

# WEBEL TECHNOLOGY LIMITED

## CORRIGENDUM – IV

### TENDER NO. WTL/NKDA/WABS/25-26/010 DATED 16.06.2025

Sl. No.	Page	Section	Clause No.	Present Entry	Replace with
1	8	B	2	Bidders must have a registered Office in West Bengal for last five years. Valid proof should be submitted along with the bid.	Bidders must have a registered Office in West Bengal. Valid proof should be submitted along with the bid. In case not available at the time of bidding, they need to have the same within 30 days award of LOI, else LOI will be revoked and EMD forfeited.
2	39	P	2	Bidders must have a registered Office in West Bengal for last five years. Valid proof should be submitted along with the bid.	Bidders must have a registered Office in West Bengal. Valid proof should be submitted along with the bid. In case not available at the time of bidding, they need to have the same within 30 days award of LOI, else LOI will be revoked and EMD forfeited.
3	24	F	2 (1)	WhatsApp Business Service and integration with e-Governance platform for notification, service update, information about any service, tracking of any application, registration of any Grievance through WhatsApp Bot via capturing the latitude and longitude, images or videos in Government departments / PSUs / CPSUs / GOI organizations in the last 5 years (as on date of issuance of Bid) For >= 5 projects (Value >= 10 Lakhs) – 20 marks For > 2 and < 5 projects (Value >= 10 Lakhs) – 15 marks For 2 Project (Value >=10 Lakhs) – 10 marks * Order copy/ valid SLA document with Completion Certificate/ Payment Certificate/ Live URL to be submitted/shared.	WhatsApp Business Service and integration with any business platform for notification, service update, information about any service, tracking of any application, registration of any Grievance through WhatsApp Bot via capturing the latitude and longitude, images or videos or any other informative service in Government departments / PSUs / CPSUs / GOI organizations in the last 5 years (as on date of issuance of Bid) For >= 5 projects (Value >= 10 Lakhs) – 20 marks For > 2 and < 5 projects (Value >= 10 Lakhs) – 15 marks For 2 Project (Value >=10 Lakhs) – 10 marks * Order copy/ valid SLA document with Completion Certificate/ Payment Certificate/ Live URL to be submitted/shared.

### **CLARIFICATIONS**

1	PATENTS & COPYRIGHT Page No. 14, Clause 19	Source code needs to be handed over to NKDA (Based on standard industrial practice)	a. In case of proprietary software, source code may not be essential but API code with documentation needs to be submitted. b. In case of customized portal; source code to be handed over to NKDA.
2		Whether it is going to be an NLP chatbot or structured chatbot	The chatbot should response in atleast two languages; Bengal & English with NLP chatbot