

WEBEL TECHNOLOGY LIMITED

NOTICE INVITING e-TENDER

Online Tender documents are invited for Supply, Installation and Commissioning of Hyper-converged Infrastructure with Virtualization Software Licenses and Backup Solution for Hon'ble Calcutta High Court.

Bids are invited from reputed System Integrators having sufficient experience and credentials for successful completion of “**Similar Nature**” of work in a Government Department/PSU/Autonomous Body. WTL has been chosen as the execution authority for the same. Bidder must have adequate Service Engineer for providing on-site warranty service within the stipulated time.

1.	Tender No. & Date	WTL/CHC-HCI/25-26/046 DATED 05.01.2026
2.	Tender Version No.	1.0
3.	Brief description of material	Supply, Installation and Commissioning of Hyper-converged Infrastructure with Virtualization Software Licenses and Backup Solution for Honorable Calcutta High Court.
4.	Tender Fee	Rs.6000.00 (Rupees Six thousand only). The amount to be transferred online through e-tender portal.
5.	Earnest Money Deposit	Rs.14,00,000.00 (Rupees Fourteen Lac Only). The amount to be transferred online through e-tender portal.
6.	Date of Downloading/Sale of Tender document	
7.	Pre-Bid Meeting date & time	14.01.2026 at 12.00 Hrs.(On-Line Meeting) • Pre-Bid meeting will be organized online platform only. • Only queries as per format (Section - M) reaching WTL by 08.01.2026 at 15.00 Hrs. will be taken for decision. • Interested bidders are requested to send mail to purchase@wtl.co.in for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. Queries will be sent to Manager (Purchase)(purchase@wtl.co.in)
8.	Bid Submission Start date & time	21.01.2026 4PM
9.	Last date & time of EMD & Tender Fee submission intimation.	Before Uploading of Tender
10.	Last date & time of Bid Submission	AS PER ETENDER PORTAL
11.	Date & time of Technical Bid Opening	AS PER ETENDER PORTAL
12.	WTL Address	WEBEL TECHNOLOGY LIMITED (A Govt. of West Bengal Undertaking) Plot - 5, Block – BP, Sector – V, Salt Lake City, Kolkata – 700091.
13.	Contact person	033-23673403-06

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1. Intending bidder may download the tender documents from the website <https://wbtenders.gov.in> directly with the help of Digital Signature Certificate. Necessary tender fee may be remitted online through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing. Necessary Earnest Money Deposit (EMD) may be remitted online through e-tender portal in favour of “Webel Technology Limited” and also to be documented through e-filing.
2. Both Techno Commercial Bid and Financial Bid are to be submitted concurrently duly digitally signed in the website <https://wbtenders.gov.in>.
3. Tender documents may be downloaded from website and submission of Techno Commercial Bid and Financial Bid will be done as per Time Schedule stated in Section – C of this Tender Document.
4. The Financial Bid of the prospective Bidder will be considered only if the Techno Commercial Bid of the bidder is found qualified by the Tender Committee. The decision of the ‘Tender Committee’ will be final and absolute in this respect. The list of Qualified Bidders will be displayed in the website.
5. All clarifications / corrigenda will be published only on the <https://wbtenders.gov.in>.

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SECTION-A

SCOPE OF WORK& RESPONSIBILITY

Job title: Supply, Installation and Commissioning of Hyper-converged Infrastructure with Virtualization Software Licenses and Backup Solution for Hon'ble Calcutta High Court.

Requirement Overview

Webel Technology Ltd. (WTL) on behalf of Hon'ble Calcutta High Court intends to select a vendor for the supply, installation, commissioning, and maintenance of an on-premises Private Cloud Infrastructure for the Hon'ble Calcutta High Court, based on Hyper Converged Infrastructure (HCI) to be deployed within the Court's premises.

WTL proposes to appoint a Solution Integrator (hereinafter referred to as the "Bidder") to implement and support this on-premises Private Cloud Infrastructure, with the capability to scale in line with workload requirements as and when needed during the contract period.

The Bidder will be responsible for designing and provisioning the required IT infrastructure, cloud software, and associated services for deploying and hosting various applications of the Hon'ble Calcutta High Court. The Bidder shall assess the existing application landscape to be hosted on the cloud infrastructure to understand application workload criticality, complexity, and associated network connectivity requirements.

For System Integrator

1) Supply: Entrusted bidder must supply and implement the project work as per work order. Supplied components must satisfy the minimum specifications as described in Section-I against each component. The bidder should ensure against obsolescence of the quoted product minimum for next 7 years from the date of installation of the product. Bidder is allowed to propose only one make / model per system for the proposed solution. The bidder has to mention the reference in the compliance statement against each item in accordance to the data sheet / solution document uploaded by them.

2) Installation, Integration & Implementation: Bidder must Install, integrate & implement solution as per work order. Billing should be done on actual basis. Post installation warranty & AMC support are the sole responsibility of the Bidder for 5 years duration from the date of installation.

3) OEM responsibility: Bidder to include confirmation (MAF) from the respective OEMs for the products / warranty service / subscription proposed (if required) by them

4) Project Management: Selected bidder will be required to perform the following project management tasks for the assigned areas:

- Provide a detailed strategy and work plan for their scope of work.
- Identify and address functional / technical issues that may arise during the project.

5) Support and Maintenance: Bidder should submit detailed project implementation documentation to WTL after successful integration. Bidder will provide warranty support service for all the equipment's with back-to-back OEM support. Bidder will attend the call for any problem reported to WTL team during entire warranty period.

6) Acceptance: After successful installation & Commissioning, installation report prepared by WTL (Webel Technology Limited) to be signed and sealed with date by appropriate authority of concerned departments.

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- 7) The SI should guarantee the rectification of Materials in case of any failure during the warranty period of 5 years. SI should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in West Bengal for attending the after sales service. Details of Service Centers near concerned destination to be uploaded along with the bid. BIDDER / OEM must have Dedicated / toll Free Telephone No. for Service Support. If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract.
- 8). Payment shall be made back-to-back basis (payment will be made only on receipt of payment from relevant customer) only and after submission of documentary evidence of having Functional Service Centre.
- 9) On-site Comprehensive Warranty period of the supplied products shall be 5 years from the date of final acceptance of Materials or after completion of installation, commissioning & testing of Materials, at concerned location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of materials.
- 10) Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.
- 11) Escalation Matrix for Service Support: Bidder must provide Escalation Matrix of Telephone Numbers for Service Support center. Installation, Commissioning, Testing, Configuration, Training (if any - whichever is applicable as per scope of supply) is to be carried out by SI, OEM Certified resource or OEM authorized Reseller.
- 12) The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. Bidders are bound to accept the orders accordingly with their proposed rate.
- 13) The successful bidder / OEM shall have to provide 5 years on-site Comprehensive Warranty during the entire warranty period as per contract. The comprehensive warranty / support maintenance / trouble shooting shall be covering under the scope of work. For attending any calls and setting any malfunction, a down time of more than 48 hours shall not be allowed and time taken beyond this permissible down time of 48 hours or 2 days shall be liable for a penalty as per the penalty clause.
- 14) A dedicated project manager to be assigned for the project who will act as a single point of contact between Hon'ble Calcutta High Court and WTL and will also be involved in the day-to-day activity and monitoring of calls if required. Each call attended should be followed with call report signed by the respective court authority.
- 15) **Scope of supply (Bid price to include all cost components)** : Supply Installation Testing Commissioning of Materials and Training of users, Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.
- 16) The Bidder has to submit the compliance sheet on the letterhead duly signed by the authorized signatory along with other supporting documents as per RFP. Failing to submit the same or non-compliance/deviation from any terms and conditions, eligibility criteria or technical specifications, may result in rejection of the Bid.
- 17) The successful bidder of each part is required to produce OEM's confirmation on OEM letterhead with Sr. nos. of product(s) supplied for back-to-back warranty support as per terms & conditions of the RFP.
- 18) If any equipment gives continuous trouble, for more than 3 times within one month during the warranty period or does not work at all as required, the successful Bidder shall replace the same, with new equipment having the same or higher configuration without any additional cost to the user Department.

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SECTION – B

ELIGIBILITY CRITERIA

1. The bidder must be a company registered under Companies Act, 1956/2013 or Partnership or LLP or OPC or Proprietary Firm. Documentary (Certificate of incorporation/Relevant document) evidence to be submitted.
2. The bidder should have valid VAT/GST Registration Certificate, Service Tax Registration Certificate, & PAN. Bidder shall have to submit photocopy of the documents.
3. The bidder shall have executed “Similar Nature” of work with value not less than Rs. 5.5 Crore involving computer hardware and Linux OS in last five financial years (considering FY – 2024-25, 2023-24, 2022-23, 2021-22, 2020-21) in Government Department/PSU/Autonomous Body//Any reputed organization. References order copy and / or completion certificates for the project to be provided.
4. The bidder should have implemented the Hypervisor solution, Storage Solution & Private Cloud solution at least in any one (1) Govt/PSU/ Public Sector Bank/Private Sector Bank/BFSI Sector/ Reputed Organization in last 5 years successfully.
Order Copy and/or Completion certificate in support of the above needs to be submitted.
5. The bidder shall have at least five Linux Certified Persons in the pay roll of the Company. Declaration on letterhead should be given in this regard along with documentary evidence (PF No).
6. The bidder should have a Call Centre operational on all days of the year except Sundays & National holidays. Each registered call would be provided a unique number. All received calls and their resolution details have to be communicated to WTL on a fortnightly basis during the entire period of the contract. Details of Call Center and functioning mechanism to be submitted.
7. The bidder should have an Average annual turnover of not less than Rs 35 Crore over the last three financial years (FY-2024-25, 2023-24, 2022-23). Bidder shall have to submit Audited Accounts / Auditor Certificate in support of their claim.
8. Bidder should have positive net worth in last 3 financial years (FY-2024-25, 2023-24, 2022-23). Bidder shall have to submit Audited Accounts / Auditor Certificate in support of their claim.
9. Manufacturer's tender specific authorizations must be submitted as per format enclosed (Section - M).
10. The bidder shall have following Quality Certificate. Copy of valid Certificate to be submitted.
 - ISO 9001: 2008 or latest
 - ISO 20000-1:2018 or latest
 - ISO 27001:2022 or latest
 - CMMI Level 3 or higher
11. The bidder shall submit Bid Form (Section – E) and NIT Declaration (Section – R) duly signed by the authorized signatory of the company as per the format enclosed. Deviation in format may not be accepted.
12. The Bidder must have Support Service Center with manpower in Kolkata or Bidder should provide undertaking that Bidder will open the Service Center in Kolkata within one month of award of the contract. Undertaking in this regard to be submitted.

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13. The bidder must give undertaking on the letterhead that no criminal procedure/ court case has been initiated against the bidder in the past 3 years.
14. The bidder shall not have been blacklisted by any State/Central Government or PSU Organization or bilateral/multilateral funding agencies for breach of ethical conduct or fraudulent practices as on date of submission of the proposal (as per DIT guidance note issued on 26-Dec-2011). Declaration on bidder's letter head to be submitted.

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SECTION – C

DATE AND TIME SCHEDULE

Sl. No.	Particulars	Date & Time
1	Date of uploading of N.I.T. & other Documents (online) (Publishing Date)	05.01.2026
2	Documents download/sale start date (Online)	05.01.2026
3	Last Date and time of sending the queries (Online)	08.01.2026 3PM
4	Pre-Bid Meeting at WTL Office (Online)	14.01.2026 12PM
5	Corrigendum, if any will be published (On Line)	-
6	Bid Submission start date & time (On line)	21.01.2026 4PM
7	Last Date & time of submission of Earnest Money Deposit & submission of remittance details	Before Uploading of Tender
8	Last Date & time of submission of Tender Fee & submission of remittance details	Before Uploading of Tender
9	Bid Submission closing date & time (On line)	AS PER ETENDER
10	Bid opening date & time for Technical Proposals (Online)	AS PER ETENDER
11	Date of uploading the final list of Technically Qualified Bidder (online) after disposal of appeals, if any	-
12	Date for opening of Financial Bid (Online)	-

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SECTION-D

INSTRUCTIONSTOBIDDER

1. DEFINITIONS

In this document, the following terms shall have following respective meanings:

“Acceptance Test Document” means a document, which defines procedures for testing the functioning of installed system. The document will be finalized with the contractor within 7 days of issuance of the Letter of Award/Confirm Work Order.

“Agreement” means the Agreement to be signed between the successful bidder and WTL including all attachments, appendices, all documents incorporated by reference thereto together with any subsequent modifications, the RFP, the bid offer, the acceptance and all related correspondences, clarifications, presentations.

“Bidder” means any firm offering the solution(s), service(s) and /or materials required in the RFP. The word Bidder when used in the pre award period shall be synonymous with Bidder, and when used after award of the Contract shall mean the successful Bidder with whom WTL signs the agreement for supply, install, commission and render services for the systems.

“Contract” is used synonymously with Agreement.

“Contract Price” means the price to be paid to the Contractor for providing the Solution, in accordance with the payment terms.

“Contractor” means the Bidder whose bid to perform the Contract has been accepted by Tender Committee and is named as such in the Letter of Award.

“Default Notice” means the written notice of Default of the Agreement issued by one Party to the other.

“Installation” means Supply, Installation and Commissioning of Hyper-converged Infrastructure with Virtualization Software Licenses and Backup Solution for Hon’ble Calcutta High Court.

“Fraudulent Practice” means a misrepresentation of facts in order to influence a procurement process or the execution of a Contract and includes collusive practice among Bidders (prior to or after Bid submission) designed to establish Bid prices at artificial noncompetitive levels and to deprive the benefits of free and open competition.

“Good Industry Practice” shall mean the exercise of that degree of skill, diligence and prudence which would reasonably and ordinarily be expected from a reasonably skilled and experienced Operator engaged in the same type of undertaking under the same or similar circumstances.

“Government” / “Gov. of W. Bengal” means the Government of West Bengal.

“GoI” shall stand for the Government of India.

“GoWB” means Government of West Bengal

“WTL” means Webel Technology Limited, a Gov. of W. Bengal undertaking.

“Hon’ble CHC” means Hon’ble Calcutta High Court .

“Personnel” means persons hired by the Bidder as employees and assigned to the performance of the Infrastructure Solution or any part thereof.

“Project” means Supply, Installation and Commissioning of Hyper-converged Infrastructure with

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Virtualization Software Licenses and Backup Solution for Hon'ble Calcutta High Court.

"Implementation Period" shall mean the period from the date of signing of the Agreement and up to the issuance of Final Acceptance Certificate for the project.

"Services" means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

"Similar Nature of Work" means shall include supply, installation, operations and maintenance of infrastructure viz. Servers and Storage / network / NW Security equipment pertaining to Data Centre and/or Data warehouse management

"Law" shall mean any Act, notification, by e law, rules and regulations, directive, ordinance, order or instruction having the force of law enacted or issued by the Central Government and/or the Government of West Bengal or any other Government or regulatory authority or political subdivision of government agency.

"LOI" means issuing of Letter of Intent shall constitute the intention of the WTL to place the Purchase Order with the successful bidder.

"Operator" means the company providing the services under Agreement.

"Period of Agreement" means 5 years from the date of Final commissioning of the Project.

"Requirements" shall mean and include schedules, details, description, statement of technical data, performance characteristics, standards (Indian as well as International) as applicable and specified in the Contract.

"Service" means the work to be performed by the Bidder pursuant to this Contract, as described in the detailed Scope of Work.

"Termination Notice" means the written notice of termination of the Agreement issued by WTL.

"Uptime" means the time period when specified services are available with specified technical and service standards as mentioned in section titled WARRANTY SUPPORT" **"%Uptime"** means ratio of 'up time' (in minutes) as mentioned in section titled "Warranty support"

"Service Down Time" (SDT) means the time period when specified services with specified technical and operational requirements as mentioned in section titled "WARRANTY SUPPORT" are not available to Gov. of W. Bengal and its user departments and organizations.

2. PRE BID MEETING

Pre Bid Meeting will be held on 14/1/2026 at 12.00 PM. (On-Line Meeting). Bidder can send their queries as per format (Section - M) to Manager (Purchase) (purchase@wtl.co.in). Only the queries received within the stipulated date prior to the Pre Bid Meeting will be answered. Interest bidders are requested to send mail to (purchase@wtl.co.in) for participation of online pre-bid meeting. Based on request WTL will share meeting id / links for meeting. If there is any change in date and time then will inform.

3. COST OF BIDDING

The bidder shall bear all costs associated with the preparation and submission of the bid and WTL will no case be responsible for those costs regardless of the conduct or outcome of the bidding process.

4. BID DOCUMENT

Bidder is expected to examine all instructions, forms, terms and requirement in the bid document. The invitation to bid together with all its attachment thereto shall be considered to be read, understood and accepted by the bidder unless deviations are specifically stated in the seriatim by the bidder. Failure to furnish all information required by the bid document or a bid not substantially responsive to the bid document in every respect may result in cancellation of the bid.

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5. AMENDMENT OF BID DOCUMENT

At any time prior to the deadline for submission of proposals, WTL reserves the right to add/modify/delete any portion of this document by issuance of a Corrigendum, which would be published on the website and will also be made available to the all the Bidder who have been issued the tender document. The Corrigendum shall be binding on all bidders and will form part of the bid documents.

6. MODIFICATION AND WITHDRAWAL OF BIDS

The bidder cannot modify or withdraw its bid after submission.

7. LANGUAGE OF BID & CORRESPONDENCE

The proposal will be prepared by the Bidder in English language only. All the documents relating to the proposal (including brochures) supplied by the firm should also be in English, and the correspondence between the Bidder & WTL will be in English language only. The correspondence by fax/E-mail must be subsequently confirmed by a duly signed formal copy.

8. BIDDER'S SOLUTION

The bidders are requested to study the Bill of Material supplied with this document carefully. While working out the solution the bidder has to work with the broad minimum specification provided in the tender documents, conforming to the model, make and Part number (wherever provided). While submitting the bid the bidder has to detail out all components needed to complete the system BOM. The bidder is required quote for each item retaining all major components/sub system detailed and specified. As the contractor will be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period have to be take care by the contractor to maintain the guaranteed uptime.

9. EARNEST MONEY DEPOSIT (EMD)& TENDER FEE

The bidder shall furnish Online Receipt against payment of Tender Fees and Earnest Money Deposit.

10. REFUND OF EMD

EMD will be refunded to the unsuccessful bidders without interest by following guidelines of circular 3975-F(Y) dated 28/07/2016 on final selection of Successful Bidders.

11. FORFEITURE OF EMD

EMD made by Bidder may be forfeited under the following conditions:

If Bidder withdraws the proposal before the expiry of validity period.

During the evaluation process, if a Bidder indulges in any such activity as would jeopardize the process, the decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon question under any circumstances.

If Bidder violates any of the provisions of the terms and conditions of the proposal.

In the case of a successful Bidder, if Bidder fails to:

- a) Accept the work order along with the terms and conditions.
- b) Furnish performance security.
- c) Violates any of the work conditions of this proposal or indulges in any such activities as would jeopardize the work.
- d) Submitting false/misleading information/declaration/documents/proof/etc.

The decision of WTL regarding forfeiture of EMD shall be final and shall not be called upon to question under any circumstances, besides, forfeiture of EMD even the Bidder will be deferred from participating in any job for a period of one year.

12. FORMS AND FORMATS

The various inputs for the Techno Commercial as Financial Bids are to be submitted in the format specified. The bidder shall use the form, wherever specified, to provide relevant information. If form

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does not provide space for any required information, space at the end of the form or additional sheets shall be used to convey the said information. For all other cases, the bidder shall design a form to hold the required information.

13. LACK OF INFORMATION TO BIDDER

The bidder shall be deemed to have carefully examined the Bid document to his entire satisfaction. Any lack of information shall not relieve the bidder of his responsibility to fulfill his obligation under the bid. If bidder has any queries relating to bid document, then he can send the queries before the Pre Bid Meeting.

14. CONTRACT EXECUTION

On receipt of the Letter of Award the contractor should submit a Performance Bank Guarantee (PBG) equivalent to 10% of the total contract value within two weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for six month more than the warranty period. All delivery of the material will have to be completed within 6 (SIX) weeks from the date of acceptance of contract and the contractor has to ensure all activities leading to the commissioning of the contract to be completed within 45 days from the date of award. Subsequent to the award of contract, the contractor will have to arrange for the requisite material as per BOM.

15. TIME SCHEDULE FOR DELIVERY & INSTALLATION

The total delivery, installation & commissioning will have to be completed within 6 weeks from the date of LOI/Order.

16. LIQUIDATED DAMAGE

The job includes the supply and installation of materials mentioned in the tender document. In the event of failure to meet the job completion in stipulated date/time liquidated damage may be imposed on the contractor for sum not less than 0.5% of the contract value for undelivered/uninstalled items, each week or part thereof, subject to a ceiling of 3% of the total contract value (including all taxes & duties and other charges). In the event of LD exceeds 3% of the order value, WTL reserves the right to terminate the contract and WTL will get the job completed by any other competent party. The difference of cost incurred by WTL will be recovered from the contractor and PBG will be invoked.

17. LIABILITY

In case of a default on bidder's part or other liability, WTL shall be entitled to recover damages from the Contractor. In each such instance, regardless of the basis on which WTL is entitled to claim damages from the Contractor (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), Contractor shall be liable for no more than:

- Payment referred to in the Patents and Copyrights clause.
- Liability for bodily injury (including death) or damage to real property and tangible personal property limited to that cause by the Contractor's negligence.
- As to any other actual damage arising in any situation involving nonperformance by Contractor pursuant to or in any way related to the subject of this Agreement, the charge paid by WTL for the individual product or Service that is the subject of the Claim. However, the contractor shall not be liable for
- For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data.

For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Contractor hereunder.

18. PATENTS & COPYRIGHT

If a third party claims that a product delivered by the Contractor to WTL infringes that party's patent or copyright, the Contractor shall defend WTL against that claim at Contractor's expense and pay all costs, damages, and attorney's fees that a court finally awards or that are included in a settlement approved by the Contractor, provided that WTL.

- Promptly notifies Contractor in writing of the claim
- Allows Contractor to control and co-operate with Contractor in the defense and any related settlement negotiations.

Remedies: If such a claim is made or appears likely to be made, WTL would permit Contractor to

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enable WTL to continue to use the product, or to modify it, or replace it with one that is at least functionally equivalent. If Contractor determines that none of these alternatives is reasonably available, WTL agrees to return the product to Contractor on Contractor's written request. Contractor will then give WTL a credit equal to for a machine. WTL's net book value (provided WTL has followed generally accepted accounting principles for a generally available software product produced by Contractor (Program) the amount paid by WTL or 12 months charges (whichever is lesser) and for materials the amount paid by WTL for the materials. These will be Contractor's entire obligation regarding any claim of infringement.

19. SUSPENSION OF WORK

WTL shall have the power at any time and from time to time by notice to the Contractor to delay or suspend the progress of the work or any part of the work due to any other adequate reasons and on receipt of such notice the contractor shall forthwith suspend further progress of the work until further notice from WTL. The Contractor shall recommence work immediately after receiving a notice to do so from WTL. The whole or any part of the time lost for such delay or suspension shall, if WTL in its absolute discretion thinks fit, but not otherwise, be added to the time allowed for completion.

20. TERMS OF PAYMENT

Payment terms will be on back-to-back basis, i.e., payment will be made only on receipt of payment from relevant customer, i.e., Hon'ble CHC.

21. GOVERNING LAWS

This contract should be governed by and interpreted by Arbitration clause in accordance with Laws in force in India. The courts at Kolkata shall have exclusive jurisdiction in all matters arising under the contract. The selected vendor shall keep himself fully informed of all current national, state and municipal law and ordinances. The selected vendor shall at their own expense, obtain all necessary permits and license and pay all fees and taxes required by law. These will be selected vendor's entire obligation regarding any claim of infringement. The selected vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. The selected vendor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

22. CORRUPT OR FRAUDULENT PRATICES

The Tender Committee requires that the bidders under this Tender observe the highest standards of ethics during the procurement and execution of such contracts. For this purpose, the definition of corrupt and fraudulent practices will follow the provisions of the relevant laws in force. The Tender Committee will reject a proposal for award if it detects that the bidder has engaged in corrupt or fraudulent practices in competing for the contract in question. The Tender Committee will declare a firm ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract.

23. BINDING CLAUSE

All decisions taken by the Tender Committee regarding the processing of this tender and award of contract shall be final and binding on all parties concerned. The Tender Committee reserves the right:

- To vary, modify, revise, amend or change any of the terms and conditions mentioned above and,
- To reject any or all the Tender/s without assigning any reason whatsoever thereof or to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

24. WORKMEN'S COMPENSATION

In every case in which by virtue of the provision of the workmen's compensation Act 1923 or any other relevant acts and rules, compensation to a workman employed by the contractor, is payable, then this should be done by the Contractor. If WTL is obliged to make any compensation under the said rules

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and acts, then the amount shall be recovered without prejudice, from the bills and due of the Contractor. WTL shall not be bound to contest any claim made against the Contractor in respect of workmen's compensation.

25. CONTRACTOR'S EMPLOYEES

The Contractor shall comply with the provision of all labour legislation including the requirement of the payment of Wage Act 1936 and the rules framed there under and modifications thereof in respect of men employed by him in carrying out the contract. The Contractor must ensure that he complies with PF, ESI regulation for all his deployed employees. The Contractor shall see that all authorized Sub Contractors under him similarly complied with the above requirement.

26. SAFETY MEASURES

The Contractor shall in the course of execution of the work take all necessary precaution for the protection of all persons and property. The Contractor shall take adequate measures to protect the work and prevent accident during the work. In the event of any accident to any person or persons or damage or injury of any description to any person or property due to failure on the part of the contractor in taking proper precautionary measures the contractor shall be responsible for and must make good the loss the damage at his own cost to the satisfaction of the department and employees of the department shall be indemnified from all claims or liabilities arising there from or any expenses incurred on account thereof.

27. EQUIPMENT

All tools & tackles necessary for the work shall have to be procured by the contractor unless otherwise specified elsewhere in these tender documents. The equipment used by the contractor for a particular work must be appropriate for the type of work. The contractor shall maintain the equipment used on the work properly so that they are in good working condition. In no case shall the contractor use defective or imperfect equipment in the work. The contractor shall arrange to replace or repair all defective equipment so that the progress of the work is not hampered. No defective equipment should be left at the site of work and the department shall not be responsible for any loss or damage to any of these equipments during the course of the execution of the work.

28. SUB-CONTRACT

The purchaser (WTL) does not recognize the existence of Sub-Contractors. The Contractor's responsibility is not transferable. No consortium partner is allowed.

29. TERMINATION FOR DEFAULT

WTL may without prejudice to any other remedy or right of claim for breach of contract by giving not less than 30 days written notice of default sent to the contractor, terminate the order in whole or in part. If the contractor materially fails to render any or all the services within the time period specified in the contract or any extension thereof granted by WTL in writing and fails to remedy its failure within a period of thirty days after receipt of default notice from WTL. If the project (delivery, commissioning as well as warranty maintenance support is not carried out according to specification due to deficiency in service as per terms of the contract. In such case WTL will invoke the amount held back from the contractor as PBG.

30. BANKRUPTCY

If the contractor becomes bankrupt or have a receiving order made against him or compound with his creditors or being a corporation commence to be wound up, not being a voluntary winding up for the purpose only or amalgamation or reconstruction, or carry on their business under a receiver for the benefit of their creditors or any of them, WTL shall be at liberty to terminate the engagement forthwith without any notice in writing to the contractor or to the liquidator or receiver or to any person in whom the contractor may become vested and without any compensation to give such liquidator or receiver or other person the option of carrying out the engagement subject to their providing a guarantee for the due and faithful performance of the engagement up to an amount to be determined by WTL.

31. FORCE MAJEURE

It is hereby defined as any cause, which is beyond the control of the Contractor or WTL as the case may be, which such party could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as

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- War, Hostilities or warlike operations (whether a state of war be declared or not), invasion, act of foreign enemy and civil war.
- Rebellion, revolution, insurrection, mutiny, usurpation of civil or military, government, conspiracy, riot, civil commotion and terrorist area.
- Confiscation, nationalization, mobilization, commandeering or requisition by or under the order of any government or de facto authority or ruler, or any other act or failure to act of any local state or national government authority.
- Strike, sabotage, lockout, embargo, import restriction, port congestion, lack of usual means of public **transportation** and communication, industrial dispute, shipwreck, shortage of power supply epidemics, quarantine and plague.
- Earthquake, landslide, volcanic activity, fire flood or inundation, tidal wave, typhoon or cyclone, hurricane, nuclear and pressure waves or other natural or physical disaster.

If either party is prevented, hindered or delayed from or in performing any of its obligations under the Contract by an event of Force Majeure, then it shall notify the other in writing of the occurrence of such event and the circumstances of the event of Force Majeure within fourteen days after the occurrence of such event. The party who has given such notice shall be excused from the performance or punctual performance of its obligations under the Contract for so long as the relevant event of Force Majeure continues and to the extent that such party's performance is prevented, hindered or delayed.

The party or parties affected by the event of Force Majeure shall use reasonable efforts to mitigate the effect of the event of Force Majeure upto its or their performance of the Contract and to fulfill its or their obligation under the Contract but without prejudice to either party's right to terminate the Contract.

No delay or nonperformance by either party to this Contract caused by the occurrence of any event of Force Majeure shall.

- Constitute a default or breach of the contract.
- Give rise to any claim from damages or additional cost or expense occurred by the delay or nonperformance. If, and to the extent, that such delay or nonperformance is caused by the occurrence of an event of Force Majeure.

32. INSURANCE COVERAGE

Appropriate insurance to cover all solution components for the transit period and until the time of its acceptance at the respective site is to be taken by the contractor. As the contractor will carry the risk for the material in his books during transit, the contractor should arrange insurance for the total system as period from the dispatch till Acceptance Test is successfully achieved. Further the contractor is to take all required insurance coverage in respect of all its personnel who shall be working on this engagement.

33. WARRANTY

The successful bidder will warranty the items supplied under the contract are newly made and are free from defects in the design, engineering and workmanship. The successful bidder will be responsible for the up keep and maintenance of the infrastructure and necessary deliverables under the scope of work during the entire warranty period. The successful bidder must furnish warranty certificate for all items supplied for a period of 5 years from the date of successful commissioning of the project. The overall configuration as certified by Hon'ble CHC (Completion Certificate) should be done by the L1 bidder. Services support for the entire warranty period will be onsite and comprehensive (including spares) and free of cost for the entire warranty period.

34. WARRANTY SUPPORT

The total system will be warranted against bad workmanship and manufacturing defects from the date of acceptance of the system whole or part. Service support for the entire warranty period will be on site and comprehensive (including spares and all software support) and free of cost for the entire warranty period.

The bidder should have a call centre working from at least 09:00 hrs. to 21:00 hrs. in Kolkata. The contact details of the call centre must be furnished along with the bid. Any call logged with the service centre must be given a running docket number to the person reporting the call.

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The average uptime averaged over each quarter should be as follows:

Category	Uptime Requirement	Maximum Downtime permitted per quarter
Supply, Installation and Commissioning of Hyper-converged Infrastructure with Virtualization Software Licenses and Backup Solution for Hon'ble Calcutta High Court.	99.0%	1) 48 Hours

If the uptime goes below the prescribed limit in any quarter, the same will be noted. At the scheduled end of the warranty period the total of such deviation will be done and the contractor will have to extend the warranty support by the default time. Penalty shall be deducted for deviation of warranty support.

35. PERFORMANCE BANK GUARANTEE (PBG)

As a guarantee for timely delivery, installation and commissioning of equipment as well as performance of on-site warranty support, as mentioned in Bill of Material, from the date of final acceptance of systems and pertaining to proper running of the systems, the bidder will have to submit 10% of the contract value as security in the form of Performance Bank Guarantee from any RBI Scheduled bank as per format enclosed (Section – Q).

36. SI/BIDDER/CONTRACTOR'S RESPONSIBILITIES

Refer Section - A

37. NO WAIVER OF RIGHTS

Neither the inspection by WTL or any of their agents nor any order by WTL for payment of money or any payment for or acceptance of the whole or any part of the works by WTL, nor any extension of time, nor any possession taken by WTL shall operate as a waiver of any provision of the contract or of any power reserved to WTL, or any right to damages here in provided, nor shall any waiver of any breach in the contract be held to be a waiver of any other subsequent breach.

38. ENFORCEMENT OF TERMS

The failure of either party to enforce at any time any of the provision of this contract or any rights in respect thereto or to exercise any option here in provided shall in no way be construed to be a waiver to such provisions, rights or options or in any way to affect the validity of the contract. The exercise by either party of any of its rights herein shall not preclude or prejudice either party from exercising the same or any other right it may have hereunder.

39. PERIOD OF VALIDITY OF OFFER

For the purpose of placing the order, the proposals shall remain valid till 180 days. During the period of validity of proposals, the rates quoted shall not change. In exceptional circumstances, WTL may ask for extension of the period of validity and such a request shall be binding on Bidders. WTL's request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.

40. TAXES & DUTIES

- The prices shall be inclusive of all taxes & levies including GST and other statutory duties as applicable. Rate of taxes should be indicated separately in the Price Bid.
- Contract Price specified in Price Bid should be based on the taxes & duties and charges prevailing at the date one day prior to the last date of Bid submission.
- Statutory deduction, wherever applicable, shall be made from invoice as per government rules. Necessary certificate will be issued for such deductions.

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- Bidder submitting a bid shall produce valid statutory documents / certificates with respect to GST, Income Tax, ROC, Prof. Tax, Trade License, etc. All such documents / certificates shall remain valid on the last date of tender submission.
- In case of inter-state transaction, WTL will provide "Waybill". However, statutory charges, if any will be borne by the bidder.
- GST component of the invoice of the bidder may be kept on hold in case there is any mismatch / irregularity in GST return filing on the part of the bidder.

41. DISCREPANCIES IN BID

- Discrepancy between description in words and figures, the rate which corresponds to the words quoted by the bidder shall be taken as correct.
- Discrepancy in the amount quoted by the bidder due to calculation mistake of the unit rate then the unit rate shall be regarded as firm.
- Discrepancy in totaling or carry forward in the amount quoted by the bidder shall be corrected.

42. BID DUE DATE

The tender shall be submitted not later than the due date and time specified in the Important Dates Sheet. WTL may at its discretion on giving reasonable notice by fax, or any other written communication to all prospective bidders who have been issued the bid documents, extend the bid due date, in which case all rights and obligations of the WTL and the bidders, previously subject to the bid due date, shall thereafter be subject to the new bid due date as extended.

43. LATE BID

Any proposal received after the deadline for submission of proposals may not be accepted.

44. OPENING OF BID BY WTL

Bids shall be opened and downloaded electronically through operation of the process in the e-Tender portal in presence of Tender Committee. Bidders interested to remain present during electronic bid opening may attend the bid opening session at WTL premises at scheduled date & time.

45. CONTACTING WTL

Bidder shall not approach WTL officers beyond office hours and/or outside WTL office premises from the time of the Bid opening to the time of finalization of successful bidder. Any effort by bidder to influence WTL office in the decision on Bid evaluation, Bid comparison or finalization may result in rejection of the Bidder's offer. If the bidder wishes to bring additional information to the notice of WTL, it should be in writing.

46. WTL'S RIGHT TO REJECT ANY OR ALL BIDS

WTL reserves the right to reject any bid and to annul the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder(s) or any obligation to inform the affected bidder(s) of the grounds for such decision.

47. BID CURRENCIES

Prices shall be quoted in Indian Rupees, inclusive of all prevailing taxes, levies, duties, cess etc.

48. PRICE

- Price should be quoted in the BOQ format only. No deviation is acceptable.
- Price quoted should be firm, inclusive of packing, forwarding, insurance and freight charges.
- Percentage/specified amount of taxes & duties should be clearly mentioned otherwise WTL reserves the right to reject such vague offer.
- Price to be quoted inclusive of supply, installation & commissioning charges.

49. CANVASSING

Canvassing or support in any form for the acceptance of any tender is strictly prohibited. Any bidder doing so will render him liable to penalties, which may include removal of his name from the register of approved Contractors.

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50. NON-TRANSFERABILITY OF TENDER

This tender document is not transferable.

51. FORMATS AND SIGNING OF BID

The original and all copies of the proposals shall be neatly typed and shall be signed by an authorized signatory (ies) on behalf of the Bidder. The authorization shall be provided by written Power of Attorney accompanying the proposal. All pages of the proposal, except for un-amended printed literature, shall be initialed by the person or persons signing the proposal. The proposal shall contain no interlineations, erase or overwriting. In order to correct errors made by the Bidder, all corrections shall be done & initialed with date by the authorized signatory after striking out the original words/figures completely.

52. WITHDRAWAL OF BID

Bid cannot be withdrawn during the interval between their submission and expiry of Bid's validity period. Fresh Bid may be called from eligible bidders for any additional item(s) of work not mentioned herein, if so required.

53. INTERPRETATION OF DOCUMENTS

If any bidder should find discrepancies or omission in the specifications or other tender documents, or if he should be in doubt as to the true meaning of any part thereof, he shall make a written request to the tender inviting authority for correction/clarification or interpretation or can put in a separate sheet along with his technical bid document.

54. SPLITTING OF THE CONTRACT AND CURTAILMENT OF WORK

WTL reserve the right to split up and distribute the work among the successful bidders and to curtail any item of work in the schedule partly or fully.

55. PREPARATION OF TENDER

Tender shall be submitted in accordance with the following instructions:

- a) Tenders shall be submitted in the prescribed forms. Digital signatures shall be used. Where there is conflict between the words and the figures, the words shall govern.
- b) All notations must be in ink or type written. No erasing or overwriting will be permitted. Mistakes may be crossed out and corrections typed or written with ink adjacent thereto and must be initialed in ink by the person or persons signing the tender.
- c) Tenders shall not contain any recapitulation of the work to be done. Alternative proposals will not be considered unless called for. No written, oral, telegraphic or telephonic proposals for modifications will be acceptable.
- d) Tenders shall be uploaded as notified on or before the date and time set for the opening of tenders in the Notice Inviting Tenders.
- e) Tenders subject to any conditions or stipulations imposed by the bidder are liable to be rejected.
- f) Each and every page of the tender document must be signed with company seal by the bidder.

56. CLARIFICATION OF BIDS

During evaluation of the bids, the Customer/Tender Committee, at its discretion may ask the bidder for clarification of its bid. The request for the clarification and the response shall be in writing (fax/email) and no change in the substance of the bid shall seek offered or permitted.

57. COMPLIANCE WITH LAW

The contractor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes in performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.

The contractor shall establish and maintain all proper records (particularly, but without limitation, accounting records) required by any law, code/practice of corporate policy applicable to it from time to time including records and returns as applicable under labor legislation.

58. ERASURES OR ALTERNATIONS

The offers with overwriting and erasures may make the tender liable for rejection if each of such

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overwriting/erasures/manuscript ions is not only signed by the authorized signatory of the bidder. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure/manual" is not acceptable. The Customer may treat offers not adhering to these guidelines as unacceptable. The Customer may, at its discretion, waive any minor non-conformity or any minor irregularity in the offer. This shall be binding on all bidders and the Tender Committee reserves the right for such waivers.

59. FINAL INSPECTION

Final inspection will be carried by the authorized representative from WTL.

60. LOCATION DETAILS

Hon'ble Calcutta High Court, Kolkata- 700001.

61. SITE INSPECTION

Bidder can inspect (at their own cost) the sites if required, for which they have to take necessary permission from WTL in writing. WTL will take at least four days to organize such permission.

62. QUALITY CONTROL

- The contractor is obliged to work closely with WTL act within its authority and abide by directive issued by them on implementation activities.
- The contractor will abide by the safety measures and free WTL from all demands or responsibilities arising from accident/loss of life, the cause of which is due to their negligence. The bidder will pay all indemnities arising from such incidents and will not hold WTL responsible.
- The contractor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of WTL.
- WTL reserves the right to inspect all phases of contractor's operation to ensure conformity to the specifications. WTL shall have engineers, inspectors or other duly authorized representatives made known to the contractor, present during the progress of the work and such representatives shall have free access to the work at all times. The presence or absence of representatives of WTL does not relieve the contractor of the responsibility for quality control in all phases.
- The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

63. BLACKLISTING OF BIDDER

At the stage of competitive bidding:

- a) Submitting false documents as far as the eligibility criteria are concerned.
- b) Submission of bid which involves concealment / suppression of facts in the bid in order to influence the outcome of eligibility screening or any other stage of open bidding.
- c) Unauthorized use of one's name or the name of any other firm for the purpose of bidding.
- d) Withdrawal of a bid or refusal to accept an award or enter the contract with the Govt. without justifiable cause after the bidder had been adjudged as having submitted the lowest responsive bid.
- e) Refusal or failure to post the required performance security within the prescribed time as indicated in the tender document.
- f) Any document unsolicited attempt t unduly influences the outcome of bidder in his favour.
- g) All other acts tend to defeat the purpose of competitive bidding which is contrary to financial rules of the Govt., e.g., habitual withdrawing from bidding except a valid reason not complying with the requirements during bid evaluation.

At the stage of contract implementation:

- a) Failure on the part of the firm to supply items as per Supply Order due solely to his fault or negligence within the prescribed period as mentioned in the detailed tender document.
- b) Failure on the part of the firm/company to fully and faithfully comply with the contractual obligations without valid cause or failure to comply with any written lawful instruction of the

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- procuring entity or its representative(s) pursuant to the implementation of the contract.
- c) Assignment and sub-contracting of the contract or any part thereof.
 - d) Unsatisfactory progress in the delivery of goods / items in case of procurement.
 - e) Supply of inferior quality of goods, as may be provided in the contract or as per accepted sample / specimen of item(s).
 - f) Any other reason which the procuring entity deems it logical to include in the contract, duly agreed by the selected bidder / firm.
 - g) Failure of supply within the stipulated period of time to be mentioned in the supply order.

64. GENERAL TERMS

- a) All the pages of the bid document including documents submitted therein must be duly signed and stamped failing which the offer shall be liable to be rejected.
- b) All the documents to be submitted by the bidder along with their offer should be duly authenticated by the person signing the offer and if at any point of time during procurement process or subsequently it is detected that documents submitted are forged/tampered/manipulated in any way, the total responsibility lies with the bidder and WTL reserves the full right to take action as may be deemed fit including rejection of the offer and such case is to be kept recorded for any future dealing with them.
- c) No Technical/Commercial clarification will be entertained after opening of the tender.
- d) Overwriting and erasures may make the tender liable for rejection if each of such overwriting/erasures/manuscript is not only signed by the authorized signatory of the bidder. All overwriting should be separately written and signed by the authorized signatory of the bidder.
- e) Quantity mentioned in the tender document is indicative only and orders shall be placed subject to actual requirement. WTL reserve the right to increase or decrease the quantity specified in the tender.
- f) WTL reserve the right to reject or accept or withdraw the tender in full or part as the case may be without assigning the reasons thereof. No dispute of any kind can be raised the right of buyer in any court of law or elsewhere.
- g) WTL reserve the right to ask for clarification in the bid documents submitted by the bidder. Documents may be taken if decided by the committee.
- h) No dispute by the bidders in regard to Technical/Commercial points will be entertained by WTL and decision taken by the Tender Committee will be final.
- i) Discrepancy in the amount quoted by the bidder due to calculation mistake, the unit rate shall be regarded as firm and the totaling or carry in the amount quoted by the bidder shall be corrected accordingly.
- j) The price offers shall remain firm within the currency of contract and no escalation of price will be allowed.
- k) The acceptance of the tender will rest with the accepting authority who is not bound to accept the lowest or any tender and reserves the right to reject in part or in full any or all tender(s) received and to split up the work among participants without assigning any reason thereof.
- l) The CHC/WTL at its discretion may extend the deadline for the submission of Bids.
- m) The Court of Kolkata only will have the jurisdiction to deal with and decide any legal matters or dispute whatsoever arising out of the contract.

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SECTION-E

BID FORM

(Bidders are requested to furnish the Bid Form in the Format given in this section, filling the entire Blank and to be submitted on Letter Head in original)

To
WebelTechnologyLimited
Plot- 5,Block-
BP,Sector-V,
SaltLake City,
Kolkata-700091.

Sub: Supply, Installation and Commissioning of Hyper-converged Infrastructure with Virtualization Software Licenses and Backup Solution for Hon'ble Calcutta High Court.

Dear Sir,

1. We the undersigned bidder/(s), having read and examined in details the specifications and other documents of the subject tender no. WTL/CHC-HCI/25-26/046 DATED 05.01.2026, do hereby propose to execute the job as per specification as set forth in your Bid documents.
2. The prices of all items stated in the bid are firm during the entire period of job irrespective of date of completion and not subject to any price adjusted as per in line with the bidding documents. All prices and other terms & conditions of this proposal are valid for a period of 180 (one hundred eighty) days from the date of opening of bid. We further declare that prices stated in our proposal are in accordance with your bidding.
3. We confirm that our bid prices include all other taxes and duties and levies applicable on bought out components, materials, equipments and other items and confirm that any such taxes, duties and levies additionally payable shall be to our account.
4. Earnest Money Deposit& Tender fee: We have transferred EMD & Tender Fee amount online through e-Tender portal.
5. We declare that items shall be executed strictly in accordance with the specifications and documents irrespective of whatever has been stated to the contrary anywhere else in our proposal. Further, we agree that additional conditions, deviations, if any, found in the proposal documents other than those stated in our deviation schedule, save that pertaining to any rebates offered shall not be given effect to.
6. If this proposal is accepted by you, we agree to provide services and complete the entire work, in accordance with schedule indicated in the proposal. We fully understand that the work completion schedule stipulated in the proposal is the essence of the job, if awarded.
7. We further agree that if our proposal is accepted, we shall provide a Performance Bank Guarantee of the value equivalent to three percent (10%) of the Order value as stipulated in Financial Bid (BOQ).
8. We agree that WTL reserves the right to accept in full/part or reject any or all the bids received or split order within successful bidders without any explanation to bidders and his decision on the subject will be final and binding on Bidder.

Dated, thisday of2026

Thanking you, we remain,

WEBEL TECHNOLOGY LIMITED

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

Signature & Authorized Verified by

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

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SECTION – F

TECHNO COMMERCIAL EVALUATION & AWARDING OF CONTRACT

1. EVALUATION PROCEDURE

- The Eligibility Criteria (Section - B) will be evaluated by Tender Committee and those qualify will be considered for further evaluation.
- The Tender Committee shall verify the Technical Specification (Technical Specification with Compliance Statement, Section – I) Deviation in specification shall not be allowed. Bidder qualified in Technical Specification shall be considered for further evaluation.
- After qualifying in Technical Specification, qualified bidders will only be considered for Financial Bid evaluation.

2. FINAL EVALUATION

Financial Proposal of the bidders qualifying in the evaluation of Technical Specification will be evaluated. The bidder who has qualified in the Technical Specification and returns with lowest quote (L1) in Financial Bid will normally be awarded the contract subject to Post Qualification.

3. AWARDING OF CONTRACT

An affirmative Post Qualification determination will be prerequisite for award of the contract to the most overall responsive bidder. A negative determination will result in rejection of bidder's bid, in which event the WTL will proceed to the next lowest evaluated bidder to make a similar determination of that bidder's capability to perform satisfactorily. WTL will award the contract to the successful bidder whose bid has been determined to be substantially responsive after final negotiation may held with the most responsive bidder, if required. This is a turnkey job in a nature, so bidder(s) to quote all the items mentioned in the tender document, which can ensure single point contact / sole responsibility of the bidder(s) towards project execution. The successful bidder (s) will have to give security deposit in the form of Performance Bank Guarantee.

4. POST QUALIFICATION

The determination will evaluate the Bidder's financial, technical, design, integration, customization, production, management and support capabilities and will be based on an examination of the documentary evidence of the Bidder's qualification, as well as other information WTL deems necessary and appropriate. This determination may include visits or interviews with the Bidder's client's reference in its bid, site inspection, and any other measures. At the time of post-qualification, Department of Par& e-Governance may also carry out tests to determine that the performance or functionality of the Information System offered meets those stated in the detailed Technical Specification.

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SECTION-G

GUIDANCE FOR E-TENDERING

Instructions /Guidelines for electronic submission of the tenders have been annexed for assisting the Bidders to participate in e-Tendering.

1. **Registration of Bidder:**

Any Bidder willing to take part in the process of e-Tendering will have to be rolled & registered with the Government e-Procurement System through logging onto <https://wbenders.gov.in> The Bidder is to click on the link for e-Tendering site as given on the web portal.

2. **Digital Signature Certificate (DSC):**

Each Bidder is required to obtain a Class-II or Class-III Digital Signature Certificate (DSC) for submission of tenders from the approved service provider of the National Informatics Centre (NIC) on payment of requisite amount. Details are available at the Web Site stated above. DSC is given as a USB e-Token.

3. The Bidder can search & download N.I.T. & BOQ electronically from computer once he logs onto the web site mentioned above using the Digital Signature Certificate. This is the only mode of collection of Tender Documents.

4. **Participation in more than one work:**

A prospective bidder shall be allowed to participate in the job either in the capacity of individual or as a partner of a firm.If, found to be applied severally in a single job all the applications will be rejected.

5. **Submission of Tenders:**

Tenders are to be submitted through online to the web site stated above in two folders at a time, one in Techno Commercial Proposal & the other is Financial Proposal before the prescribed date & time using the Digital Signature Certificate (DSC). The documents are to be uploaded virus scanned copy duly Digitally Signed. The documents will get encrypted (transformed in to non readable formats)

The proposal should contain scanned copies of the following in two covers (folders).

Techno Commercial Cover:

Technical Document1

1. Bid Form as per format (Section – F)
2. Other documents, if any

Technical Document2

1. N I T Declaration duly stamped & signed in bidder's letter head, Section –R
2. Other documents, if any

Technical Compliance

1. Detailed Technical Specification ,Section–I
2. Manufacturer Authorization Form, Section – P

Financial Cover:

BOQ (Bill of Quantity) will be downloaded and same will be uploaded with quoted rates. While uploading BOQ file name shall remain unchanged. Absence of this document shall lead to summary rejection of the bid.

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NON-STATUTARY COVER (MY SPACE) CONTAIN FOLLOWING DOCUMENT:

(In each folder, scanned copy will be uploaded with single file having multiple pages)

Sl. No.	Category Name	Sub Category Name	Sub Category Description
A	CERTIFICATES	A1. CERTIFICATES	• GST Registration Number • PAN • Document as per Section – B
B	COMPANY DETAILS	B1. COMPANY DETAILS 1	• Document as per Section – B • Declaration as per Section – B
		B2. COMPANY DETAILS 2	• Company Profile (Not more than 3 pages) • ISO Certificate as per Section –B
C	CREDENTIAL	CREDENTIAL 1	• Order copies as per Section – B
		CREDENTIAL 2	• Product brochure • Other documents, if any
D	DECLARATION	DECLARATION 1	• List of Clients as per format (Section – O) • Financial Capability of Bidder as per format (Section – K)
		DECLARATION 2	• Document as per Section – B • Other documents, if any
		DECLARATION 3	• Bidder's Details as per format (Section – L) • Service Centre Details as per format (Section – N)
		DECLARATION 4	Details of Order as per format (Section – J)
		DECLARATION 5	Declaration as per Section – B
F	FINANCIAL INFO	P/L & BALANCE SHEET 2019-2020	P/L & BALANCE SHEET 2020-2021
		P/L & BALANCE SHEET 2020-2021	P/L & BALANCE SHEET 2021-2022
		P/L & BALANCE SHEET 2021-2022	P/L & BALANCE SHEET 2022-2023

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SECTION – H

**Supply , Installation and Commissioning of Hyper-converged Infrastructure with
Cloud Software Licenses and Backup Solution for Hon'ble Calcutta High Court**

Tender No:

BILL OF MATERIAL

<u>Sl. No</u>	<u>Item Description</u>	<u>Qty</u>	<u>Unit</u>
1.	Hyper-Converged Infrastructure (HCI) nodes	3	Nos
2.	License for Cloud Infrastructure Software with Production Software Support	144	Nos
3.	License for Cloud Infrastructure Security Software with Production Software Support	144	Nos
4.	License for Cloud Manager Software with Production Software Support	144	Nos
5.	Network Switch	2	Nos
6.	Backup Server	1	No
7.	Backup Software	1	Lot
8.	Purpose Built Backup Appliance	1	No
9.	Installation and Commissioning	1	Lot

All items should be minimum 5 years onsite warranty

Bill of quantity may change at the time of ordering of purchase Order.

All the proposed hardware should be from the same OEM

Details Technical Specification are given in Section-I.

All items should have minimum 5 years onsite warranty

Bill of quantity may change at the time of ordering of Purchase Order. Detailed Technical Specifications are given in Section - I

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SECTION- I

Technical Specification Compliance Statement

Supply , Installation and Commissioning of Hyper-Converged Infrastructure with Cloud Software Licenses and Backup Solution for Hon'ble Calcutta High Court

Tender No:

Minimum Specification of HCI (Hyper-Converged Infrastructure) Nodes

Qty.	03 Nos.
Make	
Model	
Part No	

SI No.	Minimum Specification		Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Chassis	2U Rack Mountable server with front locking bezel, sliding rails & accessories		
2	CPU	Dual 5th Gen Intel / AMD Processor with 2.9Ghz Frequency or higher, each having 24 Core and Min. 60MB cache		
3	Memory	Atleast 32 DIMM slots. 768 GB Memory populated from day 1 & scalable upto atleast 4 TB using DDR5 Registered DIMM (RDIMM) operating at 5200 MT/s or higher		
4	Bus Slots	Server / Node should have at least three PCIe slots.		
5	BIOS	Server / Node OEM should be the owner of the IP of the BIOS.		
6	BOOT optimized storage	2 x 480 GB or more M.2 NVMe Hot Plug Boot Optimized Storage in RAID1		
7	HDD Bays	24 or more Hot Plug Drive Bays supporting NVMe Drives		
8	Storage	10 X 3.84 TB NVMe drives. The disks provided should not have any usage limitations.		
9	Networking features	1 x 10GBaseT dual-port Ethernet adapter 2 x 10/25Gb dual-port SFP28 Ethernet adapter all populated with 25G Base SR optic		
10	Interfaces	USB support with Up to 3 total: 1 front, 2 rear. 1GbE Dedicated management port.		
11	Power Supply	Should have Dual, Hot-Plug, Redundant Power Supply, 1400W, 80 PLUS Platinum certified		
12	System Security	Secure Boot support Silicon Root of Trust Secure erase TPM (Trusted Platform Module) 2.0 option		
13	Guest OS Supported	The proposed virtualization software should support Windows Server, Red Hat Enterprise Linux (RHEL), SUSE Linux Enterprise Server		

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		(SLES), Ubuntu Linux		
14	Server Management	Software should support dashboard view to quickly scan the managed resources to assess the overall health of the server. It should provide an at-a-glance visual health summary of the resources user is authorized to view.		
		Manufacturer's system management software supporting virtual media, virtual folders, remote file share & virtual console		
		The Systems Management software should provide Role-based access control		
		Management software should support integration with popular virtualization platform management softwares.		
		Should help provide proactive notification of actual or impending component failure alerts on critical components like CPU, Memory and HDD.		
		Should help to proactively identify out- of-date BIOS, drivers, and Server Management agents and enable the remote update of system software/firmware components.		
		Should support:		
		Multi-factor authentication		
		External key management		
		Scope-based access controls		
		Policy-based security configuration		
		Cybersecurity advisories		
		Role-based access controls		
		Dynamic USB port disablement		
15	Spare inventory warehouse	Server / Node OEM should have GST registered warehouse in West Bengal. GST registration certificate to be submitted		
16	OEM Criteria	Server / Node OEM should have ISO 9001, ISO 14001, ISO 27001, ISO 45001 and ISO 50001.		
		The OEM for the proposed server / node should have been one of the top three server vendors (by market share revenue in IDC or Gartner report) in any of the previous 2 quarters		
17	Warranty	5 yrs comprehensive warranty support		

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Minimum Specification of Cloud Software

Qty.	144 core licenses
Make	
Model	
Part No	

Sl. No.	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	a. Proposed solution must be present in the Leader's Quadrant of latest released Gartner's Magic Quadrant for Distributed Hybrid Infrastructure. b. Proposed solution must be present in the latest released Gartner's Magic Quadrant for Container Management. c. Proposed solution must be present in the Leader's Wave of latest released The Forrester Wave: Multicloud Container Platforms, Q3 2025		
2	The proposed Cloud/HCI solution should be fully software defined and should not leverage any specialized (proprietary) hardware for providing data services such as de-duplication and compression. HCI solution should utilize HDD/SSD/NVMe drives of underneath node based on latest x86 server to create storage pool and should not rely on separate Storage only nodes to create storage pool.		
3	The proposed solution should independently scale storage and compute Nodes as and when needed without any downtime. Proposed Cloud/HCI should support storage expansion either scaling out or scaling up storage space in the HCI Cluster.		
4	The proposed solution must allow the mixing of different CPU families within a cluster, to allow for continual replacement of old hardware by "rolling forward" the cluster over time. This feature should not downgrade new generation processor to match the existing processor in terms of speed GHz.		
5	The proposed solution must offer the ability to add nodes of different sizes, both in physical dimensions and in the quantity of RAM, Storage and Cores, to take account of the changing needs of the organization over time. It should be possible to add All Flash/NVMe and Hybrid Nodes in Single Cluster.		
6	The Proposed solution must support Data compression, de-duplication & Erasure coding natively and licenses for this feature should be factored in the bill of material.		
7	The Proposed solution must have integrated wizard to schedule snapshot for hourly / daily / weekly / monthly snapshot policies. Any additional software or license must be provided on day 1.		

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8	The Solution should allow for taking clones of individual Virtual Machines for faster provisioning. Any additional software or license required must be provided on day 1.		
9	The Solution should allow for taking snapshots of individual Virtual Machines to be able to revert back to an older state, if any additional software license is required, it must be provided on day 1.		
10	Must support Instant space optimized point- in-time Snapshots. Should support unlimited snapshots		
11	The proposed solution must support the automated rolling upgrades of hypervisor, storage software, and firmware with no VM or storage down time without requiring the VMs to be relocated to other cluster or storage platform to accomplish these non- disruptive upgrades, all from a single GUI interface		
12	The solution design should have features like zero data loss and near zero downtime in case of disk, host, network, rack and site failure.		
13	No Single Point of Failure with complete redundancy at all levels. Nodes should be configured to have at least two copy of data available in cluster, in order to support data & cluster availability in event of One Node Failure		
14	The solution should be able to work on latest x86 server hardware available from all the leading vendors in the industry and should not be restricted to a particular vendor/make/model		
15	All servers in the Cloud/HCI cluster must contribute Compute & Storage. Cloud/HCI solution should utilize underneath node HDD/SSD/NVMe drives to create storage pool and should not rely on separate Storage only nodes to create storage pool.		
16	The proposed solution must offer 1 TiB native File and Object Services, supporting NFS 3.0/4.0, with the ability to scale-out and S3 Object Storage.		
17	The proposed solution should able to configure Active Data stored on SSD and Non-Active Data should be stored on HDD (SAS, if provided), there should be redundant cache drive per disk group proposed.		
18	The solution should be scalable supporting heterogenous hardware across servers, storage and networks		
19	The solution must be capable of offering Hypervisor capabilities as a standalone feature and must be capable of registering VM images migrated from industry leading Hypervisors / Cloud providers		
20	The proposed virtualization software shall provide a virtualization layer that sits directly on the bare metal server hardware with no dependence on a general purpose OS for greater reliability and security		
21	The solution shall provide the ability to add Memory, CPU, storage disks and NICs (provided the same is supported by the guest operating system) without the need to reboot the workload		

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22	The solution shall provide a tool based physical/Virtual- to-virtual conversion to migrate existing physical workloads to the virtual platform with minimal disruption		
23	The solution shall provide zero-downtime, zero-data loss continuous availability against physical host failures. This should be offered without any dependency on the guest operating system. The solution should also store a redundant copy of the data which is accessible immediately by the Hypervisor and application.		
24	The solution shall provide capabilities to limit I/O for virtual workloads to ensure that business critical VMs are not affected due to congestion by other VMs on the same host		
25	The proposed solution's Hypervisor(s) must offer "Live VM Migration", "High Availability" and intelligent placement of workloads on nodes best suited to their execution.		
26	Hypervisor shall provide automated live migration for initial placement and balancing of available resources with the rules to define affinity and / or anti-affinity of workloads		
27	The solution should be capable of auto scaling virtual machines in terms of RAM and CPU automatically without reboot		
28	The solution shall be capable of offering templates/views of OS images and bundle of packages and VMs images		
29	Proposed solution should support synchronous and asynchronous, local and remote replication to any x86 platforms as long as HCI SW is same		
30	The ability to carry simultaneous out bi- directional replication between two data centers.		
31	The ability to replicate bi-directional data center deployment of more than 2 DC's		
32	The solution must allow the option to test DR failover to separate network with no impact to production workloads.		
33	The solution should have feature to assist in failback process to Primary datacenter.		
34	The solution shall provide visibility of network traffic between the Apps/VMs.		
35	The solution should enable integration of third-party network and security solutions through open architecture and standard APIs. The bidder shall provide a list of ecosystem vendors that integrate with the framework		-
36	The solution should have built-in user-level controls and administrator logs for transparency and audit control.		
37	The solution shall provide ready integration with the proposed platform to automate delivery of networking & security services such as switching, routing and firewalling		
38	The solution should have the ability for On-demand network creation and can define routed, NAT or Private network profiles based on application topology		

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39	The solution should integrate with industry-leading Solutions for antivirus, malware, intrusion prevention, and next-gen security services.		-
40	The solution should offer comprehensive flow assessment and analytics and security groups and firewall rules suggestion for the purpose of implementing a zero-trust security within the data-center		
41	The solution should provide a single unified management console for end-to-end management of the entire environment.		
42	The bidder shall ensure that all proposed components shall have the ability to run on standard server infrastructure based on the x86 architecture without having any dependence on specific make/model of infrastructure components.		
43	The proposed solution must be managed through an HTML5 web based console that provides a single pane of glass view for the entire environment		
44	The solution should provide prebuilt & customizable operations dashboards & reports to provide real time insight into infrastructure behavior, upcoming problems & opportunities for efficiency improvements.		
45	The solution should provide explanations, recommended solutions to performance, capacity & configuration problems. It should also associate workflows with alerts to automatically initiate corrective measures at critical thresholds.		
46	The solution should provide capacity analytics which can identify over-provisioned resources so they can be right-sized for most efficient use of virtualized resources.		
47	The solution shall provide assistance in troubleshooting and operational management in the virtualized environment.		
48	Capacity Planning must be integrated into the proposed solution, showing both efficiency savings available to the deployed system (such as right-sizing workloads) and the predicted time remaining for RAM, CPU and Storage on the cluster (given "current" demand). Additionally, the planning should advise on what resources need to be added and allow administrators to model the behavior of the platform given additional (configurable) workloads.		
49	Proposed solution should be configured in the proposed Servers (Server Type 2) and with min 33TB (usable) of all NVMe Storage after RF2/FTT2 and should tolerate 1 Node Failure. However, the usable storage capacity should be calculated without considering compression and deduplication factor and after 1 Node Failure Should have redundant Boot drives and cache drives per disk group.		
50	The solution should provide seamless upgrade for (but not limited to) Firmware, Hypervisor, Storage OS, SDS software, BIOS and other such functions which are required in the solution from a Single Console GUI i.e. the Cloud Management Console.		

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51	Proposed Solution should come with a single proactive incident reporting and alerting which covers both Hardware components and full Software stack.		-
52	Proactive Maintenance feature should automatically have the ability to alert all hardware and hypervisor related alerts to the 24 x 7 Call center of the DC		-
53	The solution should be able to monitor key performance characteristics of the virtual resource (OS, RDBMS, Memory, Storage, Network etc.)		
54	Unlimited incident support (Telephonic/Web / Email) including the unlimited upgrades and updates during the 5 yrs warranty period.		

Minimum Specification of Network Switches

Qty.	02 Nos.
Make	
Model	
Part No	

SI No	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
	Ports and Performance Requirement		
1	Minimum 24 no. of 10Gbps/25Gbps SFP+ ports and configured with 25Gb SFPs		
2	Minimum 4 no. of 40G/100G uplink QSFP ports with necessary Fibre Modules and patch cords to be proposed.		
3	1 Gigabit RJ45 Port for Management.		
4	Throughput - minimum 2 Tbps (Full duplex)		
5	Packet buffer memory: 32MB		
	CPU memory: 8GB		
	Features		
6	Line rate throughput		
7	Layer 3 IP Routing: Inter-VLAN Routing, RIPv2, OSPF & BGP, Policy based routing.		
8	L3 switching, Port Aggregation Protocol, 802.1Q (VLAN), Spanning- Tree Protocol Guard		
9	The switch should have inbuilt redundant, hot-swappable fan modules and power supplies with power cords provided as per site requirement		
10	Min. 32K MAC Addresses		
11	Min 64K IPV4 routes, 32K IPV6 routes		
12	16K Multicast Routes		
13	Min. 4K VLANs Support		
14	VRFs / VXLAN Support		
15	Should provide active-active uplink for Servers		

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16	Switch should provide VXLAN and EVPN based Spine - Leaf architecture to optimize the east - west traffic inside the data center.		
17	Should Provide VxLAN-EVPN and VxLAN L2 & L3 Gateway		
18	Should provide at least 100 vPC's/ LAG/LACP or higher.		
19	The switch shall provide VXLAN - EVPN Switching/ Bridging/Routing without any performance degradation		
20	IPV4 & IPv6 compliant		
21	Provide real-time streaming telemetry for device parameters without using SNMP protocol based on System events without using SNMP protocol.		
	Management		
22	Secure Web, ssh v2, SNMP v3, Console, syslog		
23	USB Port and Console Port		
24	Should have Control/data plane Packet Capture functionality for troubleshooting purpose		
25	Should have Open APIs/REST APIs		
26	The switch should provide telemetry analytics and notification.		
	QOS		
27	802.1P & DSCP		
28	Should provide QoS policies including shaping, Traffic prioritization.		
	Security		
29	ACLs based on source, destination IP, ports		
	Rack Mounting		
30	Max 1RU size		
31	OEM Rack Mounting Kit & Console Cable to be provided		
32	5 yrs comprehensive warranty support		

Minimum Specification of Backup Server

Qty.	01 No.
Make	
Model	
Part No	

SI No.	Minimum Specification		Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Chassis	2U Rack Mountable server with front locking bezel, sliding rails & accessories		
2	CPU	Dual 5th Gen Intel / AMD Processor with 2.0Ghz Frequency or higher, each having 16 Core and Min. 30MB cache		
3	Memory	Atleast 16 DIMM slots. 128 GB Memory populated from day 1 & scalable upto atleast 1 TB using DDR5 Registered DIMM (RDIMM) operating at 5200 MT/s or higher		
4	Bus Slots	Server should have at least three PCIe slots.		

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5	BIOS	Server OEM should be the owner of the IP of the BIOS.		
6	BOOT optimized storage	2 x 480 GB or more M.2 NVMe Hot Plug Boot Optimized Storage in RAID 1.		
7	HDD Bays	8 or more Hot Plug Drive Bays supporting NVMe Drives		
8	Storage	3 X 3.84 TB NVMe drives in RAID 5. The disks provided should not have any usage limitations.		
9	Networking features	1 x 10GBaseT dual-port Ethernet adapter 1 x 10/25Gb dual-port SFP28 Ethernet adapter all populated with 25G Base SR optic		
10	Interfaces	USB support with Up to 3 total: 1 front, 2 rear. 1GbE Dedicated management port. 2 x Dual 32Gbps FC ports		
11	Power Supply	Should have Dual, Hot-Plug, Redundant Power Supply, 1400W, 80 PLUS Platinum certified		
12	System Security	Secure Boot support Silicon Root of Trust Secure erase TPM (Trusted Platform Module) 2.0 option		
13	Operating System Supported	Windows Server, Red Hat Enterprise Linux (RHEL), SUSE Linux Enterprise Server (SLES), Ubuntu Linux. Bidder to offer any supported operating system as per solution requirement.		
14	Server Management	Software should support dashboard view to quickly scan the managed resources to assess the overall health of the server. It should provide an at-a-glance visual health summary of the resources user is authorized to view.		
		Manufacturer's system management software supporting virtual media, virtual folders, remote file share & virtual console		
		The Systems Management software should provide Role-based access control		
		Management software should support integration with popular virtualization platform management software.		
		Should help provide proactive notification of actual or impending component failure alerts on critical components like CPU, Memory and HDD.		
		Should help to proactively identify out- of-date BIOS, drivers, and Server Management agents and enable the remote update of system software/firmware components.		
		Should support:		
		Multi-factor authentication		
		External key management		
		Scope-based access controls		
		Policy-based security configuration		
		Cybersecurity advisories		
		Role-based access controls		

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		Dynamic USB port disablement		
15	Spare inventory warehouse	Server OEM should have GST registered warehouse in West Bengal. GST registration certificate to be submitted		
16	OEM Criteria	Server OEM should have ISO 9001, ISO 14001, ISO 27001, ISO 45001 and ISO 50001. The OEM for the proposed server should have been one of the top three server vendors (by market share revenue in IDC or Gartner report) in any of the previous 2 quarters		
17	Warranty	5 yrs comprehensive support for both Hardware and Software		

Minimum Specification of Backup Software

Qty.	01 Lot.
Make	
Model	
Part No	

Sl. No	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	Proposed backup software should be available on various OS platforms like Windows, Linux, UNIX, etc.		
2	The backup software should be able to encrypt the backed up data using 256-bit AES encryption on the backup client and should not demand for additional license, any such license if needed should be quoted for the total number of backup clients asked for.		
3	The offered backup solution must support complete integration of Server Backup, Virtual Machine Backup, and Replication Solution with a single Console to manage all the solutions		
4	The offered backup software should be able to restore backed up data a) To original host b) To different host		
5	Backup software should have SLA and SLO level policies.		
6	The proposed backup software should have inbuilt Anomaly detection feature and must not be dependent of any third party software.		
7	The offered software solution must support IPV4 and IPV6 addressing system.		
8	Proposed backup solution must support both source side and target side de duplication capability.		
9	The Backup software must be quoted with capacity/ socket /VM/ Instance based licenses for proposed Front-end data. The proposed backup software must use a single repository to maintain backups for existing as well as new backup workloads.		
10	Proposed backup software should be capable to take Block based backups of Windows and Linux hosts on proposed purpose built backup appliance (PBBA)		

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11	The backup solution should also support online based backups of databases through appropriate agents; Important Applications being VMware, Nutanix, Hyper-V, Openshift VM and Kubernetes, Oracle, Microsoft SQL Server, MySQL, SAP, SAP HANA etc.		
12	The proposed backup software must support - Block Based Backup (BBB), Client direct, Software integrated WORM etc.		
13	The proposed backup software should have the capability to enable WORM on the backup sets from the backup software console on proposed disk backup appliance		
14	The solution must support client-direct backup feature for file system, applications and databases to reduce extra hop for backup data at backup/media server to cater stringent backup window.		
15	The proposed backup solution should provide search capability from a web portal to allow search for a single file from complete backup store.		
16	Unlimited incident support (Telephonic/Web / Email) including the unlimited upgrades and updates during the 5 yrs warranty period.		

Minimum Specification of Purpose Built Backup Appliance

Qty.	01 No.
Make	
Model	
Part No	

Sl. No	Minimum Specification	Specification (Quoted / Applicable – by the bidder)	Complied (Yes / No)
1	The Disk based backup appliance must support heterogeneous server operating systems such as IBM AIX, HP-UX, Solaris, MS Windows, Linux, IBM System Z (zVM, zLinux) via NFSv3, CIFS, Fibre Channel VTL (Virtual Tape Library). It must support OST protocol (Open Storage Technology) on OEM supported versions of Windows, Linux, HP-UX, Solaris, AIX, etc.		
2	The Backup Appliance must natively support LAN, SAN & NDMP based backups simultaneously		
3	Must be offered with 10/25 Gb Ethernet (Optical or Copper), and 16/32 Gbps FC HBA		
4	The appliance must support multiple protocols: VTL, OST, FCP, NFSv3/v4, CIFS and NDMP natively for distributed systems		
5	Must support Inline and Global data de-duplication technology (without excluding any file/part thereof) at block level using variable block length technology		
6	The appliance must support a mix of IPv4 and IPv6 for both ingest and replication		
7	Must provide centralized management for multiple backup appliances across multiple locations for ease of management		
8	Must have the ability to perform different backup, restore and replication jobs simultaneously		
9	The proposed backup appliance must have RAID 6 or equivalent.		
10	The proposed backup appliance must be scalable to 250 TB usable capacity in Active Tier without using any other storage tiering.		
11	The Backup Appliance must support a minimum of 65TB/hr		

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12	Proposed purpose built backup appliance (PBBA) should be sized appropriately for front-end data of 35 TB as per below mentioned backup policies. a. Daily incremental backup – retained for 4 weeks in PBBA. b. Weekly full backup for all data types – retained for 1 month in PBBA. c. Monthly full backups – for 12 months. The proposed purpose built backup appliance should be quoted with adequate capacity considering 2% daily change rate for entire duration of 5 years warranty. Bidder must provide a sizing certificate showcasing this sizing consideration on the OEM's letter head with seal and sign from the authorized signatory. Entire capacity of purpose built backup appliance (PBBA) must be offered as single pool with global deduplication to increase the data reduction efficiency.		
13	All backups must be completed within 8 hours as per backup policy for backups taken over SAN as well as LAN networks		
14	The appliance must support deduplicate across entire system and across backup application type. The backup appliance must provide de-duplication across multiple logical devices e.g., across multiple VTL's, multiple NAS shares, CIFS shares, OST devices, etc. and across multiple protocols e.g., VTL, NFS, CIFS, OST, etc, to significantly improve storage utilization and help retain data longer		
15	The proposed backup appliance must support a minimum of 250 or more concurrent backup streams		
16	Should support bi-directional, many-to-one, one-to-many, and one-to-one replication		
17	Must support replication of data over Local or Wide Area Networks and encrypted data must be replicated for bandwidth optimization		
18	The proposed appliance replication must be inline and must occur in parallel while any backup/restore operations are running		
19	Must support min 256-bit AES encryption for all devices including VTL, OST, NFS & CIFS, etc.,		
20	Must support built-in replication tool, i.e., the backup appliance should also provide replication facility to any remote location over Local or low latency or low-quality Wide Area Networks and only unique blocks. Replication must support: i. stop and resume operations, ii. throttling of WAN bandwidth, and iii. Selective replication to sub share level granularity (tapes/ client/ VTL/ NAS & NFS share).		
21	The proposed backup appliance must support min AES 256-bit Encryption natively, at rest and while replicating across site		
22	Should have SNMP and command line support		
23	Should support IP Aliasing		
24	Proposed disk appliance should be offered with battery backed up RAM / NVRAM for protection against data loss in power failure scenario and continuous automated file system check to ensure data integrity. It must also protect against loss of data in case of		

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	power failure, hardware, and software crashes scenario.		
25	The proposed appliance must provide verification of the Metadata and actual data of the file with strong Checksum Mechanism		
26	All file system data and Metadata must be verified continuously even if parts of the file system are never accessed for reads (Automated Data Scrubbing Process)		
27	Any modification or new data must not modify existing data blocks to prevent possibility of corruption. Any new or modified content must be written to new blocks		
28	The appliance should be configured with all the licenses backup and replication necessary for the above functionalities		
29	The solution must support WORM or equivalent of highest standard and meet all statutory compliance requirements. Once the retention policy is enabled/defined the proposed system must not allow deletion/modification of backed up data to protect it against destructive ransomware		
30	The proposed appliance must provide mechanism to restrict any date and time change of the system to protect against any accidental or intentional expiration of data through change in the Network Time internally or externally to the system		
31	Proposed appliance must offer with feasibility to protect data from accidental deletion		
32	Regular Maintenance activities like Systems Housekeeping/Garbage Cleaning etc should be able to happen simultaneously along with regular backup and restore operations without having the need for a dedicated window		
33	The Proposed Appliance must support various backup software like DellEMC NetWorker, Symantec NetBackup, Commvault, HP Data Protector, IBM Spectrum Protect/Tivoli Storage Manager etc.		
34	The bidder must provide all the rack, power accessories and other required components for the functioning of the solution. The Bank shall only provide power, cooling and space for the appliance		
35	The solution should allow for movement of data from source disk to backup disk as well as backup disk to external tape storage media		
36	All the required licenses for the solution to function effectively should be provided by the bidder		
37	Solution with storage should have redundant components/ HA mechanism in place to avoid Single Point of Failure and should have minimum of 4x16/32 GB FC ports & 4x10G ports on each controller for Host connectivity, and it should support FC and iSCSI protocols to meet the backup. Proposed Backup Solution should have scalability with respect to ports and cache in future		
38	Should be able to integrate with native backup interfaces of Hyper Converged Solutions in future agentless and/or image level backup of VMs		
39	Should be able to protect data by backing it up to another disk target with different hardware or tape target. All necessary licenses for achieving the functionality should be provided		
40	Recovery of Failed components - Automatic failover of components must be provided as part of the solution for highest		

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	resiliency. Failed disks in the backup appliance shall not be returned from the Bank.		
41	The Proposed appliance must support Secure Multi-tenancy to deliver logical data isolation and administration		
42	5 yrs comprehensive warranty support for both Hardware and Software		

Authorized Signatory (Signature In full):_____

Name and title of Signatory:_____

Stamp of the Company:_____

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SECTION – I

DETAILS OF ORDER EXECUTED BY BIDDER

(Tender No. WTL/CHC-HCI/25-26/046 DATED 05.01.2026)

Sl. No.	Order No.	Order Date	Order Value	Brief description of items and job details	Completed (Yes/NO)	Name of the Customer	Contact details of the Customer

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

- a. Type of Project shall indicate the implementation of services (Supply, Installation and Commissioning of Hyper-converged Infrastructure with Cloud Software Licenses and Backup Solution for Hon'ble Calcutta High Court.
- b. Scope of work shall indicate whether it is implementation, Operation or maintenance.
- c. Submit Customer Order Copy details of the order indicating the project value, customer contact details, project completion certificate, customer satisfaction certificate etc.

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SECTION – K

FINANCIAL CAPABILITY OF BIDDER

(Tender No. WTL/CHC-HCI/25-26/046 DATED 05.01.2026)

FINANCIAL INFORMATION

Sl. No.	Name of the Bidder	Turnover (Rs. / Crores)		
		2022-23	2023-24	2024-25
1				

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Stamp of the Company: _____

WEBEL TECHNOLOGY LIMITED**SECTION – L****BIDDERS'S DETAILS**

(Tender No. WTL/CHC-HCI/25-26/046 DATED 05.01.2026)

1	Name of the Firm	
2	Registered Office Address	
	Contact Number	
	Fax Number	
	E-mail	
3	Correspondence / Contact address	
	Name & Designation of Contact person	
	Address	
	Contact Number	
	Fax Number	
	E-mail	
4	Is the firm a registered company? If yes, submit documentary proof	
	Year and Place of the establishment of the company	
6	Former name of the company, if any	
7	Is the firm ▪ a Government/ Public Sector Undertaking ▪ a propriety firms ▪ a partnership firm (if yes, give partnership deed) ▪ a limited company or limited corporation ▪ a member of a group of companies, (if yes, give name and address and description of other companies) ▪ a subsidiary of a large corporation (if yes give the name and address of the parent organization). If the company is subsidiary, state what involvement if any, will the parent company have in the project.	
8	Is the firm registered with Sales Tax department? If yes, submit valid GST Registration certificate.	
9	Is the firm registered for Service Tax with Central Excise Department (Service Tax Cell)? If yes, submit valid Service Tax registration certificate.	
10	Total number of employees. Attach the organizational chart showing the structure of the organization.	
11	Are you registered with any Government/ Department/ Public Sector Undertaking (if yes, give details)	
12	How many years has your organization been in business under your present name? What were your fields when you established your organization	
13	What type best describes your firm? (Purchaser reserves the right to verify the claims if necessary) ▪ Manufacturer ▪ Supplier ▪ System Integrator ▪ Consultant ▪ Service Provider (Pl. specify details) ▪ Software Development ▪ Total Solution provider (Design, Supply, Integration, O&M) ▪ IT Company	
14	Number of Offices in district headquarters in West Bengal	
15	Is your organization having ISO 9001:2015 certificates?	
16	List the major clients with whom your organization has	

WEBEL TECHNOLOGY LIMITED

	been / is currently associated.	
17	Have you in any capacity not completed any work awarded to you? (If so, give the name of project and reason for not completing the work)	
18	Have you ever been denied tendering facilities by any Government / Department / Public sector Undertaking? (Give details)	

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – M

PRE-BID MEETING QUERY

(Tender No. WTL/CHC-HCI/25-26/046 DATED 05.01.2026)

Name of the Bidder:

Queries

Sl. No.	Section No.	Clause No.	Page No.	Queries

Note: The filled form to be submitted in XLS or PDF Format. There is a cut off date for receiving of queries before Pre Bid Meeting. Queries received after the cutoff period will not be accepted. The Purchaser reserves the right to respond all queries over e-mail.

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION - N

SUPPORT SERVICECENTER & MANPOWER DETAILS OF BIDDER

(Tender No. WTL/CHC-HCI/25-26/046 DATED 05.01.2026)

Sl. No.	Name of Place	Address	Name of Support Personnel	Contact Number

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – O

LIST OF CLIENTS OF SIMILAR ORDERS

(Tender No. WTL/CHC-HCI/25-26/046 DATED 05.01.2026)

Sl. No.	Name of the Client	Address	Contact Person	Designation	Contact Numbers

Authorized Signatory (Signature In full): _____

Name and title of Signatory: _____

Company Rubber Stamp: _____

WEBEL TECHNOLOGY LIMITED

SECTION – P

MANUFACTURER'S AUTHORIZATION FORM

Date:

To
Webel Technology limited
Plot-5, Block-BP, Sector-V
Salt Lake
Kolkata-700 091

Ref: Tender No.: WTL/CHC-HCI/25-26/046 DATED 05.01.2026

WHEREAS _____ who are official producers of
_____ and having production facilities at
_____ do hereby authorize
_____ located at
_____ (hereinafter, the "Bidder") to submit a bid of
the following Products produced by us, for the Supply Requirements associated with the above Invitation
for Bids.

When resold by _____, these products are subject to our applicable standard
end user warranty terms.

We assure you that in the event of _____, not being able to fulfill its obligation as our
Service Provider in respect of our standard Warranty Terms we would continue to meet our Warranty
Terms through alternate arrangements.

We also confirm that _____ is our authorized service provider/system
integrator and can hence provide maintenance and upgrade support for our products.

We also confirm that the products quoted are on our current product list and are not likely to be
discontinued within from the day of this letter. We assure availability of spares for the products for the
next two years after warranty period.

We also confirm that the material will be delivered within 12 weeks from the date of placement of
confirmed order.

Name _____ In the capacity of _____

Signed _____

Duly authorized to sign the authorization for and on behalf of _____

Dated on _____ day of _____ 2025

Note: This letter of authority must be on the letterhead of the Manufacturer and duly signed by an authorized
signatory.

WEBEL TECHNOLOGY LIMITED

SECTION – Q

PROFORMA FOR PERFORMANCE BANK GUARANTEE

(On non-judicial stamp paper of appropriate value to be purchased in the name of executing Bank)

PROFORMA OF BANK GUARANTEE FOR SECURITY DEPOSIT –CUM-PRFORMANCE GUARANTEE

Ref Bank Guarantee no.....

Date.....

PROFORMA OF BG FOR SECURITY DEPOSIT

KNOW ALL MEN BY THESE PRESENTS that in consideration of WEBEL TECHNOLOGY LIMITED, a Government of West Bengal Undertaking incorporated under the Companies Act, 1956 having its Registered office at Plot – 5, Block - BP, Sector V, Kolkata-700 091 (hereinafter called “The Purchaser”) having agreed to accept from _____ (hereinafter called “The Contractor”) Having its Head Office at _____, a Bank guarantee for Rs. _____ in lieu of Cash Security Deposit for the due fulfillment by the Contractor of the terms & conditions of the Work Order No. _____ dated _____ issued by the Purchaser for _____ (hereinafter called “the said work order _____ dated _____”). We _____ (Name & detailed address of the branch) (hereinafter called “the Guarantor”) do hereby undertake to indemnify and keep indemnified the Purchaser to the extent of Rs. _____ (Rupees _____) only against any loss or damage caused to or suffered by the Purchaser by reason of any breach by the Contractor of any of the terms and conditions contained in the said Work Order No. _____ dated _____ of which breach the opinion of the Purchaser shall be final and conclusive.

(2) AND WE, _____ DO HEREBY Guarantee and undertake to pay forthwith on demand to the Purchaser such sum not exceeding the said sum of _____ Rupees _____) only as may be specified in such demand, in the event of the Contractor failing or neglecting to execute fully efficiently and satisfactorily the order for _____ Work Order no. , dated _____

(3) WE _____ further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said order as laid down in the said Work Order No. _____ dated _____ including the warranty obligations and that it shall continue to be enforceable till all the dues of the Purchaser under or by virtue of the said Work Order No. _____ dated _____ have been fully paid and its claims satisfied or is charged or till the Purchaser or its authorized representative certified that the terms and conditions of the said Work Order No. _____ dated _____ have been fully and properly carried out by the said contractor and accordingly discharged the guarantee.

(4) We _____ the Guarantor undertake to extend the validity of Bank Guarantee at the request of the contractor for further period of periods from time to time beyond its present validity period failing which we shall pay the Purchaser the amount of Guarantee.

(5) The liability under the Guarantee is restricted to Rs. _____ (Rupees _____) only and will expire on _____ and unless a claim in writing is presented to us or an action or suit to enforce the claim is filled against us within 6 months from _____ all your rights will be forfeited and we shall be relieved of and discharged from all our liabilities (thereinafter)

(6) The Guarantee herein contained shall not be determined or affected by liquidation or winding up or insolvency or closer of the Contractor.

(7) The executants has the power to issue this guarantee on behalf of Guarantor and holds full and valid power of Attorney granted in his favour by the Guarantor authorizing him to execute the Guarantee.

WEBEL TECHNOLOGY LIMITED

(8) Notwithstanding anything contained herein above, our liability under this guarantee is restricted to Rs. _____ (Rupees _____) only and our guarantee shall remain in force up to _____ and unless a demand or claim under the guarantee is made on us in writing on or before _____ all your rights under the guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

WE, _____ lastly undertake not to revoke this guarantee during the currency except with the previous consent of the Purchaser in writing. In witness whereof we _____ have set and subscribed our hand on this _____ day of _____.

SIGNED, SEALED AND DELIVERED

(Stamp of the executants)

WITNESS

1) _____

2) _____

(Name & address in full with Rubber Stamp)

WEBEL TECHNOLOGY LIMITED

INSTRUCTIONS FOR FURNISHING BANK GUARANTEE

1. Bank Guarantee (B.G.) for Advance payment, Mobilization Advance, B.G. for security Deposit-cum-Performance Guarantee, Earnest Money should be executed on the Non- Judicial Stamp paper of the applicable value and to be purchased in the name of the Bank.
2. The Executor (Bank authorities) may mention the Power of Attorney No. and date of execution in his/her favour with authorization to sign the documents. The Power of Attorney is to be witnessed by two persons mentioning their full name and address.
3. The B.G. should be executed by a Nationalised Bank/ RBI Scheduled Commercial Bank preferably on a branch located in Kolkata. B.G. from Co-operative Bank / Rural Banks is not acceptable.
4. A Confirmation Letter of the concerned Bank must be furnished as a proof of genuineness of the Guarantee issued by them.
5. Any B.G. if executed on Non-Judicial Stamp paper after 6 (six) months of the purchase of such stamp shall be treated as non-valid.
6. Each page of the B.G. must bear signature and seal of the Bank and B.G. Number.
7. The content of the B.G. shall be strictly as Proforma prescribed by WTL in line with Purchase Order /LOI/ Work Order etc. and must contain all factual details.
8. Any correction, deletion etc. in the B.G. should be authenticated by the Bank Officials signing the B.G.
9. In case of extension of a Contract the validity of the B.G. must be extended accordingly.
10. B.G. must be furnished within the stipulated period as mentioned in Purchase Order / LOI / Work Order etc.
11. Issuing Bank / The Bidder are requested to mention the Purchase Order / Contract / Work Order reference along with the B.G. No. For making any future queries to WTL.

WEBEL TECHNOLOGY LIMITED

SECTION – R

NIT DECLARATION FOR BIDDER

(Bidders are requested to furnish the Format given in this section, filling the entire Blank and to be submitted on Bidder's Letter Head)

To
Webel Technology Limited
Plot-5, Block-BP, Sector-V,
Salt Lake City,
Kolkata-700091.

Sub: Supply, Installation and Commissioning of Hyper-converged Infrastructure with Virtualization Software Licenses and Backup Solution for Hon'ble Calcutta High Court.

Dear Sir,

We the undersigned bidder declare that we have read and examined in details the specifications and other documents of the subject Tender No. WTL/CHC-HCI/25-26/046 DATED 05.01.2026 for Supply, Installation and Commissioning of Hyper-converged Infrastructure with Virtualization Software Licenses and Backup Solution for Hon'ble Calcutta High Court, published by Webel Technology Limited in e-Tender website.

We further declare that we have agreed and accepted all the clauses / sub-clauses / formats / terms & conditions other requirements related to the said tender and we will abide by the same as mentioned in the tender document while participating and executing the said tender.

Thanking you, we remain

Yours faithfully

.....
Signature

.....
Name in full

.....
Designation

.....
Company Stamp

Dated, this.....day of.....2025