorjee / Shukhobristi Bus Stand Crossing	22.569093	88.516026	1
84	Uniworld + Rosedale Housing Crossing	22.560403	88.491205	2
85	Uniworld + Rosedale Housing Ending Point Canal site Crossing	22.567244	88.495559	1
86	Baliguri / Jain Temple Crossing	22.566067	88.483025	1
87	Nwabpure Crossing Near Haji bachhu Party office, Main Road	22.616224	88.468976	1
88	Starlight Housing Crossing (Hidco & Gureraid Road Crossing)	22.627221	88.465748	1
89	Eco Space Middle Cut Out Inplace of Nwabpure Crossing Main Road	22.611501	88.467011	1
90	Jatraghachi Flyover Descending Point(Near Covention Centre Car Parking)	22.583541	88.475983	1
91	Nazrul Tirtha street No. 30	22.581387	88.447983	1
92	Street No.41 & 64 Crossing	22.584539	88.450425	1
93	Street No. 67, 60 & 64 Crossing	22.586938	88.450656	1
94	Street No. 45 & 77 Crossing (Old New town PS)	22.584886	88.453491	1
95	Street No. 110 & 101 (Gole Building)	22.586048	88.460147	1
96	Street No. 97 & 104 (APJ College Crossing)	22.583882	88.457915	1
97	Street No. 90 & 77 (Business Club)	22.583976	88.456374	1
98	Street No. 175 & 184 Crossing	22.57771	88.46018	1
99	Street No. 240 & 144 Crossing	22.580076	88.462728	4
100	Street No. 300 & 279 Crossing	22.571088	88.46911	1
101	Street No. 315 & 368 Crossing (Unitech Gate no.2)	22.573379	88.480191	1
102	Street No. 240 With MAR 2222	22.573718	88.46143	2
103	Street No. 64 & DLF - 1 Crossing	22.581611	88.450211	1
104	Street No. 67,69 & 64 Crossing	22.588462	88.450827	1
105	Street No. 24 & 79 Crossing	22.578209	88.45315	1
106	Bisarjan Ghat, Street No. 324	22.573933	88.475674	1

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107	Street No. 279, New Town School Gate No.2	22.57155	88.470667	1
108	Eco Space Entry Crossing	22.585544	88.488814	1
109	Eco Space Exit Crossing	22.585249	88.489201	1
110	Thakdari Aquatica Crossing	22.567855	88.467229	2
111	High Court More	22.607235	88.475345	4
112	Newtown Flyover	22.58099	88.458625	2
113	Natunpukur	22.557651	88.497572	1
114	Eco Space (Eden Court)	22.581217	88.493133	2
115	Tata Houseing	22.582553	88.498508	1
116	Akhanka More	22.618885	88.464098	4
117	Derozia (Srachi) Crossing	22.633767	88.4545739	2
118	Eco Park Gate No.2	22.600089	88.471148	2
119	Eco Park Gate No.1	22.594087	88.472962	2
120	Jatragachi Phari Crossing	22.593282	88.473545	2
121	Westin Hotel Crossing (Smrithi)	22.590859	88.474413	2
122	Saporji Crossing	22.553442	88.511072	2
123	Amity University on Ali University Road	22.590457	88.483405	2
124	Kadampukur Crossing	22.593905	88.480226	1
125	Teen Kanya Crossing	22.605488	88.469284	2
126	Street No.314 and Street No.306 Crossing (New Town School)	22.572663	88.472036	1
127	Box Bridge Ascending Point from New Town Side	22.581033	88.445904	1
128	Shilpota Xing	22.587137	88.493129	1
129	Eco Space to Mani Casaon Street No. 372	22.586241	88.487357	2
130	Street No. 240 & 199 Xing	22.578465	88.462525	1
131	Connecting Road to Street No. 240 & Infront Of AxisMall	22.578873	88.460402	1
132	Street No. 90 & 85 Xing	22.58689	88.456723	1
133	Street No. 24 & 29 Xing	22.579929	88.453226	1
134	Street No. 104 & 95 Xing	22.582814	88.457743	1
135	Street No. 95 & 124 Xing	22.582304	88.461066	1
136	Street No. 165 & 144 Xing	22.582159	88.46315	2
137	Street No. 315 & 360 Xing	22.579482	88.480339	1
138	Bagjola Canal & Street No. 360 Xing	22.581712	88.481249	1
139	Street No. 358 & MAR (Ohio Xing)	22.577867	88.476468	1
140	Street No. 358 & 327 Xing	22.579407	88.477023	1
141	Bagjola Canal & Street No. 358 Xing (Presidency University/DPS Newtown)	22.582442	88.478187	1
142	Street No. 327 & Convention Centre Connection Road Xing (Beside Bhagirathi Neotia Hospital)	22.580485	88.472816	1
143	Street No. 306 & 269 Xing	22.571318	88.473886	2

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144	Street No. 269 & 302 Xing	22.569088	88.469829	1
145	Street No. 47 & Jheelpar Road Turnning Point	22.586613	88.444925	1
146	Street No. 303 & 2222 Xing	22.57602	88.471047	2
				201

Total No of Speakers = 201 Nos.

Repair Center

Repair center will be available from OEMs in Kolkata (preferred) for rectification of faults and will ensure. Repair center must complete proper repair and send back the item within 7 days to ensure healthy stock status, as part of SLA. In case of any delay, the OEM must arrange for replacement of the faulty item.

Service & Support Infrastructure Setup in West Bengal (preferred within Kolkata)

The successful bidder (contractor) shall have the required services and support setup, with qualified manpower and adequate spares to ensure delivery of the support services as per the SLA required, within Kolkata. Details of existing setup, manpower and location, must be provided with documentary proof, for the purpose of technical evaluation of bid.

The Scope Work of NKDA for this Project:

- 1) Smooth integration permission, access of existing network terminals within the existing racks/ JB/Poles/UPS Power of Phase I & II CCTV system of NKDA and other arrangement along with Server room accessibilities.
- 2) Assigned IP address for speakers for each location and necessary V Lan authentication including spare rack provision for put the tower mount server within the server room. IP whitelisting should be done.
- 3) Uninterrupted network at every speaker location & server location.
- 4) UPS (Uninterrupted Power Source AC 220V) at Network Rack for 01 no. Server.
- 5) Space within the outdoor network rack / JB for Network Switch and PDU / Power supply installation.
- 6) 1 No. Copper network terminal (LAN Port) at each location's outdoor network rack.
- 7) Stable regulated Power source (AC 220V) with UPS backup at every junction box location of CCTV Camera Installation site.
- 8) Permission of pole usage at CCTV Camera installed location.
- 9) Permission of road cutting.
- 10) Communication and approvals from other stake holders.

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SECTION – C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	14.03.2026
2	Documents download/sale start date (Online)	14.03.2026
3	Last Date and time of sending the queries (Offline)	23.03.2026 at 15.00 hrs
4	Pre-Bid Meeting (On Line)	24.03.2026 at 13.00 hrs.
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	2.4.2026 16.00 hrs
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	Before Uploading of Tender / Bid
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading of Tender / Bid
9	Bid Submission closing date & time (On line)	6.4.2026 14.00 hrs
10	Bid opening date & time for Technical Proposals (Online)	8.4.2026 14.00 hrs
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

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SECTION – D

BIDDER'S ELIGIBILITY CRITERIA

1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.
2. The bidder must be a System Integrator in IT/ITeS or Audio Video sector. Relevant document to be submitted.
3. The bidder should have been operating for the last 5 years in India. Certificate of Incorporation and/ or Certificate of Commencement of Business issued by the Registrar of Companies/ Partnership Registration/ sole proprietorship registration under the Shops & Establishments Act to be submitted.
4. The bidder must have their Registered/ Branch office in West Bengal. Valid trade license and local GST Registration Certificate are to be submitted
5. The bidder should have valid GST Registration Certificate & PAN. Bidder shall have to submit photocopy of the documents.
6. Bidder should have own support service / call booking number (Undertaking letter should be submitted from the bidders) OEM support service number will not be treated as bidder's support service number. Support service number details for bidder with number & detailed to be submitted. Bidder shall have to submit the Complain/Call escalation matrix in their own letterhead with undertaking.
7. The bidder shall have executed "Similar Nature" of single order an amount not less than **Rs. 1.50 Crore** in last 05 (Five) financial years (considering FY – 2020-21, 2021-22, 2022-23. 2023-24, 2024-25) in Government Department/PSU/Autonomous Body. References order copy with the completion certificate for the project to be provided.

OR

The bidder shall have executed "Similar Nature" of two orders in total amount not less than **Rs. 2.25 Crore** in last 05 (Five) financial years (considering FY – 2020-21, 2021-22, 2022-23. 2023-24, 2024-25) in Government Department/PSU/Autonomous Body. References order copy with the completion certificate for the project to be provided.

OR

The bidder shall have executed "Similar Nature" of three orders in total amount not less than **Rs. 3.00 Crore** in last 05 (Five) financial years (considering FY – 2020-21, 2021-22, 2022-23. 2023-24, 2024-25) in Government Department/PSU/Autonomous Body. References order copy with the completion certificate for the project to be provided.

8. The bidder should have a minimum **average annual turnover** of not less than **Rs. 8 Crore** in the last three financial year (2022-23. 2023-24, 2024-25). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.
9. Bidder should have Positive net worth for last three financial years (2021-22, 2022-23. 2023-24). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.
10. The bidder should have ISO certification of ISO 9001:2015. Certificate to be submitted.
11. The bidder must submit the Manufacturers Authentication Form (MAF) for IP Based Speaker, Networking Switches & Network Passive component as per prescribed format enclosed (Section - S).

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12. Technical Compliance statements to be submitted. Without these documents from the OEMs, the offer will be treated as non-responsive and summarily rejected.
13. The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
14. Bidder shall submit NIT Declaration (Section – O) duly signed by the authorized signatory of the company as per the format. Deviation in format may not be accepted.
15. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). Declaration on bidder's letter head to be submitted.

SECTION – E

INSTRUCTIONS TO BIDDER

1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

“**Agreement**” means the Agreement to be signed between the successful bidder and WTL including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.

“**Acceptance Test Document**” means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor within 7 days of issuance of the Letter of Award.

“**Bidder**” means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder.

“**Contract**” is used synonymously with Agreement.

“**Contract Price**” means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.

“**Contractor**” means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

“**Default Notice**” mean the written notice of Default of the Agreement issued by one Party to the other.

“**Installation**” means installation of supplied Hardware & Software.

“**Fraudulent Practice**” means a misrepresentation of facts in order to influence a procurement

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process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive WTL and eventually Departments of Gov. of W. Bengal of the benefits of free and open competition.

“**GoI**” shall stand for the Government of India.

“**GoWB**” means Government of West Bengal.

“**Personnel**” means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.

“**Similar Nature of Work**” means Works entailing completion of a project in the field of Audio / Public Address / Networking / CCTV / Integrated Surveillance system for any Govt. Departments or Public Sector Undertakings

“**Project**” Supply, Installation, Testing, Commissioning and 3 Years comprehensive Maintenance for IP Based Public Address System on existing CCTV Network Backbone at New Town Area under NKDA.

“**Services**” means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

“**Interest rate**” means “364 days Government of India (GoI) Treasury Bills” rate.

“**Law**” shall mean any Act, notification, bye law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

“**LOI**” means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

“**Requirements**” shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

“**Service**” means provision of Contracted service viz., operation, maintenance and associated services for DEPLOYED SYSTEMS along with centralized dashboard as per Section titled “Scope of Work”.

“**Termination Notice**” means the written notice of termination of the Agreement issued by WTL.

“**Uptime**” means the time period when specified services are available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT” “%**Uptime**” means ratio of 'up time' (in minutes) as mentioned in section titled “Warranty support”.

“**Service Down Time**” (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled “WARRANTY SUPPORT” are not available to Gov. of W. Bengal and its user departments and organizations.

“**WTL**” means Webel Technology Limited a Govt. of West Bengal undertaking.

2. PRE BID MEETING

Pre Bid Meeting will be held on 24.03.2026 at 13.00 hrs (On-Line Meeting). Bidder can send their queries as per format (Section - L) to Purchase Department (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

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3. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will in no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirements in the bid document. The invitation to bid together with all its attachments thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the serials by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result of the bid.

5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of a Corrigendum, which would be published on the website and will also be made available to all the Bidders who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. MODIFICATION AND WITHDRAWAL OF BIDS

The bidder cannot modify or withdraw its bid after submission.

7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. BIDDER'S SOLUTION

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required to quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be taken care of by the contractor to maintain the guaranteed uptime.

9. EARNEST MONEY DEPOSIT (EMD) & TENDER FEE

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

10. REFUND OF EMD

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

11. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

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If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal.

In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

12. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

13. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document, then he can send the queries before the Pre Bid Meeting.

14. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within three weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six month more than the warranty period. All delivery of the material will have to be completed within 60 days from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within 90 days from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

15. TIME SCHEDULE FOR DELIVERY & INSTALLATION

The IP Based Speaker system project for NKDA, shall commence on the award of the contract to the implementation partner through a selection process.

Overall Project Implementation Timeline – 90 Days from the date of issue of Work Order.

16. LOCATION FOR DELIVERY & INSTALLATION

As mentioned in Section – B (Scope of Work)

17. LIQUIDATED DAMAGE

Hardware: LD clause:

- I. 0.5% of the total Hardware bill value of this segment for every 7 days delay in meeting the delivery schedule

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II. The maximum deductible is capped at 5% of the total year wise SLA value.

III. Vendor Termination Clause: -

Termination possibility of MSI in the case of multiple cases of failure to meet SLA terms beyond monthly commitments for 6 continuous months

WTL reserves the right to terminate the contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the contractor and PBG will be invoked.

18. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving nonperformance by Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.
- For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

19. PATENTS & COPYRIGHT

If a third party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

20. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

21. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of

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payment from customer. A scheduled payment for the supply, installation and warranty only, shall be made on back to back basis, by WTL, as depicted below:

1. Payment Against Delivery – 60% of the accepted value (pro-rata, as applicable) shall be released on delivery at site, after verification/inspection and acceptance by WTL & NKDA and submission of required documents.
2. Final Payment -- 40% shall be released upon successful Go-Live/Commissioning, submission of completion/commissioning report, and commencement of CMC, along with execution of Agreement / SLA and submission of PBG (as applicable).

22. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

23. CORRUPT OR FRAUDULENT PRACTICES

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

24. BINDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned. The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

25. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workman employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

26. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of

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the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

27. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and prevent accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

28. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

29. SUB-CONTRACT

The bidder may appoint sub-contractor for execution and maintenance work under their direct supervision and against prior approval of WTL project management team. However, all the responsibilities and liabilities will be lies on the L1 bidder. The Contractor's responsibility is not transferable. No consortium or joint venture partner is allowed.

30. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

31. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

32. FORCE MAJEURE

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It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public transportation and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim fro damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

33. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved.

34. WARRANTY & MAINTENANCE

- Contractor will have to provide comprehensive warranty on all components including software from the date of go-live of the solution.
- 3 year Comprehensive Warranty of all products & onsite maintenance support
- After completion of comprehensive warranty period WTL may go for fresh AMC with the supplier.
- During the warranty period of 3 years, no active component should be declared "End of Life". In case it is declared "End of Life" during this period, the vendor has to replace such equipment at their own cost.

35. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as

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performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any nationalized bank as per format enclosed (Section – N).

36. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section - A

37. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

38. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

39. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

40. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.
- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade License, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filing on the part of the bidder.

41. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

42. BID DUE DATE

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The tender shall be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may as its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

43. LATE BID

Any proposal received after the deadline for submission of proposals may not be accepted.

44. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in presence of Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

45. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing.

46. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

47. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

48. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

49. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of this name from the register of approved Contractors.

50. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

51. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory(ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain

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no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

52. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

53. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

54. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserves the right to split up and distribute the work among the successful technically qualified bidders and to curtail any item of work in the schedule partly or fully based on scheme requirement. As it is a time constrained process, the work may be distributed as mentioned above at L1 rate arrived through the process.

55. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.

56. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

57. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.

The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

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58. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

59. FINAL INSPECTION

Final inspection may be carried by the authorized representative from WTL & Client.

60. PRE-DISPATCH INSTRUCTION

All materials / equipment's supplied against the purchase order may be subjected to Inspection, check and /or test by the authorized representative from WTL.

61. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

62. QUALITY CONTROL

- The contractor is obliged to work closely with WTL act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL.
- WTL reserves the right to inspect all phases of contractor's operation to ensure conformity to the specifications. WTL shall have engineers, inspectors or other duly authorized representatives made known to the contractor, present during the progress of the work and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

63. SERVICE LEVEL AGREEMENT (SLA) of this Contract

The supplied equipment must be operational seamlessly during 3 years' contract period for IP Based PA System, otherwise the following SLAs must be adhered to:

- 1) Calls must be attended within 1.5 days / 36 hours of logging of complaint / reporting. Complaint should be logged through a dedicated whatsapp group / a dedicated Tech Support Phone

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Number / a dedicated mail id for this project. So that Call logged details should be summarized later-on as per requirement.

- 2) Call resolution within 3 days / 72 hours of logging of complaint / reporting. If complaint logged within 10.00 AM, then the same day should be countable as day 1(one) / 1st Day.

The Vendor will not be being libel If there were any electrical failure / Network failure / cut off. These facilities will be provided by client. The concern NKDA officer of the site will take care the same.

- 3) A consolidated report will be published for every month for this particular system by the vendor with all details (Call logged date, time, complain attained date & time and resolved date & time). If there will be any issue the same should be shorted out by next 1 week with valid document and justification.

4) SLA Table

Up-time	Amount to be deducted
>98% (Calculate Yearly basis)	No Deduction
95% to 98% (Calculate Yearly basis)	Rs. 75/- per speaker per day beyond the SLA rectification timeline. Rs. 1000/- on software per day beyond the SLA rectification timeline
<95% (Calculate Yearly basis)	Rs. 100/- per speaker per day beyond the SLA rectification timeline. Rs. 1500/- on software per day beyond the SLA rectification timeline
<90% (Calculate Yearly basis)	Rs. 150/- per speaker per day beyond the SLA rectification timeline. Rs. 2500/- on software per day beyond the SLA rectification timeline

SLA Up time applicable only against all supplied materials against this IP Based PA System Project. Network & electricity up time is under NKDA scope. Failure of Network & Electricity will not effect on this project SLA terms.

64. GENERAL TERMS

- a) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- b) No Technical/Commercial clarification will be entertained after opening of the tender.
- c) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- d) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- e) WTL reserve the right to ask for clarification in the bid documents submitted by the

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bidder. Documents may be taken if decided by the committee.

- f) Supporting technical brochures/catalogues indicating each feature in respect of offered model and make must be submitted along with the offer, in absence of which the offer is liable to be ignored.
- g) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- h) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- i) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- j) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- k) The customer/WTL at its discretion may extend the deadline for the submission of Bids.
- l) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

m) Below mentioned clauses are applicable for all Bidders:

Any bidder from a country which shares a land border with India will not eligible to bid in this tender only if the bidder is registered with the Competent Authority [DPIIT OM No.6/18/2019- PPD dated 23.07.2020].

- i. "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a procurement process.
 - ii. "Bidder from a country which shares a land border with India" for the purpose of above- mentioned Order means:
- n) The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India unless such contractor is registered with the Competent Authority.

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SECTION – F

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To
Webel Technology Limited
Plot – 5, Block – BP,
Sector - V,
Salt Lake City,
Kolkata – 700091.

Sub: Supply, Installation, Testing, Commissioning and 3 Years comprehensive Maintenance for IP Based Public Address System on existing CCTV Network Backbone at New Town Area under NKDA.

Dear Sir,

1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no WTL/NKDA/PA/25-26/062 dated 14.03.2026, do hereby propose to execute the job as per specification as set forth in your Bid documents.
2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipment and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
4. Earnest Money Deposit & Tender fee: We have transferred EMD & Tender Fee amount online through e-Tender portal.
5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to ten percent (10%) of the Order value as stipulated in Financial Bid (BOQ).
8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, thisday of2026

Thanking you, we remain,

WEBEL TECHNOLOGY LIMITED

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

Signature & Authorized Verified by

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

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SECTION – G

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section - D) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee shall verify the Technical Specification (Technical Specification & Compliance Statement, Section – Q) Deviation in specification shall not be allowed. Bidder qualified in Technical Specification shall be considered for further evaluation.
- The Tender Committee would evaluate the Techno Commercial Evaluation.
- Bidders after qualifying in Techno Commercial Evaluation will only be considers for Financial Bid Evaluation.

2. EVALUATION CRITERIA

Techno Commercial Evaluation

The evaluation methodology would take into consideration both the Techno Commercial responsiveness as well as the financial response. During the evaluation process, the evaluation committee will assign each desirable/preferred feature against the Techno Commercial Bid.

3. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Techno Commercial will be evaluated. The bidder who has qualified in the Techno Commercial and returns with lowest quote (L1) in Financial Bid will normally be awarded the contract subject to Post Qualification.

4. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the most overall responsive bidder for this project. Bidders, if disqualified in the technical evaluation, it will result in rejection of bidder's bid. Technically qualified bidders shall be evaluated for price bid. The lowest bidder shall be determined through price bid evaluation. WTL will award the contract to the successful bidder whose bid has been determined to be substantially responsive after final negotiation may held with the most responsive bidder (L1), if required.

- Bidders must submit price bid for this project. Any non-compliance to the price bid shall lead to rejection.
- L1 Bidders shall be awarded the contract for this project.

5. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Department of Par & e-Governance may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

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SECTION – H

GUIDANCE FOR E-TENDERING

Instructions / Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

1. **Registration of Bidder:**

Any Bidder willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to <https://wbtenders.gov.in>. The Bidder is to click on the link for e-Tendering site as given on the web portal.

2. **Digital Signature Certificate (DSC):**

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

3. The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs on to the website mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

4. **Participation in more than one work:**

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm. If, found to be applied severally in a single job all the applications will be rejected.

5. **Submission of Tenders:**

Tenders are to be submitted through online to the website stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed into non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document1

1. Bid Form as per format (Section – F)
2. Other documents, if any

Technical Document2

1. N I T Declaration duly stamped & signed in bidder's letter head, (Section – P)
2. Other documents, if any

Technical Compliance

1. Detailed Technical Specification with required documents, Section – R
2. Manufacturer Authorization Form, Section – S
3. Detailed Make, Mode with required documents, Section – Q

Financial Cover:

BOQ (Bill of Quantity) will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

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NON-STATUTORY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned copy will be uploaded with single file having multiple pages)

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	<ul style="list-style-type: none"> • GST Registration Number • PAN • Document as per Section – D
B	COMPANY DETAILS	B1. COMPANY DETAILS 1	<ul style="list-style-type: none"> • Document as per Section – D • Declaration as per Section – B
		B2. COMPANY DETAILS 2	<ul style="list-style-type: none"> • Company Profile (Not more than 3 pages) • ISO Certificate as per Section –D
C	CREDENTIAL	CREDENTIAL 1	<ul style="list-style-type: none"> • Order copies as per Section – D
		CREDENTIAL 2	<ul style="list-style-type: none"> • Product brochure • Other documents, if any
D	DECLARATION	DECLARATION 1	<ul style="list-style-type: none"> • List of Clients as per format (Section – N) • Financial Capability of Bidder as per format (Section – K)
		DECLARATION 2	<ul style="list-style-type: none"> • Document as per Section – D • Other documents, if any
		DECLARATION 3	<ul style="list-style-type: none"> • Bidder's Details as per format (Section – L) • Service Centre Details as per format (Section – R)
		DECLARATION 4	<ul style="list-style-type: none"> • Details of Capability as per format (Section – J) • Checklist as per Section – T
		DECLARATION 5	<ul style="list-style-type: none"> • Other documents, if any
F	FINANCIAL INFO	P/L & BALANCE SHEET 2022-2023	P/L & BALANCE SHEET 2022-2023
		P/L & BALANCE SHEET 2023-2024	P/L & BALANCE SHEET 2023-2024
		P/L & BALANCE SHEET 2024-2025	P/L & BALANCE SHEET 2024-2025

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SECTION - I

BILL OF MATERIAL

Un-Price Bill of Quantity:

Sr	Item Description	UoM	Qty
1	25 Watts Network Outdoor Horn Speaker for Public Address System, built-in NOR Flash + EMMC dual storage, Metal Body, IP67	Nos	201
2	Horn Speaker Pole Mounting Bracket & assembly	Nos	201
3	Power Supply for Outdoor Horn Speaker	Nos	201
4	CAT 6 RJ45 Connector	Nos	450
5	Outdoor Pole Mount Junction Box for Speaker Connectivity	Nos	201
6	Outdoor Double Jacket UTP CAT-6 Cable	Mtr.	6100
7	2 Core 1.0 sq mm Non Armoured Double Insulated Power Cable	Mtr.	6000
8	4 Port 10/100 Mbps PoE Switch with 2 Uplink Port, Power Budget 78 Watts	Nos	201
9	CAT-6 / 5e Patch Cord 1 Mtr.	Nos	201
10	Power Distribution Unit (5 Pin 5 Amp Socket x 3 Nos)	Nos	201
11	Speaker Management System Software Base License	Nos	1
12	Speaker Channel Module License	Nos	201
13	Server PC for IP PA Application - Xeon Silver 2314@3.4GHz, 8M Cache, 32GB RAM (16GB RAM x 2Nos.), 2x1GBPS NIC, Dual Power Supply, RAID enabled, 1TB Storage, 256GB SSD, Windows 11 Pro OEM, HP 19" Monitor, Keyboard & Mouse	Nos	1
14	Client PC for IP PA Application - Core i5-12400 Processor, 16GB RAM (8GBx2 Nos), 1TB SSD (512SSDx2nos.), Windows 11 Pro OEM Pack, HP 19" Monitor, Keyboard & Mouse	Nos	2
15	High Quality Microphone with Noise Cancellation feature	Nos	2
16	25 MM Outdoor PVC / HDPE Conduit with all accessories for Cable wiring	Mtr.	6000
17	Cable Laying Charge on surface	Mtr.	12100
18	Underground cable laying with digging of soft & hard soil	Mtr.	4100
19	Supply, Installation, testing, Commissioning & Project Management Cost including 3 years Warranty for above IP PA System	Lot	1

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SECTION – J

DETAILS OF TECHNICAL CAPABILITY OF BIDDER

(Tender No. WTL/NKDA/PA/25-26/062 dated 14.03.2026)

Sl. No.	Project Name	Start Date	End Date / Status	Brief description of project & scope of work (Implementation, operation & maintenance)	Type of project	Approx value of the project	Contact details of the Customer

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

- a. Type of Project shall indicate the implementation of services (Networking Setup, System Integration).
- b. Scope of work shall indicate whether it is implementation, Operation or maintenance.
- c. Submit Customer Order Copy details of the order indicating the project value, customer contact details, project completion certificate, customer satisfaction certificate etc.

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SECTION – K

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/NKDA/PA/25-26/062 dated 14.03.2026)

FINANCIAL INFORMATION

Sl. No.	Name of the Bidder	Turnover (Rs. / Crores)		
		2024-2025	2023-2024	2022-2023
1				

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

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SECTION – L

BIDDERS'S DETAILS

(Tender No WTL/NKDA/PA/25-26/062 dated 14.03.2026)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	Is the firm <ul style="list-style-type: none">▪ a Government/ Public Sector Undertaking▪ a propriety firms▪ a partnership firm (if yes, give partnership deed)▪ a limited company or limited corporation▪ a member of a group of companies, (if yes, give name and address and description of other companies)▪ a subsidiary of a large corporation (if yes give the name and address of the parent organization). If the company is subsidiary, state what involvement if any, will the parent company have in the project.	
8	Is the firm registered with Sales Tax department? If yes, submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
10	Total number of employees. Attach the organizational chart showing the structure of the organization.	
11	Are you registered with any Government/ Department/ Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business under your present name? What were your fields when you established your organization	
13	What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary) <ul style="list-style-type: none">▪ Manufacturer▪ Supplier▪ System Integrator▪ Consultant▪ Service Provider (Pl. specify details)▪ Software Development▪ Total Solution provider (Design, Supply, Integration, O&M)▪ IT Company	
14	Number of Offices in district headquarters in West Bengal	
15	Is your organization having ISO 9001:2015 certificates?	

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16	List the major clients with whom your organization has been / is currently associated.	
17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

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SECTION – M

PRE-BID MEETING QUERY

(Tender No. WTL/NKDA/PA/25-26/062 dated 14.03.2026)

Name of the Bidder:

Queries

Sl. No.	Section No.	Clause No.	Page No.	Queries

Note: The filled form to be submitted in XLS and PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION - O

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT -CUM-PERFORMANCE GUARANTEE

Ref Bank Guarantee no.....

Date.....

PROFORMA OF BG FOR SECURITY DEPOSIT

KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Plot - 5, Block BP, Sector V, Kolkata-700 091 (hereinafter called "The Purchaser") having agreed to accept from _____ (hereinafter called "The Contractor") Having its Head Office at _____, a Bank guarantee for Rs. _____ in lieu of Cash Security Deposit for the due fulfillment by the Contractor of the terms & conditions of the Work Order No. _____ dated _____ issued by the Purchaser for _____ (hereinafter called "the said work order _____ dated _____"). We _____ (Name & detailed address of the branch) (hereinafter called "the Guarantor") do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs. _____ (Rupees _____) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No. _____ dated _____ of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE, _____ DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of _____ Rupees _____) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for _____ Work Order no. , _____ dated _____

(3) WE _____ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No. _____ dated _____ including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No. _____ dated _____ have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No. _____ dated _____ have been fully and properly carried out by the said contractor and accordingly discharged the guarantee.

(4) We _____ the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs. _____ (Rupees _____) only and will expire on _____ and unless a claim in writing is presented to us or an action or suit to enforce the claim is filled against us within 6 months from _____ all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

WEBEL TECHNOLOGY LIMITED

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) only and our guarantee shall remain in force up to _____ and unless a demand or claim under the guarantee is made on us in writing on or before _____ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, _____ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we _____ have set and subscribed our hand on this _____ day of _____.

SIGNED, SEALED AND DELIVERED

(Stamp of the executants)

WITNESS

1) _____

2) _____

(Name & address in full with Rubber Stamp)

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non- Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalised Bank/ Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

WEBEL TECHNOLOGY LIMITED

SECTION – P

NIT DECLARATION FOR BIDDER

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder’s Letter Head)

To
Webel Technology Limited
Plot-5, Block-BP, Sector-V,
Salt Lake City,
Kolkata-700091.

Sub: Supply, Installation, Testing, Commissioning and 3 Years comprehensive Maintenance for IP Based Public Address System on existing CCTV Network Backbone at New Town Area under NKDA

Dear Sir,

We the undersigned bidder/(s) declare that we have read and examined in details the specifications and other documents of the subject Tender No WTL/NKDA/PA/25-26/062 dated 14.03.2026 for Supply, Installation, Testing, Commissioning and 3 Years comprehensive Maintenance for IP Based Public Address System on existing CCTV Network Backbone at New Town Area under NKDA in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you, we remain

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, this.....day of.....2026

WEBEL TECHNOLOGY LIMITED

SECTION – Q

MAKE & MODEL / PART NUMBER DECLARATION

(Tender No. WTL/NKDA/PA/25-26/062 dated 14.03.2026)

Sl.	Item	Qty	Unit	Make	Model / Part No
1	25 Watts Network Outdoor Horn Speaker for Public Address System, built-in NOR Flash + EMMC dual storage, Metal Body, IP67	201	Nos		
2	Horn Speaker Pole Mounting Bracket & assembly	201	Nos		
3	Power Supply for Outdoor Horn Speaker	201	Nos		
4	CAT 6 RJ45 Connector	450	Nos		
5	Outdoor Pole Mount Junction Box for Speaker Connectivity	201	Nos		
6	Outdoor Double Jacket UTP CAT-6 Cable	6100	Mtr.		
7	2 Core 1.0 sq mm Non Armoured Double Insulated Power Cable	6000	Mtr.		
8	4 Port 10/100 Mbps PoE Switch with 2 Uplink Port, Power Budget 78 Watts	201	Nos		
9	CAT-6 / 5e Patch Cord 1 Mtr.	201	Nos		
10	Power Distribution Unit (5 Pin 5 Amp Socket x 3 Nos)	201	Nos		
11	Speaker Management System Software Base License	1	Nos		
12	Speaker Channel Module License	201	Nos		
13	Server PC for IP PA Application - Xeon Silver 2314@3.4GHz, 8M Cache, 32GB RAM (16GB RAM x 2Nos.), 2x1GBPS NIC, Dual Power Supply, RAID enabled, 1TB Storage, 256GB SSD, Windows 11 Pro OEM, HP 19" Monitor, Keyboard & Mouse	1	Nos		
14	Client PC for IP PA Application - Core i5-12400 Processor, 16GB RAM (8GBx2 Nos), 1TB SSD (512SSDx2nos.), Windows 11 Pro OEM Pack, HP 19" Monitor, Keyboard & Mouse	2	Nos		
15	High Quality Microphone with Noise Cancellation feature	2	Nos		
16	25 MM Outdoor PVC / HDPE Conduit with all accessories for Cable wiring	6000	Mtr.		
17	Cable Laying Charge on surface	12100	Mtr.		
18	Underground cable laying with digging of soft & hard soil	4100	Mtr.		
19	Supply, Installation, testing, Commissioning & Project Management Cost including 3 years Warranty for above IP PA System	1	Lot		

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – R

TECHNICAL SPECIFICATION COMPLIANCE STATEMENT

(Tender No. WTL/NKDA/PA/25-26/062 dated 14.03.2026)

Eligibility Criteria for IP Based Speaker & Application Software OEM:

SL	Eligibility Criteria	Compliance with Document
1	IP Based Speaker should have Service Centers in India in their own name. This is to be supported with documentary evidence.	
2	All systems and components must be in compliance with CE, FCC and UL/BIS certifications.	
3	OEM should have own online-dedicated IP PA system support center available during working hours and a fully equipped repair and maintenance office in India. Full disclosure should be made to ensure that the OEM can be contacted in case there are any requirements in future.	
4	The BIS certificate should be in the name of the quoted OEM. The IP PA system OEM should have its own Factory. Any third party manufacturing or Joint Venture / Subsidiary-partnership manufacturing or contractual manufacturing will not be accepted.	
5	The OEM should offer ISO 9001:2015, ISO 14001:2015, ISO 27001: 2013, ISO 45000:2018 for their manufacturing process.	
6	The OEM should have CMMI level 5 certification to validate its performance across a range of critical business capabilities, including product development, service excellence, workforce management, data management, supplier management, and cybersecurity.	
7	The MAC address of the IP PA system must be registered in the name of OEM. If the MAC address does not match, it means that the device is not created by the original manufacturer, it's only an assembling or a labelling which has been done, and such party shall be immediately rejected.	
8	Malicious code Undertaking letter from OEM.	
9	OEM must be certified that the proposed model of IP PA product must not become obsolete/End of Life within a period of 3 years. In case it's get EOL due to technology advancement then OEM will support with Equivalent or Higher model. The product which is nearing to the end of sales must not be proposed in the solution.	
10	IP Speaker & the application / control software should be from same make.	

IP Based PA Speaker

Sl. No.	Description	Requirement	Compliance (Yes/No)
1	Rated Power	25 W	
2	Impedance	8 Ω or better	
3	Max. Acoustic Pressure	124 dB SPL	
4	Sensitivity (1 m, 1 W)	110 dB	
5	Sound flow Direction	70° horizontal by 100° vertical	
6	Frequency Response	300 Hz to 8 kHz	
7	Minimum Listening Distance at Road Junction	30 Meter or Better	

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8	SNR	83 dB or better	
9	Frequency Response	100 Hz to 20 kHz	
10	Microphone	In-Built and External both should be available	
11	Inbuilt Mic Pickup Distance	Minimum 3 Meter or better	
12	Sampling Rate of Mic	48 kHz	
13	Quantization Bits of Mic	16 bit	
14	Audio Algorithm	AEC, AGC, ANS, DRC	
15	Audio Bit Rate	G.711 ulaw (64 Kbps)/G.711alaw(64 Kbps)/MP3(128 Kbps) Sampling bit width: 16 bits	
16	Audio File Format	MP3, WAV, MP2	
17	NTP Timimng	Supported	
18	Broadcast	Regular broadcast, live broadcast	
19	Broadcast Priority	There should be more than 12 priority level of broadcast	
20	Two-Way Audio	Support with Speaker Management System	
21	Speech Synthesis (Text-to-Speech)	Should be able to generate in speech in 6 different global language	
22	Network Protocol	IPv4, HTTP, HTTPS , SIP, SSL/TLS , DNS, NTP, TCP, UDP, IGMP, ICMP, DHCP, ARP, SSH	
23	Interface Protocol (API)	SIP, RTP, ONVIF S profile	
24	Alarm	Alarm input ×1	
25	Ethernet Interface	RJ45 10 M/100 M Adaptive Ethernet port × 1	
26	Local Storage	Built-in 4 GB EMMC (Audio file storage is 1 GB.)	
27	Reset Switch	Should be available	
28	Material	Metal	
29	Operating Temperature	-30 °C to 60 °C(-22 °F to 140 °F)	
30	Operating Humidity	< 90% (No condensation)	
31	Power	24 VDC , 1167mA , 28W or better	
32	Protection	IP67	
33	Certification	CE-EMC, CE-LVD, RoHS	

Speaker Management Application Software

Sl. No.	Description	Requirement	Compliance (Yes/No)
1	Device Management	Add IP speakers.	
2		Should be able to add and manage 1000 speaker	
3		Display the IP address, name, serial no., and network status of the IP speaker.	
4		Manage IP speakers	
5		Add and manage IP speakers on the map.	
6		Set the volume for the IP speaker. Configure scheduled broadcast and live broadcast.	
7	Network	Add IP speakers to the platform without entering the device IP address or port number.	
8		Configure the broadcast mode.	
9	Media Library	Manage the media library by group.	

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10		Upload the audio file in MP3 format.	
11		Display the format and the size of the audio file. Download the audio file.	
12		Apply media files to paging microphones.	
13	Storage Configuration for Broadcast	Set storage location (local PC or recording software) for the broadcasted audio and the uploaded media files.	
14		Enable/disable recording audios during the live broadcast.	
15		Search for live broadcast records.	
16	Speak	Live speak via group. Select the speaker units that are grouped or not grouped.	
17		Live speak by area.	
18		Live speak to specific speaker units by the paging microphone.	
19		Set the voice volume.	
20	Audio File	Broadcast the audio file by group. Select the speaker units that are grouped or not grouped. Select the audio file added to the media library.	
21		Broadcast the audio file by area. Select the audio file added to the media library.	
22		Broadcast specific audio files on specific speaker units by the paging microphone.	
23	Scheduled Broadcast	Add multiple scheduled broadcast tasks.	
24		Broadcast by group. Select the speaker units that are grouped or not grouped.	
25		Minimum 128 nos of Broadcast Group with each group can support upto 128 Nos Speaker unit	
26		Broadcast by individual speaker	
27		Set the period type for broadcast, including every day, one time, and every week.	
28		Set the priority for scheduled broadcast tasks.	
29		Select audio file(s) for the scheduled broadcast task, and set the playing duration for each audio file.	
30		Set the play mode: once or specific duration.	
31		Configure the times of broadcasting.	
32	Google Map	Add the google map.	
33		Add the google satellite map.	
34	E-map	Add E-maps.	

Eligibility Criteria for Network Active (PoE Switches) OEM:

SL	Eligibility Criteria	Compliance with Document
1	OEM should have Service Centers in India in their own name. This is to be supported with documentary evidence.	
2	OEM should have valid ISO 9001:2015, ISO 14001:2015, ISO 14064-1:2018 & ISO 45001:2018 certified for their products, all the relevant certificates must be submitted along with the bid.	
3	The OEM must not be blacklisted or banned by any State/Central Government, Semi Government or PSU and any other GOVT. organization in INDIA and Globally.	

Unmanaged PoE Switch

WEBEL TECHNOLOGY LIMITED

Sl. No.	Description	Requirement	Compliance (Yes/No)
1	Transmission Rate	10/100 Mbps or Better	
2	Communication Mode	Full and Half Duplex	
3	Switching Capacity	1.2 Gbps or Better	
4	PoE Distance	200 Meter or Better	
5	PoE Port	4 X 10/100 Mbps or Better	
6	Uplink Port	2 X 10/100 Mbps or Better	
7	PoE Budget	78W or Better	
8	MDI	Supported	
9	Power Input	100 - 240 V AC, 50/60 Hz.	
10	Certification	CE, RoHS	

Eligibility Criteria for Network Passive (Cables, Connector) OEM:

SL	Eligibility Criteria	Compliance with Document
1	The OEM must not be blacklisted or banned by any State/Central Government, Semi Government or PSU and any other GOVT. organization in INDIA and Globally.	
2	The OEM have their Own service center running & operational within India. Documentary evidence is submitted along with the bid.	
3	OEM should have valid ISO/IEC 27001: 2013 Certification. Certificate must be submitted along with the bid otherwise it may cause for rejection of bid.	
4	OEM should have Inventory of Green House Gas Emission verification certificate in accordance with ISO 14064-1: 2006. Certificate must be submitted along with the bid otherwise it may cause for rejection of bid.	

CAT6 Outdoor Double Jacket Cable

Sl. No.	Description	Requirement	Compliance (Yes/No)
1	Cable Type	4-Pair Unshielded Twisted Pair (UTP)	
2	Compliance	Verified compliant with TIA/EIA-568C.2 standards by ETL	
3	Conductor Material	Solid Bare Copper	
4	Conductor Diameter	23 AWG or better	
5	Conductor Resistance	< 9.40 Ω / 100m or better	
6	Insulation Material	HD-PE (High-Density Polyethylene)	
7	Insulation Diameter	0.973 mm \pm 0.05% or better	
8	Outer Jacket Material	UV - Polyethylene	
9	Bending Radius	< 8 X Cable Diameter	
10	Mutual Capacitance	5.6 nF/100m Nominal (< 5.6 nF/100m)	
11	Characteristic Impedance	100 Ω \pm 15%	
12	Capacitance Unbalance	330 pF/100M MAX	
13	Application Standard	ANSI/TIA-568-C.2 (2009), ISO/IEC 11801 (Edition 2.2), IEC 61156-5 (Edition 2.0), IEC 60332-1-2, EN50288-6-1 & EN50173-1	

WEBEL TECHNOLOGY LIMITED

Server PC

Sl. No.	Description	Requirement	Compliance (Yes/No)
1	Processor	Xeon Silver 2314@3.4GHz or Higher	
2	RAM	32GB RAM (16GB RAM x 2Nos.) or Higher	
3	SSD	256 GB SSD or Higher	
4	Hard Disk	1 TB Hard Disk or Higher	
5	OS	Windows 11 Pro	
6	Network Terminal	2 X 1GBPS NIC	
7	Power Supply	Dual Power Supply	
8	Display	18.5" or Better	
9	Keyboard & Mouse	USB Keyboard and Mouse	

Client Workstation

Sl. No.	Description	Requirement	Compliance (Yes/No)
1	Processor	Inter i5 12400 or Better	
2	RAM	16 GB or Higher	
3	Storage	1 TB SSD or Higher	
4	OS	Windows 11 Pro	
5	Display	18.5" or Better	
6	Keyboard & Mouse	USB Keyboard and Mouse	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

WEBEL TECHNOLOGY LIMITED

SECTION – S

MANUFACTURER'S AUTHORIZATION FORM

Date:

To
Webel Technology limited
Plot-5, Block-BP, Sector-V
Salt Lake
Kolkata-700 091

Ref: Tender No WTL/NKDA/PA/25-26/062 dated 14.03.2026

WHEREAS _____ who are official producers of _____ and having production facilities at _____ do hereby authorize _____ located at _____ (hereinafter, the "Bidder") to submit a bid of the following Products produced by us, for the Supply Requirements associated with the above Invitation for Bids.

When resold by _____, these products are subject to our applicable standard end user warranty terms.

We assure you that in the event of _____, not being able to fulfill its obligation as our Service Provider in respect of our standard Warranty Terms we would continue to meet our Warranty Terms through alternate arrangements.

We also confirm that _____ is our authorized service provider/system integrator and can hence provide maintenance and upgrade support for our products.

We also confirm that the products quoted are on our current product list and are not likely to be discontinued within from the day of this letter. We assure availability of spares for the products for the next two years after warranty period.

We also confirm that the material will be delivered within 30(thirty) days from the date of placement of confirmed order.

Name _____ In the capacity of _____

Signed _____

Duly authorized to sign the authorization for and on behalf of _____

Dated on _____ day of _____ 2026

Note: This letter of authority must be on the letterhead of the Manufacturer and duly signed by an authorized signatory.

WEBEL TECHNOLOGY LIMITED

SECTION - T

CHECKLIST FOR ELIGIBILITY CRITERIA

(Tender No. WTL/NKDA/PA/25-26/062 dated 14.03.2026)

Sl. No.	Eligibility Criteria	Compliance (Yes / No)	Documents Attached at Page No of Technical Bid
1.	The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.		
2	The bidder must be a System Integrator in IT/TIS or Audio Video sector. Relevant document to be submitted.		
3	The bidder should have been operating for the last 5 years in India. Certificate of Incorporation and/ or Certificate of Commencement of Business issued by the Registrar of Companies/ Partnership Registration/ sole proprietorship registration under the Shops & Establishments Act to be submitted.		
4	The bidder must have their Registered/ Branch office in West Bengal. Valid trade license and local GST Registration Certificate are to be submitted.		
5	The bidder should have valid GST Registration Certificate & PAN. Bidder shall have to submit photocopy of the documents.		
6	Bidder should have own support service / call booking number (Undertaking letter should be submitted from the bidders) OEM support service number will not be treated as bidder's support service number. Support service number details for bidder with number & detailed to be submitted. Bidder shall have to submit the Complain/Call escalation matrix in their own letterhead with undertaking.		
7	<p>The bidder shall have executed "Similar Nature" of single order an amount not less than Rs. 1.50 Crore in last 05 (Five) financial years (considering FY – 2020-21, 2021-22, 2022-23. 2023-24, 2024-25) in Government Department/PSU/Autonomous Body. References order copy with the completion certificate for the project to be provided.</p> <p style="text-align: center;">OR</p> <p>The bidder shall have executed "Similar Nature" of two orders in total amount not less than Rs. 2.25 Crore in last 05 (Five) financial years (considering FY – 2020-21, 2021-22, 2022-23. 2023-24, 2024-25) in Government Department/PSU/Autonomous Body. References order copy with the completion certificate for the project to be provided.</p> <p style="text-align: center;">OR</p> <p>The bidder shall have executed "Similar Nature" of three orders in total amount not less than Rs. 3.00 Crore in last 05 (Five) financial years (considering FY – 2020-21, 2021-22, 2022-23. 2023-24, 2024-25) in Government Department/PSU/Autonomous Body. References order copy with the completion certificate for the project to be provided.</p>		
8	The bidder should have a minimum average annual turnover of not less than Rs. 8 Crore in the last three financial year (2022-23. 2023-24, 2024-25). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.		
9	Bidder should have Positive net worth for last three financial years		

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	(2021-22, 2022-23, 2023-24). Bidder shall have to submit Audited Balance Sheet / Audited Accounts / Auditor Certificate in support of their claim.		
10	The bidder should have ISO certification of ISO 9001:2015. Certificate to be submitted.		
11	The bidder must submit the Manufacturers Authentication Form (MAF) for IP Based Speaker, Networking Switches & Network Passive component as per prescribed format enclosed (Section - S).		
12	Technical Compliance statements to be submitted. Without these documents from the OEMs, the offer will be treated as non-responsive and summarily rejected.		
13	The bidder shall submit Bid Form (Section – E) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.		
14	Bidder shall submit NIT Declaration (Section – O) duly signed by the authorized signatory of the company as per the format. Deviation in format may not be accepted.		
15	The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). Declaration on bidder's letter head to be submitted.		

Note: Bidder should clearly mention the page no or identification mark for contents of the document. The document submitted should mention all their respective submission as per RFP with proper page no. or identification marking

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____