

WEBEL TECHNOLOGY LIMITED

CORRIGENDUM – 1

TENDER NO. WTL/RCS/ERCS/25-26/007 DATED 13.06.2025

Sl. No.	Section No.	Page No/ Clause No	Existing Clause	Revised Clause
1	Section-A: Scope of Work	Page 8	Provide a helpline of appropriate resources to deal with queries of field functionaries	<p>Please read as: The bidder is required to provide a helpline of appropriate resources to deal with queries of field functionaries.</p> <p>The bidder is liable to provide Helpdesk software & helpdesk support with Call log system for ticket management with SLA .The cost involvement for the same needs to be factored into in the proposal so that ticket would be issued against each of the complaints logged and ticket would be tracked as per updates during the process of call handling</p>
2	Section-A: Scope of Work	Page 18	<p>Inspection Monitoring:</p> <ul style="list-style-type: none"> Develop a system to streamline the inspection process, enabling digital capture of inspection details, and enable integration with existing systems for seamless data exchange and analysis. Create a user-friendly interface automating the generation of inspection reports. Implement real-time tracking and notification mechanisms to ensure timely completion of inspections for inspectors to conduct inspections, record observations, and document findings. Implement workflows to streamline the inspection process, including the ability to track the status of inspection tasks and assignments. Enable inspectors to generate inspection reports, add comments, and attach supporting documents. 	<p>Please read as: Inspection Monitoring:</p> <ul style="list-style-type: none"> Develop a system to streamline the inspection process, enabling digital capture of inspection details, and enable integration with existing systems for seamless data exchange and analysis. Create a user-friendly interface automating the generation of inspection reports. Implement real-time tracking and notification mechanisms to ensure timely completion of inspections for inspectors to conduct inspections, record observations, and document findings. Implement workflows to streamline the inspection process, including the ability to track the status of inspection tasks and assignments. Enable inspectors to generate inspection reports, add comments, and attach supporting documents. GIS integration/Geo tagging : GIS tagging required for field inspection (i.e. Geo-tagged photos, coordinates)
3	Section-A: Scope of Work	Page 9	PDF Generator	<p>Please read as: Provisioning of open source PDF Generator is part of the Solution and the same is to be provided by the bidder</p>
4	Section-A: Scope of Work	Page 27	Expected Project Timeline , Deliverables and Payment term	Please read Revised “Expected Project Timeline , Deliverables and Payment term” as under

Please read revised “Expected Project Timeline , Deliverables and Payment term” as per Page 27 as:

Sl. #	Activity	Tentative Deliverables	Timeline	Payment Terms
1	Mobilization of Team and System Study	<ul style="list-style-type: none"> Detailed Team Structure with Team Members Point of Contact SRS Document 	T+6 Weeks	25% of the Design & Development Charges
2	Design & Development Of Web Portal	<ul style="list-style-type: none"> Operation Manual Design & development 	T+14 Weeks	35% of the Design & Development Charges
3	UAT & Training	<ul style="list-style-type: none"> Load Testing report Hosting in staging environment Test Cases UAT certificate 	T+ 20 Weeks	25%of Design & Development the Charges

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		<ul style="list-style-type: none"> - Training to users and training completion report. - Movement of application from Staging to Production environment 		
4	Security Audit & Go-Live	<ul style="list-style-type: none"> - Auditor's vulnerability report - Fixing of vulnerabilities found during security audit - Safe to Host to be issued by auditor 	T+24 Weeks	15% of Design & Development Charges+ Security Audit Charges
5	Operation & Maintenance	<ul style="list-style-type: none"> - Issue Logs & Bug fixing report - Quarterly Activities report 	Two years from the date of Go live	Total AMC Charges (for 2 years) (divided equally into 8 installments (considering 4 quarters per year for 2 years)

Application go-live for **Computerization of RCS offices of States/UTs** within 24 Weeks of issuance of Work Order which includes Mobilization of Team and System Study , Design & Development Of Web Portal, UAT & Training and Security Audit

CLARIFICATIONS:

Sl no	Section	Page no	Clarification
1	Section-A: Activity Monitoring System	12	Support off-line functionality of data entry for mobile application for inspector: Native mobile app for Inspectors support offline data entry and sync when online
2	Section-A: eOffice Module	15	DSC: DSC s at the end of approving authority will be provided by the Cooperation Directorate. The SI is required to integrate Digital Signature integration using PKI Solution. PKI Solutions will be provided by Cooperation Directorate
3	Section-A: Entry of past / legacy data of Co-operative Societies	5	Cooperation Directorate will provide Legacy data in XL format with prior data validation. Both Structured & Unstructured data is required to be posted in the application by the SI
4	Section-A: Provisioning of eOffice solutions among Head office, Zonal offices & Range Offices within offices of the Registrar of Cooperative Societies.	7	Provisioning of eOffice solutions means making "e office" like features to be available in this solution as well between Head office, Zonal offices & Range Offices within offices of the Registrar of Cooperative Societies
5	Section-A: Design a dashboard to log the daily tasks being performed at the field level. May kindly Clarify : Does it required as web interface only or Mobile App as well	7	Design a dashboard to log the daily tasks being performed at the field level and required primarily as web interface only as well as Mobile App